

# Refusal reason mapping change log - Pulse

Raw acquirer response	Current refusal reason	Current result code	New refusal reason	New result code
03 : Invalid merchant	Refused	Refused	Not supported	Refused
04 : Pick-up	Refused	Refused	Blocked Card	Refused
06 : Error	Acquirer Error	Error	Refused	Refused
07 : Pick-up card, special conditions	Refused	Refused	Blocked Card	Refused
12 : Invalid transaction	Refused	Refused	Not supported	Refused
17 : Customer cancellation, reversal	Refused	Refused	Shopper Cancelled	Refused
23 : Unacceptable transaction fee	Refused	Refused	Invalid Amount	Refused
31 : Bank not supported by switch	Refused	Refused	Not supported	Refused
35 : Card acceptor contact acquirer	Acquirer Error	Error	Refused	Refused
37 : Card acceptor call acquirer security	Acquirer Error	Error	Refused	Refused
57 : Transaction not permitted to cardholder	Not supported	Refused	Transaction Not Permitted	Refused
58 : Transaction not permitted to terminal	Not supported	Refused	Transaction Not Permitted	Refused
60 : Card acceptor contact acquirer	Acquirer Error	Error	Refused	Refused
63 : Security violation	Acquirer Error	Error	Declined Non Generic	Refused
66 : Card acceptor call acquirer security	Acquirer Error	Error	Refused	Refused
90 : Cutoff in progress	Acquirer Error	Error	Declined Non Generic	Refused
93 : Transaction cannot be completed, violation of law	Refused	Refused	Transaction Not Permitted	Refused
96 : System malfunction	Acquirer Error	Error	Issuer Unavailable	Refused