

## What will happen next?

After contact is made, trained staff will carry out a careful and sensitive inquiry. What happens then will depend on the wishes of the person involved and the seriousness of their situation. If they are in physical danger, working to improve safety will be of utmost importance.

We will offer information and advice to the person who is suffering abuse. This will mean they can make an informed choice about any practical help they need or about any action they wish to take.

If they are unable to make an informed choice, care will be taken to support and protect them.



*“If you are concerned that an adult may be at risk of abuse, please do not ignore it.”*

A free interpreting service is available if you need help with this information

### Stockport Interpreting Unit

Telephone: 0161 477 9000

Email: eds.admin@stockport.gov.uk

Fax: 0161 480 1848

If you would like a copy of this document in large print, Braille or audio format please contact us:

Phone: 0161 474 4614

Minicom: 0161 217 6024

Email: asc.comms@stockport.gov.uk

For people under 65 with mental health issues, contact the Mental Health Access Team on 0161 419 4678.

Out of normal office hours you can contact the Out of Hours Service on 0161 718 2118 or contact the Police on 101 or dial 999 in an emergency.

You do not have to give your name, but we may need to act on the information you give us and contact other relevant services.

[www.mycaremychoice.org.uk](http://www.mycaremychoice.org.uk)

# Safeguarding Adults from Abuse

প্রাপ্তবয়স্কদের নিরাপত্তা দান    حفاظت بزرگسالان

保護成年人仕    بالغوں کی حفاظت

Ochrona dorosłych    حماية البالغين

## Safeguarding Adults in Stockport



STOCKPORT  
METROPOLITAN BOROUGH COUNCIL

[www.mycaremychoice.org.uk](http://www.mycaremychoice.org.uk)

# What do we mean by abuse and neglect?

Abuse and neglect can take many forms. It can be deliberate, unintentional or accidental.

## Abuse and neglect can be:



**Physical**, e.g. hitting, pushing, inappropriate restraint or moving and handling practices, mismanagement of medication or force feeding;



**Discriminatory**, e.g. suffering any abuse on the grounds of religion, culture, gender, sexuality, age or disability;



**Emotional or psychological**, e.g. shouting, threats, making people afraid, humiliation, isolation;



**Institutional**, e.g. failing to deliver person centred care, a lack of dignity or respect for the individual due to overly rigid routines;



**Sexual**, e.g. inappropriate touching, exposure to sexually explicit materials or situations, coercion, rape, exploitation or denial of a sexual life;



**Domestic violence**, whether physical sexual or psychosocial or so called "honour" based violence;



**Financial**, e.g. money or property taken without consent or under pressure;



**Modern Slavery**, e.g. human trafficking, forced labour, domestic servitude;



**Neglect**, e.g. not caring for a vulnerable person properly, denial of privacy, choice or social contact, or by failing to intervene to prevent abuse;



**Self-neglect**, covers a wide range of behaviours including people finding it difficult to manage to care for one's own personal hygiene, health or surroundings and includes behaviour such as hoarding.



## Who is an adult at risk?

The Care Act 2014 identifies an adult at risk of abuse or neglect as someone who has needs for care and support, who is experiencing, or at risk of, abuse or neglect and as a result of their care needs - is unable to protect themselves.

## Who may be at risk?

Many adults rely on other people, because of their disability, illness or frailty, to help them in day to day living. They may be at risk from people they know, such as a relative, friend or neighbour, or a paid carer. Abuse may occur in their own home, in residential homes or in day centres or hospitals.

## Informal carers

We recognise that caring for someone can be very tiring and stressful and lead to acts of frustration which are unintentional. In these circumstances we aim to offer support for both the carer and the adult at risk.

## What can you do if you or somebody you know is being abused?

If you know of a worrying situation, please do not ignore it. The Adult Social Care Team is the first point of contact for general enquiries and concerns. You can phone them on 0161 217 6029.