



STOCKPORT FAMILY

OUR STORY



#STOCKPORTFAMILY

WHAT IS STOCKPORT FAMILY?

Stockport Family is an integrated service for children, young people and families. Strong relationships and the development of an integrated 'team around the school' are at the heart of Stockport Family. We have created a simplified structure to allow professionals and families to "call in" the right intervention, specialist knowledge and skills at the right time.

When asked about what has improved since introducing Stockport Family, a Stockport headteacher said: "It feels more streamlined and more connected to closer relationships between specific 'go to' people."

We have an engaged and dedicated workforce that is committed to different ways of working with children, young people and families.

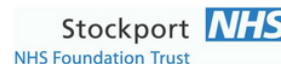
Most importantly of all, we believe a child's biggest influence is their family. With many different services now working together as part of Stockport Family it will be easier for families to find the support they need, when they need it.





OUR STOCKPORT FAMILY PLEDGE TO CHILDREN AND FAMILIES

- We'll listen to you
- We'll tell you the options and you'll be fully involved in agreeing what support you need
- We'll try to find the right person to help you
- Every communication will count



WWW.STOCKPORT.GOV.UK/STOCKPORTFAMILY

WHO IS PART OF STOCKPORT FAMILY?

We've brought together social workers with the wider children's workforce, such as health visitors, school nurses and midwives.

All schools have a named social worker and named Stockport Family worker who provide advice, guidance and support to families when they need it. Schools are working with us to design and transform the way that services are delivered to children, young people and families. The workforce is based around the four localities in Stockport.

The workforce has also been trained in restorative practice that has helped us to develop a shared language.



#STOCKPORTFAMILY

WHAT IS RESTORATIVE PRACTICE?

IT'S
NOT



IT IS



IT'S
NOT



Rocket
science

About
relationships

An easy
option

HIGH SUPPORT, HIGH CHALLENGE

DELIVERING OUR AMBITION IS ABOUT:



Working together



Delivering services through redesigned roles



Sharing data to support decision making



Linking people to assets in their community



Empowering people to make decisions



In short, we recognise that intervening early and tackling the causes, not the symptoms, is critical to improving people's lives, whilst reducing demand and cost.



WHO DO WE WORK WITH?



HOW WE'RE WORKING IN A NEW WAY



WHOLE FAMILY APPROACH. We build on strengths and resources.



WE'RE DETERMINED. We persist with a child, young person or family in order to make improvements.



WE BUILD RELATIONSHIPS. We treat all of our families, young persons and children as individuals, not processes.



WE WORK WITH FAMILIES. We do this to find solutions, all of the time on the purpose.



HOW HAVE WE MADE A DIFFERENCE

“The health visitor has provided excellent care by going above and beyond to make sure that this experience was pleasant for us all. The health visitor sees us as more than just a patient- she genuinely wants what is best for us...”

“She was regularly available and very supportive and thorough in her role. She is very child centred and the best interests of the child were of paramount importance.”

(FEEDBACK FROM A RESIDENTIAL PROVIDER ABOUT A SOCIAL WORKER)

“The good news is that our son has already been out to meet up with friends several times, and has been out on his bike, so hopefully this will be a good move for him! Can we take this opportunity to thank you for your hard work and dedication in helping our son.”

**(FEEDBACK FROM A FAMILY ABOUT THE SUPPORT
RECEIVED FROM A STOCKPORT FAMILY WORKER)**



HOW HAVE WE MADE A DIFFERENCE

Team around the school



“

One of our schools recently received an 'outstanding' judgement in personal, welfare and behaviour and good in all other areas, not least the element about safeguarding: 'There are effective systems to protect pupils at risk of harm. These include close links with social services and other professional agencies. Records are robust and kept secure.' **OFSTED**

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STOCKPORT FAMILY

A BETTER FUTURE
FOR ALL



#STOCKPORTFAMILY