In this role, you will be providing support to people who cannot reach a library due to disability, ill health or caring commitments.

**Roles and responsibilities**

- accompanying and supporting the Home Library Service Assistant on the Home Library Service van when delivering boxes of items to people’s homes, sheltered accommodation and residential homes
- taking time to chat with the customer
- talking to the customer about their book choices and future reading selections
- helping customers access Stockport Libraries digital offer; which includes searching the library catalogue, using online resources such as our e-book/audio service, online magazines, newspapers and online council services

**Times and dates**

On a 3 weekly rota at an agreed time and day of the week. You will meet the Library assistant at Phoenix House or at a meeting point on the agreed route.

**Who will be there**

Home Library Service Assistant/driver

**Training, resources and information**

An induction will be given and further training will be offered where appropriate. There will be a 12 week trial period.

**Suitable qualities**

The role would suit someone who:

- has a friendly, caring personality and enjoys working with people, particularly older clients
- has good communication skills
- is interested in books, reading, IT and libraries and can provide information about council services
- is 18 or over
- is physically fit as the role includes; getting in and out of the van, handling boxes and climbing stairs
Benefits of volunteering

Some of the benefits of volunteering include:

- meeting and supporting others in the local community
- helping to combat social isolation
- experience that can be included on CV’s and job applications