**SP Electricity Northwest**
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Date: 18th November 2026

Our reference:
5500275894 – Heaton Moor Road/ Wellington Road North/ School Lane, Heaton Chapel, SK4 5DA
**Subject: Update on Essential Electrical Infrastructure Works - School Lane**

Dear Resident / Business Owner,

**Essential Electrical Infrastructure Works**

We are writing on behalf of SP Electricity North West regarding the ongoing electrical infrastructure works on School Lane, which are being undertaken in preparation for the planned upgrade of the Heaton Moor Road / Wellington Road North / School Lane junction.

Firstly, we would like to sincerely apologise for the length of time these works have taken and for the inconvenience and disruption this may be causing to residents, businesses and road users. We understand the frustration that delays can create and appreciate your continued patience.

Unfortunately, during construction we encountered unforeseen engineering challenges that were not apparent during the initial design stage. These include:

- Shallow and heavily congested underground utility services within School Lane.
- The presence of a significant 18-inch water main along the proposed route.
- The need to revise and update the original design to ensure a safe and feasible installation of the new electrical infrastructure.

As a result of these constraints, additional engineering assessments and design changes have been required before work can safely progress. Whilst we appreciate the impact of this delay, these issues are outside of our direct control and must be resolved to protect existing utility networks and ensure the long-term integrity of the new electrical infrastructure.

The revised completion date is now 2nd December 2026, with excavation works recommencing on 18th November 2026. To minimise the impact of this extension, our teams will be working additional hours, including weekends where possible, and we will make every effort to bring forward the completion date should progress allow.

Please be aware that you may continue to experience some delays when travelling through the local area. We kindly ask residents and businesses to plan journeys accordingly.

Any special requirements, including disability access, business loading or unloading arrangements, will continue to be managed by the site team and supervisory staff, who will work with those affected wherever possible.

We would like to thank you for your understanding and cooperation whilst these essential works are completed.

Should you require any further information or have any questions regarding the project, please contact us using the details provided below.

Yours faithfully,

Network Plus
On behalf of SP Electricity North West
Delivering essential electrical infrastructure improvements for your local network

**Any questions?**
Call:0800 1954141
Please do get in touch if you have any queries.