

Safeguarding Adults Process



STOCKPORT
METROPOLITAN BOROUGH COUNCIL

What happens when you report abuse?

Step 1: Alert

This is when the reported abuse is first known about.

If the abuse is serious such as you are badly hurt or the law has been broken:



The Police may be called. They will decide if a crime has been committed and what action to take.

You may need to be seen by a Doctor. You will be asked if you agree to this.

Step 2: Referral

This is when Adult Social Care, Health or the Police are told about the reported abuse.



Adult Social Care will be informed . They will decide if there is a risk to you or other people and how to keep you safe. They will also decide whether a meeting to discuss what has happened is needed.

Step 3: Strategy Meeting



This is where a meeting is held to decide what action to take. Within five working days of the abuse being reported a meeting will be held to decide if:



The abuse needs to be looked into further.

What action to take.

You will not be invited to the first meeting.

Your contact person is.....

Their phone number is.....

Step 4: Investigation

This is when the reported abuse is looked into:



If the reported abuse is not a crime Adult Social Care and other agencies will carry out an investigation.

This is where they find out as much as they can about the abuse and what happened.

Step 5: Case Conference Meeting

At this meeting it will be decided if the abuse happened and what actions to take. You may attend some of this meeting. Your family or friend may come with you if you want them to.



A protection plan may be agreed to keep you safe.

If you choose not to attend your case worker will tell you the outcome of the investigation.



You can phone Stockport Adult Social Care and speak to an adviser on 0161 217 6029. In an emergency at the weekend or in the evening you can contact the Out of Hours Service on 0161 718 2118.

For support outside of Adult Social Care you can contact Voice UK helpline on 0808 802 8686.