

01 Levels of Need - Thriving |

Getting Information & Advice | Getting Help | Getting More Help | Urgent Support/Response: Levels of need are used to determine the kind of support a child or family requires. State which level applies and why, MASSH uses this framework to make consistent decisions. Clear information from referrers helps ensure the correct level is identified.

Consent - Where possible, you should talk to the family about your concerns and seek consent for the referral (unless this may increase risk of harm to the child). If consent is not obtained, state why and confirm why sharing information is necessary to safeguard the child. Having a clear overview of consent discussions helps MASSH understand the family's awareness and engagement.

07 Significant Events -

where possible include a timeline of significant events, this helps MASSH understand patterns over time. Significant events include; key incidents, previous referrals, escalation in frequency or severity of concerns. Share your agency impact chronology.

Services & support already offered?

What support and intervention your agency has offered/ provided? Early Help Assessment should be offered and completed, if not, why not? Other agencies involved.

Support Needed -

What support do you think would help? Be specific e.g. rather than 'parenting support', what are the specific things they need help with? What outcome you hope this support would achieve?

03 Reason for your referral -

What's happening now? What has changed or escalated? What worries you? What is going well for the family? What level of need and why? Move beyond describing the issues to explaining the impact on the child(ren).

Child's Lived Experience -

Understanding the child's lived experience is essential to knowing what may be needed to support and/or keep them safe.

-Wishes and feelings and direct work completed.

-Behaviours, emotions, presentation.

-Observations of the child

Consider using Stockport Neglect Toolkit - 'A Day in the Life Timeline'

