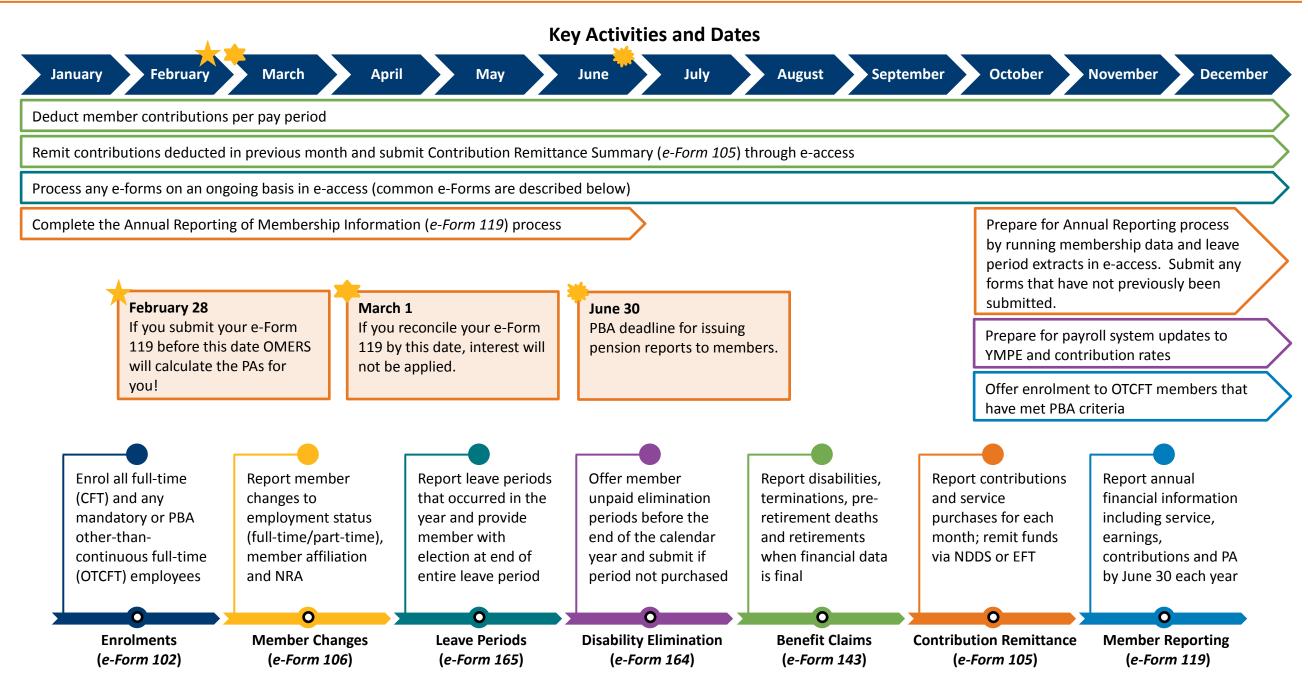
New Administrator Tip Sheet





New Administrator Tip Sheet

	Employer Services	Education & Training	e-Correspondence
What to communicate	First point of contact for all employer inquiries	 Any training or ongoing support needs Requests for member information sessions or one-on-one meetings 	 Secure channel to communicate on member- specific issues or transactions linked to membership number
How to communicate	 Monday to Friday from 8am to 5pm Local 416-350-6750 Toll Free 1-833-884-0389 employerservices@omers.com 	 Via telephone or email directly with assigned Education & Training Specialists 	 Available through e-access One e-correspondence per member and per issue Check e-access regularly Resolve only when request has been completed

Resources	Training Support	^{my} OMERS
 Employer Administration Manual First point of reference containing comprehensive resources for OMERS administration Searchable and can be personalized with notes and bookmarks Topics can be shared with coworkers Feedback can be sent easily on content Compatible with mobile and tablet devices 	 e-Tutoring Request a live one-on-one learning session with real-time screen sharing e-Learning Modules Access interactive training modules 24/7 Take the whole course at once or at your own pace Virtual Workshops Register online for live virtual workshops regularly scheduled 	get ready. for life. Advantages of myones myones Data Dat
 Contribution and pension adjustment (PA) calculators available online Checklists Annual Reconciliation (Form 119) checklist available annually to assist with the annual reporting of member information 	 Employer Workshops Regional sessions scheduled throughout the province What can we do for your members? Virtual & in-person one-on-ones Webinars Wellness fairs Multiplication Workshops Wellness fairs 	 Visit myomers.com for a sign up demo! Pension estimates Buy-back costings e-subscription Maintain contact information View and print T4 slips (retirees) Setup and maintain AVC account Go paperless by modifying your communication preferences