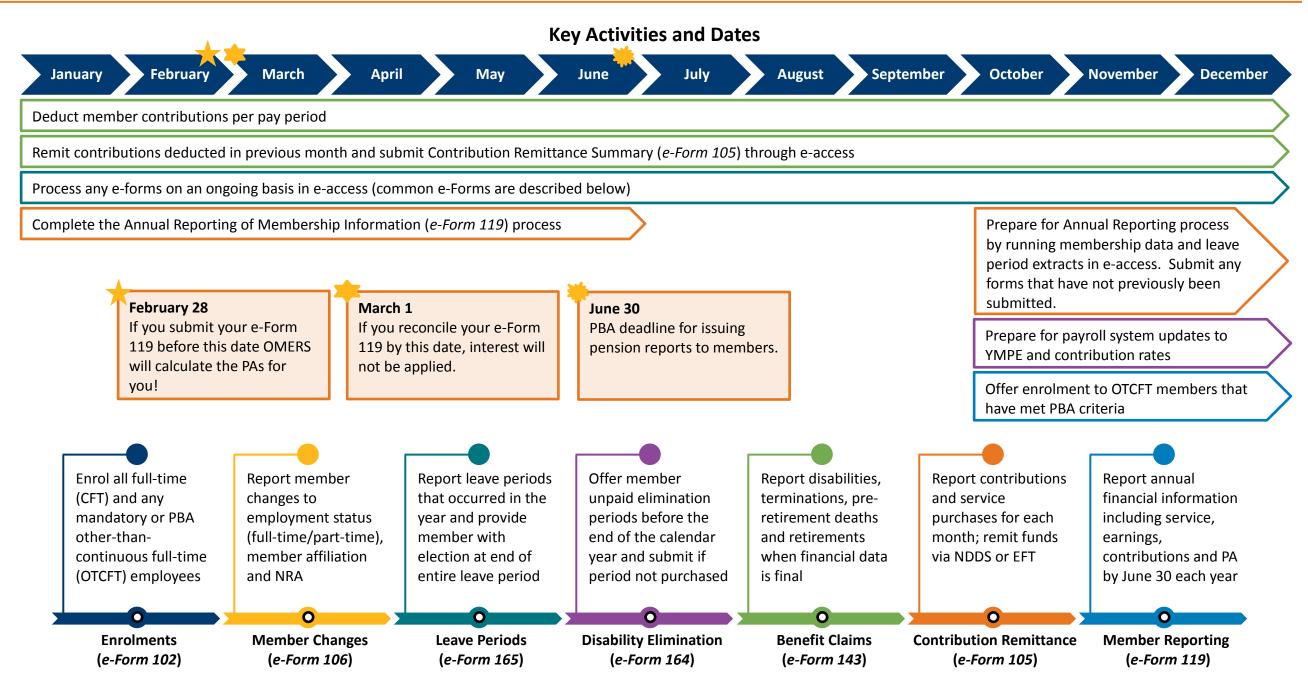
## **New Administrator Tip Sheet**





## **New Administrator Tip Sheet**

	Employer Services	Education & Training	e-Correspondence
What to communicate	First point of contact for all employer inquiries	<ul> <li>Any training or ongoing support needs</li> <li>Requests for member information sessions or one-on-one meetings</li> </ul>	<ul> <li>Secure channel to communicate on member- specific issues or transactions linked to membership number</li> </ul>
How to communicate	<ul> <li>Monday to Friday from 8am to 5pm</li> <li>Local 416-350-6750</li> <li>Toll Free 1-833-884-0389</li> <li>employerservices@omers.com</li> </ul>	<ul> <li>Via telephone or email directly with assigned Education &amp; Training Specialists</li> </ul>	<ul> <li>Available through e-access</li> <li>One e-correspondence per member and per issue</li> <li>Check e-access regularly</li> <li>Resolve only when request has been completed</li> </ul>

Resources	Training Support	<sup>my</sup> OMERS
<ul> <li>Employer Administration Manual</li> <li>First point of reference containing comprehensive resources for OMERS administration</li> <li>Searchable and can be personalized with notes and bookmarks</li> <li>Topics can be shared with coworkers</li> <li>Feedback can be sent easily on content</li> <li>Compatible with mobile and tablet devices</li> </ul>	<ul> <li>e-Tutoring <ul> <li>Request a live one-on-one learning session with real-time screen sharing</li> </ul> </li> <li>e-Learning Modules <ul> <li>Access interactive training modules 24/7</li> <li>Take the whole course at once or at your own pace</li> </ul> </li> <li>Virtual Workshops <ul> <li>Register online for live virtual workshops regularly scheduled</li> </ul> </li> </ul>	get ready. for life.   Advantages of myones   myones   Data   Dat
<ul> <li>Contribution and pension adjustment (PA) calculators available online</li> <li>Checklists</li> <li>Annual Reconciliation (Form 119) checklist available annually to assist with the annual reporting of member information</li> </ul>	<ul> <li>Employer Workshops</li> <li>Regional sessions scheduled throughout the province</li> <li>What can we do for your members?</li> <li>Virtual &amp; in-person one-on-ones</li> <li>Webinars</li> <li>Wellness fairs</li> <li>Multiplication</li> <li>Workshops</li> <li>Wellness fairs</li> </ul>	<ul> <li>Visit myomers.com for a sign up demo!</li> <li>Pension estimates</li> <li>Buy-back costings</li> <li>e-subscription</li> <li>Maintain contact information</li> <li>View and print T4 slips (retirees)</li> <li>Setup and maintain AVC account</li> <li>Go paperless by modifying your communication preferences</li> </ul>