

Step 3 – Resolve Exceptions

Types of Exceptions:

Errors – Correct data in order for the request to be submitted. Cannot be overridden.

Warnings – Correct data or override with an explanation in order for request to be submitted.

Dashboard – view a summary of your e-Form 119 reporting

The screenshot shows the e-access dashboard for 2020 Annual Reconciliation. A callout points to the 'Dashboard' button in the left-hand navigation bar. Another callout points to a 'Refresh' button at the top right of the dashboard. A third callout points to a 'View & Reconcile' button. A fourth callout points to a summary box showing progress: 86% complete, 24,185 Completed, 8 Pending, 3,638 Not Submitted, 272 Unresolved Exceptions, and 28 Not Initiated. A fifth callout points to the 'View & Reconcile' button in the table below.

Dashboard button will be found on the left-hand navigation bar

Refresh your dashboard as you work throughout the day or before calling Employer

View & Reconcile

Click here to view and work on unsubmitted requests

See a summary of your progress, including unresolved exceptions

Subject	Topic	Emp ID	Member	Last Activity
Something is not rig...	Annual Reporting (119)	056	Monica Williams	Today
Quick Question	Annual Reporting (119)	056	Sandra Smith	Today
Inquiry	Annual Reporting (119)	056	John Lennon	Yesterday

Totals tab – here you will find a summary of all *Not Submitted*, *Not Initiated*, and *Unresolved Exceptions*. Click on *Unresolved Exceptions* to handle exceptions by type.

The screenshot shows the 'Totals' tab for Annual Reconciliation 2020. A callout points to the '272 Unresolved Exceptions' value in the summary box. Below the summary box is a table of 'Not Submitted 119's'.

Member	Emp ID	Request Type	Updated by	Updated Date
<input type="checkbox"/> Jason Thompson	12945	119 - Annual Reporting: 2020	Julia Wu	Today
<input type="checkbox"/> Kathy Wu	12902	119 - Annual Reporting: 2020	John Doe (me)	Today

Type	Description	Count	Batch Override?
Error	The contributory earnings reported on the Form 119 aren't the same as the contributory earnings reported on the Form 143. Please adjust the earnings or submit a revised Form 143.	90	No
Error	Changes made during the year to a member's employment status, NRA periods, and Affiliation code are required to match the ones reported to OMERS. Please report separate periods to OMERS or adjust the ones in the request.	57	No
Error	The retro pay reported on the Form 119 isn't the same as the retro pay reported on the Form 143. Please adjust the retro pay or submit a revised Form 143.	42	No
Error	The service you've reported for this member from Jan 01, 2020 to Dec 31, 2020 is less than the minimum (12.00). Please report this missing service.	36	No
Warning	The RPP contributions reported on the Form 119 exceed what was reported on the Form 143 notice of disability. Please explain the difference or correct the Form 119 contributions.	25	Yes
Warning	The credited service reported on the Form 119 exceeds what was reported on the Form 143 notice of disability. Please explain the difference or correct the Form 119 service.	12	Yes

Unresolved Exceptions – view a summary of all errors and warnings firing for your group.

Count Count column indicates the number of members who encountered that particular exception message.

Batch Override? Batch Override will indicate if that exception can be overridden in batches.

View Click on View to display a list of all members that have encountered that exception.

Unresolved Exceptions – to work on an individual file, click on the “119 – Annual Reporting” on that member’s line for that member.

[Back to All Exceptions](#)
To return back to all unresolved exceptions.

Member	Emp ID	Request Type	Updated by	Updated Date
<input type="checkbox"/> Jason Thompson	12945	119 - Annual Reporting: 2020	Julia Wu	Today
<input type="checkbox"/> Kathy Wu	12902	119 - Annual Reporting: 2020	John Doe (me)	Today
<input type="checkbox"/> Radhika Devani	13402	119 - Annual Reporting: 2020	John Doe (me)	Yesterday

We're here to help. Get in touch.

Phone: +1 416.350.6750 | Toll-free: +1 833.884.0389
 Online: Send messages through e-access using our secure communication channel, e-correspondence
 Mail: EY Tower | 900 -100 Adelaide St W | Toronto, ON M5H 0E2