Social Fund Funeral Expenses Payment for an adult

By adult we mean:

- Someone aged 20 or over, or someone aged 16 to 19 who is not in full-time, non-advanced education or training.
- For all other circumstances please use the form 'Social Fund Funeral Expenses Payment for a child'.

Important Information

The easiest way to claim a Funeral Expenses Payment is by phone. Call **0800 731 0469** and choose option 2.

The lines are open from 8am to 6pm Monday to Friday, except public holidays.

Calls to 0800 are free from landlines and mobiles.

Money belonging to the person who has died can sometimes be released to pay for the funeral if you apply for it. This can even apply before probate or letters of administration or, in Scotland, confirmation, have been granted.

You can get more information at www.gov.uk

About this form

- Use this form to claim a Funeral Expenses Payment for an adult. But remember, the easiest way to claim is by calling 0800 731 0469
- This form and the notes are available in Welsh
- Before you fill in the claim form, please take a few minutes to read the notes that came with this form. They contain important information and help explain some of the questions we ask you and why we are asking them
- Fill in this form with BLACK INK and in CAPITALS
- We are sorry if some of the questions in the form upset you. But, if you answer
 all the questions as fully as possible, and send us all the documents we have
 asked for, including a final funeral bill or contract, you will help us decide quickly
 if you can get a Funeral Expenses Payment or not
- If you have difficulty filling in this form, don't be worried about asking for help.
 You can ask a relative, friend or someone at an advice centre to help you
 but you must sign the form yourself
- You must claim a Funeral Expenses Payment within 6 months of the date of the funeral. If you are waiting for a decision on a qualifying benefit, you must still claim within the time limit



Part 1: About you and your partner

| Do you have a partner? We use partner to mean a person you live with who is your husband, wife or civil partner, or a person you live with as if you are a married couple | No Tell us your details below. Yes Tell us about you and your partner below. If your partner is the person who has died do not complete their details in the partner section below but tell us about them in Part 2. | | | |
|--|--|--------|-----------------|--------|
| | You | | Your partner | |
| | Letters Numbers | Letter | Letters Numbers | Letter |
| National Insurance (NI) number You can find the number on a National Insurance (NI) number card, letters about benefit, or payslips. | | | | |
| If you do not know your National Insurance number, have you ever had one or used one at any time? | No Yes | | No Yes | |
| Surname or family name (including title) | | | | |
| All other names , in full | | | | |
| Date of birth | | | | |
| Daytime phone number , if you have one. | | | | |
| We may need to contact you by phone to get more information or to let you know when we have made a decision on your claim. Please note that our number may show as 0800, unknown or withheld. | | | | |
| Mobile phone number if you have one. If you have a mobile phone we will text you to let you know that we have got your claim. | | | | |
| Email , if you have one. | | | | |
| Current address (including postcode) Please tell us your current address, and tell us your partner's current address, if it's different. | | | | |

Part 2: About the person who has died

| Their surname or family name | |
|--|------------------------|
| Their other names, in full | |
| Their date of birth | |
| The date they died | |
| The date of funeral if known | |
| Their address (including post code) | Letters Numbers Letter |
| | |
| Their National Insurance (NI) number | Letters Hambers Letter |
| Will the funeral take place in the United Kingdom (UK)? The UK is England, Scotland, Wales and Northern Ireland. | No Yes |
| Will the funeral take place in the United Kingdom (UK)? The UK is England, Scotland, Wales | No |

Part 3: About paying for the funeral

| Have you or your partner taken responsibility for the funeral expenses? | No |
|--|-----------------------------------|
| Is the bill for the funeral in your name or your partner's name? | No Yes |
| If you ticked No , please say why you are responsible for paying the bill. For example, someone may have made the arrangements on your behalf because you were ill. | |
| Has anyone else claimed a Funeral Expenses Payment for this person? | No Yes Please tell us about them. |
| Their full name (including title) | |
| Their date of birth | Letters Numbers Letter |
| Their NI number | Letters Numbers Letter |
| Their address (including postcode) | |
| Please tell us why they have claimed a Funeral Expenses Payment for this person? | |
| | |
| | |

Part 4: About benefits

| Are you or your partner getting any of the following: Universal Credit Income Support income-based Jobseeker's Allowance income-related Employment and Support Allowance Pension Credit the disability or severe disability element of Working Tax Credit Child Tax Credit Housing Benefit Support for Mortgage Interest | Yes Please tell us which benefits you are getting If you or your partner are getting Housing Benefit, send us the latest letter from the council which tells you that you are entitled to Housing Benefit. Send it with this form. | |
|---|--|--|
| Are you or your partner waiting to hear about a claim for any of the following: Universal Credit Income Support income-based Jobseeker's Allowance income-related Employment and Support Allowance Pension Credit the disability or severe disability element of Working Tax Credit Child Tax Credit Housing Benefit Support for Mortgage Interest | No Please tell us which benefits you are waiting to hear about. If you or your partner are waiting to hear about a claim for Housing Benefit, do not wait until you hear about the claim. Send this form to us. You will get a letter from the council to tell you if you can get Housing Benefit. Send this letter to us as soon as you can. Now go to Part 5. | |



If you or your partner are not getting, or waiting to hear about a claim for any of the above benefits, you will **not** be able to get a Funeral Expenses Payment.

| Was the person who died your partner who you were living with at the time of their death, or you had been living with immediately before one or both of you moved into a care home? We use partner to mean: a person you live with who is your husband, wife or civil partner, or a person you live with as if you are a married couple | No Yes Please go to Part 6. |
|--|--|
| Please tell us their relationship to you For example, they were your son, daughter, sister, brother, daughter-in-law, father-in-law, step-parent, step-son, step-daughter-in-law, close friend. | |
| Is there a surviving partner of the person who has died? | No Please tell us about them. |
| Their full name (including title) | |
| Their address (including postcode) | |
| Please tell us why this person is not claiming the Funeral Expenses Payment. | |
| Did the person who has died have any other surviving parents or children? Do not include yourself or any children of the person who has died if Child Benefit is still in payment for them. | No Please go to page 12. Yes Please go to page 12. |
| 6 | SF200adult 05/18 |

Had the relationship between the No 📗 Please tell us about the other surviving parents or children on pages 8 and 9. If you need more space, please use a separate person who has died and any of sheet of paper. Remember to put your full name and NI number the surviving parents or children broken down? on any separate sheet of paper you use. Yes Please tell us their full names. Please tell us how the family relationship had broken down, and for how long.

Tell us about any other surviving parents or children of the person who has died. It is important that you give us as much information as possible.

| | Parent or child 1 | Parent or child 2 |
|--|--|--|
| Their full name (including title) | | |
| Their address (including postcode) | | |
| Their relationship to the person who has died | | |
| Their date of birth | Letters Numbers Letter | Letters Numbers Letter |
| Their NI number, if you know it. | | |
| Do they get a qualifying benefit? Please see the notes booklet. | Yes Please tell us which benefits the write Don't know in the box. No If they don't get a qualifying be establishment and their expensions the Local Authority or Local Gov. Don't know We will contact you about this. Yes | enefit, are they resident in a care ses are met in whole or in part by |
| Did they keep in touch with the person who has died? | No How often did they keep in touch? How did they keep in touch? For example, by visit, telephone or letter. | No How often did they keep in touch? How did they keep in touch? For example, by visit, telephone or letter. |

| | Parent or child 1 | Parent or child 2 |
|---|-------------------|-------------------|
| Did they give domestic or caring help to the person who has died? | No Yes | No Yes |
| Did they go on social outings or holidays with the person who has died? | No Yes | No Yes |
| Was the contact they had with the person who has died limited because of work or domestic responsibilities? | No Yes | No Yes |
| Tell us anything else about their relationship with the person who has died that might be relevant. | | |

Tell us about any other surviving parents or children of the person who has died. It is important that you give us as much information as possible.

| | Parent or child 3 | Parent or child 4 |
|--|---|---|
| Their full name (including title) | | |
| Their address (including postcode) | | |
| Their relationship to the person who has died | | |
| Their date of birth | Letters Numbers Letter | Letters Numbers Letter |
| Their NI number, if you know it. | | |
| Do they get a qualifying benefit? Please see the notes booklet. | Yes Please tell us which benefits the write Don't know in the box. | hey are getting. If you don't know, |
| | No If they don't get a qualifying lestablishment and their expethe Local Authority or Local G | nses are met in whole or in part by |
| | Don't know | Don't know |
| Did they keep in touch with the person who has died? | No How often did they keep in touch? | No How often did they keep in touch? |
| | How did they keep in touch? For example, by visit, telephone or letter. | How did they keep in touch? For example, by visit, telephone or letter. |
| | | |

| Did they give domestic or caring help to the person who has died? | No Yes | No Yes |
|---|---|---|
| Did they go on social outings or holidays with the person who has died? | No Yes | No Yes |
| Was the contact they had with the person who has died limited because of work or domestic responsibilities? | No Yes | No Yes |
| Tell us anything else about their relationship with the person who has died that might be relevant. | | |
| | | |
| Are there any other surviving close relatives of the person who has died? | No Please go to page 14. Yes Please tell us about the other | close relatives on pages 12 to 13. |
| Do not include yourself even if you are a close relative. Include your partner if you have one. | If you need more space, use a Remember to put your full nar separate sheet of paper you u | separate sheet of paper. me and NI number on any |
| By other close relative we mean a father-in-law, mother-in-law or step-parent son-in-law, step-son, or step-son-in-law daughter-in-law, step-daughter or | | |

Tell us about any other surviving close relatives of the person who has died. It is important that you give us as much information as possible.

| | Close relative 1 | Close relative 2 |
|---|---|---|
| Their full name (including title) | | |
| Their address (including postcode) | | |
| Their relationship to the person who has died | | |
| Their date of birth | Letters Numbers Letter | Letters Numbers Letter |
| Their NI number, if you know it. | | |
| Do they get a qualifying benefit? Please see the note booklet. | No Please tell us which benefits the write Don't know in the box | y are getting. If you don't know, |
| Did they keep in touch with the person who has died? | No How often did they keep in touch? | No How often did they keep in touch? |
| | How did they keep in touch? For example, by visit, telephone or letter. | How did they keep in touch? For example, by visit, telephone or letter. |
| | | |
| Did they give domestic or caring help to the person who has died? | No Yes | No Yes |
| Did they go on social outings or holidays with the person who has died? | No Yes | No Yes |
| Was the contact they had with the person who has died limited because of work or domestic responsibilities? | No Yes | No TYes T |
| Tell us anything else about their relationship with the person who has died that might be relevant. | | |

Tell us about any other surviving close relatives of the person who has died. It is important that you give us as much information as possible.

| | Close relative 3 | Close relative 4 |
|---|--|--|
| Their full name (including title) | | |
| Their address (including postcode) | | |
| Their relationship to the person who has died | | |
| Their date of birth | Letters Numbers Letter | Latter Marchan |
| Their NI number, if you know it. | Letters Numbers Letter | Letters Numbers Letter |
| Do they get a qualifying benefit? Please see the notes booklet. | No Please tell us which benefits the write Don't know in the box | ey are getting. If you don't know, |
| Did they keep in touch with the person who has died? | No How often did they keep in touch? How did they keep in touch? For example, by visit, telephone or letter. | Yes How often did they keep in touch? How did they keep in touch? For example, by visit, telephone or letter. |
| Did they give domestic or caring help to the person who has died? | No Yes | No Yes |
| Did they go on social outings or holidays with the person who has died? | No Yes | No Yes |
| Was the contact they had with the person who has died limited because of work or domestic responsibilities? | No Yes | No Yes |
| Tell us anything else about their relationship with the person who has died that might be relevant. | | |

Please tell us why you or your partner, rather than anyone else, are taking responsibility for the funeral expenses.

We need to decide if this is reasonable. To do this we need to look at the kind of relationship you or your partner had with the person who has died.

| Did you or your partner keep in touch with the person who has died? | No How often did you keep in touch? | |
|--|--|--|
| | How did you keep in touch? For example, by visit, phone or letter. | |
| Did you or your partner give domestic or caring help to the person who has died? | No TYes T | |
| Did you or your partner go on social outings or holidays with the person who has died? | No Yes | |
| Was the contact you or your partner had with the person who has died limited because of work or domestic responsibilities? | No Yes | |
| Please tell us anything else about your relationship with the person who has died that might be relevant. | If you have any more information that might be relevant, tell us in Part 10 Other information. | |

Now go to Part 6

Part 6: About the funeral



Although we will not be able to decide if you are entitled to a Funeral Expenses Payment until you have sent in the final funeral bill, do not delay making your claim.

Remember to tell the funeral director, if you are using one, that you are claiming a Funeral Expenses Payment and that we will contact them about payment into their bank account.

| Have you used a funeral director to arrange the funeral? | No Please send us any invoices or receipts you have from arranging the funeral. | | | |
|--|--|--|--|--|
| | Yes Please tell us their details. | | | |
| Name of the funeral director | | | | |
| Their address (including postcode) | | | | |
| Their phone number | | | | |
| Can we get in touch with the funeral director for more information? | No Yes | | | |
| Do you have any other bills for things not included on the funeral estimate or bill? For example, flowers or a wreath. | No Please tell us what they are for. | | | |
| | How much did you pay? Please send your receipts with this form, if you have them. | | | |
| Did you have any travel expenses to arrange or to attend the funeral? We may be able to pay for either: one return journey to arrange the funeral, or | No The state of the funeral of the f | | | |
| one return journey to go to the funeral | How did you travel? For example, by car, bus or train. | | | |
| | How much did you have to pay? Please send your tickets or receipts with this form, if you have them. | | | |
| Did you need additional death certificates or other documents to release insurance or other money of the person who has died? For example, a full death certificate. | No Was this to release an insurance policy or other money of the person who has died? | | | |
| | You must remember to send us all the documents we ask for. If you don't, your claim may be delayed. | | | |

Part 7: About the estate

We need to know about the money, savings and property of the person who has died. These are sometimes called the assets.

We also need to know who is sorting out the financial affairs, the assets and the bills, of the person who has died.

We will also need to know if you have applied for grant of probate, letters of administration or, in Scotland, confirmation.

This is when you need to apply to an office of the court to get a document giving you permission to collect any assets, pay any debts and to distribute any remaining assets.

You apply for probate or, in Scotland, confirmation as executor-nominate, if the person who has died left a will.

You apply for letters of administration or, in Scotland, confirmation as executor-dative, if the person who has died did not leave a will.

| Have you already applied for grant of representation, letters of administration or confirmation, or have you instructed a solicitor to apply on your behalf? | No Yes Who has applied? You Your solicitor Please tell us about them below. |
|---|--|
| Their name | |
| Address (including postcode) | |
| Phone number, if you know it | You should tell your solicitor about your claim for a Funeral Expenses Payment. We will get in touch with them about anything that we pay you. |
| If you have not already applied for grant of probate, letters of administration or confirmation, do you intend to apply, or instruct a solicitor to apply on your behalf? | No Yes T |
| Is someone else sorting out the financial affairs of the person who has died? | No Please tell us about them. |
| Their full name (including title) | |
| Address (including postcode) | |
| Phone number, if you know it | |
| | You should tell them about your claim for a Funeral Expenses Payment. We will get in touch with them about anything that we pay you. |

Part 8: About money available or due to pay for the funeral

If there is any money available to help pay for the funeral, we will take this into account when we work out how much Funeral Payment we can pay you. **Do not** include any of your personal savings.

Any assets of the person who has died must be used to pay the funeral bill before any other bills are paid.

We will not take into account any arrears of benefit or any lump sum Bereavement Payment. We will also not take into account any contributions from charities, friends or relatives towards the cost of the funeral. This is in recognition that the total cost of a funeral may be greater than the value of the Funeral Expenses Payment.

Remember, money belonging to the person who has died will sometimes be released to pay for the funeral if you apply for it. This can even apply before probate or letters of administration, or, in Scotland, confirmation, have been granted.

| Is there any money that is available or due to you or a member of your family to pay for the funeral? By your family we mean your partner or any children or qualifying young persons living in your household who you are responsible for. We use child to mean a person aged under 16 who you are getting Child Benefit for. We use qualifying young person to mean a person aged 16, 17, 18 or 19 who you are getting Child Benefit for. | No Please go to Part 9 . Yes Please answer all the following questions in this part. |
|--|---|
| Cash belonging to the person who has died. | Don't know |
| Money in accounts at date of death. For example, in a bank, building society, credit union or post office card account. Please send us final statements from the accounts of the person who has died. | Don't know |
| Were any of the savings in a joint account? | No Yes What is the name of the other joint account holder? Please send us the last bank statement. |
| Have the savings been transferred to the other joint account holder? | No |
| Money in an ISA. | Don't know |

Part 8: About money available or due to pay for the funeral continued

| Money from insurance policies. | Don't know | | |
|---|------------|--|--|
| Money from an occupational pension scheme. | Don't know | | |
| Money from a burial club. | Don't know | | |
| Money from a prepaid funeral plan. | Don't know | | |
| Any other money available to pay for the funeral. Do not include any of your personal savings. | Don't know | | |
| Has anyone claimed a War Pension Funeral Grant for the person who has died? | Don't know | | |

 \bigcirc

You must remember to send us all the documents we ask for. If you don't, your claim may be delayed.

Part 9: Making payment



We usually pay the funeral director. But if you have already paid **all** of the funeral director's bill, or if you have not used a funeral director, we will pay you. Please see the notes booklet.

Have you already paid the funeral bill, either in full or in part?

| No Please go to Part 10. Yes In full In par | t 🗖 |
|--|-----|
| When was it paid? | |
| How much was paid? | £ |
| Who paid the bill? | |
| How was the bill paid? | |
| | |

How we pay you

We normally pay your money direct into an account

Many banks and building societies will let you collect your money at the post office. We will tell you when your payment will be made and how much it will be for.

Finding out how much we have paid into the account

You can check your payments on account statements. The statements may show your NI number next to any payments we have made. If you think your payment is wrong, get in touch with the office that pays you straight away.

If we pay you too much money

We have the right to take back any money we pay that you are not entitled to. This may be because of the way the system works for payments into an account. For example, you may give us information which means you are entitled to less money. Sometimes we may not be able to change the amount we have already paid you. This means we will have paid you money that you are not entitled to.

We will contact you before we recover any money

What to do now:

- tell us about the account you want to use on the next page. By giving us your account details you:
 - agree that we will pay you into an account, and
 - understand what we have told you above
- if you are going to open an account, please tell us your account details as soon as you get them
- if you do not have an account, and do not intend to open one, please tick the box and we will contact you

| (!) | |
|----------|--|
| \smile | |

Fill in the rest of this form. You do not have to wait until you have opened an account or contacted us.

Part 9: Making payment continued

About the account you want to use

Please tell us your account details below.

It is very important you fill in all the boxes correctly, including the building society roll or reference number, if you have one. If you tell us the wrong account details your payment may be delayed or you may lose money.

You can find the account details on your chequebook or bank statements. If you do not know the account details, ask the bank or building society.

- You can use an account in your name, or a joint account
- You can use someone else's account if
 - the terms and conditions of their account allow this, and
 - they agree to let you use their account, and
 - you are sure they will use your money in the way you tell them.
- You can use a credit union account. You must tell us the credit union's account details. Your credit union will be able to help you with this
- If you are an appointee or a legal representative acting on behalf of the claimant, the account should be in your name only

| Name of the account holder Please write the name of the account holder exactly as it is shown on the chequebook or statement. | |
|---|--|
| Full name of bank or building society | |
| Sort code Please tell us all 6 numbers, for example: 123456. | |
| Account number Most account numbers are 8 numbers long. If your account number has fewer than 10 numbers, please fill in the numbers from the left. | |
| Building society roll or reference number If you are using a building society account you may need to tell us a roll or reference number. This may be made up of letters and numbers, and may be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society. | |

Part 10: Other information

Please use this space to tell us anything else you think we might need to know.

| If there is not enough space, please use a separate sheet of paper. Make sure that you put your full name and National Insurance number on each separate sheet of paper you use. | | | |
|---|---|--|--|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | _ | | |
| If you are not filling in and signing this form for someone else, please go to Part 12. | | | |

Part 11: For people filling in and signing this form for someone else

| Please tell us why you are filling in and signing this form for someone else. | I am sending a letter signed by the claimant with this form. The letter tells you that they agree to me making the claim for them. I am their appointee. | | | |
|---|--|--|--|--|
| | I have power of attorney. | | | |
| Your full name | | | | |
| Your date of birth | | | | |
| Your address (including postcode) | | | | |
| Your phone number | | | | |
| What is this number? Please tick | ☐ Home ☐ Work ☐ Mobile ☐ Fax | | | |
| Now sign this form in Part 12. | | | | |

Part 12: Declaration

I declare that the information I have given on this form is correct and complete as far as I know and believe.

I understand that if I knowingly give information that is incorrect or incomplete, my benefit may be stopped and I may be liable to prosecution or other action.

I understand that I must promptly tell the office that pays my benefit of anything that may affect my entitlement to, or the amount of, any award.

This is my claim for a Funeral Expenses Payment from the Social Fund.

| Signature | | | -1 | |
|-----------|---|--|----|--|
| | | | | |
| | | | | |
| | | | | |
| Date | | | | |
| | | | | |
| | _ | | | |
| | | | | |
| | | | | |
| | | | | |

Part 13: What to do now

Please check that you have done everything you need to and are sending all the documents we have asked for. Use the check list below.

| 1. | Have you answered all the questions that apply to you? | |
|----|---|--|
| 2. | Have you signed and dated this form? | |
| 3. | If you have the funeral director's bill, have you sent it to us? We cannot accept estimated bills. If you do not have the final bill yet, please send it to us as soon as you can. Make sure that the final bill has your name, address and NI number written on it. | |
| 4. | If the bill has already been paid, have you told us about the money you have used to pay the bill in Part 8 of this form? | |
| 5. | Have you sent any other bills or receipts you may have in connection with this claim? For example, for things like flowers. | |
| 6. | If the person who has died had a prepaid funeral plan, have you sent the documents we have asked for in Part 8 of this form? | |
| 7. | If you have had to pay for any documents to release money of the person who has died, have you sent us the bill or receipt? | |

What to do with this form and any documents we have asked for

Send it by post to:

Freepost DWP Funeral Payments

Take it to:

your local Jobcentre Plus. You can find the phone number and address in the business section of the phone book. Look under **Jobcentre Plus**.

23

How the Department for Work and Pensions collects and uses information

When we collect information about you we may use it for any of our purposes.

These include dealing with:

- social security benefits and allowances
- child support
- employment and training
- financial planning for retirement
- occupational and personal pension schemes

We may get information about you from others for any of our purposes if the law allows us to do so. We may also share information with certain other organisations if the law allows us to.

To find out more about how we use information, visit our website at **www.gov.uk/dwp/personal-information-charter** or contact any of our offices.