# COATUE

Coatue Whitepaper:

Fintech and the Pursuit of the Prize Who Stands to Win Over the Next Decade?

→ October 2022

## Disclaimer

This document is provided for informational purposes only and does not constitute, and should not be construed as, investment advice or a recommendation to buy, sell, or otherwise transact in any investment including any products or services or an invitation, offer or solicitation to engage in any investment activity. The information included herein is based on the opinions of the authors and nothing shall, or is intended to, constitute investment, financial, legal, accounting or tax advice by the authors or Coatue Management, L.L.C. ("Coatue"). Further, this document is not an offer to sell, or a solicitation of an offer to buy any investment product or services offered by Coatue. Coatue will only conduct such offers or solicitations, if at all, at the time it provides qualified participants with definitive documentation (which will include disclosures relating to investment objective, policies, risk factors, fees, tax implications and relevant qualifications), and only in those jurisdictions where permitted by law. No Coatue investment products or services will be offered or sold in any jurisdiction in which the offer, solicitation or sale would be unlawful until the requirements of the laws of the applicable jurisdiction have been satisfied.

The information contained in this document should not be considered a recommendation to purchase or sell any particular security, and it should not be assumed that the securities identified in this document, have been or will be profitable. You should verify all claims and conduct your own due diligence prior to making any investments. Recipients should not assume that securities identified in this document, or otherwise related to the information in this document, are, have been or will be, investments held by accounts managed by Coatue or that investments in any such securities have been or will be profitable. Certain funds managed by Coatue have invested, and are currently invested, in certain of the securities included herein as of the date of this white paper, but there is no assurance that such positions will continue to be held by any of the funds. While a fund or vehicle managed by Coatue may invest in issuers noted herein or in assets with similar characteristics to those described in this document, prospective investors should not assume that a fund or vehicle managed by Coatue will invest in comparable investments nor that such investments will be profitable. Examples set forth in this document are not intended to indicate the overall performance that can be expected to be achieved in relation to an investment in a fund or vehicle managed by Coatue since such vehicle will have a larger number of positions than those set forth herein.

Except as otherwise indicated, the analysis contained in this document is solely the opinion of the authors and is subject to change without notice. Certain information contained in this document constitutes "forward-looking statements," which can be identified by the use of forward-looking terminology such as "may," "will," "should," "expect," "anticipate," "project," "estimate," "intend," "continue" or "believe" or the negatives thereof or other variations thereon or other comparable terminology. Due to various risks and uncertainties, actual events or results may differ materially from those reflected or contemplated in such forward-looking statements. Additionally, any projections, market outlooks and estimates included herein are based upon certain assumptions, including but not limited to the prior experience of the authors and other factors it deems relevant such as current and expected market conditions. Other events which were not taken into account may occur and may significantly affect any projections. Although the authors believe that the expectations expressed in this document are accurate and reasonable, actual results could differ materially from those projected or assumed and such projections are subject to change, and are subject to inherent risks and uncertainties.

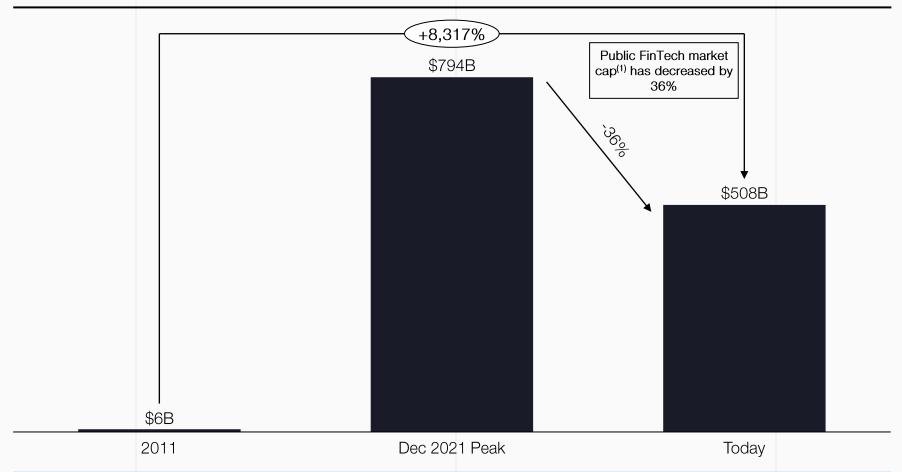
Neither Coatue nor its affiliates guarantees the accuracy or completeness of the information contained herein and third parties have provided certain data used in the calculation of some estimates and projections. Any information provided by third parties has not been independently verified by Coatue. Accordingly, neither Coatue nor any of its affiliates, or employees will be liable to you or anyone else for any loss or damage from the use of the information contained in this document. Additionally, certain information contained herein is attributed to third parties based on public statements made by such persons, and those such opinions are solely those of that person and Coatue does not necessarily endorse such statements and has not verified the accuracy of such statements. They are being provided solely for informational purposes.

#### Fintech's Next Decade

- Billions of dollars were deployed over the last decade marking the first venture-fueled innovation cycle in FinTech
- Lack of sector maturity is best illustrated by the % of public market cap currently owned by FinTechs we're in the very 1<sup>st</sup> inning
- The last decade has offered valuable lessons into which business models are sustainable in FinTech – many are not!
- There's over \$6 trillion in Financial Services gross profit to be converted to FinTech, the prize is massive
- Next generation of enduring FinTech requires a focus on owning the balance sheet, maniacal re-bundling, a B2B lean, & building in high margin sub-verticals across emerging markets

#### FinTech has gone from relative obscurity to ~\$500B in private market cap over the last decade

#### Private FinTech Market Cap Over Time & Marked to Market



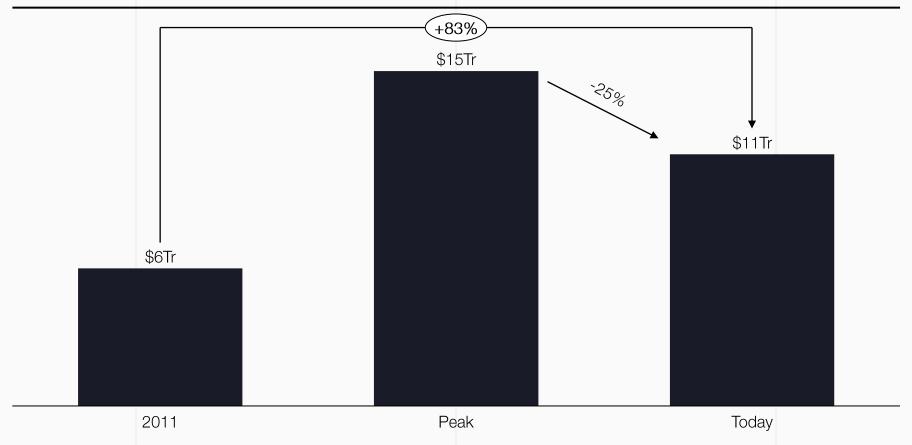
Despite the recent downturn, marked to market private FinTech valuations still represent a 45%+ CAGR for the sector since 2011

Source: Pitchbook, CBInsights, Coatue opinion and analysis as of Oct-22. This presentation is for educational and illustrative purposes only. It does not constitute investment advice or a recommendation to invest in any security or sector. Please see appendix for important disclosures.

Note: Excludes fundraising rounds in China and rounds with valuations <\$100M. "Today" represents Coatue estimate based on public FinTech market performance. "Peak" represents valuations as of Dec-21. (1) Public FinTech includes companies listed on pg. 23 excluding Incumbent Banks and Legacy Insurance.

#### \$5Tr+ of public Financial Services market cap created in the last decade

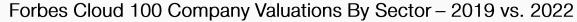
#### Public Financial Services Market Cap Over Time

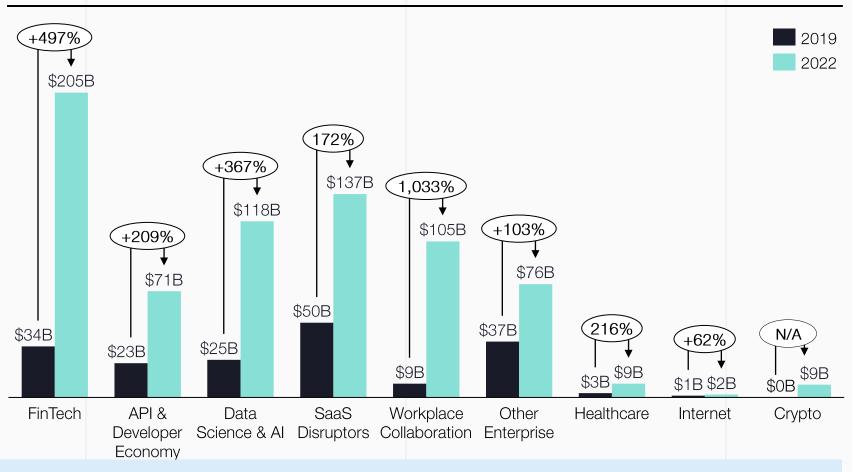


Financial services as a sector has lost ~25% of its market cap over the last 6+ months but has still grown at ~6% CAGR since 2011 off a massive base

Source: Capital IQ as of Oct-22. Represents public Financial Services universe of 2.5K+ companies that can be found on pg. 12. Note: "Peak" represents the peak market cap of each Financial Services subsector as defined on pg. 23.

#### FinTech is most recently the dominant cloud category across the tech ecosystem

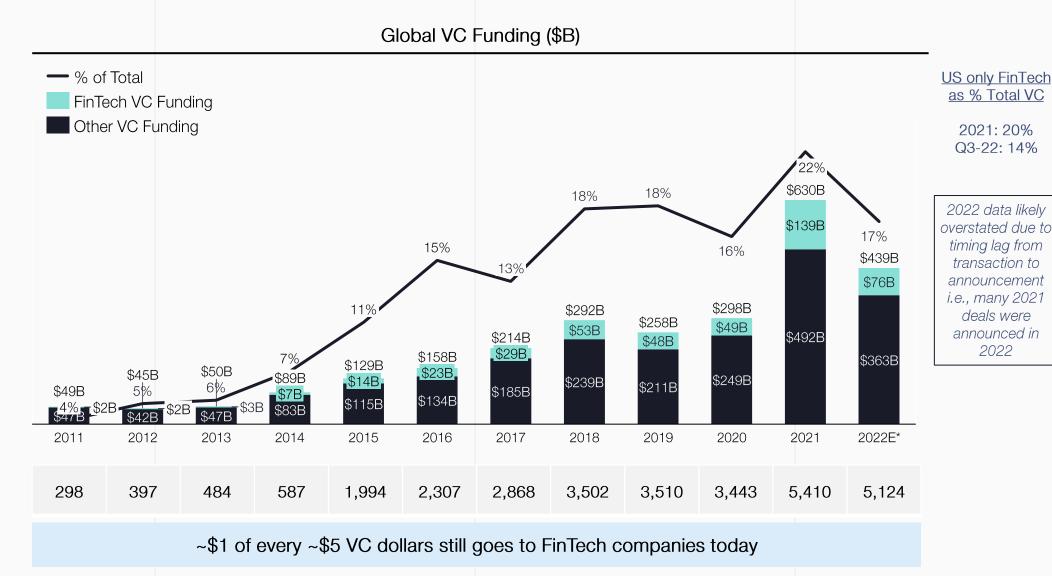




FinTech is the largest vertical in cloud, and the second fastest grower

Source: 2022 & 2019 Cloud 100 by Forbes, Bessemer Venture Partners, and Salesforce Venture Partners. Coatue analysis as of Oct-22.

#### FinTech VC funding remains at all-time highs, 2022 a year of digestion across sectors



Source: CB Insights. Note: 2022E\* represents an estimate based on 2022 YTD pace.

FinTech

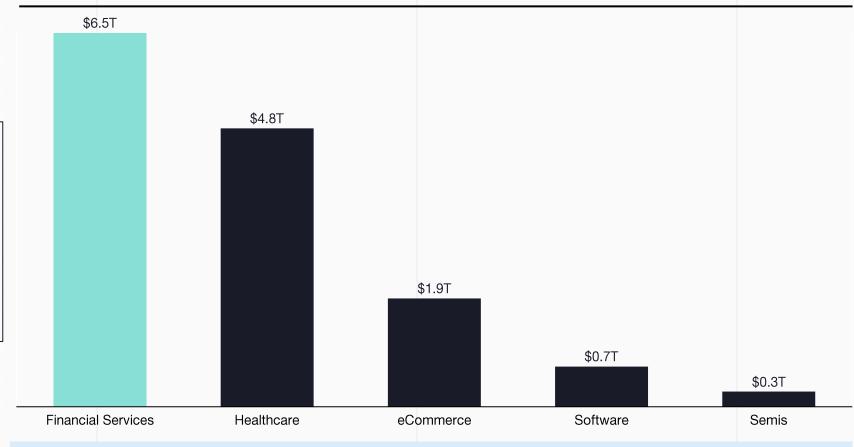
Deals

2022

#### Financial Services has the largest gross profit pool across every major sector



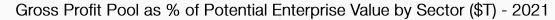
While financial services gross profit pool is the largest across sectors, much of this is locked in private markets via boutique community banks, insurers & asset managers globally



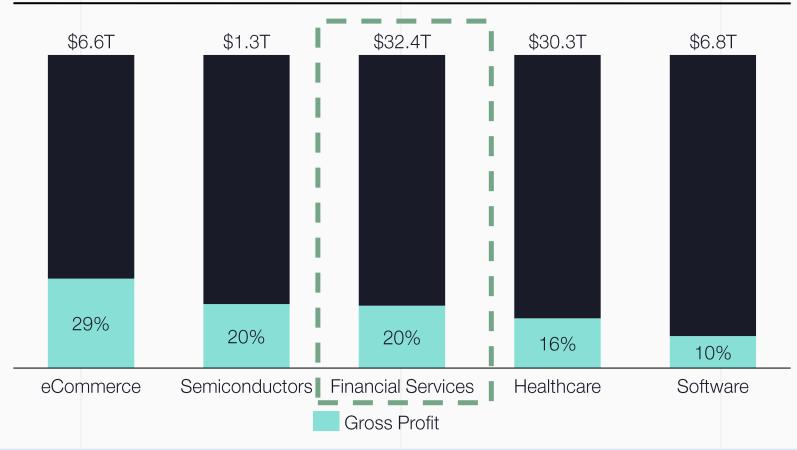
Every single person and business deals with money, naturally the profit pools are massive

Source: BCG, Gartner, McKinsey, World Health Organization, Capital IQ, and Coatue analysis as of Oct-22. Note: Financial Services gross profit calculated using revenue figures from McKinsey, median gross margin of 48% and gross profit multiple of 5.0x from subsectors on Pg. 23. Healthcare estimation uses total spend figures from the World Health Organization, median gross profit multiple of 6.3x from the public healthcare universe. eCommerce estimate uses global eCommerce spend per eMarketer, median gross profit multiple of 3.5x from the public consumer universe. Software universe. Software universe. Semis estimate uses sales figure per Statista, median gross profit margin of 43% and gross profit multiple of 4.9x per the public Semis universe.

#### But not all gross margin streams are created equal, the variance of multiples in fintech is high



eCommerce requires the most amount of gross profit to drive enterprise value due to thin GP % and lack of predictability



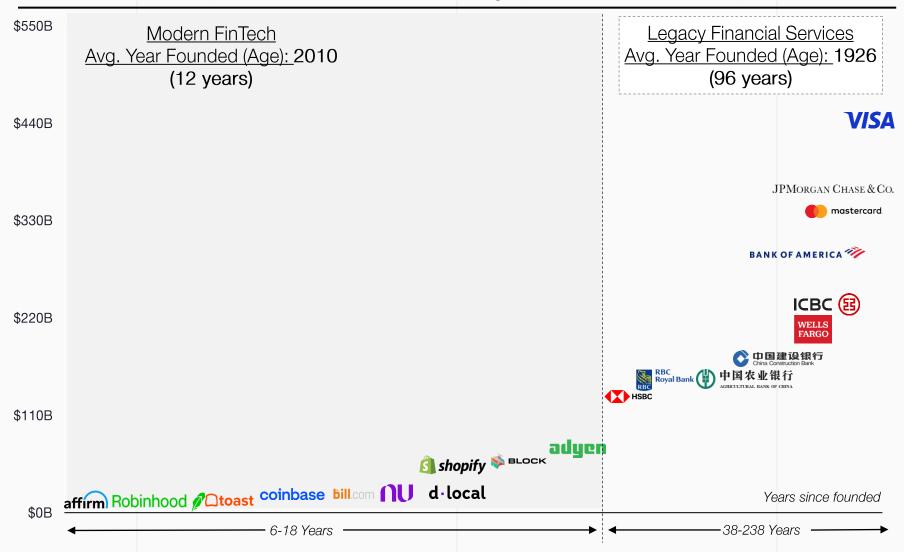
Software requires the least amount of gross profit to drive enterprise value due to quality of revenue streams and predictability

While potential financial services enterprise value is the largest among sectors, it requires a larger gross margin contribution vs other business models / sectors

Source: BCG, WHO, McKinsey, Gartner, Statista, Capital IQ, Coatue opinion and analysis as of Oct-22.

## FinTech is nascent in the public markets, it takes years to build scale and trust when dealing with money

Market Cap of Public Modern FinTech vs Legacy Financial Services Companies



Source: Capital IQ and Coatue analysis as of Oct-22.

#### FinTech penetration of public Financial Services market cap has just begun

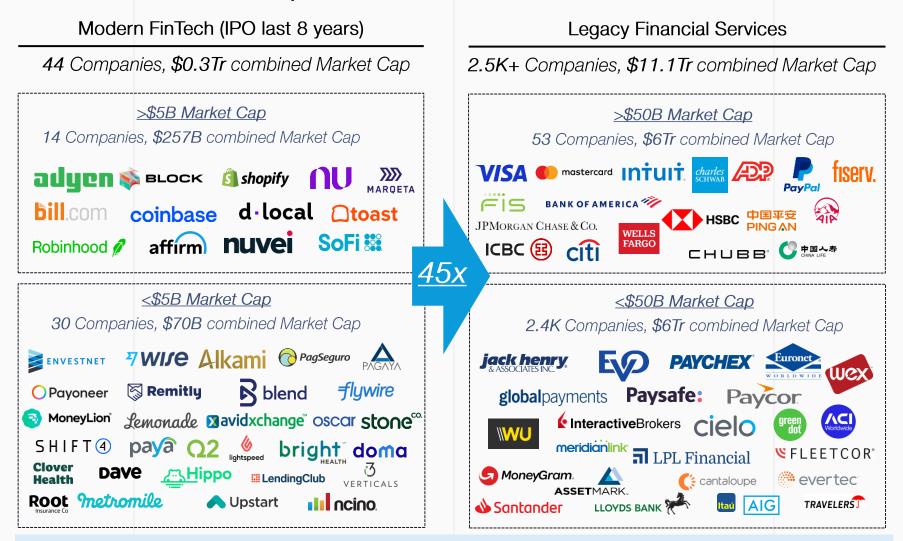
#### Modern FinTech Market Cap as % Total Financial Services



While Public FinTech has 9x'd over the last decade, legacy Financial Services still represents the vast majority of public market cap

Source: Capital IQ and Coatue analysis as of Oct-22.

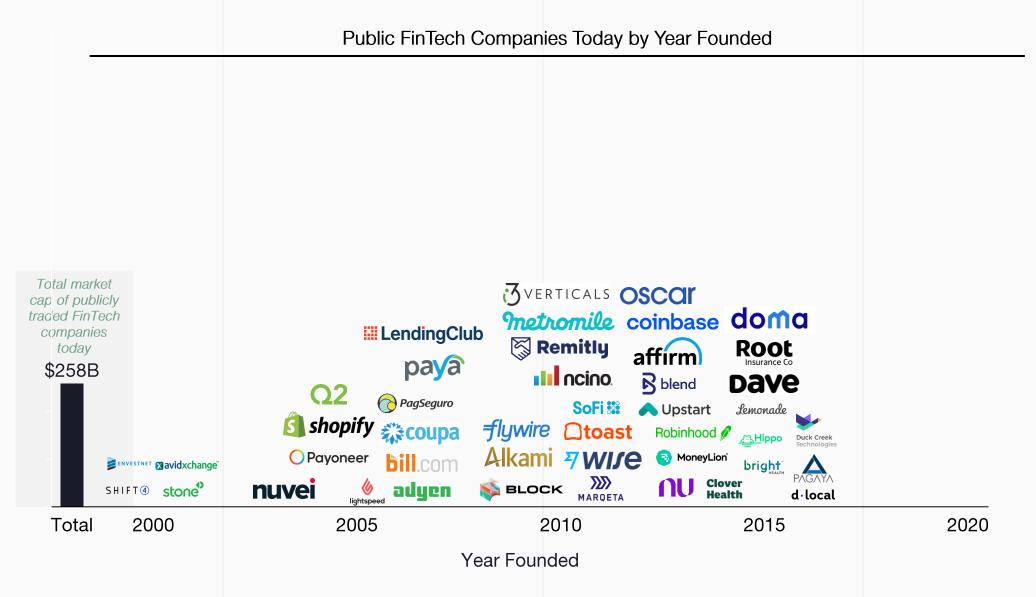
#### Legacy Financial Services market cap is measured in buckets 45x that of FinTech



The number of publicly traded modern FinTech companies has grown rapidly in recent years, yet most value still sits with incumbents

Source: Capital IQ and Coatue analysis as of Oct-22. Note: "Modern FinTech" includes companies founded 1999 or later and went public 2014 or later.

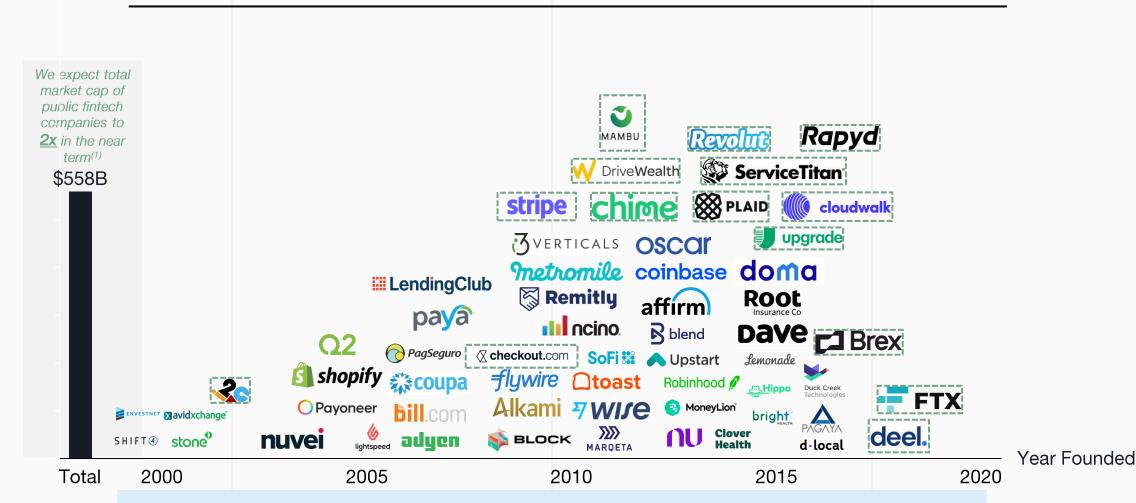
#### Public FinTech landscape today is a small universe...



Source: Capital IQ, Coatue opinion and analysis as of Oct-22. For illustrative purposes only and does not constitute investment advice. Please see appendix for important disclosures, including regarding forward-looking statements and projections.

#### With strong businesses in the IPO pipeline over the next 1-3 years...

#### Expected Public FinTech Landscape in 1-3 Years

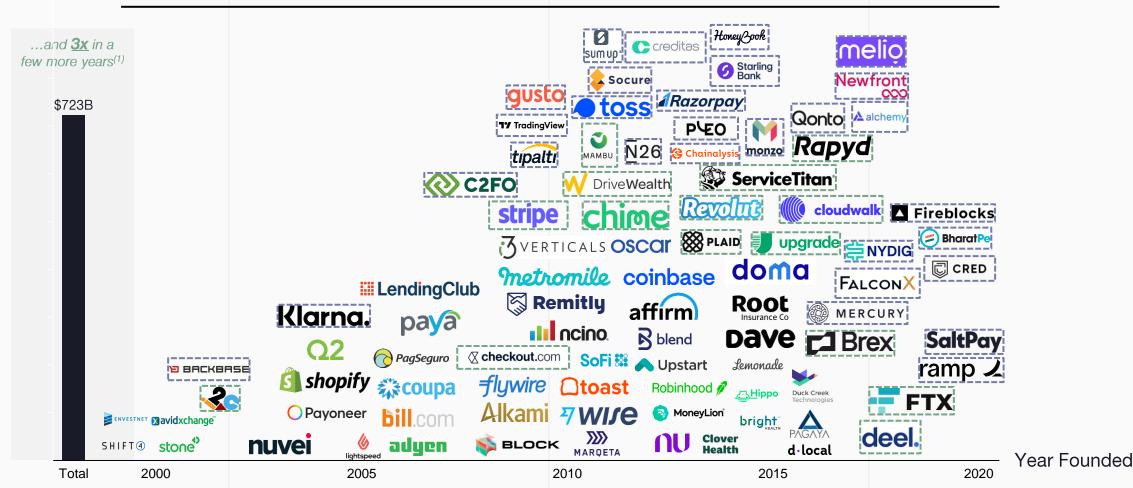


We expect 13 FinTechs to IPO in the near term.

Source: Capital IQ, Coatue opinion and analysis as of Oct-22. For illustrative purposes only and does not constitute investment advice. Please see appendix for important disclosures, including regarding forward-looking statements and projections. (1) For companies that are private today, valuation of latest fundraising round based on Pitchbook data used as market cap for calculation of total market cap of future public FinTech companies.

#### And a number of enduring businesses building towards an IPO 3+ years out

#### Expected Public FinTech Landscape in 3+ Years



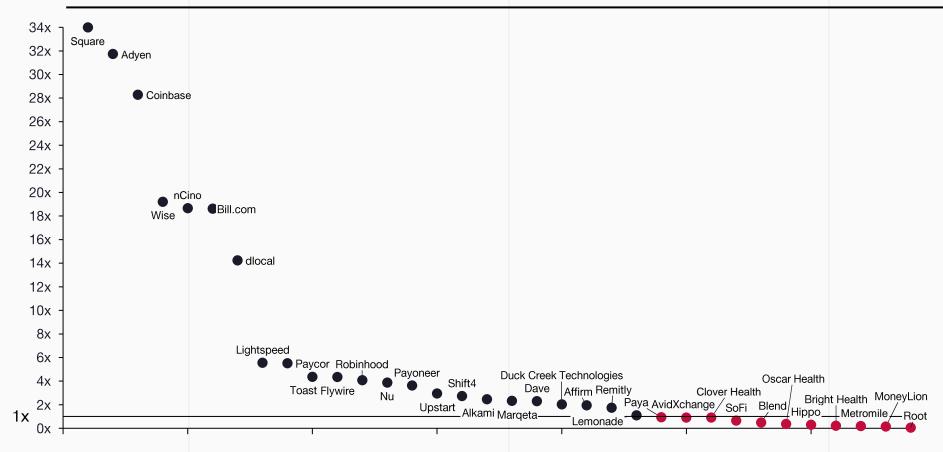
And 30+ more a few more years out...

Source: Capital IQ, Coatue opinion and analysis as of Oct-22. For illustrative purposes only and does not constitute investment advice. Please see appendix for important disclosures, including regarding forward-looking statements and projections. (1) For companies that are private today, valuation of latest fundraising round based on Pitchbook data used as market cap for calculation of total market cap of future public FinTech companies.

## 1

### Many recent IPOs are trading below capital raised

#### Market Cap / Capital Raised in Private Market



Nascency of FinTech business models is reflected in performance of recent IPOs Newer models (InsurTech) have performed significantly worse than the broader universe

Source: Capital IQ and Coatue analysis as of Oct-22.

Note: Metromile market cap represents the Jul-22 acquisition price.

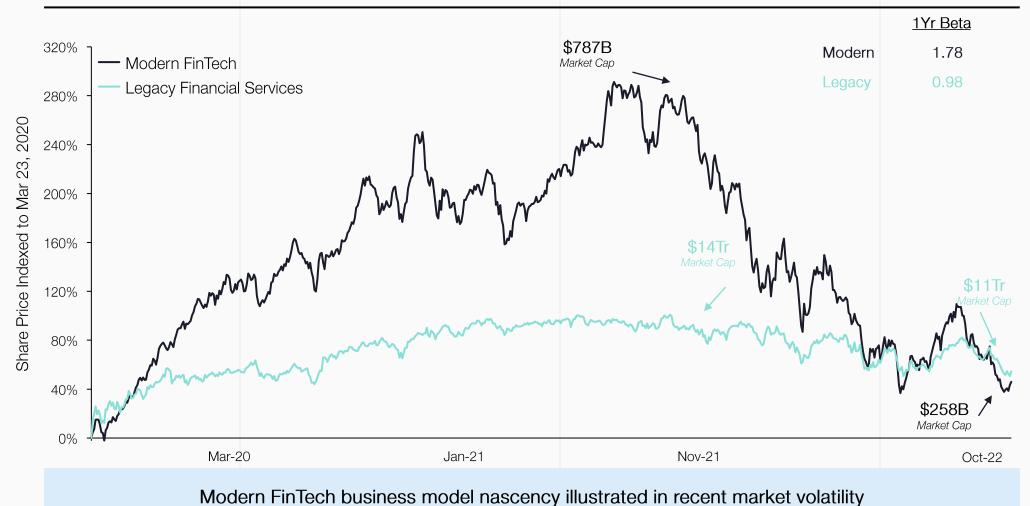
#### Pursuing the Prize in Fintech: Who stands to win in the next decade

- 1 Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniaçal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

Source: Coatue opinion and analysis as of Oct-22.

Modern FinTech public performance has been volatile, illustrating the nascency of many of the business models

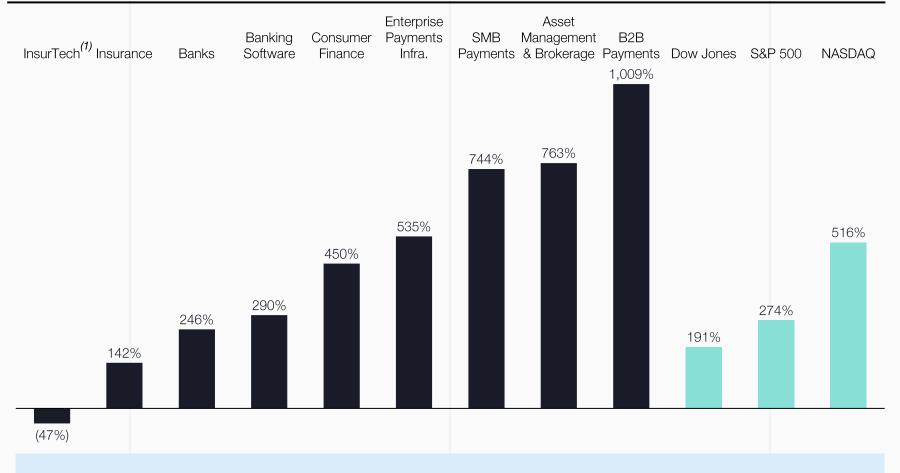




Source: Capital IQ and Coatue analysis as of Oct-22. Note: See pg. 56 for definition. KBW and MSCI World Insurance Index are used to approximate Incumbent Banks and Legacy Insurance public market performance and calculation of 1yr Beta does not include Incumbent Banks and Legacy Insurance.

## 1 Most financial services segments outperformed key indices during the last bull market

#### Financial Services By Sector Performance from Dec-11 (or IPO) through Nov-21 NASDAQ Peak

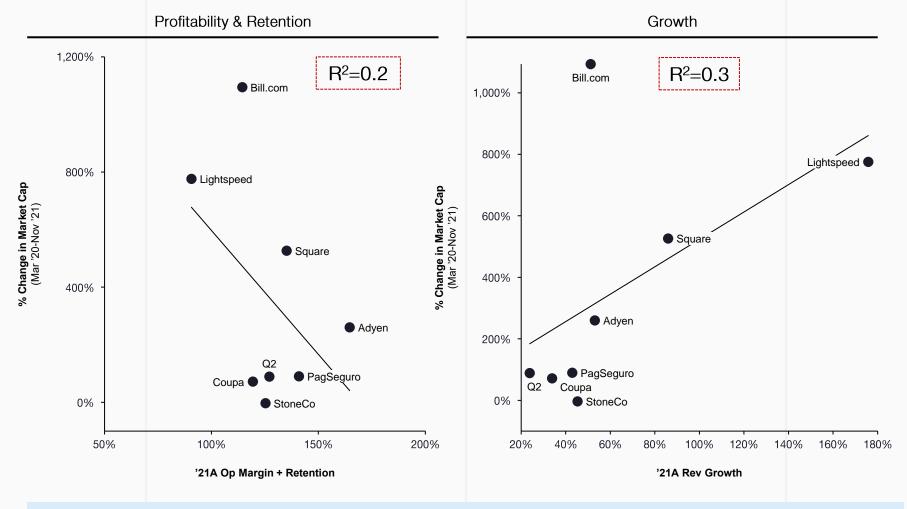


Majority of FinTech subsectors outperformed the NASDAQ through the last bull cycle

Source: Capital IQ as of Oct-22.

Note: Performance calculated as the overall return of each subsector as defined on pg. 23. Companies that were not public in Dec-11 use IPO prices, but companies still not public in Jan-21 are excluded (1) InsurTech excludes companies not public as of Dec-20 as no companies in the InsurTech bucket were public as of Jun-20

## 1 The last bull market rewarded growth...

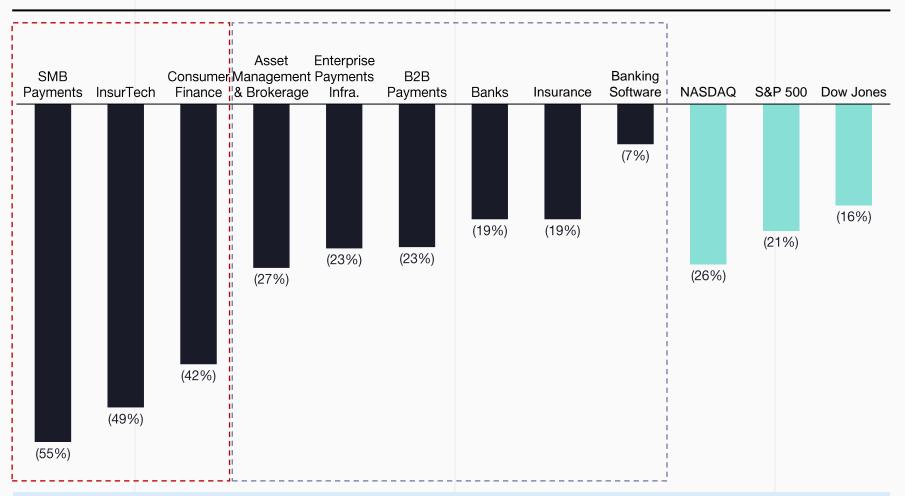


Post COVID-19 market trough, high-growth companies were rewarded more than those with sound business models

Source: Capital IQ, Coatue opinion and analysis as of Oct-22
Note: Excludes companies <\$2B in Nov-21, companies without publicly available retention, and companies not public in Mar-20.

## 1 Majority of financial services sub-verticals have outperformed NASDAQ in this downturn

#### Financial Services Performance Since Mar-22 NASDAQ Peak

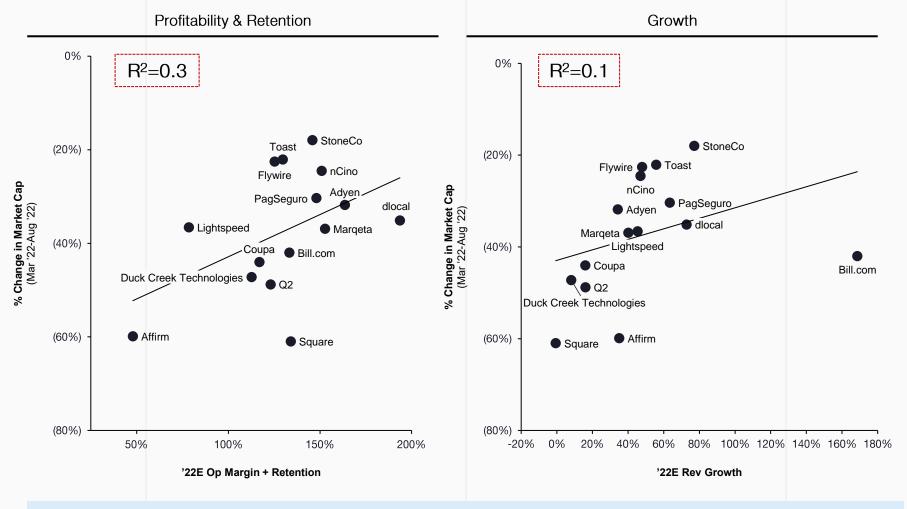


Payments (non-SMB), software and balance sheet (NIM) businesses have outperformed key indices & other financial services subsectors

Source: Capital IQ as of Oct-22.

Note: Performance calculated as the total return of each subsector as defined on pg. 23. All companies public as of Mar-22 are included except for Pagaya as its SPAC had not yet been completed.

## 1 The current downturn is rewarding business model quality



Since the latest NASDAQ peak in Mar-22, business model quality has been a superior determinant of market performance

Source: Capital IQ, Coatue opinion and analysis as of Oct-22.

Note: Excludes companies <\$2B in Mar-22, companies without publicly available retention, and companies not public in Mar-22.

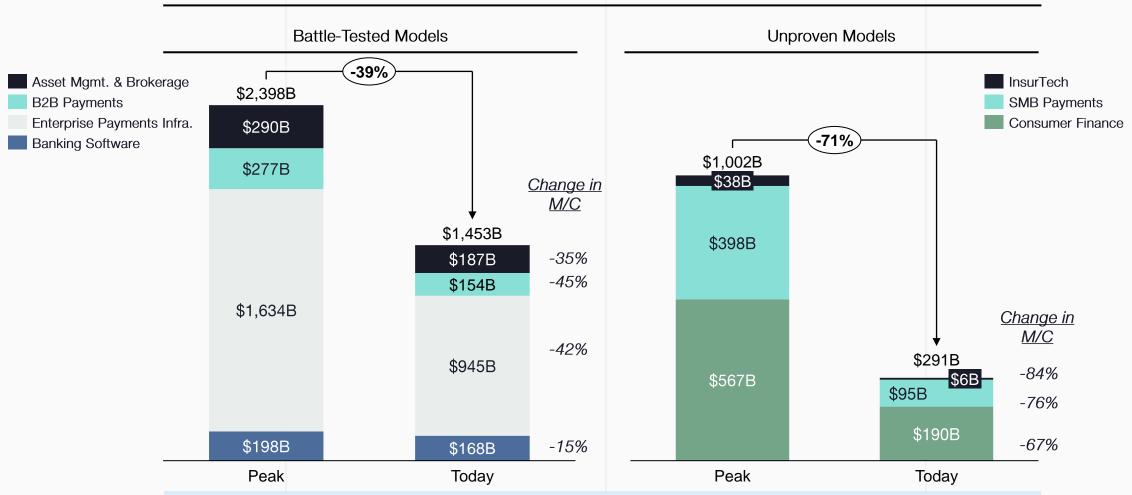
## Public Financial Services Landscape By Sector

Companies	Category	# of Companies	Market Cap	% Drop	
Stone Cielo shopify of Verticals lightspeed PagSeguro	SMB Payments	12	\$97B	55%	
Root Insurance Co Clover Health OSCOI Bright HEALTH	InsurTech	9	\$6B	49%	Unproven Business Models
Remitly SoFi Signature BLOCK WU A Upstart  affirm MoneyGram. 7 WISE Dave MoneyLion	Consumer Finance	14	\$189B	42%	
Robinhood  ASSETMARK.  Charlesschwab  Charlesschwab	Asset. Mgmt. & Brokerage	7	\$190B	27%	
TISERV. globalpayments FIS NO SHIFT @ adyen  VISA mastercard d-local Paysafe: P	Enterprise 'ayments Infra.	13	\$953B	23%	Premium
Coupa ○ Payoneer Intuit.  Savidxchange FLEETCOR*	B2B Payments	7	\$155B	23%	Business Models: NIM + Payments
JPMORGAN CHASE & CO.  BANK OF AMERICA   WELLS ICBC   Group  SCB COUR  NEWNOTISE   BNP PARIBAS	Incumbent Banks	1,792	\$7,156B	19%	(non-SMB) + Software
中国平安 PING AN 中国~寿 CHINA LIFE AON PROGRESSIVE	Legacy Insurance	668	\$2,406B	19%	
Alkami jack henry B blend Q2 green meridianlink paycor PAYCHEX MARGETA	Banking Software	11	\$171B	7%	
Total		2,533	\$11,323	20%	

Source: Capital IQ, Coatue opinion and analysis as of Oct-22. Note: "% Drop" represents total market cap change in each category since NASDAQ peak in Mar-22. For illustrative purposes only and does not constitute investment advice.

## Certain business models have weathered the storm while others have been hit hard

#### Public FinTech Market Cap Over Time



Enterprise payments & payments infrastructure, banking software, B2B payments, and asset mgmt. have outperformed InsurTech, SMB Payments, and Consumer Finance in this downturn

Source: Capital IQ, Coatue opinion and analysis as of Oct-22. "Peak" represents each sectors' respective 2021-2022 Peak.

#### Pursuing the Prize in Fintech: Who stands to win in the next decade

- Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- 2 The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniacal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

Source: Coatue opinion and analysis as of Oct-22.

## 2

#### Introducing the "Rule of 200" for mature Fintechs

Month 12 \$ Retention %

(+) YoY Revenue Growth %

(+) Gross Margin %

(+) Operating Margin %

= "Rule of 200"

- Software has "Rule of 40" Now FinTech has "Rule of 200"
  - Too many bad FinTech business models passed the Rule of 40
  - Additional variables to impact the Rule of 200 necessary to weed out imposters
- Metric holds true across business models and geos
  - There are high GM businesses that are hurt by high S&M / OPEX costs so it's important to include both margin percentages
  - If we had to pick a single metric to make an investment decision it is month 12 retention



#### **Profitability & Retention Are King**

Company	Current Market Cap (\$M)	EV / RR GP	Revenue Retention <sup>(1)</sup>	Gross Margin <sup>(2)(3)</sup>	Operating Margin <sup>(3)</sup>	Rev Growth <sup>(3)(4)</sup>	"Rule of 200%"
d·local	\$6,306	29.6x	157%	48%	37%	52%	294%
bill.com	\$14,487	20.3x	131%	84%	2%	38%	255%
ılı ncino.	\$3,825	14.6x	155%	65%	(4%)	26%	242%
■ Square <sup>(5)</sup>	\$13,705	4.5x	140%	44%	34%	18%	236%
S Cash App <sup>(5)</sup>	\$19,529	6.9x	125%	79%	12%	20%	236%
♥FLEETCOR*	\$13,675	7.1x	93%	79%	54%	9%	235%
pagseguro	\$4,770	3.1x	115%	57%	33%	21%	227%
<b>&gt;&gt;&gt;&gt;</b> MARQETA	\$4,018	7.5x	175%	44%	(22%)	29%	225%
<del>-f</del> lywire	\$2,607	17.1x	123%	67%	2%	31%	223%
adyen	\$40,043	30.6x	155%	15%	9%	41%	219%
stone <sup>®</sup>	\$3,295	2.7x	99%	60%	38%	19%	216%
meridian link	\$1,375	9.3x	120%	64%	21%	9%	214%
Ç <b>≩coupa</b>	\$4,605	9.6x	110%	73%	7%	19%	209%
Ω2	\$1,878	7.7x	119%	52%	4%	18%	193%
Alkami	\$1,403	10.9x	117%	58%	(11%)	26%	190%
paya	\$810	6.2x	100%	51%	25%	11%	188%
☐toast	\$8,580	15.0x	135%	19%	(5%)	32%	181%
Remitly Promises Delivered	\$1,754	3.5x	90%	60%	(13%)	28%	165%
Bblend	\$533	3.5x	145%	43%	(60%)	1%	129%
Duck Creek Technologies	\$1,590	7.3x	112%	0%	5%	12%	125%
AP.	\$96,451	14.2x	92%	0%	24%	7%	123%
🖔 lightspeed	\$2,724	6.2x	100%	0%	(22%)	34%	112%
pave	\$153	0.6x	70%	56%	(50%)	26%	102%
affirm	\$5,495	41.2x	100%	18%	(52%)	30%	96%
Lemonade	\$1,529	29.4x	93%	23%	(141%)	60%	35%
<u>Hippo</u>	\$370	1.3x	87%	31%	(217%)	96%	(3%)

Rule of 200 captures every number that matters and doesn't allow businesses to hide behind one or two good metrics

Source: Capital IQ and Coatue analysis as of Oct-22.

<sup>(1) 12-</sup>month Net Revenue Retention for all companies except for Square (Cash App Gross Profit Retention is ~125% and Seller based on Coatue estimates per company presentations), PagSeguro (TPV Retention), Paya (Net Volume Retention), Fleetcor (Customer Retention).

(2) Represents 2022E gross margin per consensus estimates except for Square Seller and Cash App. (3) Every payments business margin is calculated using gross revenue rather than net revenue to make an apples-to-apples comparison across business models. To estimate Stone gross revenue, we assumed their gross to net revenue bridge is similar to that of PAGS. (4) Represents '23E Rev Growth. (5) Square Seller and Cash App estimates & market cap per Morgan Stanley Research & company filings.





### Who is weathering the storm? Who is hit hard?

Category	Representative Business Models	Peak EV / NTM GP	Current EV / NTM GP	Retention + Gross Margin + Op. Margin + Rev Growth	Businesses
"Battle-tested models"	<ul> <li>Enterprise         <ul> <li>Payments and</li> <li>Payments</li> <li>Infrastructure</li> </ul> </li> <li>Banking Software</li> <li>B2B Payments</li> <li>Asset Management         <ul> <li>Brokerage</li> </ul> </li> <li>SMB Payments</li> </ul>	37.9x  10.5x −  10.5x −  27.4	9.3x	200%+	d-local bill.com  MARQETA COUPA  PagSeguro Square flywire  FLEETCOR' Stone
"Unproven models"	<ul><li>Consumer Finance</li><li>InsurTech</li><li>SMB Payments</li></ul>		7.3x	<b>&lt;200%</b> a	Loast Q2 Lemonade  Alkami B blend paya  Dave Remitly  ffirm lightspeed Duck Creek

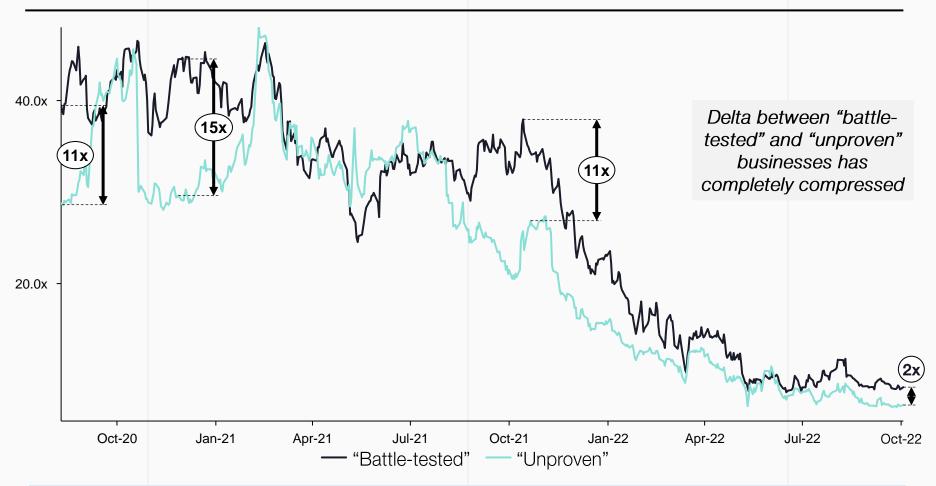
"Rule of 200" highlights the clear divide between FinTech business models today

SMB payments can fall into both categories depending on bundling of specific co



#### Good business models are being thrown out with the bad in FinTech

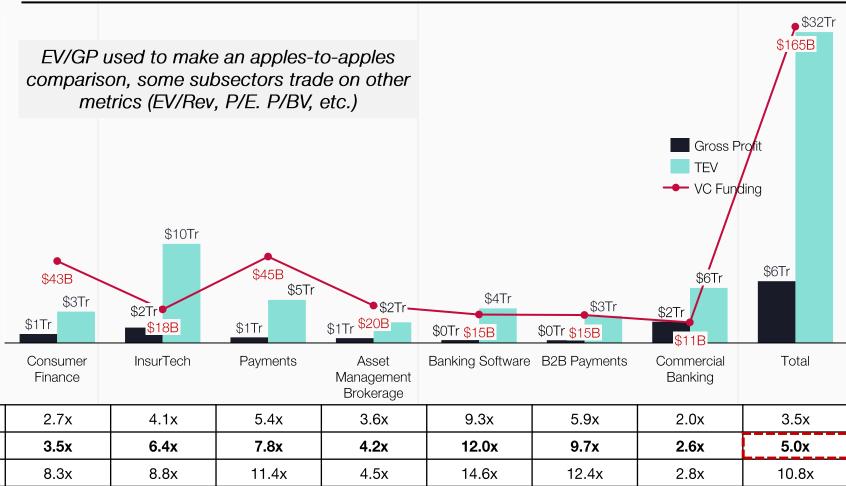




Don't throw the baby out with the bathwater Rule of 200 highlights the winning business models in the sector

#### Potential Global FinTech Gross Profit & Enterprise Value by Sub-Sector

#### Potential Gross Profit & Enterprise Value by FinTech Sector (\$Tr)



EV/GP:

25 <sup>th</sup> %	2.7x	4.1x	5.4x	3.6x	9.3x	5.9x	2.0x	3.5x
Median	3.5x	6.4x	7.8x	4.2x	12.0x	9.7x	2.6x	5.0x
75 <sup>th</sup> %	8.3x	8.8x	11.4x	4.5x	14.6x	12.4x	2.8x	10.8x

Banking & InsurTech currently represent the majority of FinTech gross profit, while insurance & payments represent the majority of available enterprise value

Source: McKinsey Research, BCG Research, Gartner Research, Pitchbook, CBInsights, Coatue analysis as of Oct-22. Note: 2022 Gross Profit multiples are based on the median of buckets on pg. 23

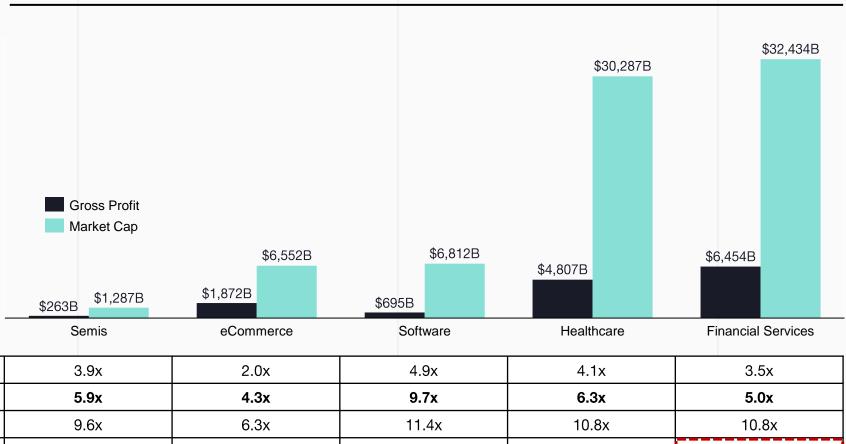
2 But we can't forget that balance sheet businesses should be valued differently from other sectors

	Software Companies										
Company	Market Cap (\$B)	'22E Rev (\$B)	'22E Rev Growth	'22E NI Margin	'22 P/E	Company	Market Cap (\$B)	'22E Rev (\$B)	'22E Rev Growth	'22E NI Margin	'22 P/E
PMorgan Chase & Co.	\$317	\$126	4%	26%	9.0x	Microsoft	\$1,795	\$207	12%	34%	23.6x
ANK OF AMERICA 🤲	\$250	\$94	5%	28%	8.9x	ORACLE	\$170	\$46	11%	29%	12.4x
WELLS FARGO	\$158	\$73	(7%)	21%	8.5x	salesforce	\$148	\$31	17%	15%	28.3x
cîti	\$82	\$75	5%	19%	6.3x	IBM	\$110	\$60	4%	14%	12.4x
us bank	\$62	\$24	7%	26%	9.0x	SAP	\$97	\$30	(6%)	19%	16.1x

The largest enterprise software companies have larger market caps and trade at a 2-3x premium to incumbent banks due to earnings quality

#### Software trades at higher multiples due to quality of business model & revenue consistency





EV/GP:

	25 <sup>th</sup> %	3.9x	2.0x	4.9x	4.1x	3.5x
. [	Median	5.9x	4.3x	9.7x	6.3x	5.0x
Έ [	75 <sup>th</sup> %	9.6x	6.3x	11.4x	10.8x	10.8x
	Δ	5.7x	4.3x	6.5x	2.6	7.3x

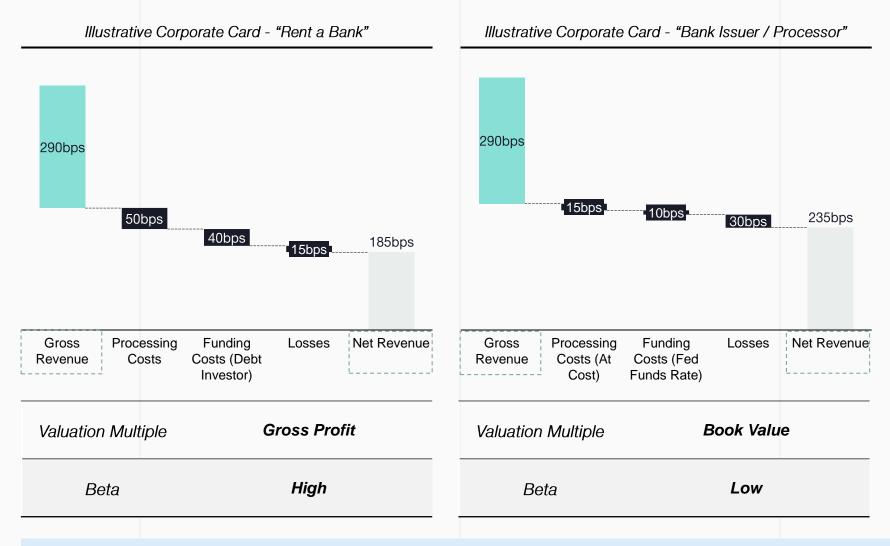
Financial services has the largest multiple variance across all sectors due to nuanced business models with varying degrees of quality

#### Pursuing the Prize in Fintech: Who stands to win in the next decade

- Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- 3 Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniacal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

Source: Coatue opinion and analysis as of Oct-22.

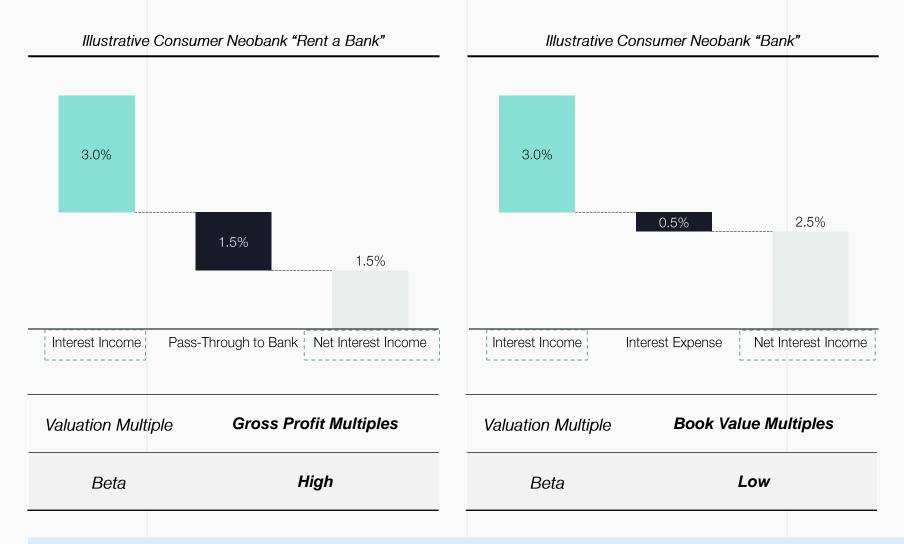
## 3 FinTechs should not be afraid to own balance sheets in order to control their destiny



FinTechs acting as their own issuer and processor see significantly improved unit economics resulting in a lower beta and a book value valuation methodology

Source: Coatue opinion and analysis as of Oct-22. For illustrative purposes only.

## 3 FinTechs should not be afraid to own balance sheets in order to control their destiny

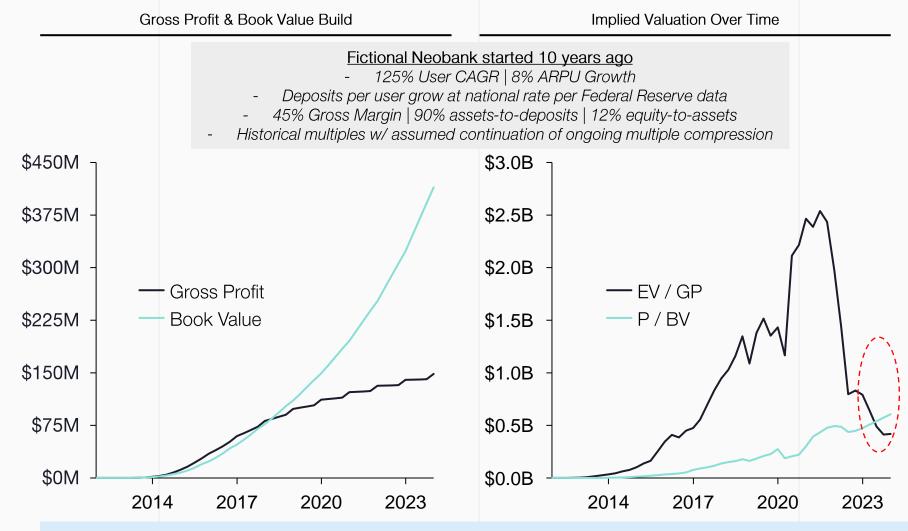


FinTechs acting as their own bank see significantly more float revenue, resulting in a lower beta and book value valuation methodology

Source: Coatue analysis as of Oct-22. For illustrative purposes only.

3

#### While trading on GP is fruitful in a bull market, the two business models converge in downturn



In recessionary cycles, balance sheet businesses tend to trade on book value which becomes more valuable than topline valuations

Source: Coatue opinion and analysis as of Oct-22. For illustrative purposes only. Note: User growth, deposit, and ARPU assumptions per Coatue. Assumes 40% gross margin, 90% assets-to-deposits ratio, and 12% equity-to-assets ratio. Uses historical valuation multiples per the Consumer Finance bucket on pg. 23 and assumes ongoing multiple compression continues into 2023.

- Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- 2 The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- 3 Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniacal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

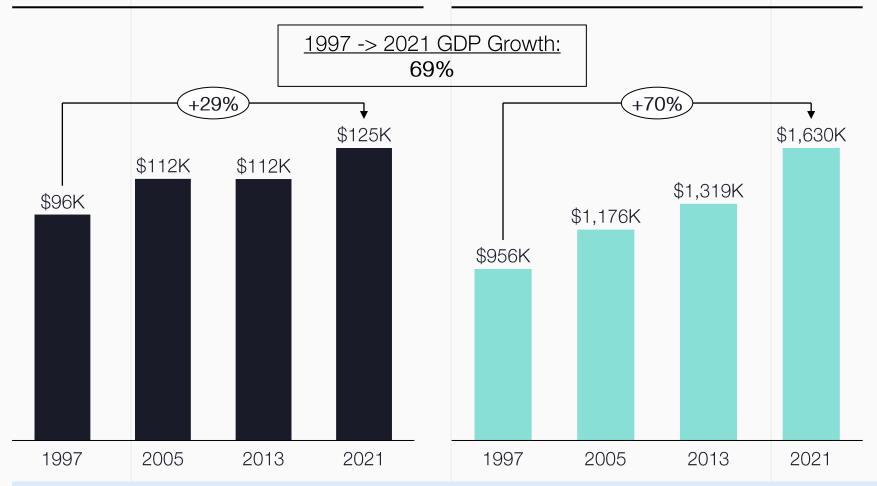
Source: Coatue opinion and analysis as of Oct-22.

4

# Organic growth is baked into merchant cohorts, a big tailwind for B2B

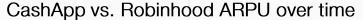
U.S. Per Capita Consumer Personal Outlays - Infl. Adj.

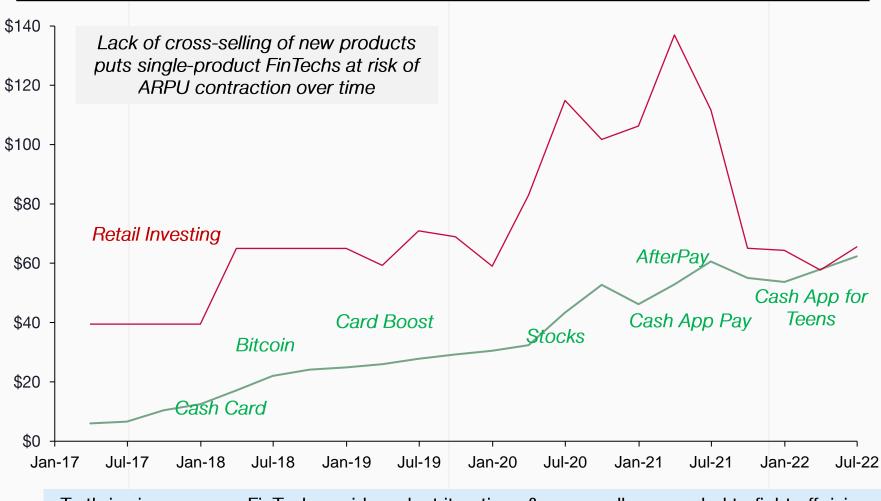
U.S. Per Capita Corporate Profits - Inflation Adjusted



The average U.S. business grows at the same rate as GDP, while the average U.S. consumer lags behind

# So, Consumer FinTech Needs to Cross-Sell





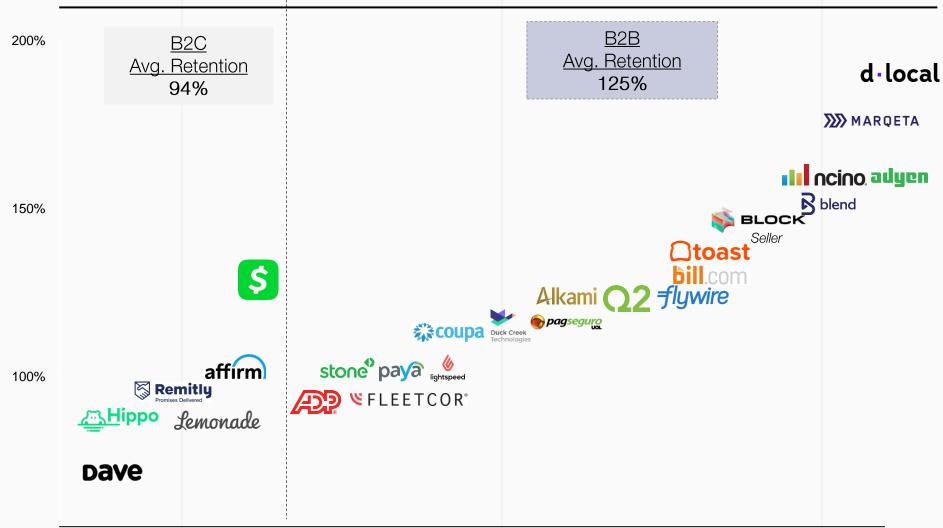
To thrive in consumer FinTech, rapid product iterations & cross-sell are needed to fight off rising CAC

Source: Coatue opinion and analysis, company filings, and estimates based on SQ & APT disclosures as of Aug-22. See appendix for important disclosures. For illustrative purposes only and does not constitute investment advice.

# 4

# B2B is fundamentally "easier" than B2C

#### Only best-in-class B2C companies can compete with B2B on retention



Source: Capital IQ and Coatue analysis as of Oct-22. Note: Only public FinTech companies where retention data is available are shown. 12-month Net Revenue Retention for all companies except for Square (Cash App Gross Profit Retention is ~130% and Seller based on Coatue estimates), PagSeguro (TPV Retention), Paya (Net Volume Retention), Fleetcor (Customer Retention). For illustrative purposes only and does not constitute investment advice.

- Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- 3 Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniacal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

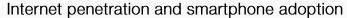
Source: Coatue opinion and analysis as of Oct-22.

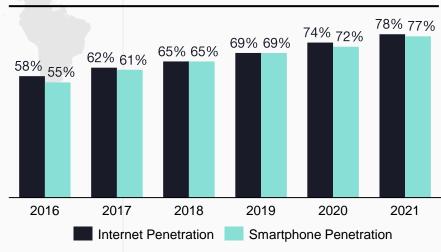
# 5 Emerging markets present unprecedented greenfield

	Nigeria	Srazil (	Mexi	co 雧 US	France	Italy
Bank Branc / 100K Population	<b>h</b> 4	18	13	30	34	39
Deposits / GDP	21%	76%	37%	6 101%	110%	103%
Domestic Credit / GD	P 12%	70%	38%	6 217%	122%	83%
% Unbanke	d 2017: 60% 2021: 54%	2017: 30% 2021: 26%	2017: ( 2021: (			2017: 6% 2021: 3%
Internet Penetration	51%	78%	72%	6 92%	85%	70%

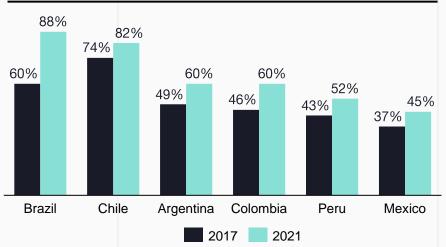
Source: World Bank, IMF 2020 Data, Statista, Coatue opinion and analysis as of Oct-22. Note: "% Unbanked" defined as lack of bank account ownership in population age 15+ according to Global Findex Database.

# 5 LatAm is experiencing unprecedented growth in financials services due to a confluence of factors

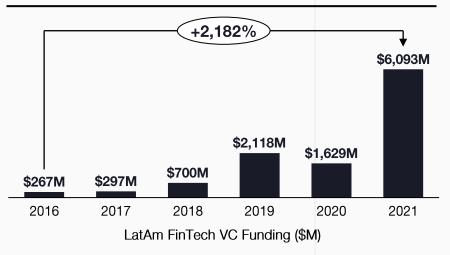




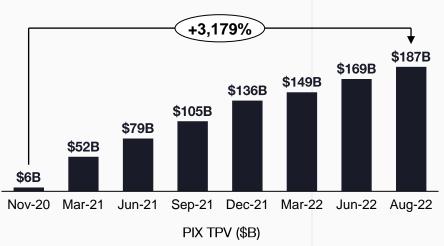
Penetration of bank and Fintech accounts



VC funding of FinTech startups has accelerated

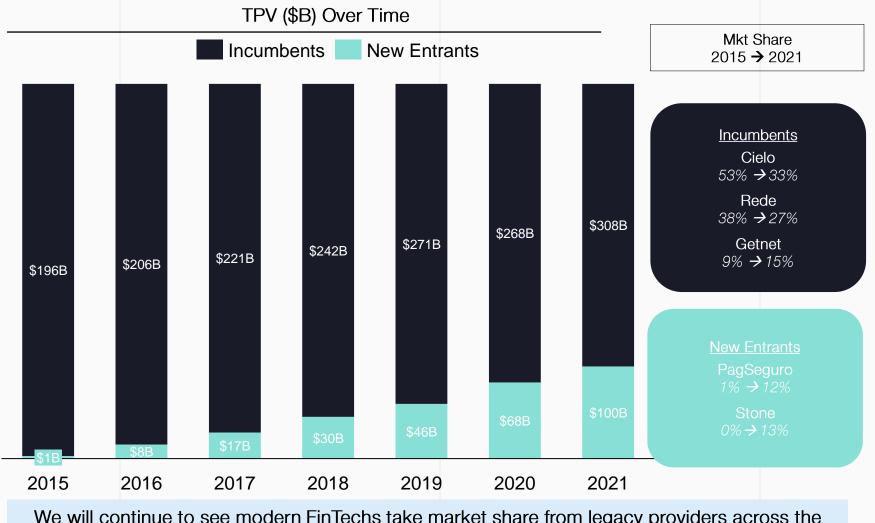


Powered by new payment infrastructure such as PIX



Source: Atlantico 2022 LatAm Digital Report, World Bank, GSMA, AMI, Statista, Banco Central do Brasil, Coatue opinion and analysis as of Oct-22.

# 5 Legacy Merchant Acquirers Rapidly Losing Share in Latin America

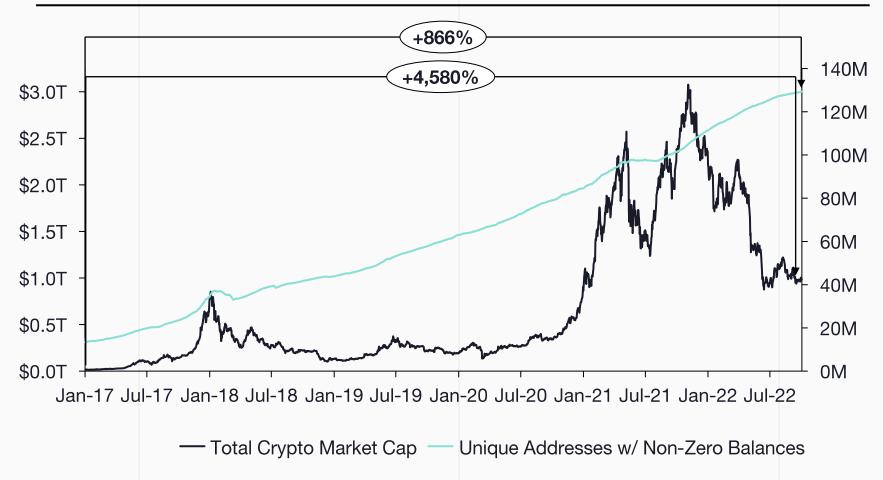


We will continue to see modern FinTechs take market share from legacy providers across the globe

- 1 Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniacal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

Trillion dollars of value in the crypto ecosystem that consumers want to spend and merchants want to accept

Total Crypto Market Cap & Unique Non-Zero Addresses (BTC & ETH)



Payments was one of the very first and most promising applications for digital currencies, the market is rapidly moving towards making that happen

The most important players in the payments ecosystem are dedicated to making crypto a daily payment method



Consumer Wallet Issuers



Payment Networks



Merchant Acquirers

















The three main pillars needed to succeed in payments have shown a large dedication to making crypto a part of daily life and spend

Source: Coatue analysis as of Oct-22. For illustrative purposes only and does not constitute investment advice.

Leading players in fintech are rapidly gaining significant user bases and volume in crypto

#### **Consumer Wallets**

#### Merchant Acceptance



10M +Users have purchased **BTC** 



"We also see bitcoin as an extraordinary trend Square towards an open standard for global money transmission"



1M+Users have taken "Learn to Earn" crypto ed. courses



Crypto toolkit for business to accept crypto payments in 180+ countries



1M+ Crypto users 1 month after launch



1.7M +Wallets <6 months after stablecoin launch

Both sides of the transaction chain have rapidly launched crypto payments & acceptance features

Source: Company websites & press releases. Coatue analysis as of Oct-22. For illustrative purposes only and does not constitute investment advice.



# Card networks are looking to future-proof themselves as crypto goes mainstream

#### Visa Crypto Strategy

#### Mastercard Crypto Strategy



Enabling digital currency cash-outs in fiat Partners with 35+ digital currency platforms



Digital Asset Security

Acquired Cinhertrace to help asset

Acquired Ciphertrace to help assess risk of crypto merchants



Enabling FinTech to give consumers crypto options

Created APIs for this purpose and launched first rollout with First Boulevard



Enabling digital asset ownership

Partnered with Bakkt to offer consumers custodial wallets



Settlement in digital currencies

Built infra to support stablecoin settlement; settled first transaction in USDC this year



Crypto Credit Cards

Offers crypto-backed credit, debit, and prepaid cards



Central Bank Digital Currencies (CBDCs)

In talks with central banks about potential partnerships



Onboarding NFTs to payments network

Working with 7+ NFT providers to allow users to purchase NFTs with their Mastercard



76 Crypto Employees

The largest payment networks in the world have built out their crypto strategies quickly, hoping to future-proof their business model

Source: Coatue analysis & LinkedIn data as of Oct-22. Please see appendix for important disclosures, including regarding forward-looking statements and projections.

6 Crypto can make transactions faster, cheaper, and more accessible

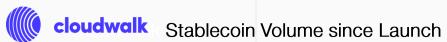
#### Fees for \$100 Transaction

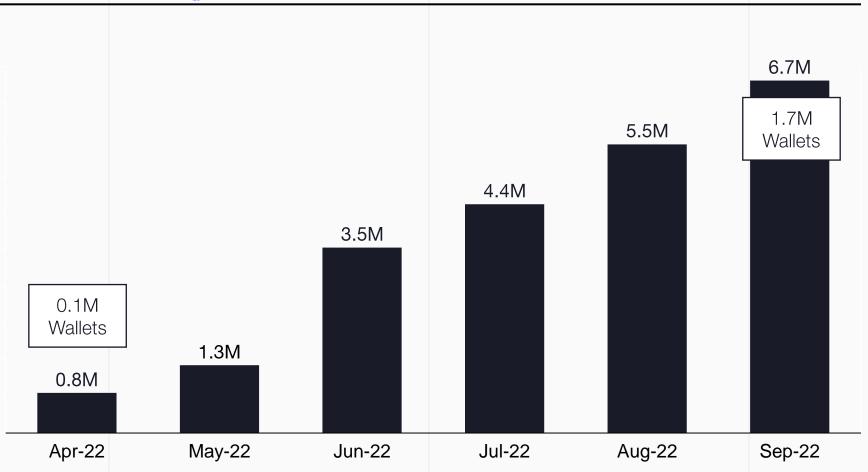
	Leading PSP	<b>B 1</b> (1)
Pay-Ins	\$0.8 - \$5.20	\$0.0003 - \$0.0009
Payouts (Instant)	\$1.00	\$0.0003 - \$0.0009
Settlement Time	<30 Min	Instant
Payouts (Normal)	\$0.00	\$0.0003 - \$0.0009
Settlement Time	2 Days	Instant
P2P	\$1.50 - \$3.20	\$0.0003 - \$0.0009

Steady-state lightning network fees will most likely grow to 5-20bps, but this is still far below what merchants and consumers pay today

# 6

# Developing markets potentially canary in coal mine, quietly building large scale





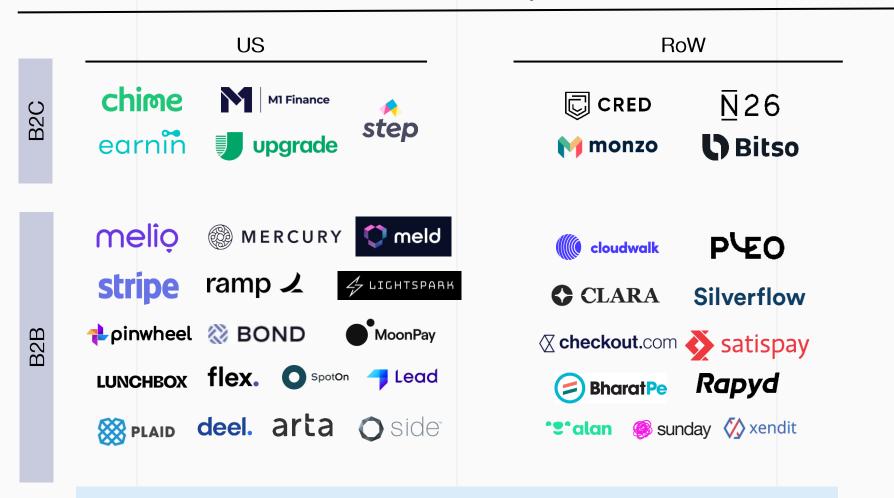
Developing markets w/ unstable macroeconomic conditions and underdeveloped, expensive financial systems are an obvious match for crypto products

Source: Cloudwalk Mainnet, Coatue opinion and analysis as of Oct-22.

- Nuances in business model quality are now appreciated
  - Shift from valuing growth to unit economics exposed many business models
- The "Rule of 200" for mature Fintechs
  - Retention, gross margin, EBIT, & growth captures quality in all market conditions
- Balance sheets are "necessary evils"
  - Becoming a bank gives Fintechs control of destiny, but will trade on lower multiples
- 4 B2B is fundamentally "easier" than B2C
  - Maniaçal bundling is critical for Fintechs survival, something banks learned long ago
- 5 Emerging markets present unprecedented greenfield
  - Lack of competition & secular tech trends enabling Fintechs to grow at unprecedented rates
- 6 Crypto will augment the current payments landscape forever
  - \$1 trillion in value will become interchangeable with fiat & invisible to consumers

# Coatue Private FinTech Portfolio Summary

#### Coatue FinTech Portfolio by Geo



We have invested billions of dollars in FinTech around the world

For illustrative purposes only. Represents all active "FinTech" investments made by Coatue funds with more than \$10M invested and >0% ownership outside China. No indication is made as to the timing or profitability of such investments, and there is no guarantee that any Coatue fund will be profitable or meet its investment objectives. Past performance is not indicative or a guarantee of future results. See Appendix for important additional disclosures regarding the information presented herein.

#### Coatue FinTech Team



Michael Gilroy

Michael Gilroy is a General Partner at Coatue. He leads the FinTech practice and is co-COO of Growth.

Michael has been investing in and advising FinTech companies for over a decade. He previously led rounds and/or serves on the boards for Mercury, Lead Bank, Cloudwalk, Melio, Clara, Arta, Pinwheel, Silverflow, Pleo, Step, Meld and Bond.

Michael is very passionate about building the fintech community and previously ran a bi-coastal quarterly series called FinTech Central. Michael studied Economics at the University of California at Berkeley. He was awarded Young Alumni of the Year in 2017 for his efforts in building out the alumni community in tech.

Michael can be reached at mgilroy@coatue.com



Chase Packard

Chase Packard is a Vice President at Coatue. He focuses on FinTech and invests in companies across their lifecycle.

Chase has previously invested in and/or or serves as a Board Observer for Cloudwalk, Silverflow, Satispay, Lead Bank, Bitso, Pleo, Sunday, Arta, and Meld.

Prior to Coatue, Chase was a venture investor at New Enterprise Associates, where he invested primarily in fintech and enterprise software companies. Previously, Chase was an investment banking analyst at Qatalyst Partners, where he advised technology businesses on M&A and other strategic decisions. Chase received a BA with Honors in Economics with a minor in Statistics from the University of Chicago.

Chase can be reached at cpackard@coatue.com



Leslie Wang

Leslie Wang is an Investor at Coatue. She focuses on FinTech and invests in companies across their lifecycle.

Leslie serves as a Board Observer for Rapyd, Mercury, M1, Step, Pinwheel, Bond, and Boost.

Prior to Coatue, Leslie was a private equity investor at Centerbridge Partners, where she invested in financial services companies.

Previously, Leslie was an investment banking analyst in the Restructuring & Special Situations

Group at PJT Partners and worked in the Financial Institutions Group at Goldman Sachs. Leslie graduated summa cum laude from the University of Pennsylvania with a BS in Economics and concentrations in Finance, Statistics, and Healthcare Management.

Leslie can be reached at *lwang@coatue.com* 

# Company Bucket Definitions

#### "Financial Services"

"Modern FinTech"			
Adyen	Metromile		
Affirm	MoneyLion		
Alkami	nCino		
AvidXchange	Nubank		
Bill.com	Nuvei		
Blend	Oscar Health		
Bright Health	Pagaya		
Clover Health	PagSeguro		
Coinbase	Paya		
Coupa	Payoneer		
Dave	Q2		
Dlocal	Remitly		
Doma	Robinhood		
Duck Creek	Root		
Envestnet	Shift4		
Flywire	Shopify		
Hippo	SoFi		
i3	Square		
Lemonade	StoneCo		
LendingClub	Toast		
Lightspeed	TransferWise		
Margeta	Upstart		

"Modern FinTech" includes 44 companies listed above that are founded 1999 or later and IPO'd 2014 or later.

"Legacy Financial Services"				
ACI	Interactive Brokers			
ADP	Intuit			
AIA	Jack Henry			
AssetMark	JP Morgan			
Bank of America	LPL			
C. Schwab	MasterCard			
Cantaloupe	MeridianLink			
China Construction Bank	MoneyGram			
Chubb	Paychex			
Cielo	Paycor			
Euronet	PayPal			
Evertec	PaySafe			
EVO	Ping An Insurance			
FIS	Royal Bank of Canada			
Fiserv	TD Bank			
FleetCor	Visa			
Global Payments	Wells Fargo			
Green Dot	Western Union			
HSBC	WEX			
ICBC				

"Legacy Financial Services" includes 2.5K companies; list above is inexhaustive.

### Appendix - Disclosures

This presentation is confidential and not intended for public use or further distribution without the prior written consent of Coatue Management, L.L.C.

#### **Coatue Analysis**

- The information herein is provided for illustrative purposes only, reflects the opinions of Coatue or its advisors, and does not constitute investment advice or a recommendation to buy or sell any securities.
- Unless otherwise indicated, all figures and calculations are for informational purposes only, computed by Coatue or its advisors and not audited by any third party or approved by any governmental agency.
- Although Coatue believes that the data expressed in this presentation is accurate and reasonable, actual results could differ materially from those projected or assumed, and such projections are subject to change, and are subject to inherent risks and uncertainties. Neither Coatue nor its affiliates or advisors guarantees the accuracy or completeness of the information. Accordingly, neither Coatue nor any of its affiliates, advisors or employees shall be liable to you or anyone else for any loss or damages from use of the information contained in this presentation.
- Unless otherwise indicated, companies referenced herein are for illustrative purposes only, and such
  companies do not necessarily represent investments that any Coatue fund owns or may own in the future.
   Coatue funds may or may not hold positions in certain of the companies mentioned in this whitepaper.

# Forward-looking Statements

- This presentation contains forecasts, projections and other forward-looking statements, including (but not limited to) the occurrence or outcome of anticipated events, estimates, price targets, valuation, exposure limits and performance returns
- There is no guarantee that such forecasts, projections or forward-looking statements will be realized and therefore investors should not rely on such statements in making an investment decision