

# Caring For Our Communities 2019 Performance



Serving our neighbors and improving community health is rooted in our Mission. As a faith-based nonprofit, Texas Health is committed to providing health services and support that address the diverse needs of North Texans, regardless of their socioeconomic status. Read more about our strategies and programs in our [Social Purpose Report](#). Here is a summary of 2019 goals and progress:

Focus Area	Goals	2019 Progress
Community Health Improvement	Deploy tailor-made programs and investments that improve community health.	Awarded \$5.2 million in Community Impact grants to address the social isolation of seniors and behavioral health of youth.
Blue Zones Project® Fort Worth	Help Fort Worth residents live longer, healthier and happier lives.	Improved the city's Gallup National Health and Well-Being Index ranking from 185th in the nation to 31st.
Community Engagement and Stewardship	Strengthen and support the North Texas community through strategic giving, community collaboration and employee volunteerism.	Awarded \$2 million in charitable contributions and sponsorships, and enabled 1,909 employees to volunteer 11,305 hours to support local nonprofits.
Government Affairs and Advocacy	Texas Health sets <a href="#">public policy priorities</a> every two years with stakeholder input.	Advocated to end surprise medical billing in Texas and made progress on solutions for healthcare affordability, innovation, accessibility, safety and quality.

## 2019 Recognitions

Texas Health was among “50 Companies That Care.”

*PEOPLE* Magazine and Great Place to Work® honored Texas Health for how well the system made a difference in both employees’ lives and in community support.

# Highlights



## Identifying Health Issues

Our 2019 [Community Health Needs Assessment](#) (CHNA) confirmed the following health issues were still prevalent in North Texas: behavioral health and chronic disease, as well as access, health literacy and navigation. Texas Health continues to implement programs to address these.



## Improving Community Health

To address CHNA findings, Texas Health:

- Awarded \$5.2 million in cross-sector collaborative Community Impact [grants](#) to improve behavioral health, social isolation and depression in high-risk populations.
- Received a \$600,000 grant from AARP® to implement a program that reduces social isolation and depression in seniors.
- Enabled volunteer nurses and lay health promoters to give flu vaccinations to 4,561 people, complete 5,348 blood pressure screenings and help faith communities implement 4,530 health improvement activities through our Faith Community Nursing program.
- Supported seven Clinic Connect community clinics that are helping underserved individuals reduce their blood pressure and blood sugar levels.
- Enabled Healthy Education and Lifestyles Program participants to reduce Emergency Department visits by 80% and inpatient stays by 94% in just one year at one hospital. Diabetics at all HELP sites improved their A1c values — a measure of blood sugar — by 24%.



## Government Affairs and Advocacy

Our key legislative advancements included:

- Delaying Medicaid Disproportionate Share Hospital cuts, improving access to generic and affordable medications and cracking down on anti-competitive behavior from brand-name manufacturers.
- Improving federal Stark and Anti-Kickback regulations to reduce unnecessary burdens and remove barriers to value-based care improvements.
- Renewing Tarrant and Dallas Local Provider Participation Funds to help finance programs for poor and underserved individuals, preserving critical trauma care funding and enhancing behavioral health and workforce funding.

# PERFORMANCE METRICS

COMMUNITY INVESTMENTS	2015	2016	2017	2018	2019
Community Impact grants					\$5.2 million*
Charitable contributions, sponsorships	\$1.8 million	\$2.2 million	\$2 million	\$2 million	\$2 million
Community Time Off	9,109	10,538	10,000	11,033	11,305
Community service projects	500	650	700	621	715
Employee giving	\$1.7 million	\$1.8 million	\$1.9 million	\$2 million	\$1.8 million
FAITH COMMUNITY NURSING					
Faith communities assisted	75	89	103	115	125
Number of nurse volunteers	218	238	228	225	300

\*The first Community Impact grants were awarded in 2019.

## 2019 Charity Care and Community Benefit

Texas Health provided \$877 million, or \$2.4 million a day, in charity care and community benefit.

CHARITY CARE	2015	2016	2017	2018	2019
Patient charity care <sup>1</sup>	\$242,330,749	\$241,422,458	\$256,026,406	\$236,707,341	\$211,327,936
Cost of unreimbursed government-sponsored indigent healthcare <sup>2</sup>	\$66,133,325	\$58,527,190	\$42,338,364	\$75,195,476	\$45,322,544
Charity care provided through others	\$47,742,611	\$51,056,212	\$64,178,930	\$2,504,837	\$2,230,154
Subtotal Charity Care	\$356,206,685	\$351,005,860	\$362,543,700	\$314,407,654	\$258,880,634
OTHER COMMUNITY BENEFIT CARE					
Unreimbursed Medicare <sup>2</sup>	\$467,332,409	\$487,625,002	\$457,799,539	\$484,601,553	\$558,172,380
COMMUNITY BENEFIT <sup>3</sup>					
(Community Health Improvement program, cash and in-kind donations, and value of employee volunteer hours)	\$24,356,324	\$25,345,815	\$31,889,676	\$44,038,957	\$59,958,216
<b>GRAND TOTAL</b>	<b>\$847,895,418</b>	<b>\$863,976,677</b>	<b>\$852,232,915</b>	<b>\$843,048,164</b>	<b>\$877,011,230</b>

<sup>1</sup>Cost of care provided to those who are financially or medically indigent.

<sup>2</sup>The difference between the treatment costs for these patients and government reimbursement.

<sup>3</sup>Programs or activities that provide treatment or promote health and healing as a response to identified community needs.