About Texas Health: 2019 Performance (Texas Health

2019 Recognitions

In 2019, Texas Health was named No. 1 on the Best Workplaces in Health Care & Biopharma™ in the nation and No. 38 on *PEOPLE* magazine's Companies that Care® rankings. Texas Health made strong progress in deeply understanding consumer needs and partnering with individuals to live their best lives. We also spent the year transforming our core clinical business and creating new products and services to promote health and well-being.

Highlights

Expanded Access to Care

Texas Health continued to meet the needs of the North Texas region through a variety of new locations. We:

- Opened <u>Texas Health Frisco</u> hospital and medical campus in collaboration with UT Southwestern Medical Center.
- Broke ground on the Jane & John Justin Patient Surgical Tower at Texas Health Harris Methodist Hospital Fort Worth.
- Are building a new athletics and fitness facility at Texas Health Presbyterian Hospital Allen that provides orthopedic surgery, rehabilitation for injuries, fitness classes and athletic performance training in one convenient location. We also are renovating and expanding the existing hospital.
- Began construction of a Women's Tower at Texas Health Presbyterian Hospital Denton that will expand labor and delivery services, Emergency Department beds and surgical suites.
- Are expanding Texas Health Harris Methodist Hospital Alliance to provide critical care, medical-surgical and women and infant services.
- Began construction of a community hospital and medical office in collaboration with AdventHealth in Mansfield.

Offered Virtual Services

Provided virtual visits with behavioral health specialists for Texas Health Aetna members through a platform that allows patients to interact with a provider at their own pace.

Funded Critical Health Programs

Texas Health Resources Foundation received \$14.5 million in gifts to provide mobile health services, fund building expansions and deliver critical community health improvement programs.

PERFORMANCE METRICS

FAST FACTS	2015	2016	2017	2018	2019
Patients served (millions)*	~1.7	~1.7	2.0+	1.8+	1.8+
Physicians with active staff priviliges	5,500+	6,000+	6,000	6,200	6,300
Outpatient facilities	68	100+	100+	80+	80+
	250	350+	350+	350+	350+
Employees	~23,000	23,000	24,569	25,000+	24,337
Hospital locations	25	29	29	27	28
Licensed hospital beds	3,800+	3,900	4,069	4,000	4,100
	~\$7.2	\$7.9	\$8.9	\$8.9	\$10.50
Operating revenue (billions)	\$4.30	\$4.50	\$4.70	\$4.80	\$4.89
TEXAS HEALTH RESOURCES FOUNDATION					
Total gifts	\$9 million	\$16.9 million	\$7.4 million	\$21.9 million	\$14.5+ million
	\$915,000+	~\$860,000	\$640,515	\$1+ million	\$875,000+
North Texas Giving Day donations	\$186,000	\$347,000+	\$450,000+	\$491,100	\$614,000+

*Includes discharges, observations and outpatient visits.

Texas Health Social Purpose Report