

# Price table for additional fees

#### £239

## Custom installation fee

and covered with your monthly payment, we ask some questions as part of the sign up process to identify if this will be the case. If it'll take our engineers to take longer than 4 hours to install at your home, we will need to take an additional fee which will come out with your first payment. If we identify this at site, our engineer will let you know before starting the job.

### £50/hour

# Additional works identified on site

If we get to your house and realise
your installation is a little more
complicated at site (a longer cable run
or more walls to drill through than you
told us about), we will charge an
hourly rate for our engineers' time.

### Electrical earthing and

If your home was built before 1998, it's likely we will need to do some electrical system upgrades. If our engineer can complete this within the 4 hour installation slot, we will do this for free.

bonding upgrade

If it takes them a little longer than 4 hours in total, we charge this at our hourly rate, £50/hour.

#### £49

### Late cancellation

If you cancel within 72 hours of your appointment we need to cover the costs of preparing for your installation so there will be a late cancellation fee.



