



Mudita Kompakt

User manual

Get Started

First install the SIM



Left side



1. Push key into the hole to open the SIM tray



2. Insert 1 or 2 Nano SIMs - gold chip facing down
3. Gently push the SIM tray into the phone until it clicks shut



Charging and Turning on

Right side



- Turn sound up
- Turn sound down
- Press to turn on or touch to scan fingerprint

Hold for 2s then select the power off option to turn off

Bottom

Charge phone using the USB-C cable and a power adapter (not included) or a wireless charger



English

Offline+

Gain focus, tranquillity and privacy while ensuring zero radio frequency emissions by disabling the antenna, microphones, camera, Wi-Fi and Bluetooth.

Left side



Switch up for full phone function
Switch down to use Offline+

⚠ WARNING
Warning! You can't make emergency calls when using Offline+

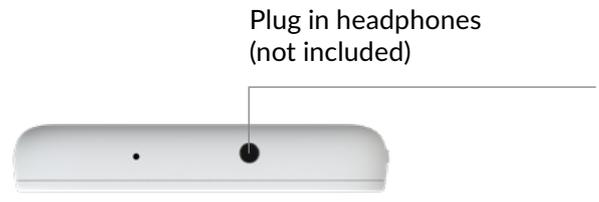


Navigate the Apps



Go back Go home Open Control Center

Top



For how-to guides and more information, scan the QR code or visit:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

Accessibility Options

To find the accessibility options:

Control Center Button > Settings > Accessibility

Accessibility features include:

- **Touch and hold delay** – Choose how long you need to press the screen before an action happens
 - **Popup duration** – Choose how long certain notification popups stay on screen before disappearing*
 - **Power button ends calls** (on/off) – Press the power button to end calls
 - **Ring vibration** (on/off) – Feel a vibration when your phone rings or gets messages
 - **Touch vibration** (on/off) – Feel feedback when long pressing*
 - **Audio balance** (left/right) – Shift sound toward the left or right ear to suit your hearing
 - **Mono audio** (on/off) – Combines both audio channels so both ears hear the same thing
- *May not apply to all apps

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Mudita Center

Get the most out of your Kompakt with our free software for Windows, MacOS and Linux

- Import and manage your contacts
- Back up your device
- Find help and support

You can find **Mudita Center** at:

<http://www.mudita.com/center>

Important Safety and Legal Information

The Mudita Kompakt is designed to send and receive phone calls and messages.

Using the phone in a way that we advise not to may void the warranty!

This means we may not fix or replace your device, so please read this information very carefully.

By using the device, you accept the terms of the software license. You can find it in the phone settings and online at:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

Safety Instructions

→ Introduction

Read these instructions carefully and retain them for future use. If this device is passed to a third party, then these instructions must be included.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:

⚠️ WARNING Risk of suffocation! Keep any packaging materials away from children – these materials are a potential source of danger, e.g. suffocation.

⚠️ WARNING Risk of electric shock! Do not use the device while in the bath or in other wet environments.

→ General safety precautions

- Do not drop, strike, or shake the device severely, it may harm the internal circuit boards.
- Do not leave the device exposed to direct sunlight.
- The device is not waterproof, do not use it in wet environments.
- Do not handle the device with wet hands while it is being charged as this may cause an electric shock or seriously damage the product.
- Do not disassemble the device.
- Only authorized personnel should service the device and its accessories as faulty installation or service may result in accidents and invalidate the warranty.
- If you suspect there is damage to the phone or the battery, stop using it immediately.
- No liability will be accepted for damages resulting from improper use or non-compliance with these instructions.

→ Medical device interference

The device contains magnets as well as components and/or radios that emit electromagnetic fields and might interfere with medical devices.

Consult your physician or the manufacturer of your medical device regarding potential interference from mobile phone signals.

⚠️ WARNING Risk of hearing loss! To prevent possible hearing damage, do not listen at high volume levels for long periods.

⚠️ Listening to sound at high volumes may damage your hearing. Background noise, as well as continued exposure to high volume levels, can make sounds seem quieter than they actually are. Turn on audio playback and check the volume before inserting anything in your ear.

→ Power cord

- Do not damage the power cord by bending, twisting, pulling, or heating.
- Do not use the plug if it is loose as it may cause electric shock or fire.
- Do not place any heavy items on the power cord.
- Do not allow the power cord to be crimped as it may cause electric shock or fire.
- Do not sit or sleep on the power cord.
- If the power cord is damaged, stop using it immediately.

→ Situational awareness

- Using the device in some circumstances may distract you and might cause a dangerous situation for yourself or others e.g. avoid using headphones while riding a bicycle.
- Observe rules that prohibit or restrict the use of mobile devices or headphones.
- Always be aware of your surroundings when using the device.
- Do not use the device in high explosive areas as the phone may generate sparks.
- Do not use a hand-held phone while driving or operating machinery.
- Do not use the device in areas where its use is prohibited.
- Always follow the airline's instructions when traveling by plane.

→ Radio Frequency (RF) exposure

- The device emits radio frequency electromagnetic fields during operation unless in Offline+.
- Maintain a minimum distance between the device and your body especially when not in use or in Offline+.
- Use hands-free options (such as speakerphone or headphones) whenever possible.

Frequency Bands and Power Output

These are the maximum radio frequency power outputs for each of the frequency bands that Kompakt uses:

Kompakt Global Version		
Mode	Frequency Bands	Power Output (Power Value)
GSM (2G)	850/900	GSM900: 32.79d8m GSM850: 32.75d8m (conducted)/29.55d8m(ERP)
	1800	GSM1800: 29.46d8m
3G	2100/850/ 900	WCDMA 81: 22.74d8m WCDMA 88: 22.85d8m WCDMA 85: 23.27d8m (conducted)/20.07d8m(ERP)
LTE 4G	1/3/5/7/8/ 12/13/18/1 9/20/26/3 4/38/39/4 0/41	LTE B1:22.22dBm LTE B3: 22.85dBm LTE B7: 21.92dBm LTE B8: 22.67dBm LTE B20: 22.31dBm LTE B34: 22.49dBm LTE B38: 22.13dBm LTE B40: 21.76dBm LTE B5: 22.71dBm (conducted)/19.5 ldBm(ERP) LTE B12: 22.58dBm (conducted)/19.27dBm(ERP) LTE B13: 22.64dBm (conducted)/19.40dBm(ERP) LTE B18: 22.87dBm (conducted)/19.66dBm(ERP) LTE B19: 22.88dBm (conducted)/19.68dBm(ERP) LTE B26: 22.92dBm (conducted)/19.72dBm(ERP) LTE B41: 22.95dBm (conducted)/22.68d Bm(EIRP)
BLUETOOTH	IEEE 802.15.1 (2402-2480 MHz or 2.4 GHz)	8.0 dBm (EIRP)
WIFI/WLAN	IEEE 802.11 b/g/n (2412-2484 MHz or 2.4 GHz)	14.5 dBm (EIRP)
WIFI/WLAN	IEEE 802.11 a/ac/n (4915-5925 MHz or 11.5 dBm 5 GHz)	10.9 dBm (5150-5250 MHz, EIRP) 11.5 dBm (5250-5350 MHz, EIRP) 12.7 dBm (5470-5725 MHz, EIRP) 12.9 dBm (5725-5825 MHz, EIRP)
WIRELESS CHARGING		10W
NFC	13.56 MHz	42dB μ A/m@10 m

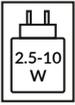
Kompakt NAM Version

Mode	Frequency Bands	Power Output (Power Value)
LTE (4G)	B2/4/5 /7/8/12 /13/17 /18/19 / 25/26 /34/38 /40/41 /66/71	LTE B2: 22.65 dBm LTE B4: 22.56 dBm LTE B5: 19.28 dBm LTE B7: 22.55 dBm LTE B8: 22.65 dBm LTE B12: 19.22 dBm LTE B13: 19.11 dBm LTE B17: 19.39 dBm LTE B18: 19.16 dBm LTE B19: 19.28 dBm LTE B25: 23.53 dBm LTE B26: 19.40 dBm LTE B34: 22.30 dBm LTE B38: 22.48 dBm LTE B40: 22.38 dBm LTE B41: 22.55 dBm LTE B66: 22.56 dBm LTE B71: 18.86 dBm
BLUETOOTH	IEEE 802.15.1 (2402–2480 MHz or 2.4 GHz)	8.9 dBm (EIRP)
WIFI/WLAN	IEEE 802.11 b/g/n (2412–2484 MHz or 2.4 GHz)	13.6 dBm (EIRP)
WIFI/WLAN	IEEE 802.11 a/ac/n (5.15–5.725 GHz)	13.0 dBm (EIRP)
WIFI/WLAN	IEEE 802.11 a/ac/n (5.725–5.85 GHz)	13.2 dBm (EIRP)
WPT (RX only)	110–205 kHz	/
FM (RX Only)	87.5–108 MHz	/
NFC	13.56 MHz	<42dBuA/m @10 m

Charging and Battery Information

For environmental reasons, Kompakt does not include a charger. This device can be powered with most USB power adapters and a cable with a USB Type-C plug.

→ Charging power adapter



The power delivered by the charger must be between minimum power 2.5 W required by the radio equipment and maximum power 10 W in order to achieve the maximum charging speed. Using a different one may damage the battery.

→ Wireless charging

Wireless charging (optional) may generate heat, use more energy and reduce battery life compared to charging via USB-C.

→ Battery information

You can select either charging to 100% (default) or 80% which can help protect battery health. To find this setting as well as the maximum capacity, cycle count, date of manufacture and date of first use, go to:

Control Center Button > Settings > Battery > Battery Information

→ Battery type

Lithium-(ion-)Polymer (LiPo, Li-Poly) rechargeable.

→ Battery warnings

- Keep batteries out of the reach of children.
- Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.
- If the battery leaks, avoid contact with skin and eyes. Rinse affected areas immediately with plenty of clean water, then consult a doctor.
- Before disposal, the battery must be removed from the device.
- Do not dispose of batteries in fire or with hazardous or flammable materials.
- Charge the battery in a well-ventilated area and avoid overcharging.
- Do not leave the battery charging for a prolonged

period of time when the device is not in use.

- Do not charge the battery overnight.
- Unplug the power cord and charger during lightning storms to avoid electric shock or fire.
- Ensure that no sharp-edged items, such as animal teeth or nails, come into contact with the battery as this could cause a fire.
- If the device appears to be bulging or shows other undesirable behavior (e.g. excess noise, strange smells), stop using it immediately.
- Batteries produce heat when charging and discharging.
- If the device becomes too hot to touch, switch it off and unplug it immediately.
- Do not cover the device while charging the battery.
- If storing the device for a long period, charge it to 40% once every 3 months to maintain battery health.
- Only charge the device with a compatible power source from a reputable manufacturer certified with a Limited Power Source output per IEC 60950-1/62368-1 rated 5 V 1.5 A.

Battery disposal



Do not dispose of used batteries with your household waste. Take them to an appropriate disposal/collection site.



The Waste Electrical and Electronic Equipment (WEEE) Directive aims to minimize the impact of electrical and electronic goods on the environment, by increasing re-use and recycling and by reducing the amount of WEEE going to landfill.

The symbol on this device or its packaging signifies that this device must be disposed separately from ordinary household wastes at its end of life. Be aware that it is your responsibility to dispose of electronic equipment at recycling centers in order to conserve natural resources.

Each country should have its collection centers for electrical and electronic equipment recycling. For information about your recycling drop off area, please contact your related electrical and electronic equipment waste management authority, your local city office, or your household waste disposal service.

Regulatory Information

You can find a copy of all the regulatory information and certificates on your phone:

Control Center Button > Settings > Legal and Regulatory

→ Wireless regulatory compliance



This mobile phone has been tested and complies with the Wi-Fi standards set by the Wi-Fi Alliance. It is designed to provide reliable wireless connectivity and interoperability with other Wi-Fi certified devices.



This mobile phone has been tested and complies with Bluetooth® standards set by the Bluetooth Special Interest Group (SIG).

It is designed to provide seamless connectivity and interoperability with other Bluetooth-enabled devices. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Mudita sp. z o.o. is under license. Other trademarks and trade names are those of their respective owners.

This mobile phone complies with the Specific Absorption Rate (SAR) limits set by regulatory authorities. The SAR value for this device has been tested and falls within the permissible limits established for safe usage.

→ EU compliance - Global version



Hereby, Mudita sp. z o.o. declares that the radio equipment type Kompakt is in compliance with Directive 2014/53/EU. The full text of conformity is available at the following internet address:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

→ EU compliance - NAM version

Hereby, Mudita sp. z o.o. declares that the radio equipment type Kompakt-NAM is in compliance with Directive 2014/53/EU. The full text of conformity is available at the following internet address:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

→ FCC and ISED Canada Compliance



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna, increase the separation between the equipment and receiver, connect the equipment into an outlet on a circuit different from that to which the receiver is connected, consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC rules and RSS-247 of Industry Canada.

Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. his device must accept any interference received, including interference that may cause undesired operation.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

NOTICE Unauthorized modifications could void the user's authority to operate the equipment. Regulatory information can also be found in the user manual online at:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

→ SAR limit in Europe – Global version

The SAR limit in Europe is **2.0 W/kg**. Device type GSM/WCDMA/LTE Mobile Phone, was also tested with regard to this SAR limit.

The highest SAR value reported in accordance with said standard during product certification for use was **0.490 W/kg** against the ear, and **1.310 W/kg** when properly worn or carried on the body.

The device was tested with regard to its typical use while wearing or carrying it on the body, with the back of the phone being held 5 mm away from the body. To maintain compliance with the RF exposure requirements, the user should use accessories that keep a 5 mm distance between the user's body and the back of the phone.

Belt clips, holsters and similar accessories used by the user should not contain any metal parts. Accessories that do not meet such requirements may not be in compliance with the RF exposure requirements, and their use should be avoided.

For the French market: The SAR limit for limbs is 3.502 W/kg. The device was tested with regard to its typical use while wearing or carrying it on the body, with the back of the phone being held 0 mm away from the body.

→ SAR limit in the US (FCC) – Global version

The SAR limit in the USA (FCC) is **1.6 W/kg**, averaged over one gram of tissue. The device type GSM/WCDMA/LTE Mobile Phone **FCC ID: 2BCWI-KOMPAKT, IC: 31299-KOMPAKT** was tested to comply with this limit.

The highest SAR value reported in accordance with the standard during product certification for use was **0.97 W/kg** against the ear, and **0.78 W/kg** when properly worn or carried on the body. The device was tested for typical body-worn operation, with the back of the phone held 10 mm from the body.

To maintain compliance with FCC RF exposure requirements, users should use accessories that ensure this 10 mm separation.

Belt clips, holsters, and similar accessories should not contain any metal parts. Accessories that do not meet these requirements may not comply with FCC RF exposure rules and should be avoided.

→ SAR limit in Europe – NAM version

The SAR limit in Europe is **2.0 W/kg**. Device type GSM/WCDMA/LTE Mobile Phone, was also tested with regard to this SAR limit.

The highest SAR value reported in accordance with said standard during product certification for use was **0.457 W/kg** against the ear, and **1.279 W/kg** when properly worn or carried on the body.

The device was tested with regard to its typical use while wearing or carrying it on the body, with the back of the phone being held 5 mm away from the body. To maintain compliance with the RF exposure requirements, the user should use accessories that keep a 5 mm distance between the user's body and the back of the phone.

Belt clips, holsters and similar accessories used by the user should not contain any metal parts. Accessories that do not meet such requirements may not be in compliance with the RF exposure requirements, and their use should be avoided.

For the French market: The SAR limit for limbs is 2.824 W/kg. The device was tested with regard to its typical use while wearing or carrying it on the body, with the back of the phone being held 0 mm away from the body.

→ SAR limit in the US (FCC) – NAM version

The SAR limit in the USA (FCC) is **1.6 W/kg**, averaged over one gram of tissue. The device type GSM/WCDMA/LTE Mobile Phone **FCC ID: 2BCWI-KOMPAKT-NAM, IC: 31299-KOMPAKTNAM** was tested to comply with this limit.

The highest SAR value reported in accordance with the standard during product certification for use was **1.06 W/kg** against the ear, and **1.17 W/kg** when properly worn or carried on the body. The device was tested for typical body-worn operation, with the back of the phone held 10 mm from the body.

To maintain compliance with FCC RF exposure requirements, users should use accessories that ensure this 10 mm separation.

Belt clips, holsters, and similar accessories should not contain any metal parts. Accessories that do not meet these requirements may not comply with FCC RF exposure rules and should be avoided.

Before you use Kompakt

→ Intended use

- This device is intended for household use only and it is not intended for commercial use.
- This device is intended to be used in dry areas only.
- No liability will be accepted for damages resulting from improper use or non-compliance with these instructions.

→ Before first use

⚠ DANGER Risk of suffocation! Keep any packaging materials away from children – these materials are a potential source of danger, e.g. suffocation.

- Check the device for transport damage.
- Remove all the packing materials.

Cleaning, Storage and Maintenance

⚠ DANGER Risk of electric shock!

- Switch the device off before cleaning.
- During cleaning do not immerse the electrical parts of the device in water or other liquids.
- Never hold the device under running water.

→ Cleaning

- To clean the device, wipe with a soft, slightly moist cloth.
- Dry the device after cleaning.
- Never use corrosive detergents, wire brushes, abrasive scourers, metal or sharp utensils to clean the device.

→ Storage

- Store the device in its original packaging in a dry area.
- Keep away from children and pets.
- Do not store the device in temperatures lower than -25°C (-13°F) or greater than +60°C (140°F).
- Do not use the device in temperatures lower than 0°C (32°F) or greater than +50°C (122°F).

→ Maintenance

- Any other servicing than mentioned in this manual should be performed by a professional repair center.

Guarantee Information

→ Our guarantee

Please read the warranty carefully, it will help you understand what is and isn't covered, and what to do if something goes wrong. Don't hesitate to contact us if you have any questions.

Contact Details

→ For more information

You can find how-to videos, the user manual, frequently asked questions and more at:

<https://www.mudita.com/products/phones/mudita-kompakt/quick-start/>

If you can't find an answer please don't hesitate to email our customer support:

support@mudita.com

→ Our address

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Poland

Mindfully designed in Europe
Manufactured in China.

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Country of Origin: China

