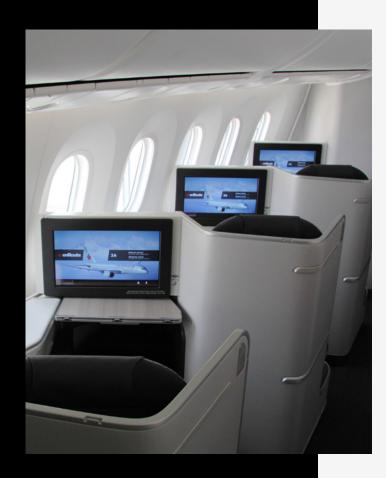


CONTENTS



Welcome Aboard

Did you know that Air Canada offers a wide range of unique inflight advertising opportunities? Reach millions of affluent Canadians through multichannel advertising products that build mass awareness for brands. Let's jump in and explore these diverse offerings.

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ABOUT

AIR CANADA

Air Canada is the flag carrier and the largest airline in Canada. It's also a founding member of Star Alliance and the official airline of the Canadian Olympic Team.

- Named 2022 Best Airline in North America
- One of the 20 largest airlines globally
- Canada's largest airline providing the most passenger services:
 - Domestically
 - □ In the US-Canada trans-border market
 - □ Internationally
- Only North American international network carrier to receive a Four-Star Skytrax ranking



Why Air Canada Media



Captive Audience

The unique media environment connects brands with truly engaged audiences.



Premium Demographic

Regardless of destination or motivation for travel, passengers are affluent consumers with disposable incomes well above the national average.



Multichannel Touchpoints, Precision Targeting

The media menu offers multiple opportunities for brand engagement with exclusive audiences through every phase of travel – from planning and booking to airport and onboard experiences. Reach target audiences at the right place and at the right time along the journey.



Massive Reach

Communicate with millions of consumers monthly.

14% of Canadians travel with Air Canada at least once per year.*

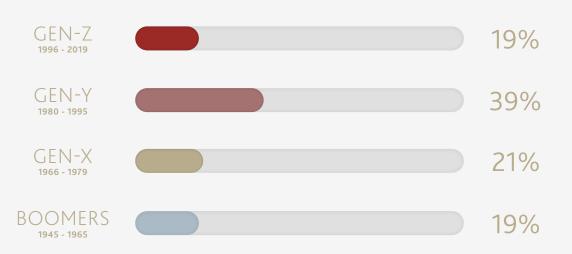


Meet Air Canada's Passengers











37% are professionals, business owners, managers (Index 138)



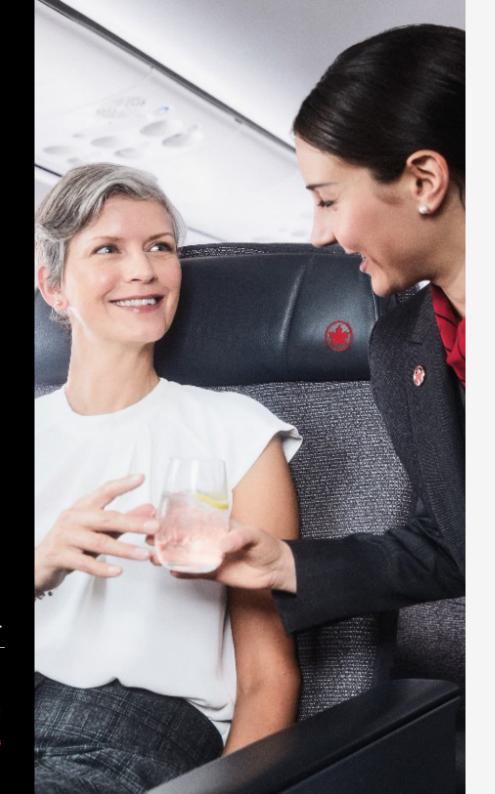
47% took at least 2 vacation trips inside Canada in the past



72% have a university degree / certificate or higher (Index 113)



25% took at least one business trip in the past



Spending Power

In total, Air Canada customers have spent:



on perfume and cologne in the past 12 months.



on skincare in the past 30 days.



on cosmetics in the past 30 days (Female 18+ base).



on jewellery in the past 12 months.



\$155.8B

on their most recent vehicle purchase.



\$6.8B

on last vacation outside of Canada in the past 12 months.



\$4.8B

on last vacation in Canada in the past 12 months.



on home electronics and entertainment products in the past 2 years.



spent on credit cards every month.



home accessories in the past 12 months.



on online purchases in the past 30 days.



on women's clothing in the past 12 months.

Affl

Affluent And Financially Savvy

Air Canada passengers – affluent customers actively working towards financial security and success:



65%

more likely than average to have a household income in excess of \$200,000



53%

more likely to have a personal income of \$125,000 or more



15% (Index 120)

Average monthly expenditure on **credit cards \$2,500+**

18% changed banking / financial institutions in the past 12 months (Index 150)

14%
intend to change banking /
financial institutions in
the next 12 months
(Index 132)

AGREEMENT STATEMENTS (4-5/5 AGREE)	INDEX
46% have a "main goal" to make as much money as possible	114
27% never make a financial move without consulting an expert	107
54% look for profitable ways to invest their money	112
29% are interested in financial services advertising	127

7



Premium Content – Maximum Engagement*

Spafax curates first class inflight entertainment to appeal to a wide range of passenger tastes and interests. Whether blockbuster or indie, North American or International, Air Canada offers a vast selection of movies, TV content, audio playlists, podcasts and games.

The state-of-the-art audio and visual seatback systems connects brands with engaged consumers through pre-roll, roadblock advertisements, banner display messages and customized branded channels.

1,000+

hours of content

420+

Movies

15

Languages available

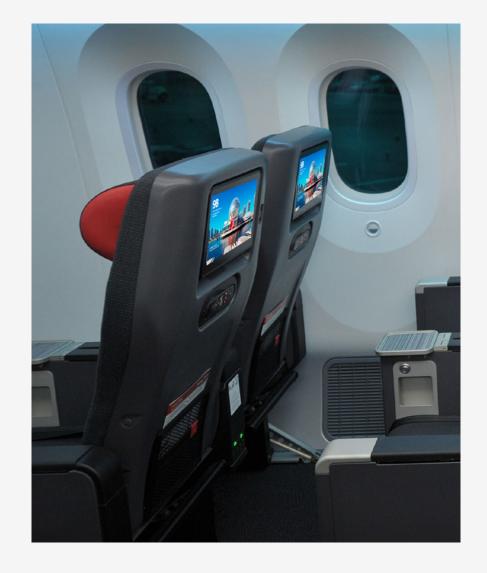
90%

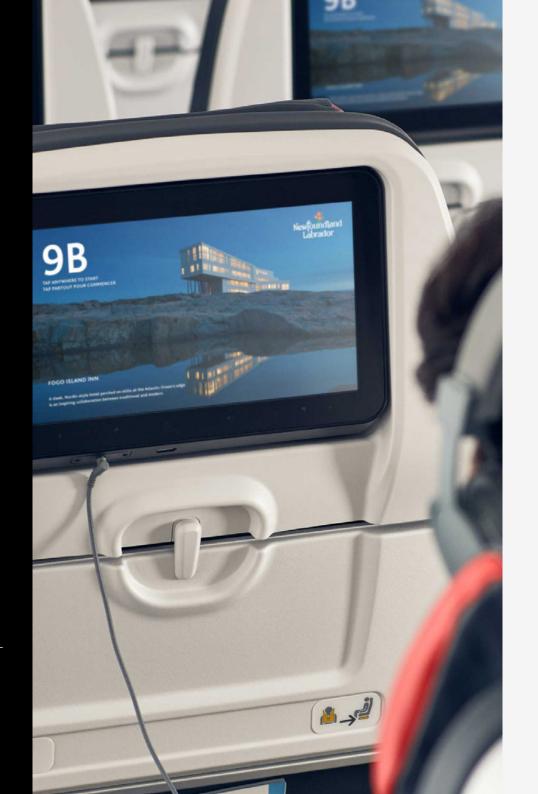
of passengers watch inflight entertainment on flights of **3 hours or more**. 1K+

TV show episodes

130+

Music albums





Welcome Screens

Warmly greeting passengers as they board the aircraft and await takeoff, welcome screens feature beautiful imagery of the flight's destination and its landmarks. Travel, tourism and hospitality brands leverage this popular offering to inspire curiosity and shape travel experiences. With 3 placements available per destination, welcome screens offer the opportunity to:

- Influence traveller activity, promote excitement and curiosity
- Feature tourism attractions, museums, festivals, landmarks and more



CYCLE	Monthly
AD UNIT	Poster Image
RATE (NET)	Available Upon Request

^{*}Available on 55% of the Fleet (to select destinations only)

^{**}Audience size will vary depending on target destination

^{***}No people and/or characters to be included within the creative

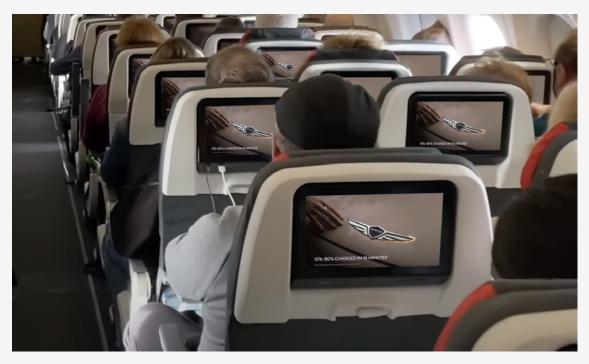
Roadblock Ads

After the inflight safety video, all eyes are on the seatback screens. Opt for maximum exposure with non-skippable roadblock ads, which play immediately after the safety video and are seen and heard by every single passenger.

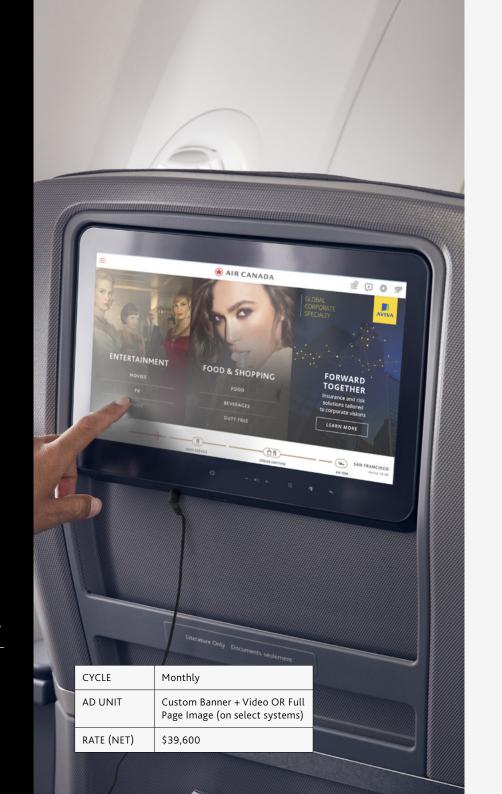
- Non-skippable video ads engage all passengers with no distractions
- Audio is broadcast throughout the entire cabin via the public address system (no earbuds required)
- Limited to 4 advertisers per month



CYCLE	Monthly
AD UNIT	:15s and :30s Video
RATE (NET)	\$150,000



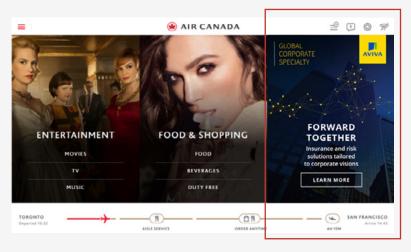
11



Homepage Carousel

Brands are front and centre with a customized panel on the homepage carousel, viewed by passengers who click through from the welcome screen.

- Prominently position an ad on the rotating 3rd panel to the right side of the screen
- Clicks through to a static image or non-skippable video
- Panels can be customized with images, headers, subheaders and CTA button
- Panel swipes or auto rotates every 5 seconds
- Inventory: Limited to 3 advertisers per month





Pre-Roll Commercials

Make a powerful impression with engaged passengers who are settling in to enjoy the latest movies, short films and TV programs. With Air Canada pre-roll ad placement, you will benefit from:

- A captive inflight audience
- Brand-safe environment
- Prominent brand visibility
- Massive reach

Targeting ability:

- Target your ad in front of 25%, 50%, 75% or 100% of select content
- Option to target passengers selecting French content



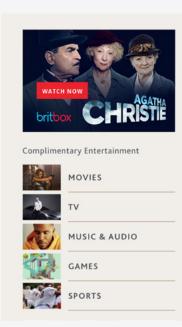
CYCLE	Monthly
AD UNIT	:15s and :30s Ads
RATE (NET)	\$12,900 ENG (SOV 5%) \$6,450 FRN (SOV 50%)

Channel Sponsorship

Brands can dominate select content categories with channel sponsorship, where an ad plays on 100% of a select channel's content.

- 30-second ads run immediately adjacent to TV and movie content. Select from desired category:
 - □ Movie & TV
 - Lifestyle (Music, Travel & Food)
 - Comedy/Drama
 - □ Movie
 - New Releases
 - Action

X	CLOSE
	номе
	YOUR TRIP >
	ENTERTAINMENT >
	NEWS & WEATHER >
	FOOD & DRINKS
	SHOPPING
	KIDS
	DESTINATIONS >
	ABOUT AIR CANADA >





CYCLE	Monthly
AD UNIT	:30s Pre-Roll
RATE (NET)	New Releases \$35,000 Comedy/Drama \$20,000 Action or Lifestyle \$10,000

Branded Channel

CYCLE	Monthly
AD UNIT	Dedicated Channel + :30s Pre-Roll
RATE (NET)	\$45,000

Brands with their own collection of video content can showcase it on an exclusive, branded inflight channel.

- Feature up to 10 episodes of branded content
- Logo placement on channel selection button (select systems)
 - Entertainment hero banner (refer to page 17)
 - □ Includes opportunity for exclusive 30-second pre-roll ad prior to content

Details

- Minimum of 8 pieces of content
- Minimum of 2 minutes for each piece of content (60 minutes is the maximum of all content)



Custom Video Content

CYCLE	Custom
AD UNIT	Dedicated Channel + :30s Pre-Roll
RATE (NET)	Contact us

CANADA'S Best New

Les meilleurs

2022

CANADIENS

RESTAURANTS

NOUVEAUX RESTOS

CANADA

If you're new to branded video, here's an opportunity to get started. With turn-key video packages, our creative team works directly with brands to produce captivating video for use on an Air Canada inflight channel and on a brand's own channels.





Thought starters

- How-to series (recipes, tips)
- Interviews
- Design tours
- Travel series
- Animated videos

AIR CANADA MEDIA

Entertainment Hero Banner

CYCLE	Monthly
AD UNIT	Custom Banner
RATE (NET)	\$15,000

17

Once a branded TV channel is set up, drive passengers directly to it with homepage hero banners. These entertainment ads tease branded content videos and let passengers click through to enjoy them.

- Full-width carousel hero ads prominently positioned at the top of the corresponding category page
- Ads rotating with featured content images
- CTA button directly launching the content

Limited to 1 ad placement monthly, per category:

- Movies
- □ Podcast
- Music & Audio



Entertainment Sub-Menu Banner

Another robust option is within the entertainment sub-menu, where passengers are actively navigating the entertainment system. Here, a brand's static or video can be highlighted with a clickable banner at the top of the sub-menu page.

- Exclusive to 1 advertiser per month
 - □ Ad remains constant on every category through navigation
 - □ CTA button that can click through to a video or full-page image

CYCLE	Monthly
AD UNIT	Custom Banner + Video OR Full Screen Image
RATE (NET)	\$13,100



YOUR TRIP >

City Guide Listing

CYCLE Quarterly

AD UNIT Sponsored Listing

RATE (NET) \$13,500 Full Year \$8,400 ½ Year \$5,010 ¼ Year

Brands that fall within the travel, hospitality, or physical retail sectors can add a sponsored listing and photo to seatback City Guides. These showcase top-rated spots in cities worldwide, including restaurants, hotels, boutiques, spas and more.

- Introduce and promote restaurants, bars, shops, hotels and attractions
- Help passengers plan their trips
- Sponsored listings are placed at the top section of the corresponding City Guide within the inflight entertainment system and on the Air Canada enRoute website, maximizing brand exposure and presence





Screensavers

When passengers take a break from watching their seatback screen, a static screensaver ad appears, reengaging passengers with brand messaging.

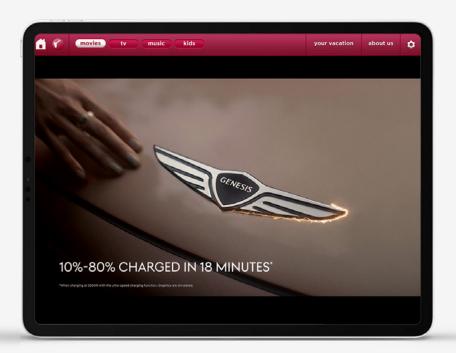
■ Up to 3 full-screen brand ads rotate every 5 seconds until a passenger engages with the entertainment system

	CYCLE	Monthly
	AD UNIT	Custom Banner + Copy
	rate (net)	\$30,300

*Available on 55% of the Fleet



Rouge Pre-Roll



Choose inflight media on Air Canada Rouge, the airline's leisure-focused subsidiary, to target vacationers in North America, Europe, sun destinations and beyond. Connect with an attentive audience of Rouge passengers via a pre-roll ad that plays before all complimentary inflight entertainment streamed on personal devices.

- Pre-rolls are viewed on personal devices (no seatback screen on Rouge flights)
- Position your ad in front of every single movie or TV series
- Exclusive to 1 advertiser per month



CYCLE	Monthly
AD UNIT	:15s and :30s ads
AVG IMPS	1,300,000 / Month
RATE (NET)	\$45,000

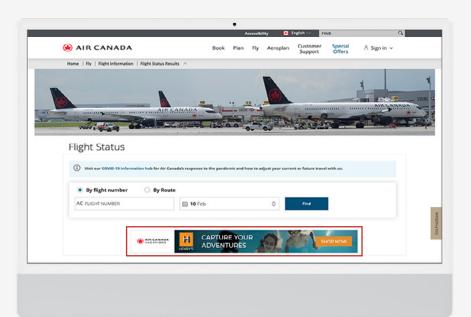
DIGITAL

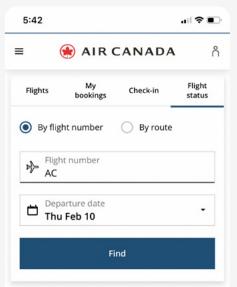


Air Canada Website

With an ad on Aircanada.com, brands can connect with passengers before they even book their trip.

- Ad campaigns rotate over 20 select, high-traffic pages
- Brand messages engage and influence consumers as they navigate the site
- Responsive ad units display across all devices:
 - □ Desktop and tablet
 - □ Mobile devices









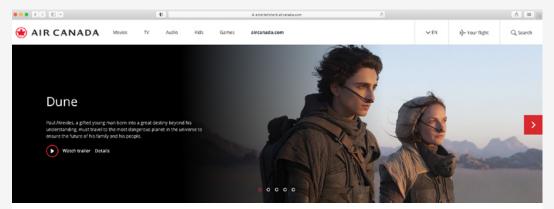
AD UNITS	Leaderboard (Desktop) Big Box (Mobile)
AVG UV	6,229,000+
RATE (NET)	\$35/CPM

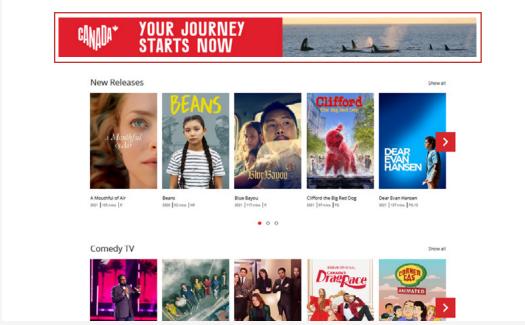
Digital Entertainment Guide

Engage with passengers as they're actively researching their inflight entertainment options. Brands can position themselves within an immersive digital entertainment guide that allows passengers to see which TV series and movies are available on their upcoming flight.

- Homepage ad placements
- Accessible directly from the Air Canada app or website
- Tailored experience on mobile, tablet or desktop

AD UNITS	Super Leaderboard (Desktop) Mobile Leaderboard (Mobile)
AVG UV	34,000+ / Month
RATE (NET)	\$3,500





enRoute Website

Air Canada enRoute is an award-winning Canadian travel authority and the go-to spot for high-value content in the pillars of food and drink, wellness, sports, culture and more. Advertisers may:

- Deploy ROS digital campaigns, including ads on the homepage and throughout the site
- Create unique co-branded content in collaboration with the editorial team

AVERAGE MONTHLY SESSIONS

AVERAGE MONTHLY USERS

AD UNITS	Super Leaderboard (Desktop) Mobile Leaderboard (Mobile)
AVG UV	66,100+
RATE (NET)	\$18/CPM





January 2022

The January/February Issue

Our Jan./Feb. issue is here. Discover three crowd-free destinations in Mexico, go bar hopping in Rotterdam and see what it's like to fat bike across Nunavut. Plus: Interviews with Toronto-based dancer Donté Colley and Canadian comedian Mark Critch.

EXPLORE MORE ISSUES

















Get your flamenco fix and rediscover the great outdoors from camping to icebergs in our May(June 2021 issue.



CYCLE

OPEN RATE

AD UNITS

RATE (NET)

Deals of the Week e-Newsletter

Showcase brands to over 2.5 million subscribers weekly, all of which are actively and eagerly seeking hot offers on flights and hotels.

- Ability to geotarget
- Average open rate of 55% versus industry standard of 41.5%

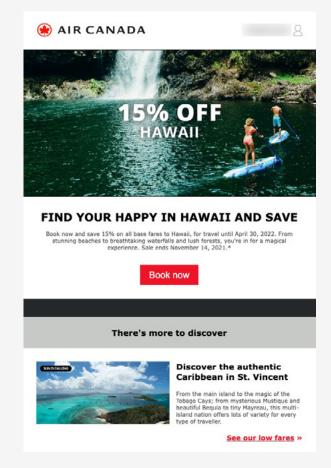
Weekly

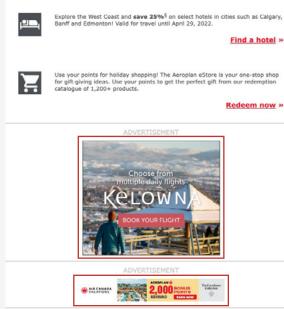
Big Box \$15,600

Big Box (2), Mobile Leaderboard (1)

Mobile Leaderboard \$7,800

55%





A STAR ALLIANCE MEMBER



(f) (9) (a)

Programmatic

Reach your ideal customers with precision-targeted programmatic campaigns that display as Air Canada website visitors surf and explore other sites. Potential segments include:

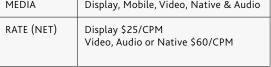
General Audience

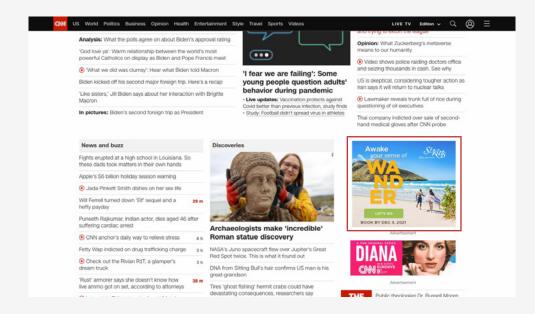
All aircanada.com visitors

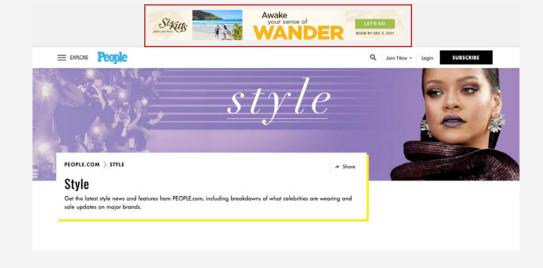
Customized Audience Segments

- Booked or searched flights
 - □ Departure and/or Return Date
 - □ Origin and/or Destination
- Booked Flight
 - □ Seat Class
 - Payment Method
 - Aeroplan Status

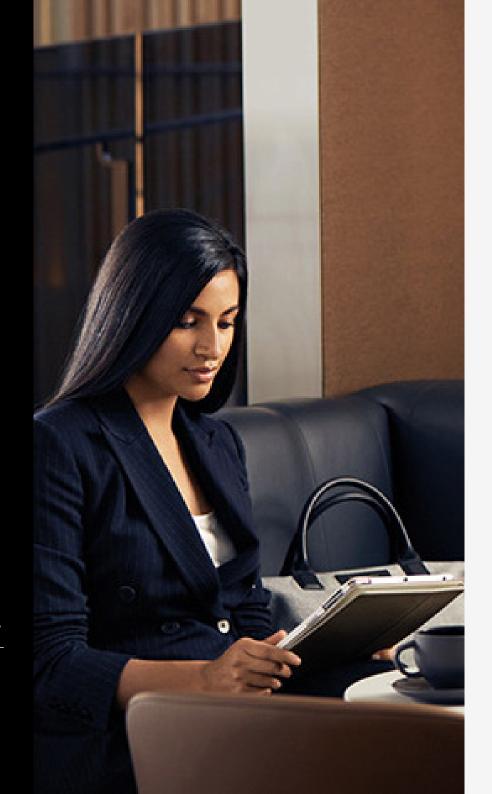
MEDIA	Display, Mobile, Video, Native & Audio
RATE (NET)	Display \$25/CPM Video, Audio or Native \$60/CPM











An Oasis for Travellers

Connect with travellers as they relax and await their next flight in the comfort of Air Canada Maple Leaf Lounges.

- Peaceful environment encourages receptivity of your brand messaging
- 4.5 million affluent annual visitors experience a reprieve from bustling airport activity*
- 20 award-winning retreats:
 - □ Vancouver, Calgary, Edmonton, Saskatoon, Regina, Winnipeg, Ottawa, Montreal, Toronto, St. John's
 - □ New York, Los Angeles
 - □ Paris
- Lounges feature unrivalled service, quality entertainment and world-class amenities

TIME IN LOUNGE

93%

of lounge visits are over 30 minutes

WFAITH

86%

earn a household income over \$100,000 a year OCCUPATION

79%

are professionals or hold senior management positions **AUDIENCE AGE**

68%

are between the ages of 25 and 54

GENDER

78%

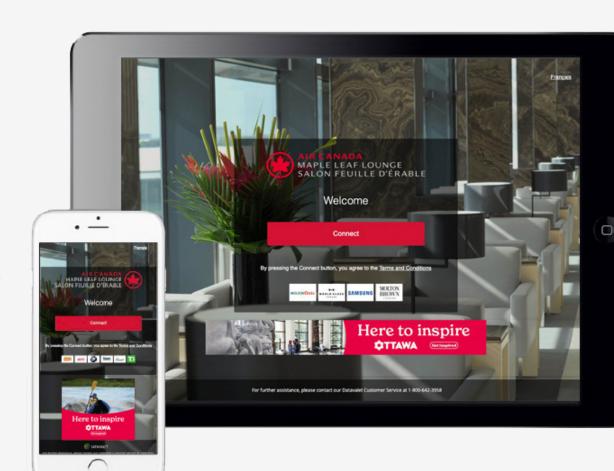
are male and 22% are female

Maple Leaf Lounge Wi-Fi

Reach affluent leisure travellers and business decision-makers on the welcome page of complimentary lounge Wi-Fi.

- Limited to 1 advertiser per month
- Available in 20 Maple Leaf Lounges globally
- Leaderboard displays on desktop and tablet
- Big box displays on mobile
- Targeting available by country:
 - □ Canada 17: Vancouver, Calgary, Edmonton, Saskatoon, Regina, Winnipeg, Toronto, Ottawa, Montreal, Halifax, St. John's
 - □ US 2: New York, Los Angeles
 - □ France 1: Paris

CYCLE	Monthly
AUDIENCE	340,000 / Monthly
AD UNITS	Leaderboard (Desktop), Big Box (Mobile)
RATE (NET)	\$25,000



Video Network

Put brands on display at the airport for customers to experience in person. Messaging is positioned on dedicated screens showcasing an everchanging mix of Air Canada and co-branded *enRoute* content.

- Prominent positioning in high traffic areas
- Ads play 4 times in the loop per hour
- Ads can be targeted by lounge

YYZ Domestic

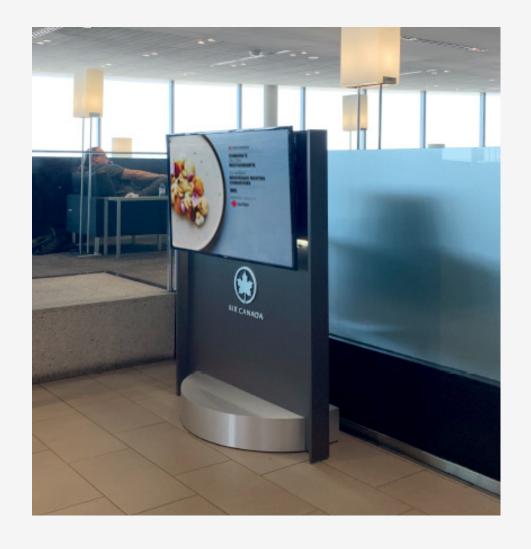
Faces the dining area – reaching all guests accessing the food and beverage area

YYZTB

Adjacent to reception area – seen by guests as they are relaxing in the lounge

YVR Domestic

Positioned to engage guests accessing the food and beverage or main lounge seating area



CYCLE	Monthly
AUDIENCE	130,000 / Monthly
AD UNITS	:15s, :30s & :60s Video (No Sound)
RATE (NET)	\$11,000* for :30s (All Lounges)

31



Air Canada enRoute Magazine

Air Canada *enRoute* is an award-winning travel publication that speaks directly to its on-the-go readership.

Featuring prominent Canadian and internationally recognized writers, photographers and illustrators, the magazine is a point of reference in the Canadian market. Read by the country's top business decision-makers and influencers, Air Canada enRoute is considered a benchmark among publications, featuring interviews with influential people, carefully curated travel tips and recommendations, and engaging features that showcase the best of Canada and the world. Content touches upon pillars such as health and wellness, design and culture, food and drink, sports and entertainment — all told through the lens of travel.

Air Canada *enRoute* is delivered to the doorsteps of Canada's most affluent audience. A total of 90K copies per issue are distributed nationally in the Air Canada Maple Leaf Lounges, with The Globe and Mail home subscriptions and by direct mail to Air Canada's select Super Elite and Million Mile members.



November 2023 enRoute

Sales Close: September 8, 2023Material Due: September 13, 2023

CYCLE	4 x Annually
CIRCULATION	90,000
RATE (NET)	Contact us

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APPENDIX

CREATIVE GUIDING PRINCIPLES

Maximize the success of your advertising investment. Follow these guidelines below to ensure a compelling first impression and thoughtfully connect with Air Canada's customers.

Images: lifestyle-focused, bold, bright and crisp

Copy: clear, simple and properly copyedited

Call to Action: strong, specific and uncluttered

Thank you for considering Air Canada Media.

Ready to take your brand to new heights? Reach out to your Spafax account executive to discuss custom packages and learn more about these exciting media opportunities.

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Director of Sales francisco.azocar@spafax.com

2023 SALES & MATERIAL DUE DATE SCHEDULE

PRE-ROLL, ROADBLOCK, HP CAROUSEL, ENTERTAINMENT BANNER, MOVING MAPS, CHANNEL SPONSORSHIP, WELCOME SCREEN, SCREENSAVER, ROUGE GGV PRE-ROLL												
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
Sales Closing	01-Nov-22	28-Nov-22	03-Jan-23	27-Jan-23	21-Feb-23	29-Mar-23	28-Apr-23	31-May-23	29-Jun-23	28-Jul-23	28-Aug-23	27-Sep-23
Material Due	08-Nov-22	05-Dec-22	06-Jan-23	03-Feb-23	28-Feb-23	05-Apr-23	05-May-23	07-Jun-23	06-Jul-23	04-Aug-23	05-Sep-23	04-Oct-23

CITY GUIDES	JAN 2023	APR 2023	JUL 2023	OCT 2023		
Sales Closing	Friday, October 21, 2022	Friday, January 20, 2023	Friday, April 21, 2023	Friday, July 21, 2023		
Material Due	Tuesday, November 1, 2022	Monday, January 30, 2023	Monday, May 1, 2023	Tuesday, August 1, 2023		

BRANDED CHANNEL, PODCASTS												
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
Concept Approval Submission*	07-Oct-22	07-Nov-22	05-Dec-22	05-Jan-23	03-Feb-23	07-Mar-23	06-Apr-23	08-May-23	07-Jun-23	07-Jul-23	07-Aug-23	06-Sep-23
Sales Closing	07-Oct-22	08-Nov-22	06-Dec-22	06-Jan-23	06-Feb-23	08-Mar-23	07-Apr-23	08-May-23	08-Jun-23	07-Jul-23	08-Aug-23	07-Sep-23
Metadata Due (Booking Form)	14-Oct-22	15-Nov-22	13-Dec-22	13-Jan-23	13-Feb-23	15-Mar-23	14-Apr-23	15-May-23	15-Jun-23	14-Jul-23	15-Aug-23	14-Sep-23
Material Due (image, video)	17-Oct-22	17-Nov-22	15-Dec-22	16-Jan-23	14-Feb-23	17-Mar-23	17-Apr-23	17-May-23	16-Jun-23	17-Jul-23	17-Aug-23	15-Sep-23

^{*}AC Concept Approval required

MAPLE LEAF LOUNGE VIDEO NETWORK	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
Sales Closing	29-Nov-21	04-Jan-23	31-Jan-23	06-Mar-23	30-Mar-23	03-May-23	05-Jun-23	04-Jul-23	03-Aug-23	01-Sep-23	03-Oct-23	03-Nov-23
Material Due	05-Dec-22	10-Jan-23	06-Feb-23	10-Mar-23	05-Apr-23	09-May-23	09-Jun-23	10-Jul-23	10-Aug-23	08-Sep-23	10-Oct-23	09-Nov-23

DIGITAL	AIRCANADA.COM, ENROUTE.AIRCANADA.COM, DOW	MAPLE LEAF LOUNGE WI-FI	PROGRAMMATIC	DIGITAL ENTERTAINMENT GUIDE
Sales Closing	2 weeks prior to start of campaign	1 month prior to start of campaign	3 weeks prior to start of campaign	1 month prior to start of campaign
Whitelist Due	_	1 month prior to start of campaign	_	_
Material Due	7 business days prior to start of campaign	7 business days prior to start of campaign	7 business days prior to start of campaign	3 weeks prior to start of campaign