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A. Person
Example Ltd
Example Road
ABI CDE

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Emergencies

Loss of supply? Call your Network Distributor on **105**
Smell gas? Call the Gas Emergency Services on **0800 111 999**



Other enquiries

Contact our Flex Operations Team on **SEUKL-
LargeBusiness@shell.com** or
01908 062 399

Account number 000000000

Invoice number 000000000

Payment due DD/MM/YYYY

Invoice date DD/MM/YYYY

Invoice period DD - DD MM YYYY

VAT registration number GB 000 0000 00

YOUR GAS INVOICE

Previous balance	£0.00
Payments received and adjustments	£0.00
Balance brought forward	£0.00

Total charges for this bill (inc VAT)	£0.00
Gas	£0.00
Additional Charges Or Adjustments For This Bill	£0.00
Climate Change Levy	£0.00
Subtotal - (ex VAT)	£0.00
VAT	£0.00

TOTAL NOW DUE	£0.00
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Your payment of
£00.00 is due by
DD MM YYYY

Payment details can be found on the
last page.

Announcements

Is your bill based on
estimated reads?

Contact us now to see if you can
upgrade to a free Smart or AMR
meter and only pay for what you
use.
You can call us on **0330 088
2679** or email **SEUKL-
Smartmeter@shell.com**

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.



Shell
ENERGY

Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD MM YYYY
Page 2 of 24

Invoice period DD MM YYYY

GROUP STATEMENT

Billed Site Summary

Site ref	Site address	Billed from	Billed to	Units used	Consumption charges	Additional charges	CCL	VAT	Gross total
00000000	Site Address 1, Town, Post Code	DD/MM/YYYY	DD/MM/YYYY	0000 kWh	£0.00	£0.00	£0.00	£0.00	£0.00
00000000	Site Address 2, Town Name, Post Code	DD/MM/YYYY	DD/MM/YYYY	0000 kWh	£0.00	£0.00	£0.00	£0.00	£0.00
00000000	Site Address 3, Town Name, Post Code	DD/MM/YYYY	DD/MM/YYYY	0000 kWh	£0.00	£0.00	£0.00	£0.00	£0.00
00000000	Site Address 4, Town Name, Post Code	DD/MM/YYYY	DD/MM/YYYY	0000 kWh	£0.00	£0.00	£0.00	£0.00	£0.00
Totals (4 sites)				000000 kWh	£0.00	£0.00	£0.00	£0.00	£0.00

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Account number 00000000
Invoice date DD MM YYYY
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Invoice period DD - DD MM YYYY
Product name Flex Block & Index Daily Cashout
Site address Site 1
Town Name
Post Code


COMMODITY CHARGES					
Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Weighted Average Cost of Gas	DD - DD MM YYYY	0.0 kWh	0.0000 p/kWh	0%	£0.00
LDZ Commodity (ZCO)	DD - DD MM YYYY	0.0 kWh	0.0000 p/kWh	0%	£0.00
NTS Exit Commodity (NCO)	DD - DD MM YYYY	0.0 kWh	0.0000 p/kWh	0%	£0.00

CAPACITY CHARGES					
Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
LDZ Customer Capacity (CCA)	DD - DD MM YYYY	00 days	0.0000 p / peak day kWh / day	0%	£0.00
LDZ Exit Capacity (ECN)	DD - DD MM YYYY	00 days	0.0000 p / peak day kWh / day	0%	£0.00
LDZ System Capacity (ZCA)	DD - DD MM YYYY	00 days	0.0000 p / peak day kWh / day	0%	£0.00

METERING CHARGES					
Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Meter Reading Costs	DD - DD MM YYYY	00 days	00.000000 p/day	0%	£0.00
Metering Charge	DD - DD MM YYYY	00 days	00.000000 p/day	0%	£0.00

OTHER CHARGES					
Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Unidentified Gas (UIG)	DD - DD MM YYYY	0,000.0 kWh	0.000000 p/kWh	5%	£0.00
Management Fee	DD - DD MM YYYY	0,000.00000000 kWh	0.000000 p/kWh	5%	£0.00

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Account number 00000000
Invoice date DD MM YYYY
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Invoice period DD - DD MM YYYY
Product name Flex Block & Index Daily Cashout
Site address Site 1
Town Name
Post Code

LEVIES					
Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Supplier of Last Resort (SoLR) Levy	DD - DD MM YYYY	00 days	0.0000 p / peak day kWh / day	0%	£0.00

VAT		Total
Charge type		
VAT @ 0% on £0.00		£0.00

TOTAL		£0.00
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Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD MM YYYY
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Invoice period DD - DD MM YYYY
Product name Flex Block & Index Daily Cashout
Charge type Non Daily Metered
Site address Site 1
Town Name
Post Code

Gas supply number (MPRN)
0000000000


Read types
A = Actual
C = Customer
E = Estimate
I = Initial
F = Final
Z = Smart

Smell Gas?
Call 0800 111 999
Having trouble understanding your bill?
Visit uk.shellenergy.com

METER READINGS

Read dates	Meter ID	Previous read	Current read	Units used	Correction factor	Calorific value	Energy used
DD MM YYYY	00000000000000000000	00000.0 (IA)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh
DD MM YYYY		00000.0 (E)	00000.0 (E)	00.0m	0.00000	00.0	000.0kWh

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Account number 00000000
Invoice date DD MM YYYY
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Invoice period DD - DD MM YYYY
Product name Flex Block & Index Daily Cashout
Site address Site 1
Town Name
Post Code

CONSUMPTION CHARGES

Charge dates	Type	Quantity	Price	VAT	Total ex. VAT
DD - DD MM YYYY	Standard	0000.0 kWh	0.0000 p/kWh	0%	£0.00

TOTAL


















£0.00



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A guide to understanding your Flex Gas Bill

Explanations

- 1 Account Number**
You will have a unique number for each of the sites within your company. You will find the site address for this invoice on p.2. 
- 2 Invoice Number**
This is the number to quote when making any payments or when speaking with our teams when you have a specific invoice query. 
- 3 Invoice Period**
The data range here shows the start and end date for the month that you are being billed. 
- 4 Energy Type**
Here you will see whether this invoice relates to Gas or Electricity. 
- 5 Total Amount Due**
This amount shown is the total amount due for payment for this invoice period. 
- 6 Group Statement**
In this section you will see an overview of the costs per site with a more detailed breakdown in subsequent sections. For the purpose of this example, we will show the breakdown for one site only. 
- 7 Consumption Charges**
This shows the cost for the volume of gas consumed in this period. See p.3 for the breakdown. 
- 8 Levy Charges**
Your Levy Charges will include all relevant industry regulatory charges. This may include a Climate Change Levy (CCL) charge which is an environmental tax on commercial energy use. 
- 9 VAT**
VAT is added at the current government rate to your invoice total. 
- 10 Commodity Charges**
These amounts comprise of the cost of the gas itself. 
- 11 Capacity Charges**
These are fees paid to the grid on your behalf to ensure the availability of the required energy. 
- 12 Metering Charges**
These costs cover the installation, maintenance, and operation of your meter, as well as the collection and processing of energy consumption data for billing and settlement purposes. 
- 13 Other Charges**
These additional charges, including daily standing charge, apply to the fixed costs paid in addition to the usage charges for gas. These cover costs such as maintenance and connection to the relevant networks. If you are on a Deemed or Extended Supply product then you may see further charges that are invoiced to you on a pass-through basis. 
- 14 MPRN**
The Meter Point Reference Number (MPRN) shown identifies this site's individual gas supply point. 
- 15 Read Types**
The letter following your meter readings corresponds as follows: A – Actual, C – Customer, E – Estimate, I – Initial, F – Final, Z – Smart. 
- 16 Meter ID**
A unique identifying number for each meter at your site. This will be printed at the front of the meter. 
- 17 Converting Gas Units to kWh**
We follow the recognised industry formula for converting gas units to kWh. Firstly, we work out the total amount of energy generated by the gas sent to your site and follow that up by converting it into kWh by dividing by 3.6. Metric Conversion: Some meters record in hundreds of cubic feet - for these we need to multiply the units by 2.83 to obtain the equivalent amount of cubic metres. For metric meters, this is 1. 

Formula: Units x Metric Conversion x Volume Correction x Calorific Value ÷ kWh Conversion
Example: 1,800 m3 x 1 x 1.02264 x 39.1 (CV) ÷ 3.6 = 19,992.6 kWh
- 18 Correction Factor**
This is to take into account variations in temperature and pressure. For most supply points this is set as 1.02264. 
- 19 Calorific Value**
This is the amount of energy stored within each cubic metre of gas supplied to your premises, as measured at the entry point of your network. It is measured daily and this figure will be an average of the CVs taken over the billing period. 

BACK TO HOME 