









Account Number

You will have a unique number for each of the sites within your company. You will find the site address for this invoice on p.2 5

Invoice Number

This is the number to quote when making any payments or when speaking with our teams when you have a specific invoice query.

Invoice Period

The data range here shows the start and end date for the month that you are being billed. 5

Energy Type

Here you will see whether this invoice relates to Gas or Electricity.

- **Total Amount Due** This amount shown is the total amount due for payment for this invoice period.
- **MPAN** The Meter Administration Number (MPAN) shown identifies this site's individual meter number. 🤝 🤝
- **Consumption Charges** This shows the cost for the volume of electricity consumed in this period. See p.3 for the breakdown.
- **Additional Charges** These additional charges, including daily standing charge, apply to the fixed costs paid in addition to the usage charges for electricity. These cover costs such as maintenance and connection to the relevant networks. If you are on a Deemed or Extended Supply product then you may see further charges that are invoiced to you on a pass-through basis. 🗢

Levy Charges

Your Levy Charges may include a Climate Change Levy (CCL) charge which is an environmental tax on commercial energy use.

VAT 10

VAT is added at the current government rate to your invoice total.



Meter ID

A unique identifying number for each meter at your site. This will be printed at the front of the meter.

Read Types

The letter following your meter readings corresponds as follows: A - Actual, C - Customer, E - Estimate, I - Initial, F - Final, Z - Smart.



Other Charges 13

We may display additional fees here such as a non direct debit premium, for instance.