


1
2
3

4
5
6
7
8
9
10



Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

A. Person
Example Ltd
Example Road
AB1CDE

Emergencies
Loss of supply? Call your Network Distributor on **105**
Smell gas? Call the Gas Emergency Services
on **0800 111 999**

Other enquiries
Contact our Flex Operations Team on **SEUKL-
LargeBusiness@shell.com** or
01908 062 399

Account number 00000000
Invoice number 000000000
Payment due DD MM YYYY
Invoice date DD MM YYYY
Invoice period DD - DD MM YYYY
VAT registration number GB 000 0000 00

YOUR ELECTRICITY INVOICE

Previous balance	£0.00
Payments received and adjustments	£0.00
Balance brought forward	£0.00
Total charges for this bill (inc VAT)	£0.00
Electricity	£0.00
Losses	£0.00
Fixed Contract Charges	£0.00
Distribution Network Charges	£0.00
Transmission Network Use Of System Charges	£0.00
Balancing Services Use Of System Charges	£0.00
Feed in Tariff	£0.00
Renewable Obligation	£0.00
Capacity Market Charges	£0.00
Contracts for Difference Levies	£0.00
AAHEDC	£0.00
Climate Change Levy	£0.00
Subtotal - (ex VAT)	£0.00
VAT	£0.00
TOTAL NOW DUE	£0.00

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.

Your payment of £00.00 will be collected on or after DD MM YYYY by Direct Debit

Payment details can be found on the last page.

Announcements
Is your bill based on estimated reads?
Contact us now to see if you can upgrade to a free Smart or AMR meter and only pay for what you use.
You can call us on **0330 088 2679** or email **SEUKL-Smartmeter@shell.com**


11
12
13
14
15
16
17



18

6

7



Shell
ENERGY

Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD.MM.YYYY
Page 3 of 8

Invoice period DD - DD MM YYYY
Product name Flex Shape Non Energy Pass Through
Site address Customer Name
Site Address
City
Post Code

S

ENERGY CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Electricity	DD - DD MM YYYY	000000 kWh	0.0000 p/kWh	0%	£0.00
Distribution Losses	DD - DD MM YYYY	0000 kWh	0.0000 p/kWh	0%	£0.00
Transmission Losses	DD - DD MM YYYY	0000 kWh	0.0000 p/kWh	0%	£0.00

FIXED CONTRACT CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Management Fee	DD - DD MM YYYY	000,000.0 kWh	0.0000 p/kWh	0%	£0.00
Shape Charge	DD - DD MM YYYY	000,000.0 kWh	0.0000 p/kWh	0%	£0.00

DISTRIBUTION NETWORK CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
DUoS Standing Charge	DD - DD MM YYYY	00 days	0.0000.00000 p/day	0%	£0.00
Availability	DD - DD MM YYYY	0,000 kVa	0.00000 p/kVa/day	0%	£0.00
DUoS Unit Charge Red	DD - DD MM YYYY	00,000.0 kWh	0.00000 p/kWh	0%	£0.00
DUoS Unit Charge Amber	DD - DD MM YYYY	00,000.0 kWh	0.00000 p/kWh	0%	£0.00
DUoS Unit Charge Green	DD - DD MM YYYY	00,000.0 kWh	0.00000 p/kWh	0%	£0.00

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.



Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD.MM.YYYY
Page 4 of 8

Invoice period DD - DD MM YYYY
Product name Flex Shape Non Energy Pass Through
Site address Customer Name
Site Address
City
Post Code

S

TRANSMISSION NETWORK USE OF SYSTEM CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
TUoS Residual Charge	DD - DD MM YYYY	00 days	0.000.000000 p/day	0%	£0,000.00

BALANCING SERVICES USE OF SYSTEM CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
BSUoS	DD - DD MM YYYY	000.0000 MWh	£00.000000 /MWh	0%	£0.00
Elxon Fee	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00

ENVIRONMENTAL AND INDUSTRY CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
FIT (ForecastPassThrough)	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00
RO (ForecastPassThrough)	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00
Capacity Market Obligation Levy	DD - DD MM YYYY	0,000.0 kWh	00.000000 p/kWh	0%	£0.00
Capacity Market Operational Levy	DD - DD MM YYYY	0,000.0 kWh	0.000000 p/kWh	0%	£0.00
CfD Obligation Levy (ForecastPassThrough)	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00
CfD Operational Levy (ForecastPassThrough)	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00
AAHEDC	DD - DD MM YYYY	000000.0 kWh	0.000000 p/kWh	0%	£0.00

8

9

10

11

12

13


14

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.



15

16



Shell
ENERGY

Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD MM YYYY
Page 5 of 8

Invoice period DD - DD MM YYYY
Product name Flex Shape Non Energy Pass Through
Site address Customer Name
Site Address
Site Address
City
Post Code

S

Electricity supply number (MPAN)
S 00 000 000 000 000 000 000

Loss of supply?
Call 105
Having trouble understanding your bill?
Visit
uk.shellenergy.com

LEVIES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Climate Change Levy	DD - DD MM YYYY	000,000.0 kWh	0.000 p/kWh	0%	£0.00


VAT

Charge type	Total
VAT @ 0% on £0.00	£0.00

TOTAL

£0.00

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.



Shell
ENERGY

Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

Account number 00000000
Invoice date DD MM YYYY
Page 6 of 8

Invoice period DD - DD MM YYYY
Product name Flex Shape Non Energy Pass Through
Charge type Half-Hourly
Site address Customer Name
Site Address
Site Address
City
Post Code

S

Electricity supply number (MPAN)
S 00 000 000 000 000 000 000

Loss of supply?
Call 105
Having trouble understanding your bill?
Visit
uk.shellenergy.com

METER READINGS

Read dates	Meter ID	Register type	Units used (kWh)
DD - DD MM YYYY	0000000000	Active Import	000000.0
		Reactive Import	0000.0
		Reactive Export	00000.0

CONSUMPTION CHARGES

Charge dates	Type	Quantity	Price	VAT	Total ex. VAT
DD - DD MM YYYY	Standard	000000.0 kWh	0.0000 p/kWh	0%	£0.00
	Distribution Losses	0000.0 kWh	0.0000 p/kWh	0%	£0.00
	Transmission Losses	0000.0 kWh	0.0000 p/kWh	0%	£0.00

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.

19

20






















18

21



A guide to understanding your Flex Electricity Bill

Explanations

- 1 Account Number**
You will have a unique number for each of the sites within your company. You will find the site address for this invoice on p.2 
- 2 Invoice Number**
This is the number to quote when making any payments or when speaking with our teams when you have a specific invoice query. 
- 3 Invoice Period**
The data range here shows the start and end date for the month that you are being billed. 
- 4 Energy Type**
Here you will see whether this invoice relates to Gas or Electricity. 
- 5 Losses**
This relates to the costs associated to energy lost during transmission and distribution. 
- 6 Fixed Contract Charges**
These relate to specific charges as set out in the supply contract and include management fees and shape charges. 
- 7 Distribution Network Charges**
These charges are how Distribution Network Operators (DNO) recover costs associated with running the network. These costs include maintenance, repairing and investment into each region of the network. 
- 8 Transmission Network use of System Charges**
Charges for the use of the National electricity transmission system (NETS) designed to cover the cost of installing and maintaining transmission system infrastructure. 
- 9 Balancing Services use of System Charges**
This covers the costs incurred by National Grid associated to balancing electricity demand and Generation. 
- 10 Feed in Tariff**
A levy on energy that is used to fund the Feed-in-Tariff scheme that incentivises customers to produce renewable energy. 
- 11 Renewable Obligation**
An obligation on electricity suppliers to source an increasing proportion of their electricity from renewable sources. This is used to incentivise renewable energy production in the UK. 
- 12 Capacity Market Charges**
The costs associated with support paid to generators, who invest and agree to generate electricity, and large users, who agree to reduce electricity consumption. This ensures there is enough capacity when demand is high. 
- 13 Contracts for Difference Levies**
The costs associated with a UK government scheme that incentivises investment in low-carbon generation by providing guaranteed income for the electricity produced. 
- 14 Assistance for Areas with High Electricity Distribution Costs (AAHEDC)**
A levy that helps to fund the distribution of energy to remote parts of northern Scotland where distribution costs are significantly higher than in any other areas of the UK. 
- 15 Levy Charges**
Your Levy Charges will include all relevant industry regulatory charges. This may include a Climate Change Levy (CCL) charge which is an environmental tax on commercial energy use. 
- 16 VAT**
VAT is added at the current government rate to your invoice total. 
- 17 Total Amount Due**
This amount shown is the total amount due for payment for this invoice period. 
- 18 Consumption Charges**
This shows the cost for the volume of electricity consumed in this period. 
- 19 MPAN**
The Meter Administration Number (MPAN) shown identifies this site's individual meter number. 
- 20 Meter ID**
A unique identifying number for each meter at your site. This will be printed at the front of the meter. 
- 21 Other Charges**
We may display additional fees here such as a non direct debit premium, for instance. 

BACK TO HOME 