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Shell
ENERGY

Shell Energy UK Limited, Elder House, 586-592 Elder Gate,
Milton Keynes, MK9 1LR.

**Emergencies**
Loss of supply? Call your Network Distributor on **105**
Smell gas? Call the Gas Emergency Services
on **0800 111 999**

**Other enquiries**
Contact our Customer Service Team on **SEUKL-
contactus@shell.com** or
0330 088 2679

A. Person
Example Ltd
Example Road
AB1 CDE


Account number 12347678
Invoice number 12345678
Payment due DD-MM-YYYY
Invoice date DD-MM-YYYY
Invoice period DD-DD, MM, YYYY
VAT registration number GB 000 0000 00

YOUR GAS INVOICE

Previous balance	£0.00
Payments received and adjustments	£0.00
Balance brought forward	£0.00

Total charges for this bill

£000.00

 Gas

£000.00


Additional charges or adjustments for this bill	£00.00
VAT	£00.00
Climate Change Levy	£00.00

TOTAL NOW DUE


£000.00

Your payment of £000.00 will be collected on or after XX XXXXXX by Direct Debit

Payment details can be found on the last page.

**Announcements**
Is your bill based on estimated reads?
Contact us now to see if you can upgrade to a free Smart or AMR meter and only pay for what you use.
You can call us on **0330 088 2679** or email **SEUKL-Smartmeter@shell.com**

The Registered Office of Shell Energy UK Limited is Shell Centre, London, United Kingdom, SE1 7NA. Registered in England & Wales.
Company number: 07489042.



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Account number 12345678
Invoice date DD-MM-YYYY
Page 2 of 3

Invoice period DD-DD, MM-YYYY
Product name Fixed All Inclusive - Gas - SME
Site address Example Ltd
Example Site Estate
Example Street
Example
AB1 CDE

CONSUMPTION CHARGES

MPRN XXXXXXXXXX	Contract end date DD-MM-YYYY	Charges £000.00
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ADDITIONAL CHARGES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Standing Charge	DD-DD, MM-YYYY	XX days	0.00 p/day	20%	£00.00

LEVIES

Charge type	Charge dates	Quantity	Price	VAT	Total ex. VAT
Climate Change Levy	DD-DD, MM-YYYY	0000.00 kWh	0.000 p/kWh	20%	£00.00

VAT

Charge type	Total
VAT @ 20% on £000.00	£00.00

TOTAL

£000.00

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Account number 12345678
Invoice date DD-MM-YYYY
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Invoice period DD-DD, MM-YYYY
Product name Fixed All Inclusive - Gas - SME
Site address Example Ltd
Example Site Estate
Example Street
Example
AB1 CDE

Gas supply number (MPRN)
XXXXXXXXXX

Read types
A = Actual
C = Customer
E = Estimate
I = Initial
F = Final
Z = Smart

Smell Gas?
Call 0800 111 999
Having trouble understanding your bill?
Visit uk.shellenergy.com

METER READINGS

Read dates	Meter ID	Previous read	Current read	Units used	Correction factor	Calorific value	Energy used
DD-DD MM YYYY	XXXXXXXX	0000.0 [IE]	0000.0 [IE]	000.0kcf	0.00000	00.0	0000.0kWh

CONSUMPTION CHARGES

Charge dates	Type	Quantity	Price	VAT	Total ex. VAT
DD, MM-YYYY	Standard	0000.0 kWh	0.000 p/kWh	20%	£000.00

TOTAL £000.00

















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A guide to understanding your Fixed Gas Bill

Explanations

- 1 Account Number**
You will have a unique number for each of the sites within your company. You will find the site address for this invoice on p.2 
- 2 Invoice Number**
This is the number to quote when making any payments or when speaking with our teams when you have a specific invoice query. 
- 3 Invoice Period**
The data range here shows the start and end date for the month that you are being billed. 
- 4 Energy Type**
Here you will see whether this invoice relates to Gas or Electricity. 
- 5 Total Amount Due**
This amount shown is the total amount due for payment for this invoice period. 
- 6 MPRN**
The Meter Point Reference Number (MPRN) shown identifies this site's individual gas supply point.  
- 7 Consumption Charges**
This shows the cost for the volume of gas consumed in this period. See p.3 for the breakdown. 
- 8 Additional Charges**
These additional charges, including daily standing charge, apply to the fixed costs paid in addition to the usage charges for gas. These cover costs such as maintenance and connection to the relevant networks. If you are on a Deemed or Extended Supply product then you may see further charges that are invoiced to you on a pass-through basis. 
- 9 Levy Charges**
Your Levy Charges may include a Climate Change Levy (CCL) charge which is an environmental tax on commercial energy use. 
- 10 VAT**
VAT is added at the current government rate to your invoice total. 
- 11 Meter ID**
A unique identifying number for each meter at your site. This will be printed at the front of the meter. 
- 12 Converting Gas Units to kWh**
We follow the recognised industry formula for converting gas units to kWh. Firstly, we work out the total amount of energy generated by the gas sent to your site and follow that up by converting it into kWh by dividing by 3.6.
Metric Conversion: Some meters record in hundreds of cubic feet - for these we need to multiply the units by 2.83 to obtain the equivalent amount of cubic metres. For metric meters, this is 1.
Formula: Units x Metric Conversion x Volume Correction x Calorific Value ÷ kWh Conversion Example: 1,800 m3 x 1 x 1.02264 x 39.1 (CV) ÷ 3.6 = 19,992.6 kWh 
- 13 Read Types**
The letter following your meter readings corresponds as follows:
A - Actual, C - Customer, E - Estimate, I - Initial, F - Final, Z - Smart. 
- 14 Correction Factor**
This is to take into account variations in temperature and pressure. For most supply points this is set as 1.02264. 
- 15 Calorific Value**
This is the amount of energy stored within each cubic metre of gas supplied to your premises, as measured at the entry point of your network. It is measured daily and this figure will be an average of the CVs taken over the billing period. 

BACK TO HOME 