Response

At present the Commission does not have any agreements with 3rd party supplier for outsourced IT services, it is all managed internally.

Review of the decision

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioners' Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Request

Under the Freedom of Information Act I respectfully request that you provide me with a list of suppliers providing outsourced ICT Services to your organisation at the current time. Please present the information back by email (to this address) detailing for each supplier (where more than one is engaged):

- Name of supplier
- Service(s) provided by supplier
- Renewal date for provided service(s)
- Current spend with supplier for provided service(s)

In the interests of focussing on suppliers of a material nature it would be acceptable to respond with just those suppliers where annual spend (on any particular service) is in excess of £50,000 per annum.