

STATEMENT FROM METRO PLAY LTD

Thank you for your continued patience.

We have made arrangements to enable our customers to withdraw outstanding balances from their accounts with www.metroplay.com and www.666bet.com.

All withdrawal requests made since the websites were reinstated are being processed. These will be paid as quickly as possible although it may take longer than the normal three to five day period to process them, as each payment requires manual approval.

Customers who have not yet made a withdrawal request have until **24 May 2015** to request a withdrawal, although refunds will be made beyond this period. Requests submitted after this time will not be processed.

All www.666bet.com customers with a pending transaction should now have this as an available balance in their account and will be able to make a withdrawal request. There had been a technical problem with pending withdrawals; mainly where customers had requested a withdrawal immediately before our licence was suspended, but had not had the requested funds transferred to them before our website went down. These required a manual procedure to roll them back and with only skeleton staff available, it took time to deal with them all.

Customers need to have an account with Skrill in order that their funds can be returned to them. Customers who do not presently have a Skrill account should set one up at

https://account.skrill.com/signup?locale=en&return_uri=/en/home/. Customers will not be required to make a deposit to activate a new Skrill account.

Customers need to log in to their account with www.metroplay.com or www.666bet.com and request a withdrawal of their available balance.

Customers with bets on events after 8 May 2015 will have their stake refunded to them and it will form part of their available balance. The bet has been cancelled.

As we have only skeleton staff in place, we are unable to provide regular updates or to respond to individual customer queries at this time; all our efforts are focussed on enabling and processing refund requests.

ENDS