



Department for
Business, Energy
& Industrial Strategy

BUSINESS IMPACT TARGET: 2021-2022 SUMMARY

Regulator: Gambling Commission

Business Impact Target Reporting Period Covered: 18 December 2021 and 16 December 2022

Excluded Category*	Summary of measure(s), including any impact data where available**
Measures certified as being below <i>de minimis</i> (measures with an EANDCB below +/- £5 million)	In the reporting period, the Commission made changes to the Licence Conditions and Codes of Practice (LCCP) following a consultation on Remote Customer Interaction. No changes were made to existing regulatory requirements following our Licensing, Compliance, and Enforcement consultation.
<i>EU Regulations, Decisions and Directives and other international obligations, including the implementation of the EU Withdrawal Bill and EU Withdrawal Agreement</i>	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
<i>Measures certified as concerning EU Withdrawal Bill operability measures</i>	
Pro-competition	
Systemic Financial Risk	
Civil Emergencies	
Fines and Penalties	<p>The Commission has agreed nine regulatory settlements, including payments in lieu of financial penalty made by the licensees and recovery of the Commission's investigative costs. Where possible, monies have been divested to socially responsible purposes.</p> <p>The Commission has imposed nine financial penalties for breaches of licence conditions and codes of practice (e.g., anti-money laundering and social responsibility conditions). Funds from financial penalties are diverted into the Consolidated Fund.</p>
Misuse of Drugs	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Measures certified as relating to the safety of tenants, residents and occupants in response to the Grenfell tragedy	

Excluded Category*	Summary of measure(s), including any impact data where available**
Casework	<p>The Commission imposed the following regulatory sanctions: one personal licence revocation due to enforcement action; one personal licence warning; one operating licence revocation; one operator warning; twelve operators received either warnings, additional licence conditions or financial penalties; three operating licences suspended by the Commission pending investigation; two operating licences suspended by the Commission as a regulatory outcome.</p> <p>These actions against non-compliant businesses were to secure compliance with existing regulatory requirements.</p>
Education, communications and promotion	<p>The Commission has provided general information to operators and co-regulatory partners, industry and others via 23 e-bulletins, 39 press releases, six speeches, nine blog posts and various updates to our website content including guidance notes.</p> <p>The commission has attended 181 stakeholder meetings, including industry, trade bodies, politicians and third sector organisations.</p>
Activity related to policy development	<p>The Commission is currently consulting on remote customer interaction guidance in relation to the requirements in licence condition 3.4.3. The consultation outcome will be reported in next year's NQRP assurance statement.</p>
Changes to management of regulator	<p>There were the following changes at Executive level:</p> <ul style="list-style-type: none"> • Helen Venn, Executive Director for Licensing, Compliance, Enforcement and Intel left the Commission in March 2022 • Helen Gibson joined the Commission as Finance Director in March 2022 • Kay Roberts joined the Commission as Executive Director of Operations in September 2022 • Charlotte Leonard, Interim COO, left the Commission in November 2022. <p>Terry Babbs, Brian Bannister and Jo Hill resigned as Commissioners in September 2022.</p>

* For detailed guidance on the exclusion categories, please see <https://www.gov.uk/government/publications/better-regulation-framework>

** Complete the summary box as 'Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.' where this is appropriate.