Appendix B: Paper questionnaire





Where can I get more information?

Website: natcen.ac.uk/GBP Email: GBPSurvey@natcen.ac.uk Telephone: 0800 652 4570



In a typical month, which of the following activities, if any, do you usually do? Please tick **ONE box** for each activity

	YES NO
Spend time with friends/family	
• • • • • • • • • • • • • • • • • • • •	
Read for pleasure	
Listen to music	
Watch TV	
Eat out at restaurants	
Go to pubs/bars/clubs	
• • • • • • • • • • • • • • • • • • • •	· · · · · · · · · · · · · · · · · · ·
Do DIY or gardening	
Go shopping (to the high street or shopping centre)	
Do sports/exercise	
• • • • • • • • • • • • • • • • • • • •	
Do arts or crafts	
Play a musical instrument or make music	
Go to the cinema, theatre or music concerts	
• • • • • • • • • • • • • • • • • • • •	
Visit museums or galleries	
Attend religious service/place of worship	

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How often do you use the internet?



Many times a day



Q2

Does your household have access to the internet at home?

Yes
No

Q3

Do you personally use the internet?



Q5

Which of the following devices do you use to access the internet?

Tick all that apply



Another device



In the last four weeks have you used the internet for any of the following? Please tick **ONE box** for each activity





When playing games online for example, Fortnite, Overwatch, CS:GO, Roblox, Candy Crush, FIFA it is possible to collect in-game items such as weapons, skins, power-ups etc.

In the past 4 weeks, how often, if at all, have you done the following things when playing computer/console or mobile games?

		Very often	Fairly often	Occasionally	Never	Not sure
Q7	Paid money (or bought virtual currency) to buy specific in-game items (e.g. skins, clothes, weapons, players)					
Q8	Paid money (or bought virtual currency) to open loot boxes/ packs/chests to get in-game items (e.g. skins, clothes, weapons, players)					
Q9	Bet with in-game items on websites outside of the game you are playing					

Q10: Everyone please answer

Have you spent any money on any of the following activities in the last 12 months? Please tick ONE box for each activity	Tick one box on	each line
	Yes	No
Tickets for the National Lottery Draw, including Thunderball and Euromillions and tickets bought online		
Scratchcards (but not online or newspaper or magazine scratchcards)		
Tickets for any other lottery, including charity lotteries		
The football pools		
Bingo cards or tickets, including playing at a bingo hall (not online)		
Fruit or slot machines		
Virtual gaming machines in a bookmakers to bet on virtual roulette, poker, blackjack or other games		
Table games (roulette, cards or dice) in a casino		
Playing poker in a pub tournament/ league or at a club		
Online gambling like playing poker, bingo, instant win/scratchcard games, slot machine style games or casino games for money		
Online betting with a bookmaker on any event or sport		
Betting exchange: This is where you lay or back bets against other people using a betting exchange. There is no bookmaker to determine the odds. This is sometimes called 'peer to peer' betting.		
Betting on horse races in a bookmaker's, by phone or at the track		
Betting on dog races in a bookmaker's, by phone or at the track		
Betting on sports events in a bookmaker's, by phone or at the venue		
Betting on other events in a bookmaker's, by phone or at the venue		
Spread-betting: In spread-betting you bet that the outcome of an event will be higher or lower than the bookmaker's prediction. The amount you win or lose depends on how right or wrong you are.		
Private betting, playing cards or games for money with friends, family or colleagues		
Another form of gambling in the last 12 months		
IF YOU TICKED 'YES' FOR ANY OF THE ACTIVITIES AT Q10 📥 PL	EASE GO TO Q1	1

OTHERWISE GO TO Q47 ON PAGE 10.

Thinking about all the activities covered in the previous question, would you say you spend money on these activities...

2 or more times a week

Less than once a week,

more than once a month

Once a week

Once a month



Every 2-3 months

Once or twice a year

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• • • For the next set of questions about gambling, please indicate the extent to which each one has applied to you in the last 12 months.

In the last 12 months...

When you gamble, how often do you go back another day to win back money you lost?

Tick ONE box



Every time I lost



Some of the time

(less than half the time I lost)

Never

Tick ONE box on each line

In the	last 12 months	Very often	Fairly often	Occasionally	Never
Q13	How often have you found yourself thinking about gambling (that is reliving past gambling experiences, planning the next time you will play, or thinking of ways to get money to gamble)?				
Q14	Have you needed to gamble with more and more money to get the excitement you are looking for?				
Q15	Have you felt restless or irritable when trying to cut down gambling?				

		Tick ONE b	ox on each line	
In the last 12 months	Very often	Fairly often	Occasionally	Never
Have you gambled to escape fromproblems or when you are feeling depressed, anxious or bad about yourself?				
Q17 Have you lied to family, or others, to hide the extent of your gambling?				
Q18 Have you made unsuccessful attempts to control, cut back or stop gambling?				
Q19 Have you committed a crime in order to finance gambling or to pay gambling debts?				
Have you risked or lost an important Q20 relationship, job, educational or work opportunity because of gambling?				
Have you asked others to provide Q21 money to help with a desperate financial situation caused by gambling?				
In the last 12 months	Almost always	Most of the time	Sometimes	Never
Q22 have you bet more than you could really afford to lose?				
Q23 have you needed to gamble with larger amounts of money to get the same excitement?				
Q24 have you gone back to try to win back the money you'd lost?				
Q25 have you borrowed money or sold anything to get money to gamble?				
Q26 have you felt that you might have a problem with gambling?				
Q27 have you felt that gambling has caused you any health problems, including stress or anxiety?				
have people criticised your betting,Q28 or told you that you have a gambling problem, whether or not you thought it is true?				
Q29 have you felt your gambling has caused financial problems for you or your household?				
Q30 have you felt guilty about the way you gamble or what happens when you gamble?				

In the last 12 months, have you bet in-play when betting on sports? In-play betting means betting on things that happen within sports matches once the match has started (e.g., who will win, next goal scorer, next corner, next point).

Yes
No

Q32

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In the last 12 months, have you tried to stop or cut down on the amount of gambling you do?



Q33

Which, if any, of the following did you use to reduce your gambling? Please tick **ONE box** for each activity

	YES	NO		YES	NO
Set limits on the amount of time I spent gambling			Used software to stop me seeing adverts		
Set limits on how much money I spent gambling			Used blocking software to stop me accessing gambling websites		
Set reminders to interrupt me if I was gambling for too long			Asked my bank to block payments to gambling companies		
Took a break from online websites			Other, (please write in the box below)		
Self-excluded from gambling companies, websites or premises					



Q34

Thinking back over the past 12 months, how would you rate how taking part in gambling activities has made you feel? **Circle one number between 0 and 10**

Hate it										Love it
0	1	2	3	4	5	6	7	8	9	10

	Tick	ONE box	for each o	question
In the	last 12 months		Yes	No
••••	• • • • • • • • • • • • • • • • • • • •	••••		• • • •
Q35	have you lost something of significant financial value such as your home business, car or been declared bankrupt because of your own gambling?	,		
	has your relationship with someone close to you, such as a			
Q36	spouse, partner, family member or friend broken down because of your own gambling?			
••••	• • • • • • • • • • • • • • • • • • • •	••••	•••••	••••
Q37	have you experienced violence or abuse because of your own gambling?	•••••		Ц
	Tick	ONE box	for each d	question
	last 12 months, to what extent, if at all, has your own ling led to you	Not at all	A little	A lot
••••		••••	_	
Q38	reducing or cutting back your spending on everyday items such as food, bills and clothing?			
Q39	having to use your savings to fund your own gambling?		Ш	Ш
Q40	increasing your use of credit, such as credit cards, overdrafts and loans?			
••••		•••••	•••••	••••
Q41	experiencing greater conflict or arguments with friends, family and work colleagues?			
Q42	feeling isolated from other people, left out or feeling completely alone due to your own gambling?			
••••		••••		
	Tick	ONE box	for each o	question
have	ing about your own gambling during the past 12 months, you sought help, support or information online, rson or by telephone from		Yes	No
Q43	mental health services?			
Q44	food banks or other welfare organisations?			
Q45	relationship counselling and support services?			
Q46	gambling support services?	••••		



Q47: Everyone please answer

The next set of questions are about gambling advertisement and marketing. By marketing we mean all the different ways that gambling companies use to communicate or promote themselves to people. In the last month, have you seen or heard gambling being promoted in the following ways? Please tick ONE box for each activity



048

In the last month, which of the following, if any, have gambling companies sent directly to you?

Please tick all that apply



Emails about gambling



Texts about gambling

Messages on social media media (Facebook, Twitter, Instagram etc) about gambling



Messages or notifications from gambling apps

Letters by post about gambling

None of the answer options

049

In the last month, how often, if at all, has a gambling advert, promotion or sponsorship prompted you to spend money on gambling when you were not otherwise planning to?



8

Everyone please answer:

Tick **ONE box** for each question

have s you a	ext questions are things that people said about gambling. How much do gree or disagree with each one of the ing statements	Strongly agree	Agree	Neither agree nor disagree	Disagree	Not sure
Q50	People should have the right to gamble whenever they want					
Q51	There are too many opportunities for gambling nowadays					
Q52	Gambling should be discouraged					
Q53	Most people who gamble do so sensibly					
Q54	Gambling is dangerous for family life					
Q55	On balance, gambling is good for society					
Q56	Gambling livens up life					
Q57	It would be better if gambling were banned altogether					
Q58	How far do you agree or disagree that in this country, gambling is conducted fairly and can be trusted?					
Q59	How far do you agree or disagree that gambling in this country is associated with criminal activity?					



5	Sometimes other people can be affected In the past 12 months, how often have y	/ou	e's gambling. Tick ONE box fo	or each question	
		Very often	Fairly often	Occasionally	Never
Q61	lied to family, or others, to hide the extent of someone else's gambling?				
Q62	committed a crime in order to finance someone else's gambling or to pay their gambling debts?				
Q63	asked others to provide money to help with a desperate financial situation caused by someone else's gambling?				
			Tick ONE box fo	or each question	
In the	last 12 months	Almost always	Most of the time	Sometimes	Never
Q64	have you borrowed money or sold anything to get money because of someone else's gambling?				
Q65	have you felt that someone else's gambling has caused you any health problems, including stress or anxiety?				
Q66	have you felt that someone else's gambling has made you feel embarrassment, guilt or shame?				
			Tick	ONE box for each	ch question No
Q67	In the last 12 months, has your relationship v such as a spouse, partner, family member or because of someone else's gambling?		-		
Q68	In the last 12 months, have you lost somethin value such as your home, business, car or be because of someone else's gambling?				
Q69	In the last 12 months, have you experienced because of someone else's gambling?	violence or a	buse		

		Tick ONE	box	for each c	question
	last 12 months, to what extent has someone gambling led to you		lot : all	A little	A lot
Q70	having to use your savings?	C			
Q71	increasing your use of credit, such as credit cards, overdrafts and loans?	C			
Q72	reducing or cutting back your spending on everyday items such as food, bills and clothing?	C			
Q73	experiencing greater conflict or arguments with friends, family and work colleagues?	C			
Q74	feeling isolated from other people, left out or feeling completely alo	ne?			
may h sough	ng about the impact that someone else's gambling ave had on you during the past 12 months, have you it help, support or information online, in-person or by none from	Tick ONE	box	for each c Yes	question No
may h sough	ave had on you during the past 12 months, have you It help, support or information online, in-person or by	Tick ONE	box		
may h sough teleph	ave had on you during the past 12 months, have you it help, support or information online, in-person or by ione from	Tick ONE	box		
may h sough teleph Q75	ave had on you during the past 12 months, have you thelp, support or information online, in-person or by none from mental health services?	Tick ONE	box		
may h sough teleph Q75 Q76	ave had on you during the past 12 months, have you it help, support or information online, in-person or by ione from mental health services? food banks or other welfare organisations?	Tick ONE	box		

How is your health in general? Would you say it was...

Very good
Good
Fair
Bad
Very bad

Do you smoke cigarettes at all nowadays?



081

On average, about how many cigarettes a day do you usually smoke?



Write in number smoked a day

Q82

How often did you have a drink containing alcohol in the past year?



Q83

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How many drinks did you have on a typical day when you were drinking in the past year?



Q84

How often did you have six or more drinks on one occasion in the past year?



Never



Less than monthly





Weekly

Daily or almost daily

Everyone please answer:

Tick **ONE box** for each question

thoug	are some statements about feelings and hts. Please tick the box that best describes xperience of each over the last 2 weeks	None of the time	Rarely	Some of the time	Often	All of the time
Q85	I've been feeling optimistic about the future					
Q86	l've been feeling useful					
Q87	I've been feeling relaxed					
Q88	I've been dealing with problems well					
Q89	I've been thinking clearly					
Q90	I've been feeling close to other people					
Q91	I've been able to make up my own mind about things					

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Q92

In the past 12 months have you ever thought about taking your life, even though you would not actually do it?

Yes
No

Q93

In the past 12 months, have you made an attempt to take your life, by taking an overdose of tablets or in some other way?



Q94

To what extent, if at all, was this related to your or someone else's gambling?



A lot

Everyone please answer:

Q95

What is your sex? A question about gender identity will follow



Male



096

Is the gender you identify with the same as your sex registered at birth?



Yes

No, write in gender identity in the box below

097

What is your date of birth? If you are not willing or able to provide the day or month of your birth, please enter '01' for the day or '06' for the month.



098

What was your age last birthday?



Write in years



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What is your ethnic group?



Mixed / Multiple ethnic groups

White - Gypsy or Irish Traveller

Asian / Asian British

Black / African / Caribbean / Black British

Chinese

Arab

Other ethnic group please write in the box below

Q100

Which of the following options best describes how you think of yourself?



Heterosexual or Straight







Gay or Lesbian



Other

Prefer not to say

0101

What is your religion or belief?

No religion

Christian (including Church of England, Catholic, Protestant and all other Christian denominations)





Jewish

Muslim

Sikh

Any other religion (please write in the box below)

102

Including you, how many adults aged 16 or over are currently living in your household?

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or sitting room or dining area.



Number of adults aged 16 and over

103

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And how many children aged under 16 currently live in your household? If 'none', write in '00.'



Number of children aged under 16

Q104

What is your legal marital or registered civil partnership status?



registered in a civil partnership



In a registered civil partnership



Separated, but still legally



Divorced



which is now legally dissolved Widowed

Surviving partner from a

registered civil partnership

Formerly in a civil partnership

Thinking of the income of your household as a whole, which of the groups on this list represents the total income of the whole household before deductions for income tax, National Insurance, etc.? Include income from benefits and savings. Tick **ONE box** only.

MONTHLY income BEFORE tax	ANNUAL income BEFORE tax	MONTHLY income BEFORE tax	ANNUAL income BEFORE tax
£0 to £949	£950 to £1,349	£2,800 to £3,349	£33,600 to £40,199
£950 to £1,349	£11,400 to £16,199	£3,350 to £3,999	£40,200 to £47,999
£1,350 to £1,799	£16,200 to £21,599	£4,000 to £4,999	£48,000 to £59,999
£1,800 to £2,249	£21,600 to £26,999	£5,000 to £6,599	£60,000 to £79,199
£2,250 to £2,799	£27,000 to £33,599	£6,600 or more	£79,200 or more

Q106

In which of these ways is your accommodation occupied? Tick ONE box only.

Own it outright	Rent it from another type of landlord
Buying it with the help of a mortgage/loan	Live here rent-free
Part own and part rent (shared ownership)	Squatting
Rent it from a housing association or local council	

Q107

Advanced; or equivalent

Do you have any of the educational or school qualifications listed? **Starting with the left hand column, tick the first box that applies**

Higher degree or postgraduate qualifications (e.g. M.A., MSc., M.Ed, Ph.D. etc)	GCSE grade A* - C / 4 - 9; O level; CSE grade 1; NVQ level 2; GNVQ intermediate; or equivalent	
First degree level qualification Degree, or degree level equivalent (e.g. BA; BSc,) including foundation degrees; such as PGCE	GCSE grade D – G / 1 - 3; CSE below grade 1; NVQ evel 1; GNVQ Foundation level; or equivalent	
Diploma in higher education; HNC; HND; HNC; HND; Nursing or Teaching qualification (excluding PGCE)	None of the listed options	
A level; AS level; NVQ level 3 GNVQ		

Which of these descriptions applies to what you were doing last week?

Tick the first box that applies

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Going to	school or	со	llege
full-time.	includina	on	vacation

In paid employment or self-employed, or temporarily away





Doing unpaid work for a business that you own, or that a relative owns

Waiting to take up paid
work already obtained

Looking for paid work or a Government training scheme

-		L
		L
		L
		L
		L

Intending to look for work but prevented by temporary sickness or injury

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Permanently unable to work because of long-term sickness or disability



Retired from paid work



Looking after home or family

Doing something else – please write in the box below

Q109

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Sometimes we ask people who've taken part in this study to take part in other studies too. These studies may be carried out by NatCen Social Research or the Gambling Commission. You will only be contacted again for research purposes and only where there is a genuine reason for contacting you. You may never be contacted again, but if you are, you will still be free to decide whether you want to take part or not.

Are you willing to be contacted again for future research purposes?



Q110

Do you have an email address we can contact you on? This would only be used for research purposes.



Q111

Please write your email address in the box below.

Do you have a telephone number we can contact you on?

This would only be used for research purposes.

Tick one box



Q113

Please enter this below as numbers with no spaces. Phone numbers should contain only numbers, start with 0.

Everyone please answer:

Q114

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We would like to send you a £10 shopping voucher to say thank you for your time and for helping us with this survey.

Please note that your voucher should arrive within 1 calendar month of today's date.

Can you confirm you would like to receive your voucher?



I would like to receive a voucher

I do not want to receive a voucher

Q115

Please write in your full name in block capitals. This would only be used for the purpose of sending you your voucher, and if you gave your permission, to be contacted about future research.

Title

First name

Surname

Q85-91 taken from

Short Warwick-Edinburgh Mental Well-Being Scale (SWEMWBS)

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