RICOH Smart Integration for Healthcare

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Support more patients and doctors with new productivity and accuracy

Improve productivity for your doctor's office or health center by simplifying and automating common tasks like digitizing patient forms and patient onboarding. If you've ever had to scan, email, convert, upload or organize stacks of paper for patient records, you know how time consuming this can be. RICOH Smart Integration lets you quickly route documents to the right place, in the right format and with the right file name. You can also help protect patient privacy with the addition of card authentication and secured printing.

Reduce manual data entry errors and improve staff productivity with the Healthcare add-on for DrChrono. Automatically create a new DrChrono patient record by scanning a driver's license. Add consent forms, referrals and other documents to a patient's EHR record in a single step.

Why RICOH Smart Integration with the Healthcare add-on?

- Improve healthcare office productivity by automating mundane manual tasks

- Keep patient records from sitting unattended in printer trays

- DrChrono users can automate patient onboarding and adding documents to patient records

- It's an affordable service that's easy to get started — just add it to RICOH Intelligent MFPs and other models

Route files to the right place

Send documents via email, to a local folder, a cloud account (such as Box™, Dropbox™, Google Drive™, OneDrive® for Business, DocuWare® Cloud, ShareFile®, Egnyte™, eFax® and more[1]) or SharePoint®. Simplify time-consuming tasks with automated scanning and routing to the right destinations with the push of a button.

Convert files to the right format

Give important hardcopy information an on-ramp directly to your digital systems and processes, so that the data is usable and works for you. Smart Integration makes it easy to convert hardcopy documents to editable, searchable formats with optical character recognition (OCR). Once scanned, documents can be converted to various usable file formats — including Word®, Excel®, PDF and PDF-A.

Retrieve quickly with the right file name

Converted documents are only useful if doctors, nurses and staff can find them later. With Smart Integration, you can organize documents with consistent folder and file naming, as well as metadata, making it easy to find documents when you need them.

Simplify patient onboarding

Manually creating new patient records can be time consuming and can lead to data entry errors. If you use DrChrono EHR, the Smart Integration Healthcare add-on can simplify the process and empower staff to better serve the needs of patients, doctors and nurses. Automatically create a new patient record by scanning a driver's license with ID Capture, which auto-populates fields in the EHR system. Add documents (such as referral and consent forms) to a patient's record in a single step directly from the MFP.

Help protect patient privacy

Don't run the risk of medical records and other private documents being forgotten and left behind in an unattended printer paper tray, where they can be picked up by anyone. The Device Enhancement add-on improves security through device-level authentication — including card authentication support — and secured printing. Secured print release helps ensure that only authorized users can access the MFP and release documents from a displayed print queue list (this feature requires the Device Enhancement add-on).

Contact your Ricoh sales representative to ask a question, get a quote or learn about available FREE trial opportunities.

RICOH Smart Integration Service Packages[2]	Base Packages				Add-On Packages		
	Essentials	Connectors	Workflows	Advanced Workflows	Device Enhancement	Legal	Healthcare
Features							
Scan to email	✓	✓	✓	✓			
Convert scanned documents to editable, searchable files	✓	✓	✓	✓			
Print documents from phones and tablets	✓	✓	✓	✓			
Scan to Microsoft 365 (O365) and Google Mail		✓	✓	✓			
Scan from your Ricoh device into your cloud accounts[1]		✓	✓	✓			
Scan to local folders			✓	✓			
Automatically create folders and files with naming conventions			✓	✓			
Route scanned files to multiple destinations			✓	✓			
Route scanned documents using QR codes			✓	✓			
Print documents stored in the cloud at your Ricoh device			✓	✓			
Automatic routing based on document classification				✓			
Scan directly into SharePoint Online with metadata				✓			
Automatic data extraction from scanned documents				✓			
Split scanning jobs into separate files based on page count				✓			
Secured print release from a job queue (or job list)					✓		
Secured device access with user authentication including ID card support					✓		
Device management and status monitoring					✓		
Accounting and Reporting on user and device utilization					✓		
Inbound Fax Routing to a cloud destination[3]					✓		
Digital Bates Stamping						✓	
Automatic file splitting to meet court file size requirements (Court eFile Prep)						✓	
Scan to Legal Practice Management System[4]						✓	
Scan to Electronic Health Records (EHR) System[5]							✓
Patient onboarding and integration with EHR[5]							✓

[1] Supported Cloud accounts: Box™, Dropbox™, Google Drive™, OneDrive®, OneDrive® for Business, SharePoint®, DocuWare® Cloud, ShareFile®, Egnyte™, Rubex by eFileCabinet®, eFax®, eGoldFax™ by GoldFax™
[2] Available for Smart Operation Panel equipped RICOH multifunction printers (Gen 2.0 or later)
[3] Requires a fax module on the MFP
[4] Currently supported Legal Practice Management System is Zola Suite
[5] Currently supported EHR is DrChrono

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