RICOH Return to Work Security Services (RWSS)





### Helping our customers return to the workplace safely and stay working indefinitely.

RICOH Return to Work Security Services (RWSS) are designed to allow our customers to choose technologies and services to use as part of their holistic approach for addressing Covid-19 related obstacles of returning to physical workplaces. Customers can use RWSS as part of their Covid-19 policies, processes and business objectives that they design to continue running the business in the face of Covid-19 challenges.



#### Access screening

Monitoring worksites from employee or visitor entrance to exit begins with screening. Access security kiosks can perform an employee access or wellness survey that is customizable to the customer's specific policies, processes and risk tolerances. The kiosks can also perform automated temperature screening. These screenings are easily managed remotely and displayed on the kiosk's LCD display with full audit trail.



#### Mask compliance

Mask compliance is likely to be an important part of a customer's Covid-19 policies. Entry kiosks screen people requesting access and determine whether someone is wearing a mask and whether it is worn properly. If a mask is improperly worn, the individual is instructed to refit the mask in order for access to be granted.



#### Distancing

Prior to returning to the office, analysis and planning tools are used to modify the availability of reservable spaces throughout the office to accommodate social distancing protocols. Workers can locate a socially distanced desk they reserved for the day or an occupancy-limited meeting room using a smartphone app or confirming email link.



# Training, adoption and improvement

Reducing the risk of non-compliance requires that customers proactively manage the return-to-work challenges. Ricoh can provide our customers with data-driven, consultative change management support, including access to analysis and materials that customers may choose to make part of their own customized training/improvement programs and practices.

## Return to Work Security Services

Ricoh brings together the consulting, technology and services designed to help customers implement change, automate and operationalize a best-practice driven workplace policy for return-to-work security.



#### Access security

Kiosk-based screening at employee, visitor, warehouse or plant entrances performs initial screening (including temperature, mask compliance and wellness survey) and hand sanitizer dispensing. The process can be supported by RICOH Virtual Reception for voice communication to assist kiosk users and reinforce company policies.

#### Personnel density & physical distancing

RWSS facilitate our customers' Covid-19 policies for density and distancing in the workplace. This encompasses the analysis and optimization of workspaces, common areas, warehouse spaces and meeting rooms. Services include setting up reservable desk spaces, meeting room management and reconfiguring layouts to accommodate state and local mandates and compliance requirements, which are determined by the customer.

#### Data-driven optimization & management

Ricoh works with you to capture the key attributes of your organization's return-to-work policies and processes that can then be used to further develop and refine your strategies and plans for a safer return-to-work environment. Our services include providing materials that customers can choose as part of their designed training and safety practices — as well as assisting customers with ongoing communications to their employees through signage and email communication. This data-driven, consultative process uses regular review of analytics that a customer may use as it continues to refine its Covid-19 policies and practices.

#### Partner with Ricoh

Our team is ready to help your organization tackle return-to-work challenges. Talk to your Ricoh representative about rapid activation of RICOH Return to Work Security Services or visit us online at Ricoh-usa.com. Let's work together, preparing for recovery, growth and focus on forward.



www.ricoh-usa.com

#### **RICOH Return to Work Security** Services Workflow

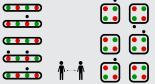
#### Entrances



Access screening, temperature, mask compliance, hand sanitizing (supported by Virtual Reception)

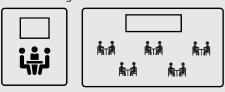
#### **Common areas**

Warehouses †-† .¶. Open workspaces 



#### Meeting rooms

Small and large



#### Create a smarter and safer workplace

- ✓ Monitor access from employee/visitor entrance to exit
- ✓ Access screening and control to facilitate company policies
- ✓ Holistic and commonsense approach with the agility to adapt
- ✓ Audit trail for compliance and data-driven insights for improvement
- ✓ Use as part of customer's compliance program

\* This service is NOT designed to diagnose, prevent or treat any medical condition

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