

## RICOH's Hosted Legal Desktop



## Focus on productive operational and administrative activities with Ricoh's Hosted Legal Desktop solution

Ricoh's Hosted Legal Desktop is a fully managed IT solution for law firms. From your desktop, laptop or approved device, you can access all the IT essentials and applications a law office needs – without the burden of managing hardware, software, backups, security and networks.

Hosted in our secured data center, Ricoh's Hosted Legal Desktop provides a virtual environment where more than 100 legal and office applications designed for law firms can be accessed through dedicated connections.

With no more servers to manage, a 24x7 help desk, built-in storage and backup, hardened security, and an easy-to-use desktop interface, Ricoh's Hosted Legal Desktop is an easy verdict.

### **Solution to an aging infrastructure**

When IT systems get outdated and software reaches end-of-life (EOL), upgrading and investing in new systems can be disruptive and expensive. With Ricoh's Hosted Legal Desktop, worries about aging infrastructure is a thing of the past.

Using existing workstations and devices, you can access your business applications through our secured data center, which provides powerful infrastructure services to support complex IT and cloud demands.

### **Focus on law not IT maintenance**

Network downtime caused by technical issues, disaster, security breaches or rogue employees is costly and can impact attorney reputation, client relationships and revenue.

Ricoh's help desk and technical support teams manage and monitor your Hosted Legal Desktop, 24x7x365. We proactively identify and remedy problems before they can impact your network and business. "Delivering IT peace of mind" isn't just our slogan, it's how we serve customers every day.

### **Protection of client data**

Ricoh's Hosted Legal Desktop provides built-in data protection for your proprietary and client data. In addition to automatic data backup, our applications, redundant infrastructure and systems are resilient. This means, in the unlikely event of a systems failure, we can transparently switch you to a new virtual instance of your Hosted Legal Desktop, ensuring business continuity.

## Security

With Ricoh's Hosted Legal Desktop, none of your data is stored locally, helping to ensure the security of the firm's information (options are available if local storage or systems are required). Ricoh stores your information in SSAE-18 compliant data centers, using multiple physical, technical and administrative safeguards to control access and minimize risk.

## 100 applications

Customers can customize their Hosted Legal Desktop by selecting from more than 100 applications designed for use by law firms – including document management, time and billing, litigation support and Microsoft® Office 365®. Users have secured access to their desktop applications in the office, at home, at a client location or on the road.

## Legal Industry Experts

Ricoh supports hundreds of law firms nationwide. As a result, we know the specific challenges law firms face and realize that one size doesn't fit all. We can provide multiple options and professional services if a unique solution is required through our teams of engineers, solution architects and industry experts.

## Grow your practice easily

Ricoh's Hosted Legal Desktop makes it easy to grow your business. Whether you have 10 attorneys in one office, or grow to 100 attorneys and 10 offices, expansion is effortless and cost effective with no infrastructure to manage.

## Trust the legal experts at Ricoh

Ricoh's Hosted Legal Desktop is the choice for law firms who desire a fully managed service that provides exceptional infrastructure services, powerful systems performance, high security, superior connectivity, greater uptime, and redundancy to support client and data demands.

[View Case Study here](#) to see how Ricoh used cloud-based SaaS and Managed IT Services to help a law firm share information and protect proprietary data.



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