With Ricoh eDiscovery, your information is secure.

The security of your information is our highest priority

In most organizations, the biggest data breach risk is people. At Ricoh, our advanced systems, extensive training and expertise, along with detailed controls work in unison to ensure our clients deeply mitigate that risk.

We have a dedicated in-house team that is responsible for maintaining the security and efficiency of our entire hosted infrastructure. That means from a project's start to finish, our thorough processes ensure the security of your data is maintained to the highest degree.

Security in the cloud

Our solutions are all hosted within our industry leading cloud environments, where not only is data encrypted as it moves and at rest, but is supported with policies and procedures for compliance with governing requirements such as FedRAMP, PCI, and HITRUST. It also undergoes consistent, external 3rd party review to ensure risk mitigation controls are updated as needed. Electronically Stored Information (ESI) is uploaded directly to our cloud environment and physical media goes through our secure, in-house forensics lab and receives the same attention to detail, chain of custody tracking, and level of scrutiny as all forensics matters.

Why Ricoh eDiscovery?

- AES 256 bit encryption deployed globally across hosting environment
- Disaster recovery capabilities offer faster return to services times
- US-based data centers
- Annual 3rd party penetration testing
- First mainstream provider worldwide to host eDiscovery technology solutions in a public cloud
A legacy of security

Ricoh makes ongoing, significant investments in our technology infrastructure, delivering solutions that exceed our customers’ security compliance requirements. We enforce best practices at the system level while maintaining documented policies and procedures to mitigate risk. Our partners can expect security that typically exceeds their compliance requirements.

Ricoh, your trusted partner

With our consultative approach, we help clients navigate their most pressing information challenges. Our combination of certified expertise and service excellence is backed by an over 85-year history of innovation and a refusal to be limited by tradition. Ricoh’s steadfast legacy and support provides the assurance of business security because when you work with us, the security of your information is our highest priority.

Engage with an eDiscovery Specialist to learn more

www.ricoh-usa.com/en/ediscovery