Instructions for Maryland recycling program

Ricoh utilizes MRM resources for our takeback services in Maryland. MRM has contracted with several drop-off locations that are open to all Maryland residents and accept covered electronic devices at no charge to the consumer. Consumers have the option of dropping off any brand of covered electronic at permanent drop-off facilities, located around the state, at no cost to the consumer. Consumers can find drop-off locations by going to the MRM website-

(www.mrmrecycling.com) and clicking on "Find Recycling Locations Near You" or "Recycle Now" <u>http://www.mrmrecycling.com/recycle-now.php</u> and using the zip code/city locator tool on the MRM website.

Instructions regarding hours and access are included in the database information. These dropoff locations also support product lines that cannot use the mail back process. Consumers can call the MRM toll free number- **888-769-0149** or email MRM at <u>info@mrmrecycling.com</u> if they have any questions or issues with the sites.

The 2022 MRM sponsored collection sites are listed below.

U-Haul Moving & Trailer 19941 Beaver Creek Road Hagerstown, MD 21740 Phone: (301) 791-7851 http://www.uhaul.com/Locations/Truck-Rentals-near-Hagerstown-MD-21740/054545/ Hours: Mon – Fri: 9-4 Sat: 9-12 Unit Number: J11 Queenstown Self Storage LLC 624 Del Rhodes Ave Queenstown, MD 21658 Phone: (410) 827-4251 http://www.uhaul.com/Locations/Self-Storage-near-Queenstown-MD-21658/024229/ Hours: Mon-Fri: 8 am – 3:30 pm Sat: 9 am - 11:30 pm Gate Code: 0149 Unit Number: C-27 eRevival Recycling 2915 Whittington Avenue Phone: (800) 969 8042 http://www.erevival.net/contact.html

MRM also operates a mail back program for electronic devices in Maryland. The mail back program provides recycling at no charge to consumers for electronic equipment for Ricoh products.

Consumers can go to the MRM website (www.mrmrecycling.com) where they can: Click "Recycle Now" or <u>http://www.mrmrecycling.com/recycle-now.php</u> and enter their address or zip code to show a map showing collection opportunities.

Consumers can select the most convenient, free option of their choosing. Consumers can enter their location information and then click "Mail back" for the mail back program. If the consumer chooses to use the mail back option, they will be linked to the mail back site and can register their product information and print a pre-paid shipping label (In accordance with Maryland requirements, MRM's website provides a provision to provide packaging. Consumers can call the toll-free line **888-769-0149** to request packaging to use to mail back for recycling). Consumers will then package their product, affix the label, and drop the package at any UPS pick up location (i.e.- a UPS Service Provider, UPS Access Point, UPS Shipping Outlet, UPS Customer Center or a regularly serviced business such as the workplace).

If a consumer has a product that does not qualify for mail back service and there is no viable drop off option, the consumer can call the MRM Toll Free number **888-769-0149** or email info@mrmrecycling.com for assistance to help recycle the covered electronic device.