

## **General Equipment Safety Bulletin**

**Technical Support Department** 

### Bulletin 015/2013

**Subject:** Off-Highway Truck, Motor Grader & Excavator Access Systems installed by Hastings Deering.

### **Affected Product**

| 24M      |          | 793F     |          |          |          |
|----------|----------|----------|----------|----------|----------|
| B9K00325 | B9K00552 | SSP00124 | SSP00200 | SSP00321 | SSP00498 |
| B9K00386 | B9K00552 | SSP00125 | SSP00201 | SSP00324 | SSP00503 |
| B9K00419 | B9K00563 | SSP00126 | SSP00202 | SSP00325 | SSP00504 |
| B9K00427 | B9K00563 | SSP00127 | SSP00203 | SSP00326 | SSP00515 |
| B9K00431 | B9K00575 | SSP00128 | SSP00204 | SSP00332 | SSP00519 |
| B9K00434 | B9K00586 | SSP00129 | SSP00243 | SSP00335 | SSP00525 |
| B9K00437 | B9K00588 | SSP00130 | SSP00244 | SSP00336 | SSP00530 |
| B9K00458 | B9K00590 | SSP00131 | SSP00245 | SSP00337 | SSP00532 |
| B9K00473 | B9K00593 | SSP00137 | SSP00246 | SSP00338 | SSP00533 |
| B9K00489 | B9K00599 | SSP00138 | SSP00247 | SSP00339 | SSP00534 |
| B9K00540 | B9K00601 | SSP00139 | SSP00248 | SSP00341 | SSP00535 |
| B9K00542 | B9K00624 | SSP00152 | SSP00249 | SSP00342 | SSP00543 |
| B9K00547 | B9K00625 | SSP00157 | SSP00251 | SSP00343 | SSP00545 |
| B9K00548 |          | SSP00182 | SSP00252 | SSP00349 | SSP00546 |
|          |          | SSP00183 | SSP00253 | SSP00442 | SSP00547 |
|          |          | SSP00184 | SSP00254 | SSP00462 | SSP00564 |
|          |          | SSP00185 | SSP00255 | SSP00463 | SSP00566 |
|          |          | SSP00186 | SSP00256 | SSP00464 | SSP00571 |
|          |          | SSP00193 | SSP00257 | SSP00465 | SSP00604 |
|          |          | SSP00194 | SSP00258 | SSP00466 | SSP00606 |
| 320D     |          | SSP00197 | SSP00261 | SSP00472 | SSP00607 |
| GPX00461 |          | SSP00198 | SSP00265 | SSP00481 | SSP00608 |
|          |          | SSP00199 | SSP00270 | SSP00482 | SSP00609 |
|          |          |          | SSP00271 | SSP00483 | SSP00790 |

### **Risks identified**

Failure of the access system stair pivot point.

#### **Problem Overview**

One of the pivot points on a wheel loader access system failed. Figures 1 and 2 on page 2 show a general view of failed stairs and a close up of the problem area. Investigation has determined that there was insufficient clamping force on the inner race of the pivot bearing. This allowed the loads encountered during normal operation to be borne by an area of the pivot that was not intended to carry these loads.

The Hastings Deering access system stair pivot joint on the above listed machines requires a modification to ensure the loads in the pivot area are distributed correctly.

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#### **Problem Overview** – continued

Figure 1

Figure 2



#### **Recommended Interim Actions**

- Immediately conduct a visual inspection in the area of the access system pivot point, for cracking around the stairway pivot point flanges.
- If no cracks are found, perform the Permanent Corrective action listed below at the next scheduled maintenance interval. Continue to conduct visual inspections at 250 hour intervals, until the Permanent Corrective action has been performed.
- If cracks are found, immediately tag-out the stairway in accordance with site procedures and contact your Mining Support Representative for the re-work procedure required to repair the stairway pivot joint. The permanent corrective action below will form part of the repair instructions.

#### **Permanent Corrective Actions**

- 1. Order four hardened shims, Hastings Deering part number A244601 and two shims, Hastings Deering part number A107607-01.
- There are two pivot points where the stairs are attached to the machine. One will have smaller gaps between stairway stringers and the bearing mounted in the frame mounting lugs. Support the stairs and remove the mounting bolt on the pivot point with the smaller gaps, and insert one A244601 hardened shim (0.8mm thick) between the stair stringer inner surface and the bearing outer surface on both sides of the pivot point mount (refer figure 3). Reinstall the mounting bolt and nut.



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#### Permanent Corrective Actions - continued

- 3. On the other pivot point where the gap is the largest, remove mounting bolt and insert one A244601 hardened shim (0.8mm thick) and one A107607-01 shim (2mm thick) between the bearing outer surface and the stair stringer inner surface on both sides of the pivot point mount. NOTE: The smaller 0.8mm thick A244601 hardened shims MUST be the shims which contact the bearing on both side of the pivot point because they are hardened to suit contact with the bearing race (refer figure 4). Reinstall the mounting bolt and nut.
- 4. Re-torque both bolted joints to 120Nm ±20Nm.

# Do not operate the machine until any defects identified in this inspection task are corrected.

Figure 3 – "Smaller gap joint"





#### **Contact Details**

If further information is required in regard to this bulletin, contact your nearest Hastings Deering Business Centre on 131 228 and ask to speak to your Mining Support Representative.

This bulletin is to inform you of the recommendations of the supplier in respect of issues dealt with in the bulletin and should not be used as specific advice in respect of any particular events. Advice from a qualified repairer should be sought in respect of any particular events and Hastings Deering (Australia) Limited accepts no responsibility for any loss or damage occasioned by a party using this general bulletin.

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