

## HD360 Customer Feedback for a chance to win \$150 gift card

### Terms and Conditions

1. This is a feedback campaign run by Hastings Deering (Australia) Ltd ABN 49 054 094 647 (“**Promoter**”).
2. Requirements for submission of entries and information on prizes and how to enter form part of these terms and conditions (“**Terms**”). Entries not completed in accordance with these Terms are ineligible.
3. Participation in this feedback campaign constitutes acceptance of these Terms.
4. The feedback campaign is open to all HD360 Existing Customers (as defined in the [HD360 Terms and Conditions](#) who successfully log in to either the HD360 app or online through <https://hd360.hastingsdeering.com.au/login> and submit a feedback form between **8:00am 10 June 2024 and 5:00pm 22 July 2024** (“**Entry Period**”).
5. Directors, officers, management, employees and other staff (and the immediate families of directors, officers, management, employees and other staff) of the Promoter and its related bodies corporate and agents are ineligible to enter.
6. The feedback campaign winner will be drawn at 10:00am on **29 July 2024**, comprising all customers who successfully logged into either the HD360 app or online through <https://hd360.hastingsdeering.com.au/login> and submitted a feedback form during the Entry Period.
7. All draws will be held at Hastings Deering Marketing Department, 1123 Beaudesert Road, Acacia Ridge, QLD 4108.
8. Times quoted are local times.
9. There will be 1 winner in this feedback campaign that will be chosen at random from all eligible entries received. The Promoter’s decision is final and no correspondence will be entered into.
10. The prize for the winner of the feedback campaign is one prepaid eftpos card valued at AUD150 (**Prize**).
11. The Prize is not transferable, exchangeable or redeemable for cash.
12. The winner will be notified by email using the winner’s email address that is linked to their HD360 account. The Prize can be collected by the winner from their nearest Hastings Deering Business Centre. To redeem the Prize, the winner must bring photo identification. Feedback campaign results may also be published on the Hastings Deering Facebook page or other social media platforms.
13. If a feedback campaign winner is unable to be contacted within one week of the draw a redraw will occur. In the event that a redraw is required it will be held at 10:00am on the seventh day following the draw at Hastings Deering, Marketing Department, 1123 Beaudesert Road, Acacia Ridge, QLD 4108. The redraw winner will be notified by email message using the email address linked to the customer’s HD360 account.
14. All entrants will submit entries knowingly and if submitting in the course of employment or on behalf of a business, does so on the basis that it has full authority to do so. If the entrant is a winner of the draw and subsequently is unable to accept the Prize due to a company or employer policy, their entry will automatically be ineligible and a redraw will occur.

15. If the winner of the Prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the Prize to the winner's parent or guardian.
16. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe breached any of these Terms, or engaged in any unlawful or otherwise improper misconduct calculated to jeopardise the fair and proper conduct of the feedback campaign. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
17. The information that entrants provide will be used by the Promoter for the purpose of conducting the feedback campaign. By entering this feedback campaign entrants consent to the use of their contact details for the purposes described in this clause. The Promoter may use or disclose entrant's personal information to related entities or other appropriate third parties in accordance with its privacy policy. The Promoter's privacy policy is also available on its internet site at <https://www.hastingsdeering.com.au/legal/privacy>.
18. The Promoter will use its best endeavours to provide the Prize as listed. If the Prize (or any element of the Prize) is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute the Prize (or that part of the Prize) with a Prize of equivalent value and/or specification subject to any written directions from a regulatory authority.
19. Without limiting any other paragraph, the Promoter may at its discretion amend any aspect of this feedback campaign or these terms, subject to applicable laws and subject to the approval of the relevant regulatory authorities.
20. The Promoter and the Promoter's agents make no representations or warranties as to the quality, suitability or merchantability or any goods or services offered as prizes. To the extent permitted by law, the Promoter and the Promoter's agents are not liable for any loss suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or the Promoter's agents, in connection with the arrangement for the supply, or the supply, of goods and services by any person to the prize winner and, where applicable, to any persons accompanying the Prize winners.
21. The laws of Queensland govern the Promoter's feedback campaign.