



<b>Reference Number</b>	Bulletin 03 – 2019
<b>Affected Product</b>	All
<b>Risks Identified</b>	OEM safety warnings and service procedures are constantly being updated. Failure to read and understand can result in an incident occurring.
<b>Release Date</b>	18 April 2019

## Risk Overview

Caterpillar frequently update machine operation, service and repair instructions as a result of machine updates, the development of improved procedures, and feedback from the field. These updates can include additional or altered safety warnings. If a user or maintainer is not aware of and complying with Caterpillar's current safety, operation, maintenance, and repair information when operating or maintaining Caterpillar equipment, the possibility of serious injury, death or equipment damage exists.

## Background

Caterpillar release a number of new or revised service publications via their web based Service Information System (WebSIS) - usually on a daily basis. These include Service Magazines, Special Instructions, revisions to Operation and Maintenance manuals, and service manual modules. Hard copy updates of some publications are released at irregular intervals. It is impractical to produce new hard copy publications every time changes or updates are made. WebSIS is the best source of current information.

## Best Practices

- Maintain a WebSIS subscription - available to all Caterpillar machine owners for an annual fee.
- Periodically review current OEM machine operation and maintenance advice via WebSIS.
- WebSIS is the recommended master reference for all machine operation and maintenance advice and procedures. Always reference WebSIS before undertaking repair or maintenance activities and ensure all instructions are understood and observed.
- Periodically review and update site OEM Operation and Maintenance procedures and ensure they comply with current OEM procedures as published in WebSIS.

A convenient way to monitor new publications is to view "New Information" published within the last 7 days accessed via the main menu of WebSIS – refer embedded attachment - click [here](#).

If you have any questions regarding this bulletin, please contact your Product Support Representative.

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