

CVA Campaign Level 2

*Terms and Conditions apply

Valid from 10 March – 31 December 2026

1. Subject to these terms and conditions, Hastings Deering (Australia) Limited (**Hastings Deering**) is offering Eligible Customers (as defined in clause 3): a \$100 Cat Credit when they sign up to a level 2 CVA between 10 March 2026 and 31 December 2026 (inclusive) (**Promotion**).
2. This Promotion is available to Eligible Customers only.
3. Eligible Customers are customers who:
 - a. have received a targeted email from Hastings Deering regarding this Promotion; and
 - b. meet the following criteria:
 - (i) have received Preventative Maintenance service on an eligible aftermarket machine from Hastings Deering within the last 12 months – last labour date from 1 January 2025 to 08 December 2025; and
 - (ii) have had the eligible aftermarket machine report connectivity through VisionLink within the 180-day period ended on 8 December 2025.
 - (iii) without an active Level 2 CVA.
4. Cat Credits will be issued by Caterpillar once the Eligible Customer has activated the Level 2 CVA and Hastings Deering has invoiced the first service under that activation.
5. A maximum of one (1) Cat Credit will be issued per eligible aftermarket machine. Hastings Deering may limit the number of credits issued to a single Eligible Customer at its discretion.
6. If an Eligible Customer cancels their Level 2 CVA or fails to meet the CVA commitments, Hastings Deering reserves the right to revoke any unredeemed or future Cat Credits issued under this Promotion.
7. Hastings Deering reserves the right to verify Eligible Customer and machine eligibility at any time and may request supporting information such as serial numbers or service records.
8. Unless stated otherwise in or in connection with the Promotion:
 - a. prices exclude GST;
 - b. prices exclude any cost of transport, delivery or packaging, and Hastings Deering may charge these additional costs (where relevant);
 - c. the Promotion is not redeemable for cash or customer credit; and
 - d. Hastings Deering reserves its right to vary, withdraw or extend the Promotion at any time without notice.
9. Directors, officers, management, employees and other staff (and the immediate families of directors, officers, management, employees and other staff) of Hastings Deering and its related bodies corporate and agents are ineligible to enter the Promotion.
10. Hastings Deering may use or disclose customer's personal information to related entities or other appropriate third parties in accordance with its privacy policy. Hastings Deering's privacy policy is also available on its internet site at <https://www.hastingsdeering.com.au/legal/privacy>.
11. The Promotion is provided by Hastings Deering for your information only. The Promotion does not constitute an offer to purchase and does not evidence Hastings Deering's intention to create a legally binding agreement with you.
12. The Promotion cannot be used in conjunction with any other promotion or offer.
13. Hastings Deering's standard terms of sale or service (or other applicable terms and conditions) apply to the Promotion and any work performed in connection with the Promotion, copies of which are available on request or at <https://www.hastingsdeering.com.au/legal/terms>.