

Marshall

HEDDON – MUSIC STREAMING HUB

[FULL ONLINE MANUAL](#)

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TOP PANEL

ENGLISH



① LED INDICATOR

The LED is steady lit when an audio stream is active and is dimmed when it is paused. A pulsing LED indicates that Heddon is in app setup mode or broadcast setup mode and it is flashing if the Wi-Fi connection is lost.

② CONTROL BUTTON

Push the button to stop a Wi-Fi stream.

BACK PANEL

ENGLISH



③ AC IN

Use the included mains lead to connect Heddon to the mains wall socket.

④ LINE IN (RCA LEFT AND RIGHT)

Plug in an audio source device, such as a CD or record player with a phono preamp (RIAA).

⑤ LINE OUT (RCA LEFT AND RIGHT)

Plug in a wired speaker or amplifier to let it join your Auracast compatible speakers. A list of supported Marshall speakers can be found on marshall.com

⑥ LAN

Use an Ethernet cable to connect Heddon to the internet via a LAN port on your router or internet access point.

INSTRUCTIONS

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GETTING STARTED

You will need two apps to complete the setup, Marshall, and Marshall Bluetooth. Download the apps from Google Play or App Store.

CONNECTING HEDDON TO YOUR WI-FI

- I. Connect the mains lead to the mains input on Heddon, then connect the mains plug to the wall socket.
- II. Open the Marshall app, connect to HEDDON and complete the setup.

Important: Always ensure that the mains lead, plug and Heddon are compatible with your mains supply and wall socket.

Caution: Always unplug the mains lead from the wall socket before unplugging it from Heddon.

ENABLING AURACAST ON ACTON III, STANMORE III, OR WOBURN III

Your speaker comes LE-audio prepared and updating it to the latest firmware will enable LE-audio and Auracast. This is done through the Marshall Bluetooth app, which is a different app than used when setting up Heddon.

Repeat the instruction below for all your speakers. Only turn on one speaker at a time while preparing them.

- I. Connect the mains lead to your speaker and use the power switch to turn it on.
- II. Open the Marshall Bluetooth app and follow the instructions to set up your speaker.
- III. If prompted, complete the speaker firmware update.
- IV. Turn off the speaker and repeat the process until all speakers have the latest firmware.

CONNECTING ACTON III, STANMORE III, OR WOBURN III TO HEDDON

- I. Push the button on Heddon for 3 seconds, until the red LED on the front starts pulsing.
- II. Turn on the speakers and set them to mid volume.
- III. Quickly double press the media control button on each speaker and you will hear a success sound.
- IV. Start playing music on your streaming app, select Heddon as the audio output, and turn up the volume.

All your speakers will now start playing together using Auracast.

INSTRUCTIONS

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CONNECTING A LEGACY MARSHALL HOME SPEAKER TO HEDDON

Use an audio lead to connect a legacy speaker directly to Heddon. The speaker will then play in sync with the other speakers connected to Heddon. See the Marshall support page for a complete list of supported Marshall speakers.

Note: Audio lead is not included.

- I. Connect a lead with RCA jacks to LINE OUT on the back of Heddon.
- II. Connect the other end of the lead to the RCA or AUX input on your speaker.
- III. Use the source selector button on the speaker to select the input used.

CONNECTING A CD OR RECORD PLAYER

Plug in an audio device such as a CD or record player to Heddon via an audio lead with RCA connectors.

Note: The turntable must be equipped with an RIAA amplifier or connected via a separate preamplifier. Audio lead and RIAA amplifier are not included.

- I. Connect a lead to the output on your audio source.
- II. Connect the other end of the lead to LINE IN on the back of Heddon.

PLAYING VIA SPOTIFY CONNECT

Use your phone, tablet or computer as a remote control for Spotify.

Go to [spotify.com/connect](https://www.spotify.com/connect) to learn how

PLAYING VIA TIDAL CONNECT

- I. In the TIDAL app, open the Now Playing screen while playing a track.
- II. From the Now Playing screen, select the device output icon.
- III. Choose a TIDAL Connect-enabled speaker from the list.

Ensure your mobile device is on the same network as the device you're using for TIDAL Connect.

PLAYING VIA GOOGLE CAST

Heddon works with Google Cast so you can stream music from your favourite apps on your phone, tablet, or laptop.

Simply tap the Cast icon from apps you already know and love to stream music from your phone, tablet or laptop to your speaker.

INSTRUCTIONS

ENGLISH

PLAYING VIA APPLE AIRPLAY

With Apple AirPlay, you can enjoy your favourite music or podcasts on your home audio system and speakers in any room — with a tap or by just asking Siri — right from your iPhone, iPad, HomePod, HomePod mini, or Apple TV.

After installing your Heddon, add it to the Apple Home app with a few simple steps using your iPhone or iPad.

To use AirPlay with Heddon, the latest version of iOS, iPadOS, or macOS is recommended.

CONNECTING HEDDON TO INTERNET VIA LAN

If you don't have access to a Wi-Fi network, use an Ethernet cable and connect the LAN port on Heddon to your router or other internet access point. When using the LAN port, Wi-Fi is disabled and internet services are connected through Ethernet.

USING THE MEDIA CONTROL BUTTON WITH HEDDON

The media control button on Acton III, Stanmore III, or Woburn III has a different behaviour when listening via Heddon.

- Press once to mute/unmute
- Double press to leave/join the Heddon broadcast

CLEANING HEDDON

Clean Heddon regularly to keep it fresh and last longer.

Unplug any leads before cleaning and make sure everything is completely dry before plugging them back in.

Gently clean Heddon and the leads with a lint-free cloth, slightly damp with either:

- water,
- 70% isopropyl alcohol, or
- 75% ethyl alcohol

Carefully clean the any openings with a dry and soft brush, or a cotton swab.

- Do not use any sharp or metal objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the product in any cleaning agents.
- Do not rinse the product under running water.

INSTRUCTIONS

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RESETTING HEDDON

A factory reset will reset Heddon to its original settings, excluding any firmware updates.

- I. Remove Heddon from the Marshall app and any paired device's Bluetooth list.
- II. Ensure that the streaming hub is on.
- III. Push and hold the Control button for 10 seconds. The LED blinks and the streaming hub restarts.

Heddon has returned to its factory settings and is ready to be set up, see the section Getting started.

MARSHALL AND MARSHALL BLUETOOTH APPS

Both Marshall and Marshall Bluetooth apps are available on Google Play and the App Store.



TROUBLESHOOTING

ENGLISH

PROBLEM	ACTION
Cannot connect to internet/Wi-Fi connection is poor	Reset your Wi-Fi router. Try moving your router closer the Heddon. Make sure that there are no obstacles such as walls or doors, or interfering electronics devices nearby.
	Reset Heddon and set it up again, see Resetting Heddon .
	Use an ethernet cable to connect the Heddon, see Connecting Heddon to internet via LAN .

TROUBLESHOOTING

ENGLISH

PROBLEM	ACTION
Erratic behaviour, audio is stuttering or out of sync	<p>Check that your internet connection and router is working properly.</p>
	<p>Make sure that there are no obstacles such as walls or doors, or interfering electronics devices nearby.</p>
	<p>Heddon or the speaker is not using the latest firmware version. Follow the in-app instructions to ensure they have the latest firmware version.</p>
	<p>Unplug the streaming hub and speakers, wait 15 seconds then plug them back in.</p>
	<p>Reset Heddon and set it up again, see Resetting Heddon.</p>
Media control button on the speaker doesn't work	<p>The media control button has a different behaviour when listening via Heddon and is then used for</p>

TROUBLESHOOTING

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Produced in China. R0.15