



Annual Totals & Trends

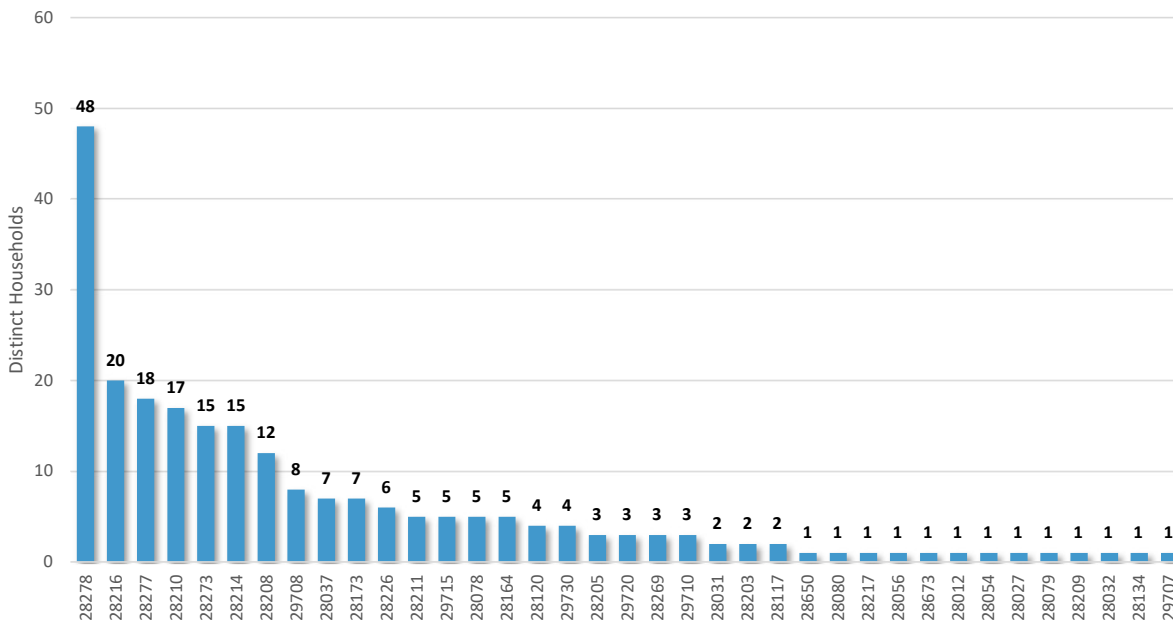
232

Households

55,036

Complaints

Distinct Households, Ranking by Zip Code

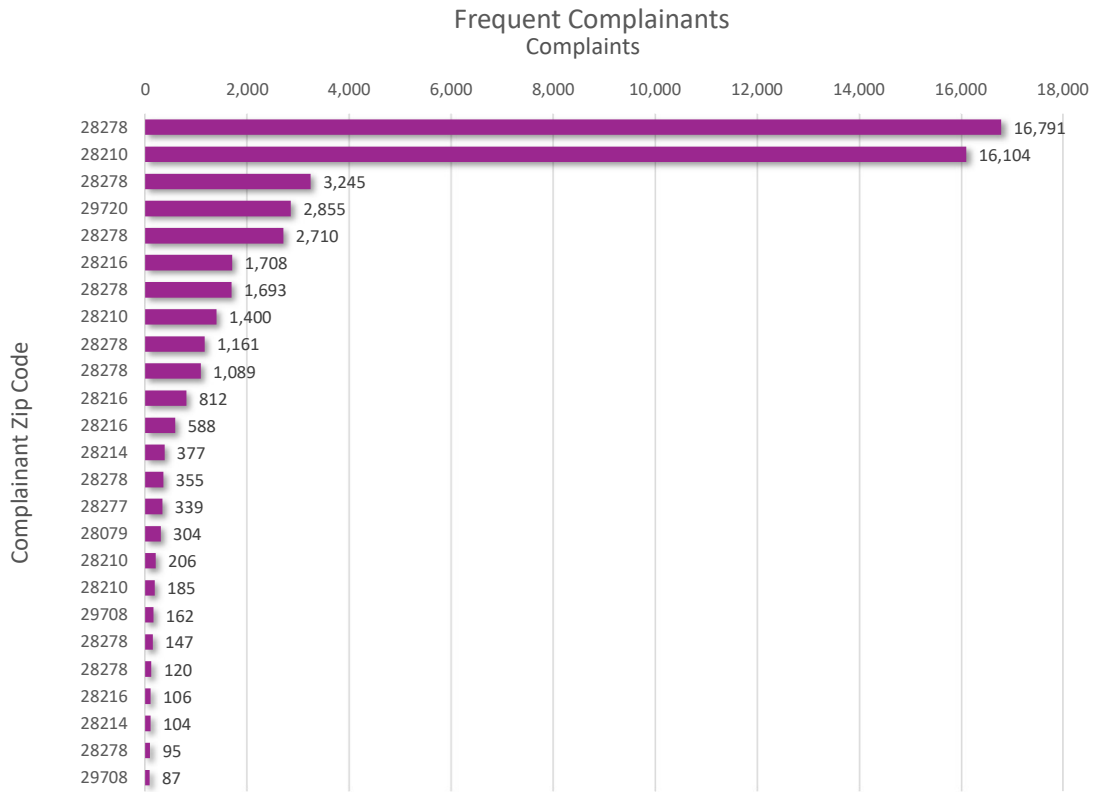


Charlotte Douglas International Airport's 2020 aircraft noise complaints from area residents totaled 55,036 and were generated by 232 distinct households. This represents a -33.8% change in complaints and a -32.8% change in households from the previous year.

The top-25 reporting households generated 52,743 complaints or 95.8% of the yearly total.

Complaints were geographically concentrated in zip codes: 28278 (27,585), 28210 (17,990), 28216 (3,280) and 29720 (2,857). See Page 3 for a complete list of complaints and the associated number of reporting households.

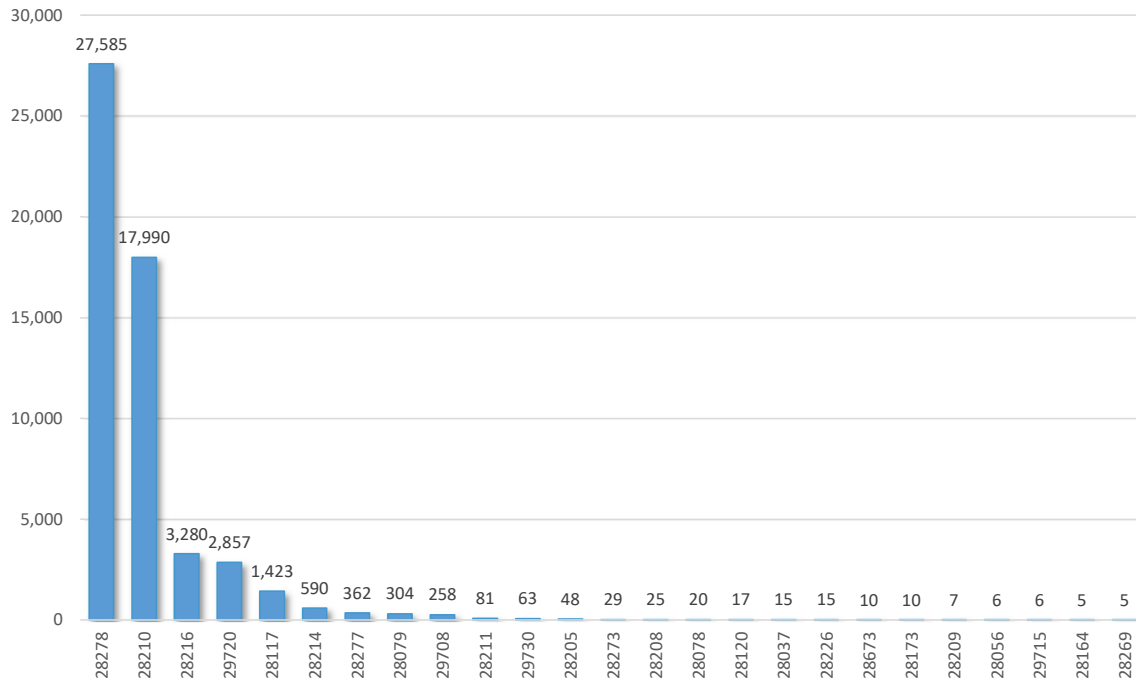
Complainant Ranking (Top-25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF YEAR
1	Charlotte	28278	16,791	30.5%
2	Charlotte	28210	16,104	29.3%
3	Charlotte	28278	3,245	5.9%
4	Lancaster	29720	2,855	5.2%
5	Charlotte	28278	2,710	4.9%
6	Charlotte	28216	1,708	3.1%
7	Charlotte	28278	1,693	3.1%
8	Charlotte	28210	1,400	2.5%
9	Charlotte	28278	1,161	2.1%
10	Charlotte	28278	1,089	2.0%
11	Charlotte	28216	812	1.5%
12	Charlotte	28216	588	1.1%
13	Charlotte	28214	377	0.7%
14	Charlotte	28278	355	0.6%
15	Charlotte	28277	339	0.6%
16	Indian Trail	28079	304	0.6%
17	Charlotte	28210	206	0.4%
18	Charlotte	28210	185	0.3%
19	Tega Cay	29708	162	0.3%
20	Charlotte	28278	147	0.3%
21	Charlotte	28278	120	0.2%
22	Charlotte	28216	106	0.2%
23	Charlotte	28214	104	0.2%
24	Charlotte	28278	95	0.2%
25	Tega Cay	29708	87	0.2%
Top 25 Totals			52,743	95.8%

Complaints this Year

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28278	Charlotte	27,585	48
28210	Charlotte	17,990	17
28216	Charlotte	3,280	20
29720	Lancaster	2,857	3
28117	Mooresville	1,423	2
28214	Charlotte	590	15
28277	Charlotte	362	18
28079	Indian Trail	304	1
29708	Tega Cay	258	8
28211	Charlotte	81	5
29730	Rock Hill	63	4
28205	Charlotte	48	3
28273	Charlotte	29	15
28208	Charlotte	25	12
28078	Huntersville	20	5
28120	Mount Holly	17	4
28037	Denver	15	7
28226	Charlotte	15	6
28673	Sherrills Ford	10	1
28173	Waxhaw	7	1
28164	Stanley	6	1
28209	Charlotte	6	5
29715	Fort Mill	5	4
28056	Gastonia	4	2
28269	Charlotte	1	1
Remaining Zip Codes		35	24
Totals		55,036	232

Complaint Map: 2020

Distinct Households - 232 / Complaints - 55,036

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

