



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION

August 2024

Monthly Totals & Trends

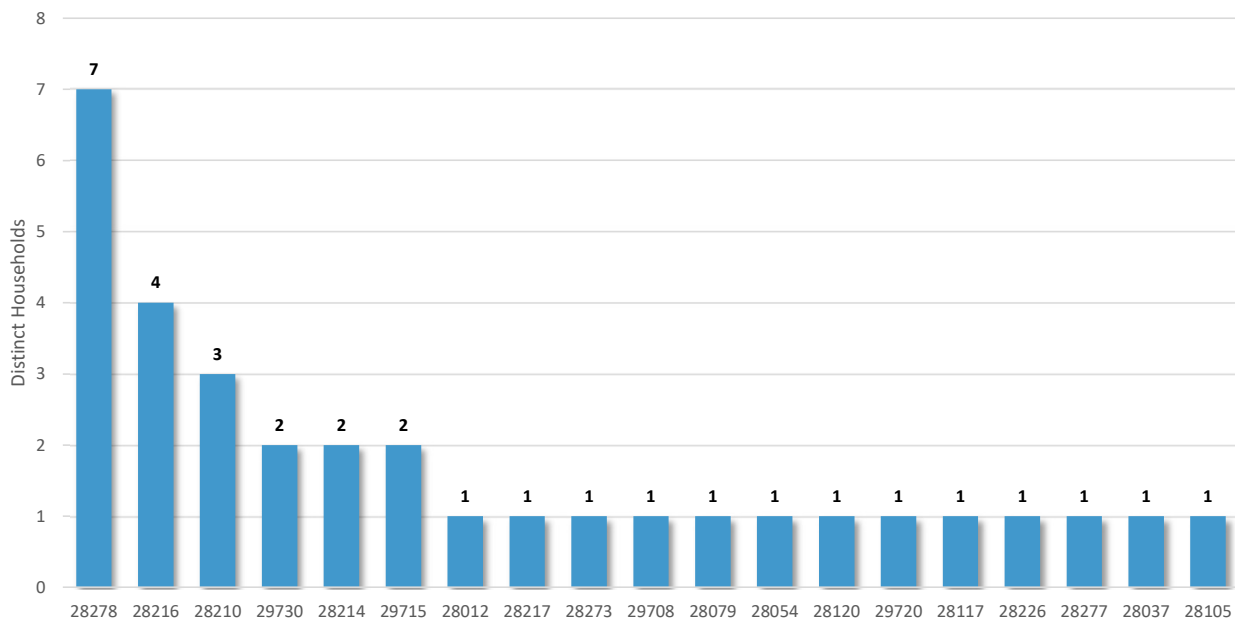
33

Households

2,030

Complaints

Distinct Households, Ranking by Zip Code

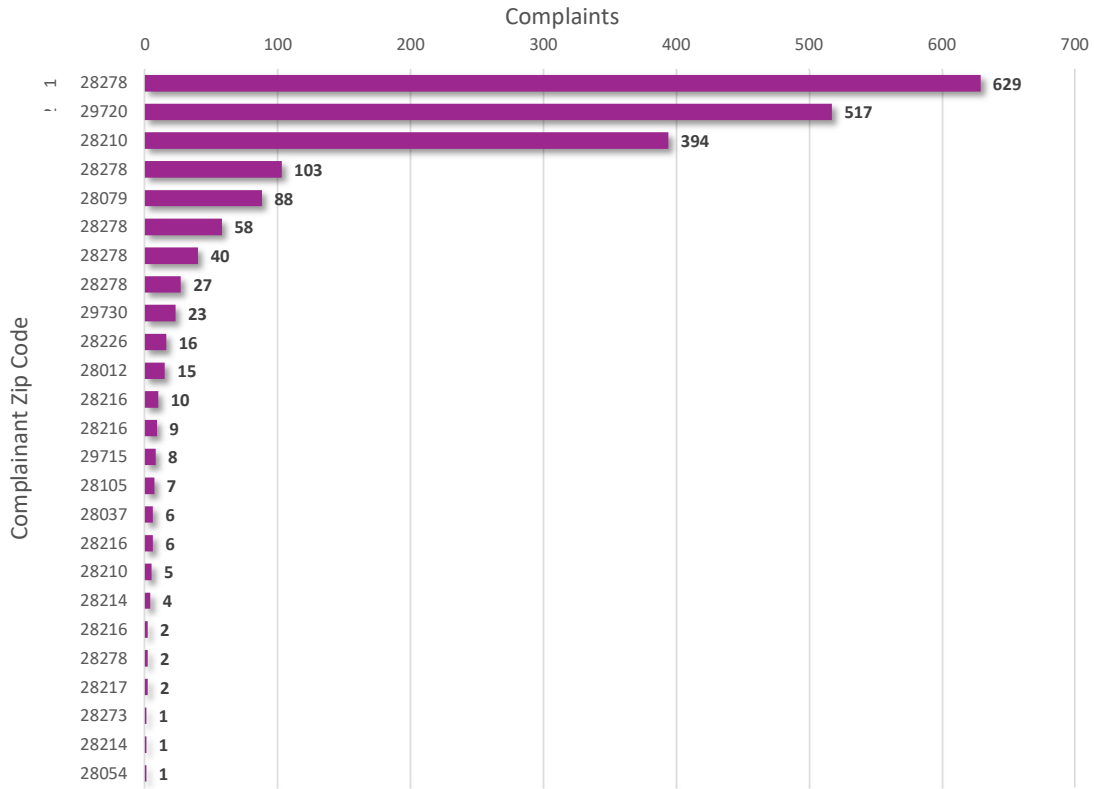


Charlotte Douglas International Airport's August aircraft noise complaints from area residents totaled 2,030 and were generated by 33 distinct households. This represents a -13.4% change in complaints and a -26.7% change in households from the previous month.

The top 25 reporting households generated 1,974 complaints or 97.2% of the monthly total.

Complaints were geographically concentrated in zip codes: 28278 (860), 29720 (517), 28210 (400) and 28079 (88). See Page 3 for a complete list of complaints and the associated number of reporting households.

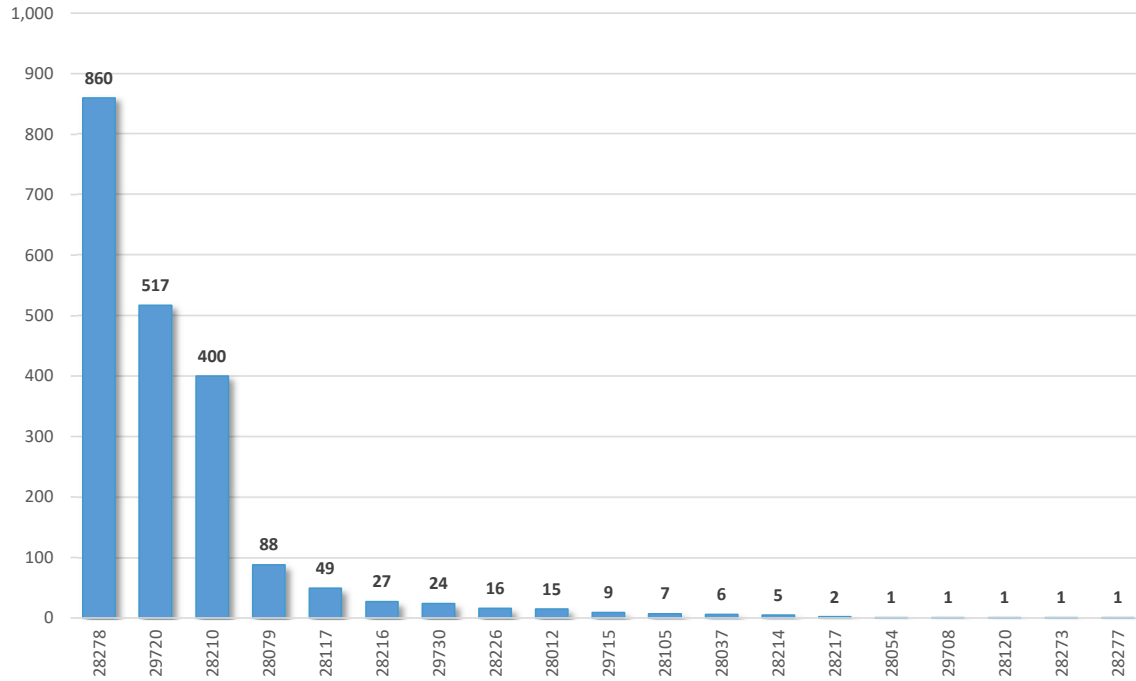
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Charlotte	28278	629	31.0%
2	Lancaster	29720	517	25.5%
3	Charlotte	28210	394	19.4%
4	Charlotte	28278	103	5.1%
5	Indian Trail	28079	88	4.3%
6	Charlotte	28278	58	2.9%
7	Charlotte	28278	40	2.0%
8	Charlotte	28278	27	1.3%
9	Rock Hill	29730	23	1.1%
10	Charlotte	28226	16	0.8%
11	Belmont	28012	15	0.7%
12	Charlotte	28216	10	0.5%
13	Charlotte	28216	9	0.4%
14	Fort Mill	29715	8	0.4%
15	Matthews	28105	7	0.3%
16	Denver	28037	6	0.3%
17	Charlotte	28216	6	0.3%
18	Charlotte	28210	5	0.2%
19	Charlotte	28214	4	0.2%
20	Charlotte	28216	2	0.1%
21	Charlotte	28278	2	0.1%
22	Charlotte	28217	2	0.1%
23	Charlotte	28273	1	0.0%
24	Charlotte	28214	1	0.0%
25	Gastonia	28054	1	0.0%
	Top 25 Totals		1,974	97.2%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28278	Charlotte	860	7
29720	Lancaster	517	1
28210	Charlotte	400	3
28079	Indian Trail	88	1
28117	Mooresville	49	1
28216	Charlotte	27	4
29730	Rock Hill	24	2
28226	Charlotte	16	1
28012	Belmont	15	1
29715	Fort Mill	9	2
28105	Matthews	7	1
28037	Denver	6	1
28214	Charlotte	5	2
28217	Charlotte	2	1
28120	Mount Holly	1	1
29708	Tega Cay	1	1
28054	Gastonia	1	1
28273	Charlotte	1	1
28277	Charlotte	1	1
Totals		2,030	33

Complaint Map: August 2024

Distinct Households - 33 / Complaints - 2,030

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

