



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION **September 2025**

Monthly Totals & Trends

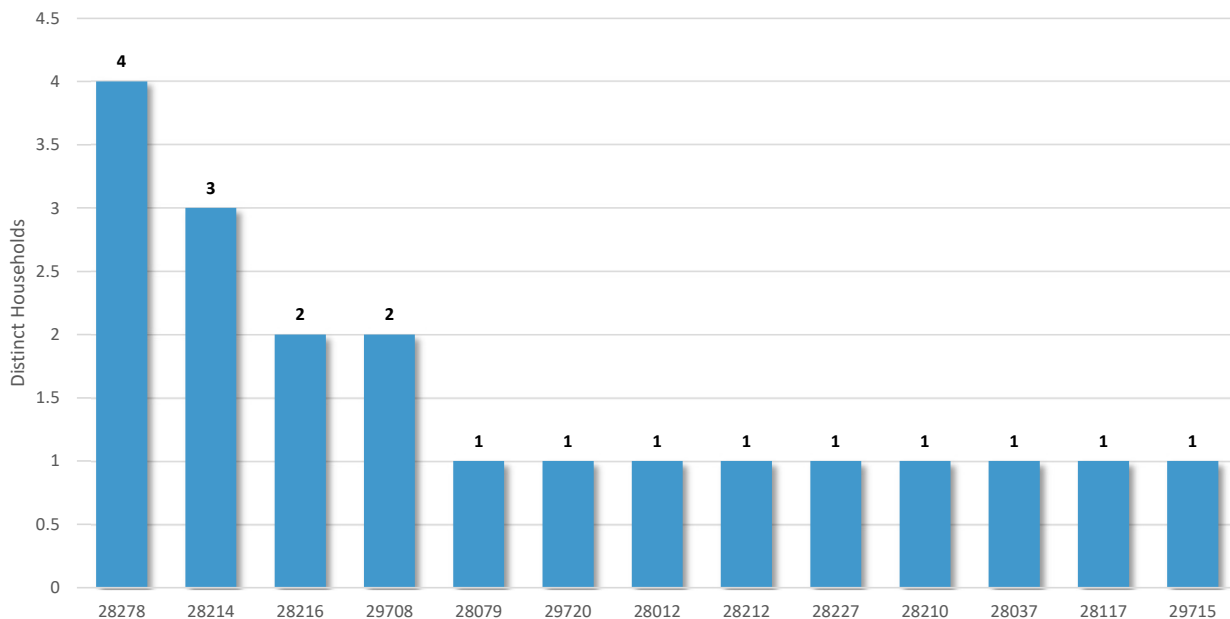
20

Households

2,207

Complaints

Distinct Households, Ranking by Zip Code

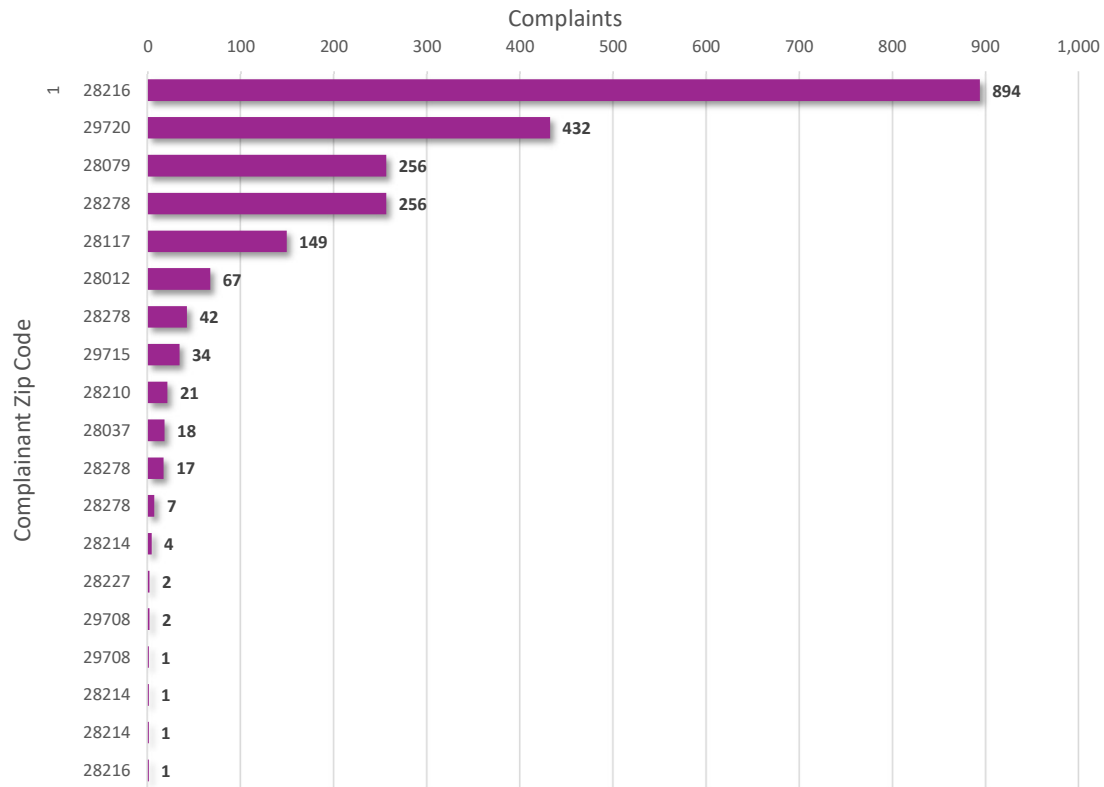


Charlotte Douglas International Airport's September aircraft noise complaints from area residents totaled 2,207 and were generated by 20 distinct households. This represents a -14.3% change in complaints and a -4.8% change in households from the previous month.

The top 25 reporting households generated 2,207 complaints or 100.0% of the monthly total.

Complaints were geographically concentrated in zip codes: 28216 (895), 29720 (432), 28278 (322) and 28079 (256). See Page 3 for a complete list of complaints and the associated number of reporting households.

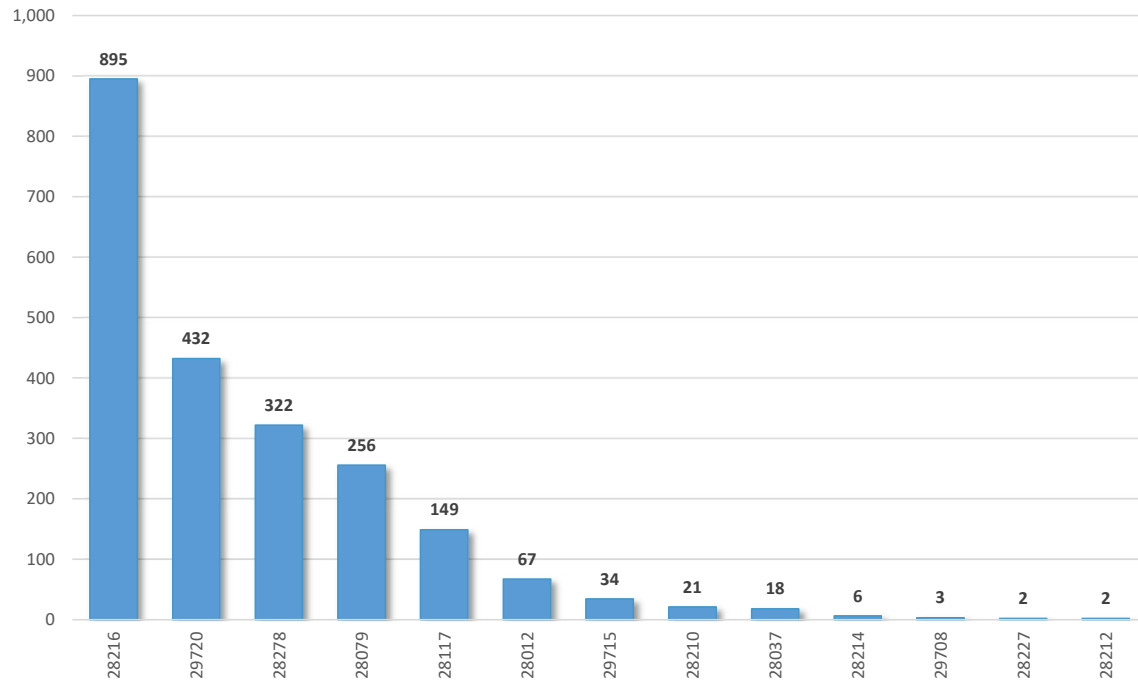
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Charlotte	28216	894	40.5%
2	Lancaster	29720	432	19.6%
3	Indian Trail	28079	256	11.6%
4	Charlotte	28278	256	11.6%
5	Mooresville	28117	149	6.8%
6	Belmont	28012	67	3.0%
7	Charlotte	28278	42	1.9%
8	Fort Mill	29715	34	1.5%
9	Charlotte	28210	21	1.0%
10	Denver	28037	18	0.8%
11	Charlotte	28278	17	0.8%
12	Charlotte	28278	7	0.3%
13	Charlotte	28214	4	0.2%
14	Mint Hill	28227	2	0.1%
15	Charlotte	28212	2	0.1%
16	Tega Cay	29708	2	0.1%
17	Tega Cay	29708	1	0.0%
18	Charlotte	28214	1	0.0%
19	Charlotte	28214	1	0.0%
20	Charlotte	28216	1	
	Totals		2205	100%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28216	Charlotte	895	2
29720	Lancaster	432	1
28278	Charlotte	322	4
28079	Indian Trail	256	1
28117	Mooresville	149	1
28012	Belmont	67	1
29715	Fort Mill	34	1
28210	Charlotte	21	1
28037	Denver	18	1
28214	Charlotte	6	3
29708	Tega Cay	3	2
28227	Mint Hill	2	1
28212	Charlotte	2	1
Totals		2,207	20

Complaint Map: September 2025

Distinct Households - 20 / Complaints - 2,207

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

