



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION *November 2024*

Monthly Totals & Trends

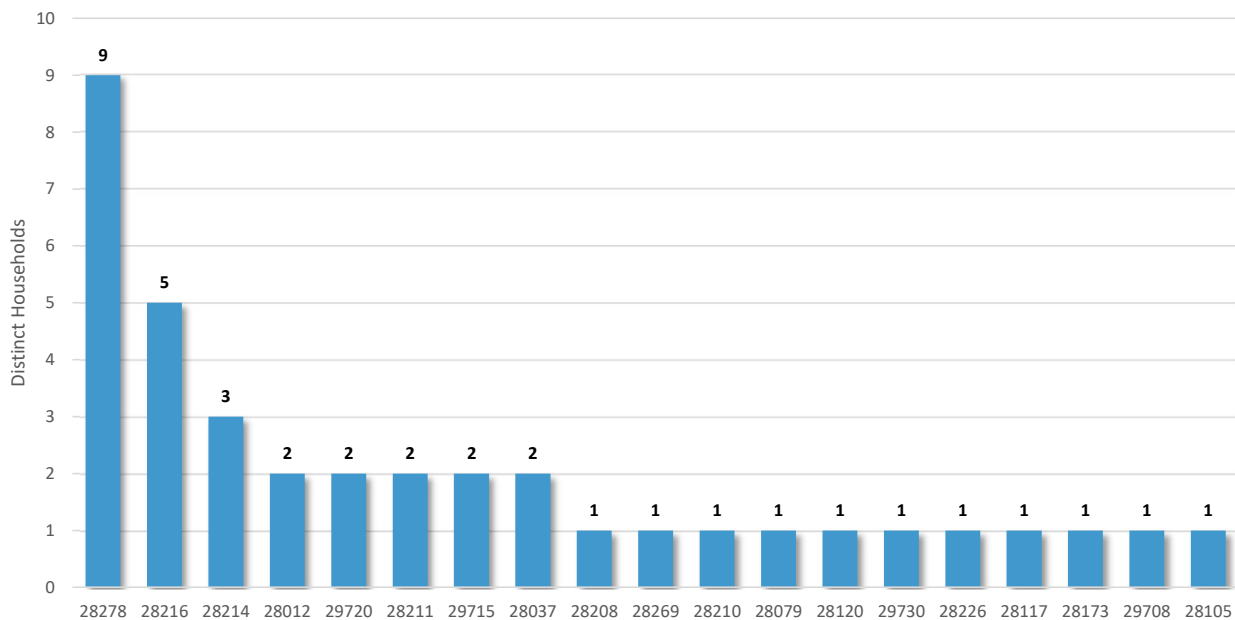
38

Households

2,410

Complaints

Distinct Households, Ranking by Zip Code

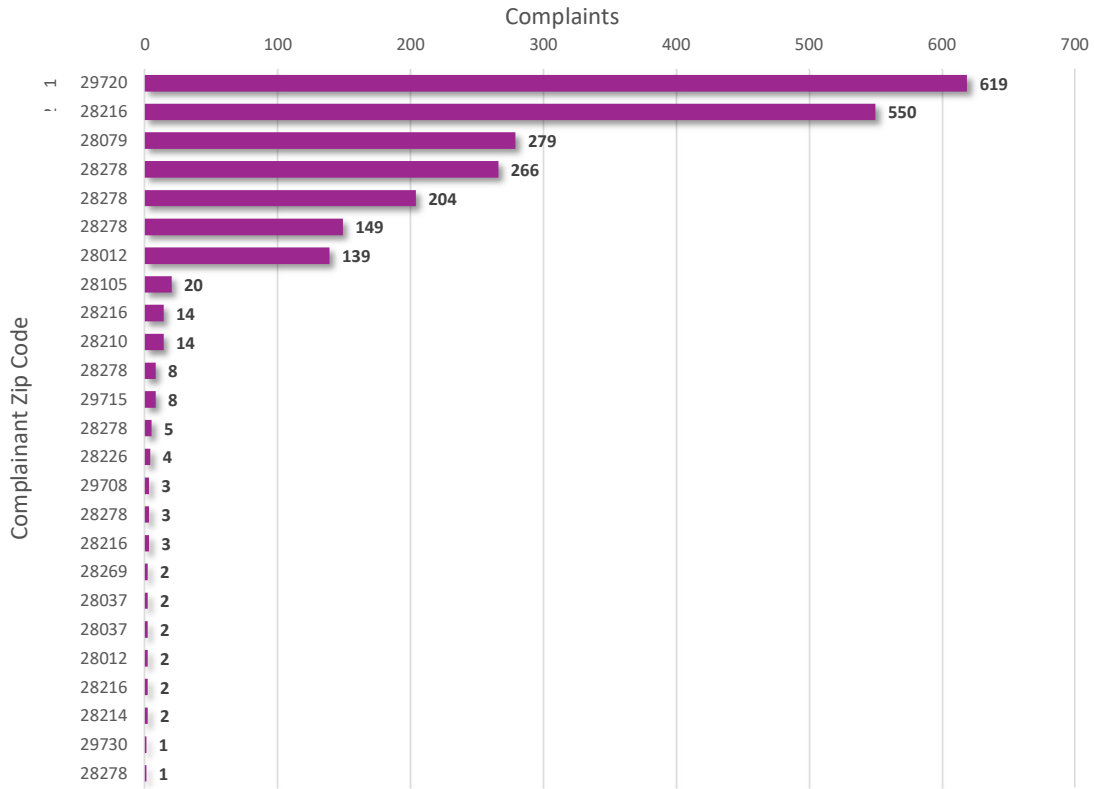


Charlotte Douglas International Airport's November aircraft noise complaints from area residents totaled 2,410 and were generated by 38 distinct households. This represents a 36.2% change in complaints and a 11.8% change in households from the previous month.

The top 25 reporting households generated 2,302 complaints or 95.5% of the monthly total.

Complaints were geographically concentrated in zip codes: 28278 (638), 29720 (620), 28216 (570) and 28079 (279). See Page 3 for a complete list of complaints and the associated number of reporting households.

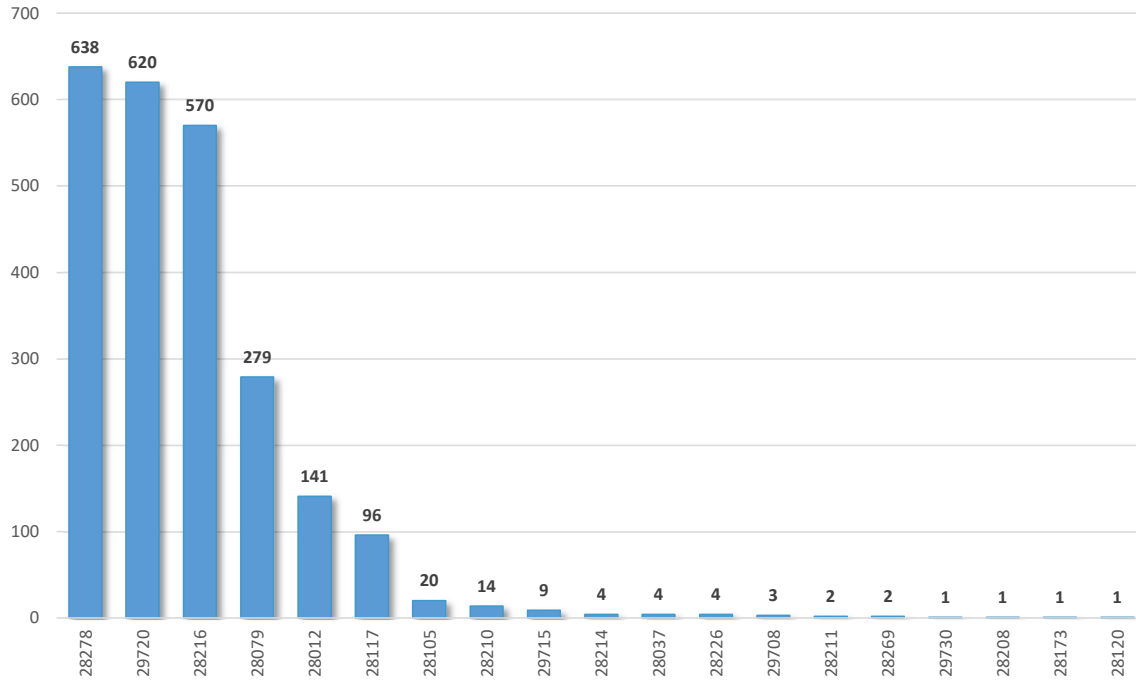
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Lancaster	29720	619	25.7%
2	Charlotte	28216	550	22.8%
3	Indian Trail	28079	279	11.6%
4	Charlotte	28278	266	11.0%
5	Charlotte	28278	204	8.5%
6	Charlotte	28278	149	6.2%
7	Belmont	28012	139	5.8%
8	Matthews	28105	20	0.8%
9	Charlotte	28216	14	0.6%
10	Charlotte	28210	14	0.6%
11	Charlotte	28278	8	0.3%
12	Fort Mill	29715	8	0.3%
13	Charlotte	28278	5	0.2%
14	Charlotte	28226	4	0.2%
15	Tega Cay	29708	3	0.1%
16	Charlotte	28278	3	0.1%
17	Charlotte	28216	3	0.1%
18	Charlotte	28269	2	0.1%
19	Denver	28037	2	0.1%
20	Denver	28037	2	0.1%
21	Belmont	28012	2	0.1%
22	Charlotte	28216	2	0.1%
23	Charlotte	28214	2	0.1%
24	Rock Hill	29730	1	0.0%
25	Charlotte	28278	1	0.0%
Top 25 Totals			2,302	95.5%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28278	Charlotte	638	9
29720	Lancaster	620	2
28216	Charlotte	570	5
28079	Indian Trail	279	1
28012	Belmont	141	2
28117	Mooresville	96	1
28105	Matthews	20	1
28210	Charlotte	14	1
29715	Fort Mill	9	2
28214	Charlotte	4	3
28037	Denver	4	2
28226	Charlotte	4	1
29708	Tega Cay	3	1
28211	Charlotte	2	2
28269	Charlotte	2	1
29730	Rock Hill	1	1
28208	Charlotte	1	1
28173	Waxhaw	1	1
28120	Mount Holly	1	1
Totals		2,410	38

Complaint Map: November 2024

Distinct Households - 38 / Complaints - 2,410

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

