Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION

March 2024

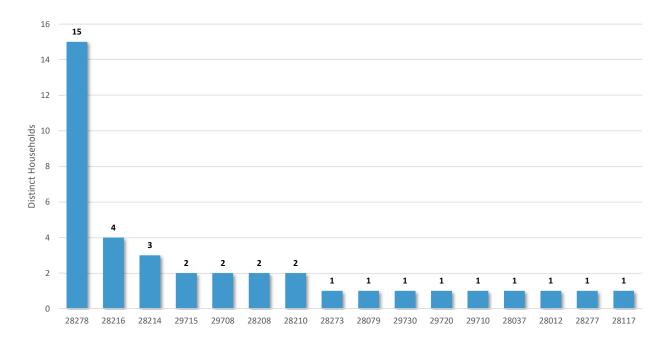
Monthly Totals & Trends

39

1,982

Households Complaints

Distinct Households, Ranking by Zip Code

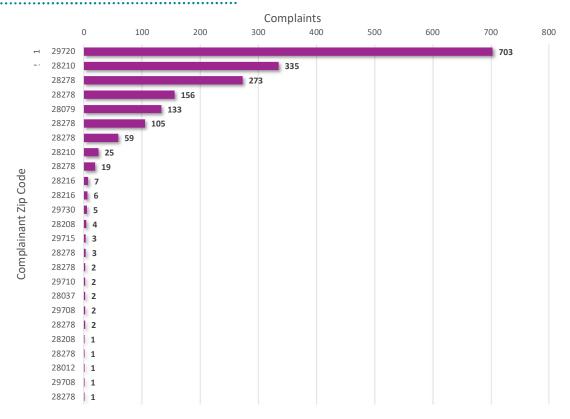


Charlotte Douglas International Airport's March aircraft noise complaints from area residents totaled 1,982 and were generated by 39 distinct households. This represents a 61.3% change in complaints and a -25.0% change in households from the previous month.

The top 25 reporting households generated 1,851 complaints or 93.4% of the monthly total.

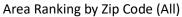
Complaints were geographically concentrated in zip codes: 29720 (703), 28278 (626), 28210 (360) and 28079 (133). See Page 3 for a complete list of complaints and the associated number of reporting households.

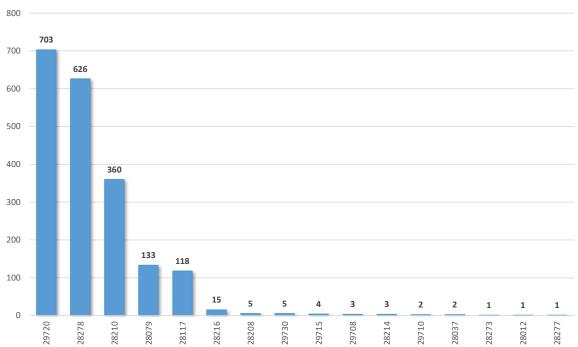
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Lancaster	29720	703	35.5%
2	Charlotte	28210	335	16.9%
3	Charlotte	28278	273	13.8%
4	Charlotte	28278	156	7.9%
5	Indian Trail	28079	133	6.7%
6	Charlotte	28278	105	5.3%
7	Charlotte	28278	59	3.0%
8	Charlotte	28210	25	1.3%
9	Charlotte	28278	19	1.0%
10	Charlotte	28216	7	0.4%
11	Charlotte	28216	6	0.3%
12	Rock Hill	29730	5	0.3%
13	Charlotte	28208	4	0.2%
14	Fort Mill	29715	3	0.2%
15	Charlotte	28278	3	0.2%
16	Charlotte	28278	2	0.1%
17	Clover	29710	2	0.1%
18	Denver	28037	2	0.1%
19	Tega Cay	29708	2	0.1%
20	Charlotte	28278	2	0.1%
21	Charlotte	28208	1	0.1%
22	Charlotte	28278	1	0.1%
23	Belmont	28012	1	0.1%
24	Fort Mill	29708	1	0.1%
25	Charlotte	28278	1	0.1%
	Top 25 Totals		1,851	93.4%

Complaints This Month





ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
29720	Lancaster	703	1
28278	Charlotte	626	15
28210	Charlotte	360	2
28079	Indian Trail	133	1
28117	Mooresville	118	1
28216	Charlotte	15	4
28208	Charlotte	5	2
29730	Rock Hill	5	1
29715	Fort Mill	4	2
29710	Clover	3	2
28214	Charlotte	3	3
29708	Tega Cay	2	1
28037	Denver	2	1
28273	Charlotte	1	1
28012	Belmont	1	1
28277	Charlotte	1	1
Totals		1,982	39

Complaint Map: March 2024

Distinct Households - 39 / Complaints - 1,982

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

