



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION **September 2024**

Monthly Totals & Trends

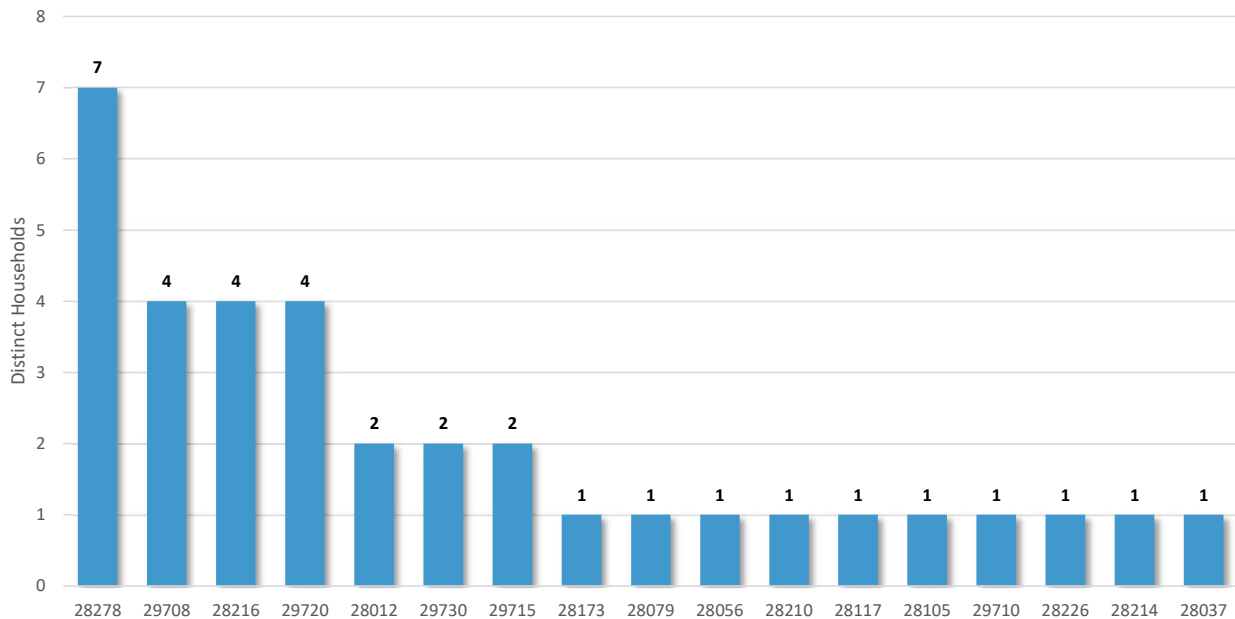
35

Households

2,167

Complaints

Distinct Households, Ranking by Zip Code

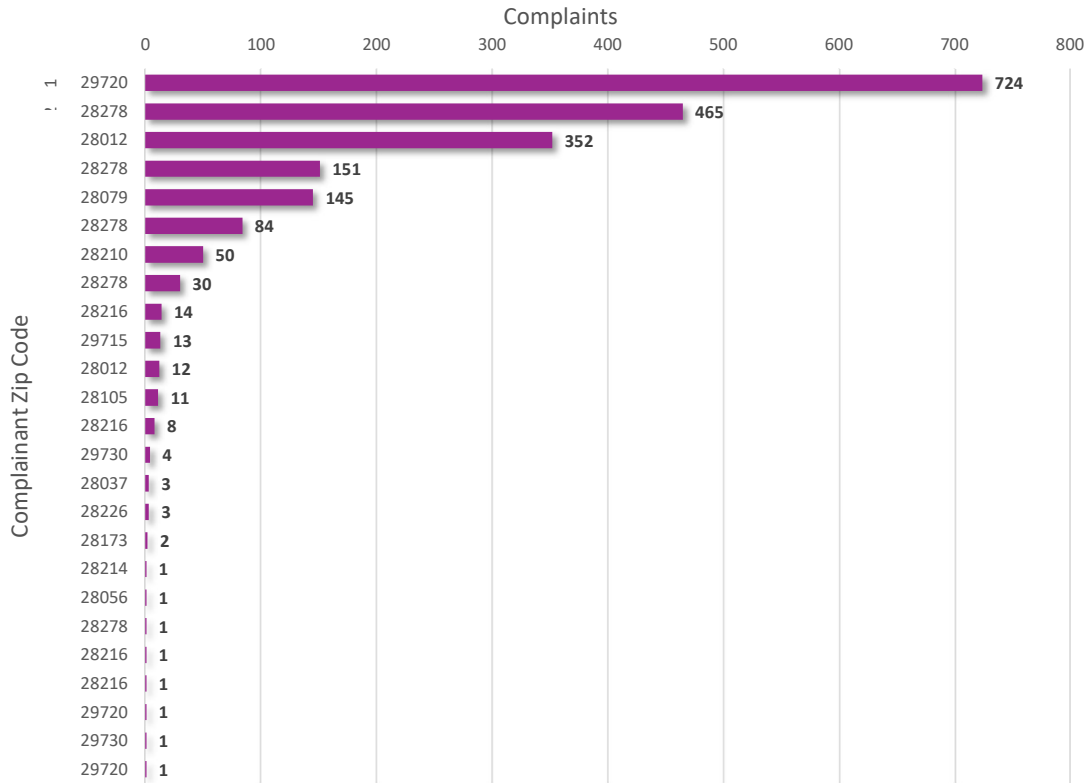


Charlotte Douglas International Airport's September aircraft noise complaints from area residents totaled 2,167 and were generated by 35 distinct households. This represents a 6.7% change in complaints and a 6.1% change in households from the previous month.

The top 25 reporting households generated 2,079 complaints or 95.9% of the monthly total.

Complaints were geographically concentrated in zip codes: 28278 (733), 29720 (727), 28012 (364) and 28079 (145). See Page 3 for a complete list of complaints and the associated number of reporting households.

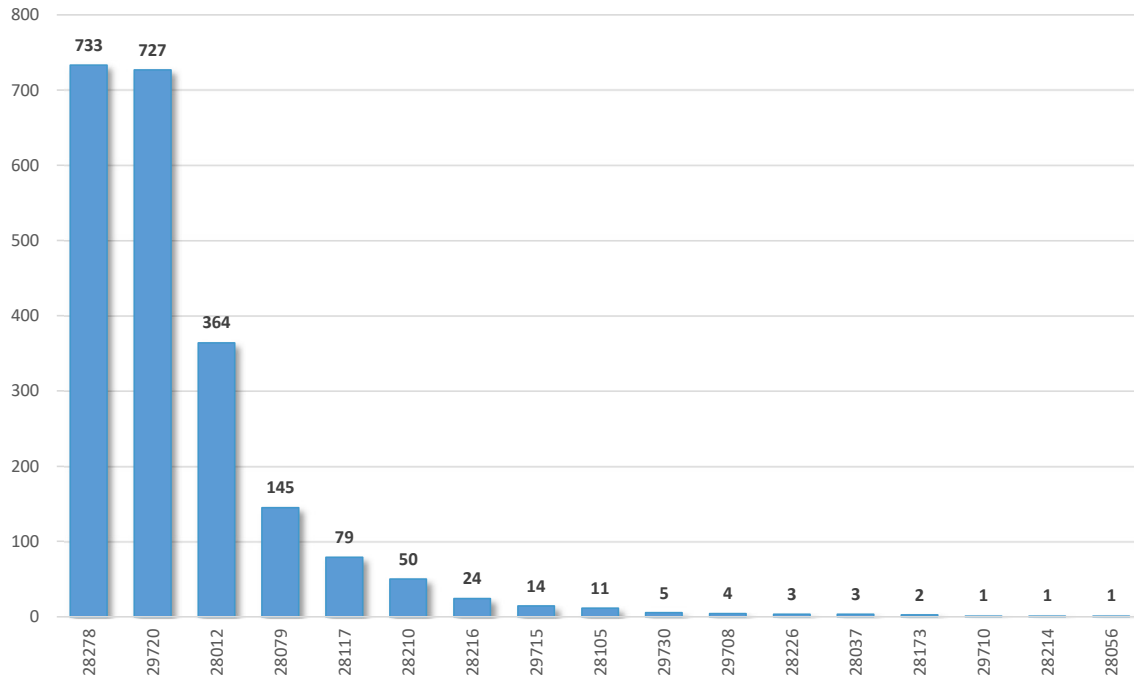
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Lancaster	29720	724	33.4%
2	Charlotte	28278	465	21.5%
3	Belmont	28012	352	16.2%
4	Charlotte	28278	151	7.0%
5	Indian Trail	28079	145	6.7%
6	Charlotte	28278	84	3.9%
7	Charlotte	28210	50	2.3%
8	Charlotte	28278	30	1.4%
9	Charlotte	28216	14	0.6%
10	Fort Mill	29715	13	0.6%
11	Belmont	28012	12	0.6%
12	Matthews	28105	11	0.5%
13	Charlotte	28216	8	0.4%
14	Rock Hill	29730	4	0.2%
15	Denver	28037	3	0.1%
16	Charlotte	28226	3	0.1%
17	Waxhaw	28173	2	0.1%
18	Charlotte	28214	1	0.0%
19	Gastonia	28056	1	0.0%
20	Charlotte	28278	1	0.0%
21	Charlotte	28216	1	0.0%
22	Charlotte	28216	1	0.0%
23	Lancaster	29720	1	0.0%
24	Rock Hill	29730	1	0.0%
25	Lancaster	29720	1	0.0%
	Top 25 Totals		2,079	95.9%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28278	Charlotte	733	7
29720	Lancaster	727	4
28012	Belmont	364	2
28079	Indian Trail	145	1
28117	Mooresville	79	1
28210	Charlotte	50	1
28216	Charlotte	24	4
29715	Fort Mill	14	2
28105	Matthews	11	1
29730	Rock Hill	5	2
28173	Waxhaw	3	1
28037	Denver	3	1
29708	Fort Mill	3	3
28214	Charlotte	2	1
29710	Clover	1	1
28226	Charlotte	1	1
28056	Gastonia	1	1
Totals		2,167	35

Complaint Map: September 2024

Distinct Households - 35 / Complaints - 2,167

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

