



Monthly Complaint Report

Charlotte Douglas International Airport

September 2026

Monthly Totals & Trends

26

HOUSEHOLDS

▲ +36.8%

VS. PRIOR MONTH

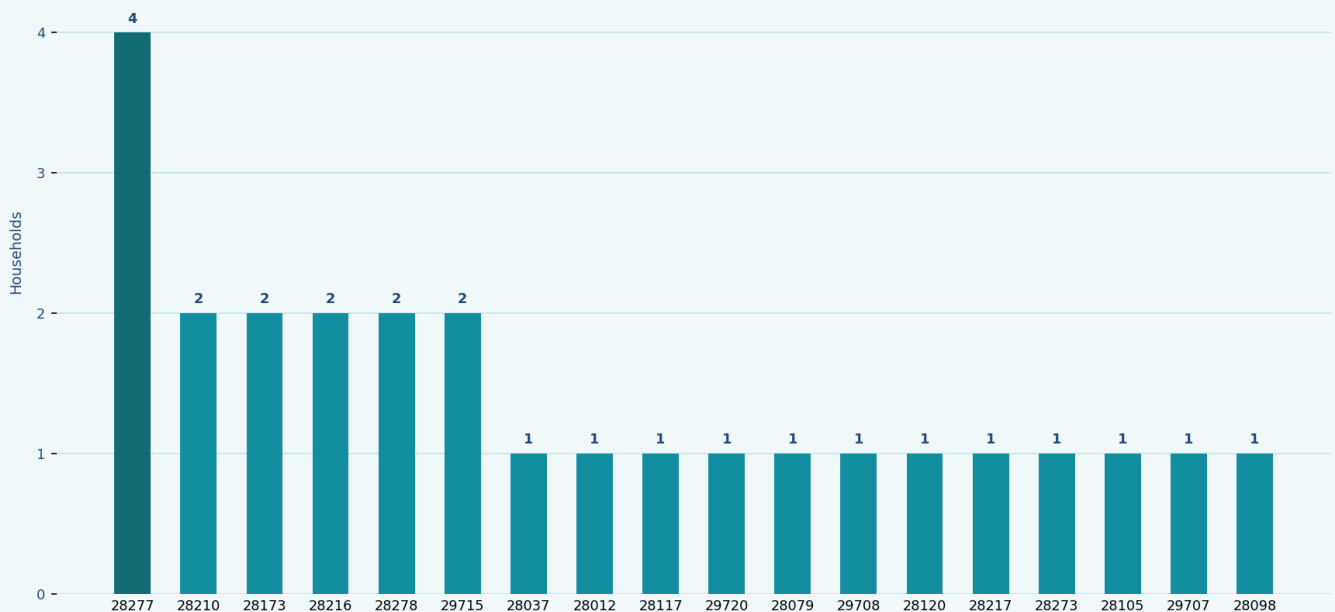
3,105

COMPLAINTS

▼ -36.4%

VS. PRIOR MONTH

Reporting Households by ZIP Code



- Charlotte Douglas International Airport's September aircraft noise complaints totaled 3,105 from 26 distinct households — a 36.4% decrease in complaints and a 36.8% increase in reporting households vs. the prior month.
- The top 25 reporting households generated 3,104 complaints, representing 100.0% of the monthly total.
- Complaints were geographically concentrated in ZIP codes: 28278 (2,586), 29720 (204), 28079 (176) and 28117 (65). See Page 3 for a complete breakdown by ZIP code and reporting households.

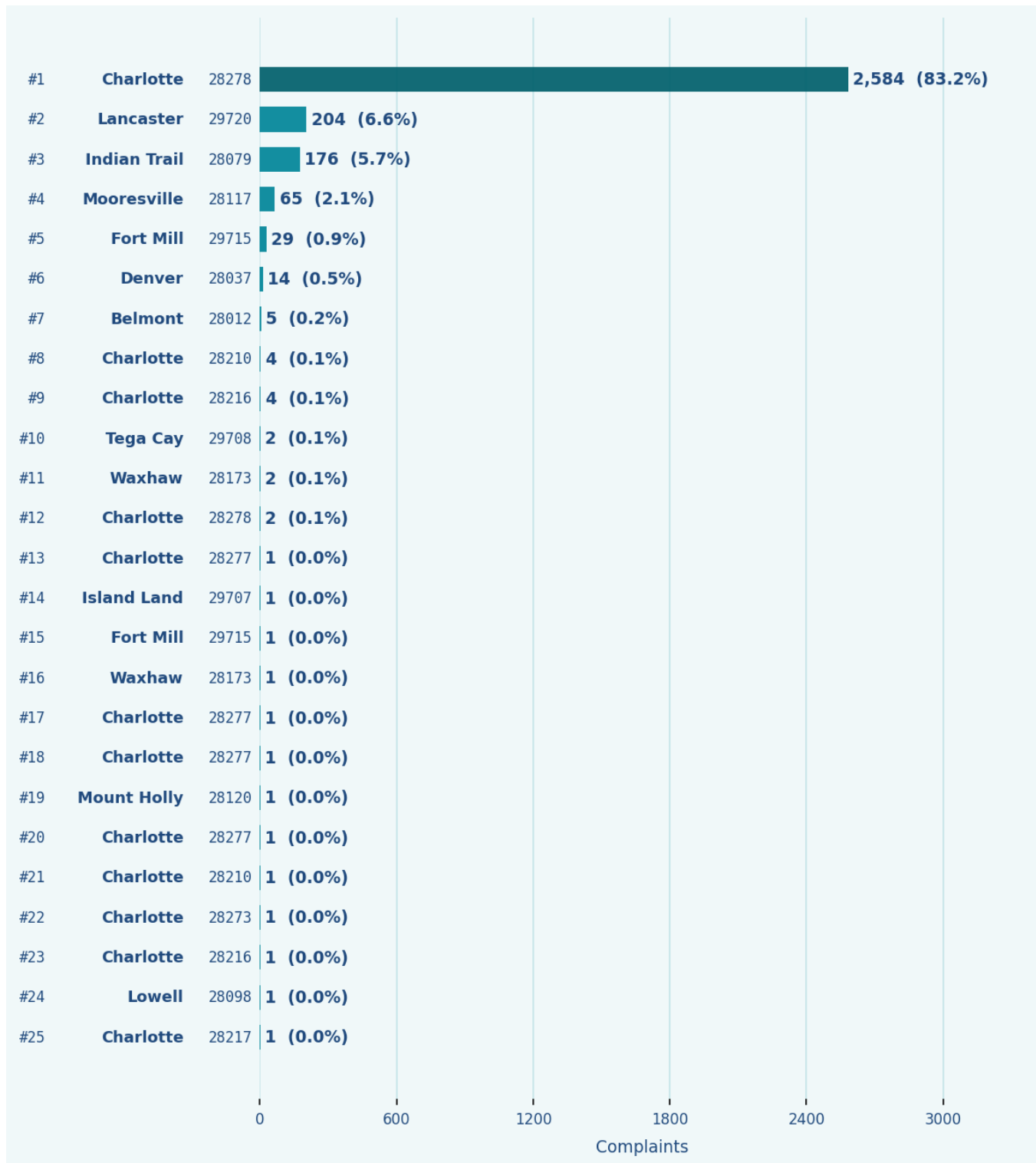


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Complainant Ranking (Top 25)



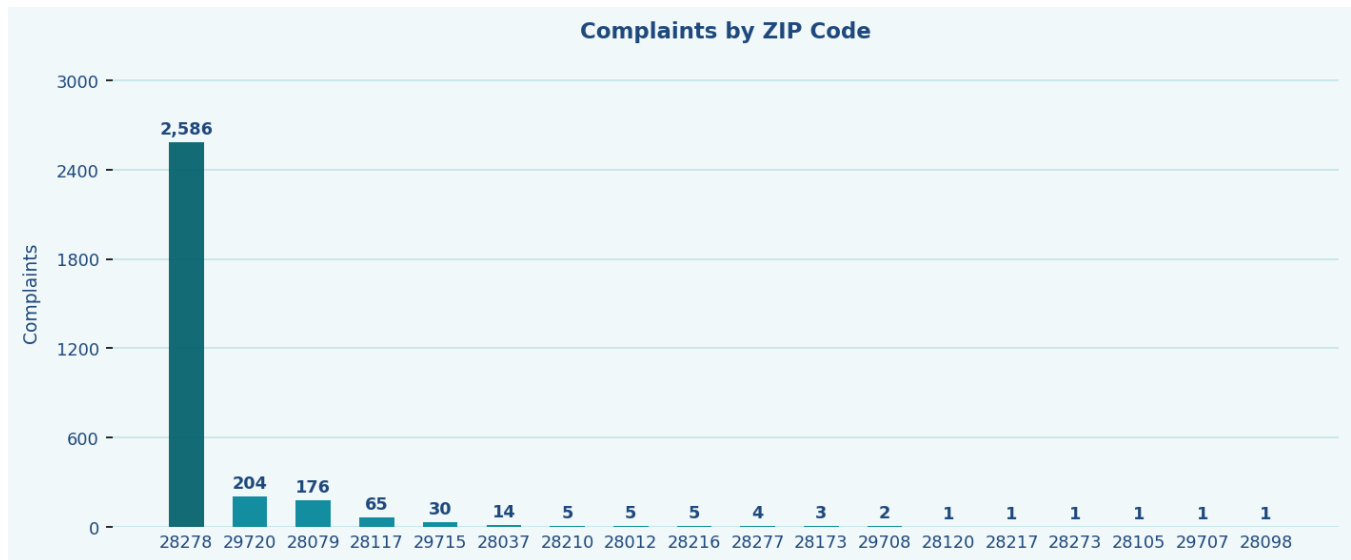


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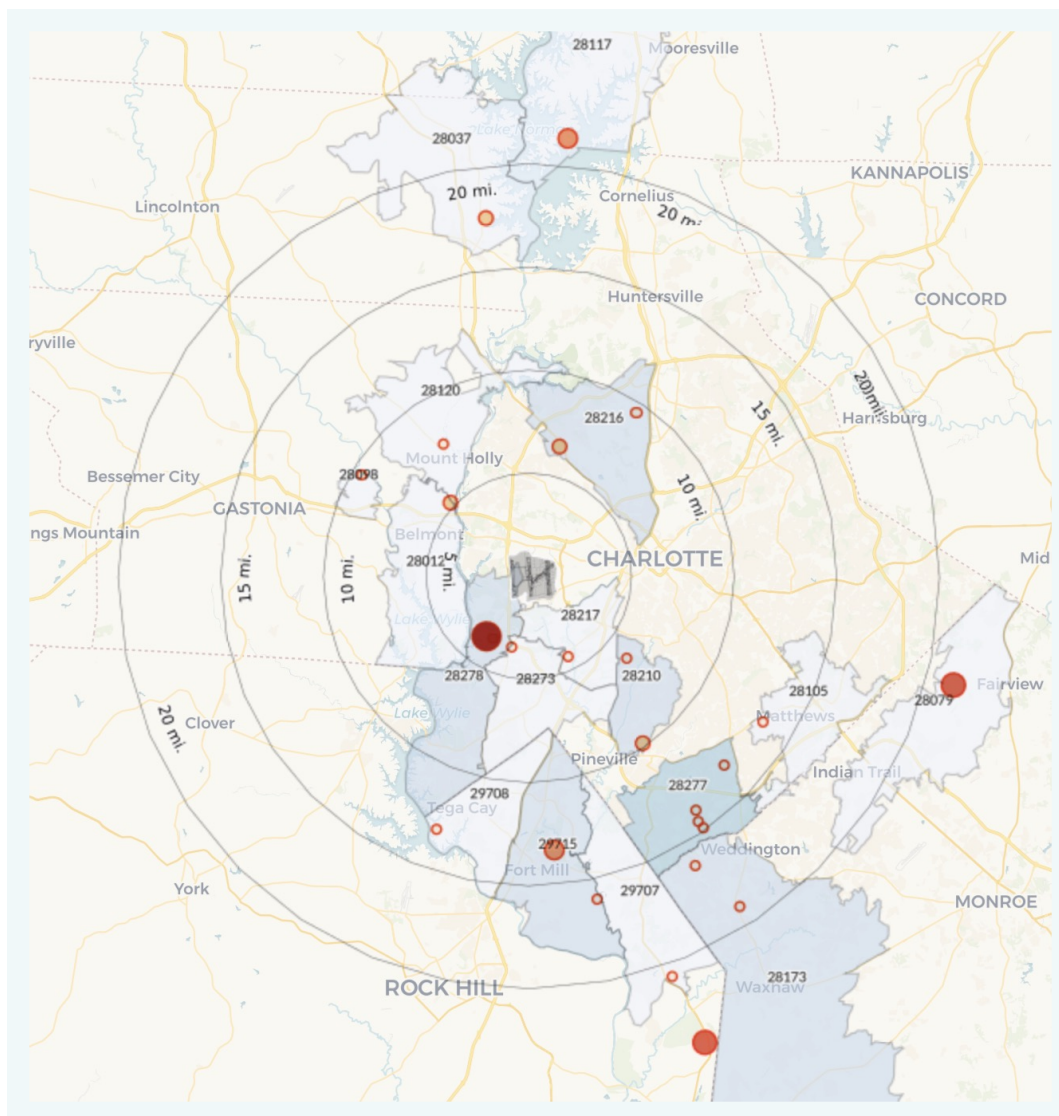
September 2026

Complaints This Month (by Zip Code)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28278	Charlotte	2,586	2
29720	Lancaster	204	1
28079	Indian Trail	176	1
28117	Mooresville	65	1
29715	Fort Mill	30	2
28037	Denver	14	1
28210	Charlotte	5	2
28012	Belmont	5	1
28216	Charlotte	5	2
28277	Charlotte	4	4
28173	Waxhaw	3	2
29708	Tega Cay	2	1
28120	Mount Holly	1	1
28217	Charlotte	1	1
28273	Charlotte	1	1
28105	Matthews	1	1
29707	Island Land	1	1
28098	Lowell	1	1
Totals		3,105	26

Complaint Map



Distinct Households – 26 | Total Complaints – 3,105

Map marker size and intensity reflects complaint volume · ZIP shading reflects reporting households