

# Neighborhood UPDATE



## Airport Community Roundtable Reviews Aircraft Operating Procedures

The Airport Community Roundtable (ACR) is working with HMMH, an aviation noise firm, to consider changes to established flight patterns that reduce the affect aircraft noise has on neighborhoods surrounding CLT.

The ACR was formed in 2017 at the request of the Federal Aviation Administration (FAA) to initiate collaborative work between the Aviation Department, community and FAA, as well as to provide broad input into airport-related noise impacts. Membership is comprised of 25 representatives from across Mecklenburg, Gaston, Lincoln and York counties.

The ACR will submit a list of recommendations to the FAA for flight pattern changes later this year.

The FAA has worked with other airports on similar initiatives, producing a variety of outcomes to include flight routing modifications and alternative runway use schedules.

In July 2018, the Aviation Department awarded a contract to HMMH to serve as a technical consultant to the ACR. HMMH's contract was extended for two years in June.

One of the leading aviation noise consulting firms in the world, HMMH services are retained by the largest airports in the United States, including New York (JFK), Los Angeles (LAX), Newark (EWR) and Denver (DEN).

The Airport has also continued its contract with Charlotte-based Customer Service Solutions (CSS), a facilitation firm that previously worked with the Pittsburgh Steelers and the National Basketball Association.

More information about the ACR, including the work by HMMH and CSS, can be found at [cltairport.com/community/noise/airport-community-roundtable](http://cltairport.com/community/noise/airport-community-roundtable).

Want to become an ACR member? Currently, there are vacancies to fill. Email Stuart Hair at [sphair@cltairport.com](mailto:sphair@cltairport.com) for an application. Visit the web address above for the list of areas with vacancies.

Meetings are open to the public and begin at 6 p.m. on Aug. 21, Sept. 18, Oct. 16 and Nov. 20 at the CLT Center (5601 Wilkinson Blvd. in Charlotte).

## Carolinas Aviation Museum Explores New Facility Options

The Carolinas Aviation Museum suspended some of its operations as of July 14 to explore options for a new facility. The Aviation Department provided unused hangar space to the museum following the last recession. It was a period of low demand for aeronautical use facilities at the Airport. Over time, demand has increased. Today, the hangar occupied by the museum is the only available aeronautical facility suitable for corporate aviation operations. The FAA mandates the Airport provide the hangar to an aeronautical user to avoid violating FAA regulations and grant assurances.

Museum staff, aviation experts and the Aviation Department are working together to safely move and protect the museum's aircraft collection. The move will take place in phases and is expected to be complete by September.

## REGISTRATION OPENS FOR RUNWAY 5K

Registration is underway for the 2019 Runway 5K. This year's run begins at 8 a.m. Saturday, Oct. 26. It is limited to the first 1,500 participants. To register, go to [cltairport.com/community/runway-5k](http://cltairport.com/community/runway-5k).

Proceeds from the run will support an Airport Opportunity Scholarship through Central Piedmont Community College (CPCC) that promotes careers in aviation and economic opportunities in Charlotte.

The Airport scholarship benefits graduates of Charlotte-Mecklenburg Schools (CMS) that are Title 1 eligible. Each recipient attends CPCC's Summer Bridge academic enrichment program and enrolls in a two-year, career-focused degree program specific to the Aviation Department.

The 12th annual Runway 5K attracted more than 1,100 participants in 2018 and raised more than \$21,000 for the Airport Opportunity Scholarship.



## Spirit Airlines Begins Service at CLT

Low-cost-carrier Spirit Airlines debuted service at Charlotte Douglas International Airport on June 20 with flights to Orlando, Fort Lauderdale, Newark and Baltimore-Washington.

The airline held a grand opening event, Spiritaneous Charlotte, where two lucky people won a three-night trip to Orlando.

Spirit announced its intentions to serve Charlotte in February. Service includes one daily flight to each destination on A319 and A320 aircrafts.

Check out [spirit.com](http://spirit.com) to book a flight.



## Report of Achievement Now Available

The 2018 Report of Achievement is now available at [cltairport.com](http://cltairport.com).

The pages are filled with data, events and achievements from last year. From the opening of Concourse A Expansion to the Aviation Department's Public Sector Star designation, 2018 was a big year for Charlotte Douglas International Airport.

The pages are connected by the theme, *Elevating the Airport Experience*. It's a quick look at what makes CLT a premier airport.

Browse the pages at [cltairport.com/newsroom/publications](http://cltairport.com/newsroom/publications).

## Airport Rolls Out New Mobile App and Website

The Airport has redesigned its website ([cltairport.com](http://cltairport.com)) and introduced its first mobile app.

Special features of the app include 48-hour flight tracking with real-time flight status updates and indoor navigation, which provides turn-by-turn directions from anywhere in the terminal. The download is free on the Apple Store and Google Play.

The Airport's website receives more

than 150,000 visits each month. It was last redesigned in December 2011. Visitors to CLT's website will enjoy real-time flight details that mirror the Flight Information Display System (FIDS) in the terminal. The new feature lets passengers search their flight and see information such as flight status, gate location, flight number and even the weather in their destination city.



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