



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION

February 2025

Monthly Totals & Trends

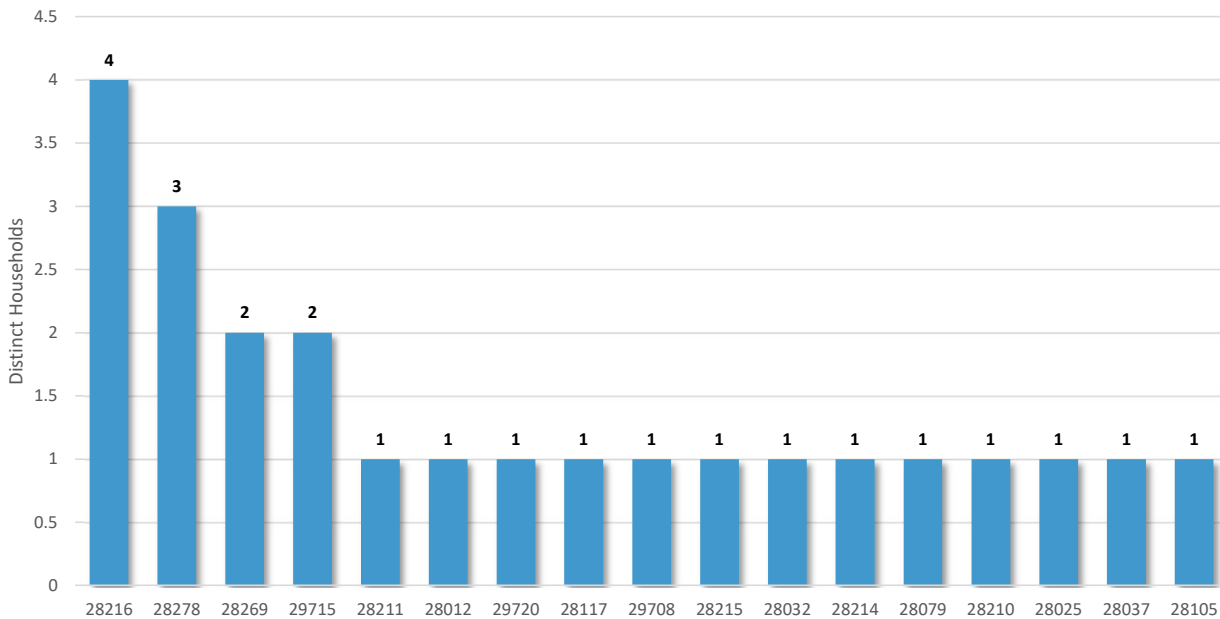
24

Households

2,255

Complaints

Distinct Households, Ranking by Zip Code

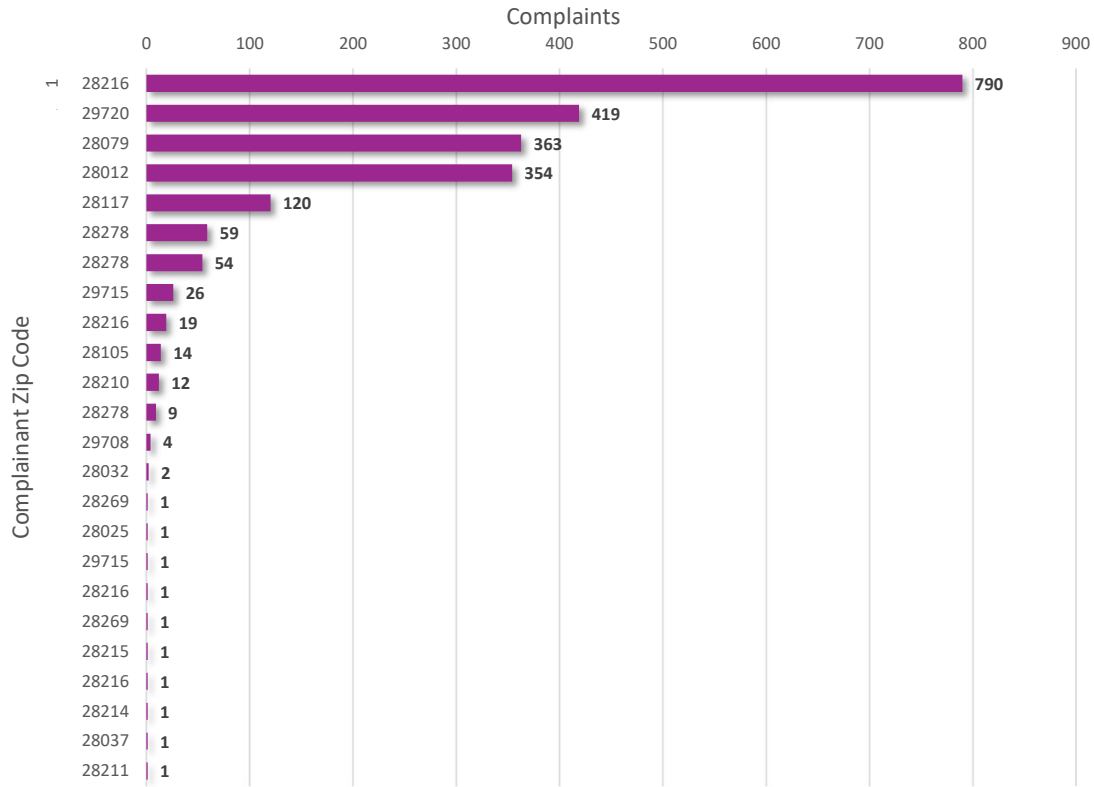


Charlotte Douglas International Airport's February aircraft noise complaints from area residents totaled 2,255 and were generated by 24 distinct households. This represents a 3.0% change in complaints and a -4.0% change in households from the previous month.

The top 25 reporting households generated 2,255 complaints or 100.0% of the monthly total.

Complaints were geographically concentrated in zip codes: 28216 (811), 29720 (419), 28079 (363) and 28012 (354). See Page 3 for a complete list of complaints and the associated number of reporting households.

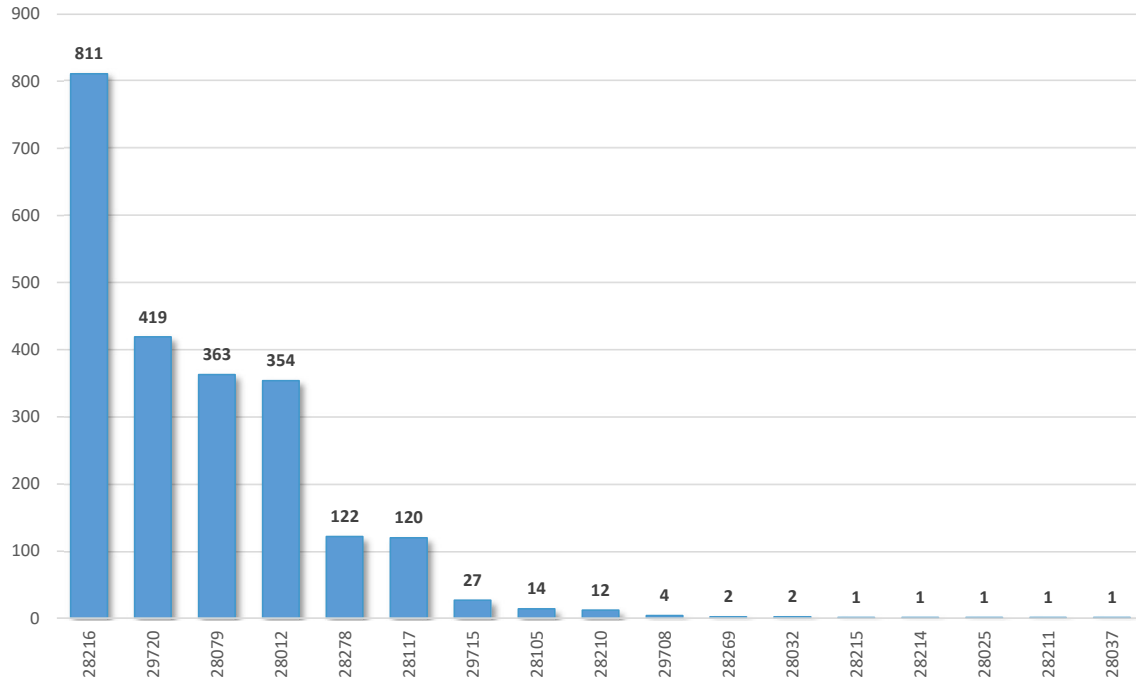
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Charlotte	28216	790	35.03%
2	Lancaster	29720	419	18.58%
3	Indian Trail	28079	363	16.10%
4	Belmont	28012	354	15.70%
5	Mooresville	28117	120	5.32%
6	Charlotte	28278	59	2.62%
7	Charlotte	28278	54	2.39%
8	Fort Mill	29715	26	1.15%
9	Charlotte	28216	19	0.84%
10	Matthews	28105	14	0.62%
11	Charlotte	28210	12	0.53%
12	Charlotte	28278	9	0.40%
13	Tega Cay	29708	4	0.18%
14	Cramerton	28032	2	0.09%
15	Charlotte	28269	1	0.04%
16	Concord	28025	1	0.04%
17	Fort Mill	29715	1	0.04%
18	Charlotte	28216	1	0.04%
19	Charlotte	28269	1	0.04%
20	Charlotte	28215	1	0.04%
21	Charlotte	28216	1	0.04%
22	Charlotte	28214	1	0.04%
23	Denver	28037	1	0.04%
24	Charlotte	28211	1	0.04%
	Top 24 Totals		2,255	100.0%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28216	Charlotte	811	4
29720	Lancaster	419	1
28079	Indian Trail	363	1
28012	Belmont	354	1
28278	Charlotte	122	3
28117	Mooresville	120	1
29715	Fort Mill	27	2
28105	Matthews	14	1
28210	Charlotte	12	1
29708	Tega Cay	4	1
28269	Charlotte	2	2
28032	Cramerton	2	1
28025	Concord	1	1
28214	Charlotte	1	1
28215	Charlotte	1	1
28211	Charlotte	1	1
28037	Denver	1	1
Totals		2,255	24

Complaint Map: February 2025

Distinct Households - 24 / Complaints - 2,255

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

