



Monthly Complaint Report

CHARLOTTE DOUGLAS INTERNATIONAL NOISE DIVISION **December 2024**

Monthly Totals & Trends

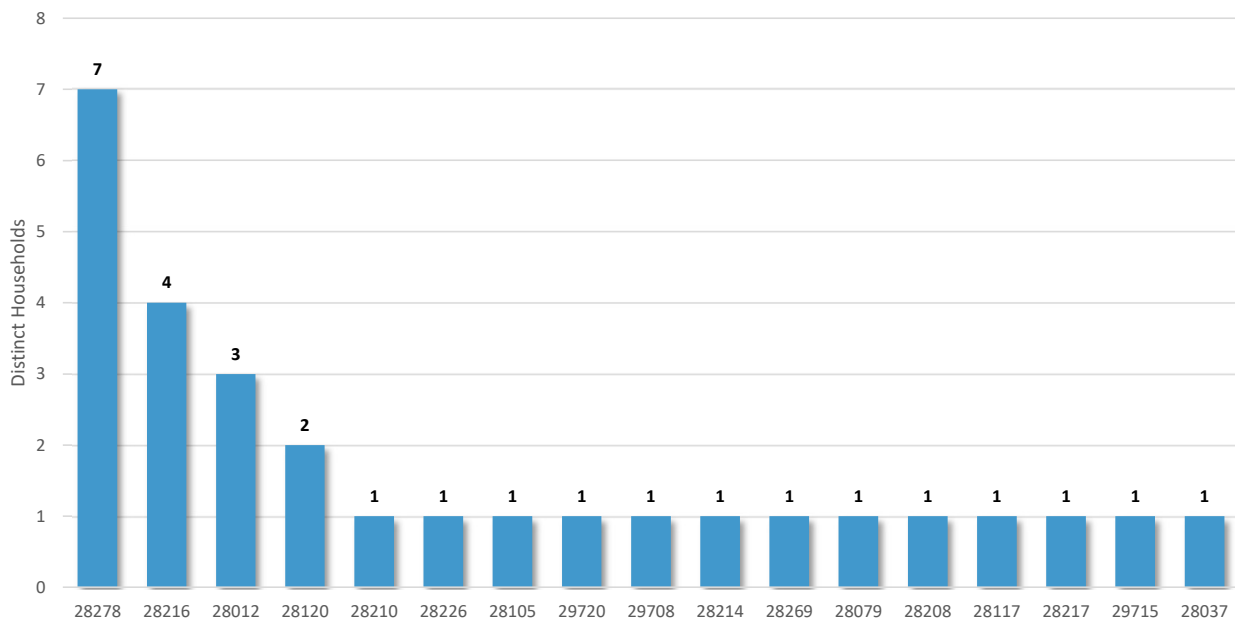
29

Households

2,953

Complaints

Distinct Households, Ranking by Zip Code

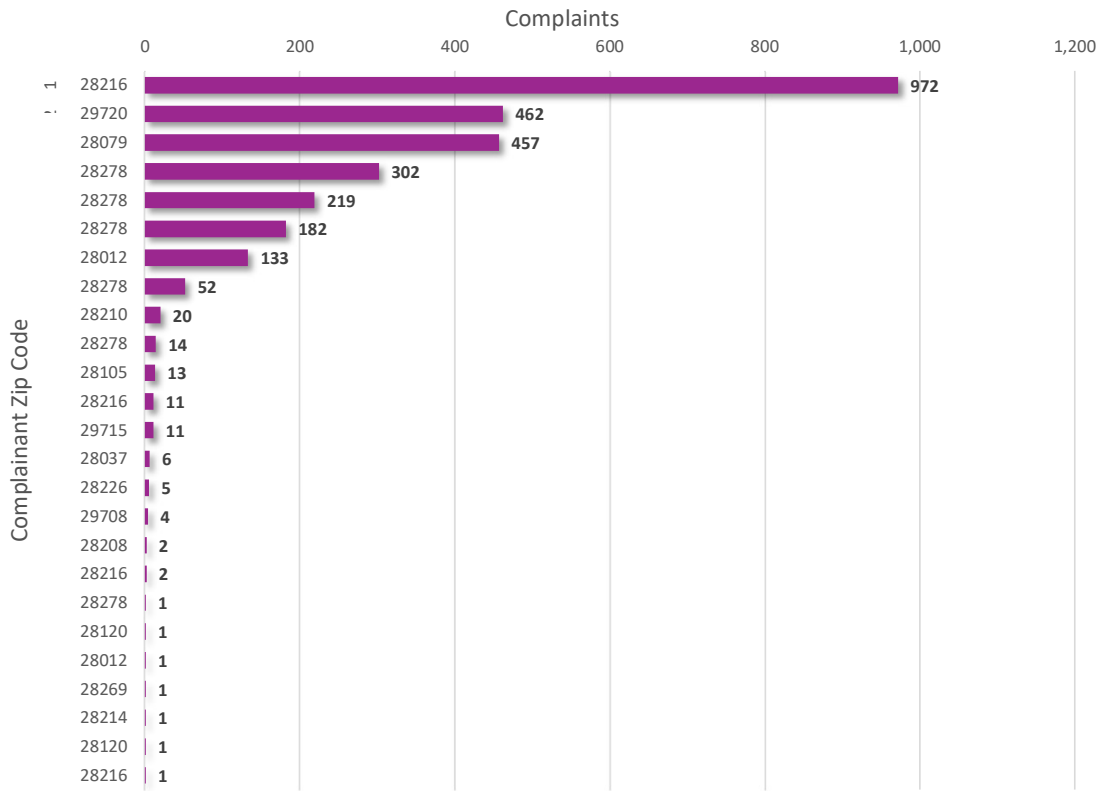


Charlotte Douglas International Airport's December aircraft noise complaints from area residents totaled 2,953 and were generated by 29 distinct households. This represents a 22.5% change in complaints and a -23.7% change in households from the previous month.

The top 25 reporting households generated 2,874 complaints or 97.3% of the monthly total.

Complaints were geographically concentrated in zip codes: 28216 (986), 28278 (771), 29720 (462) and 28079 (457). See Page 3 for a complete list of complaints and the associated number of reporting households.

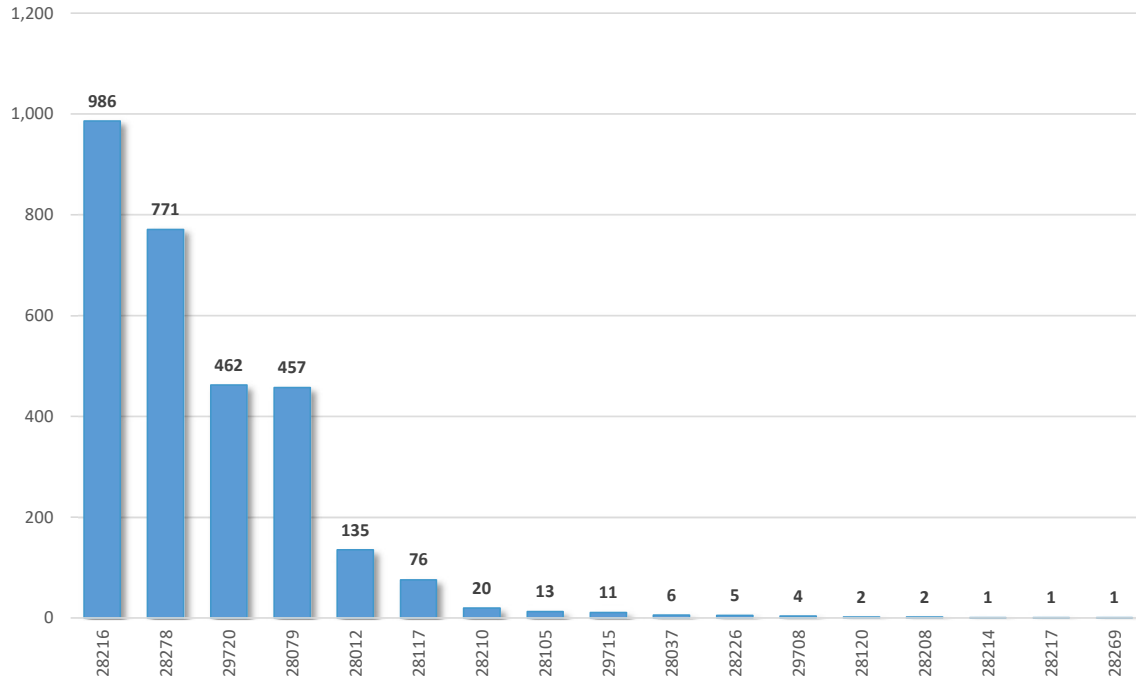
Complainant Ranking (Top 25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Charlotte	28216	972	32.9%
2	Lancaster	29720	462	15.6%
3	Indian Trail	28079	457	15.5%
4	Charlotte	28278	302	10.2%
5	Charlotte	28278	219	7.4%
6	Charlotte	28278	182	6.2%
7	Belmont	28012	133	4.5%
8	Charlotte	28278	52	1.8%
9	Charlotte	28210	20	0.7%
10	Charlotte	28278	14	0.5%
11	Matthews	28105	13	0.4%
12	Charlotte	28216	11	0.4%
13	Fort Mill	29715	11	0.4%
14	Denver	28037	6	0.2%
15	Charlotte	28226	5	0.2%
16	Tega Cay	29708	4	0.1%
17	Charlotte	28208	2	0.1%
18	Charlotte	28216	2	0.1%
19	Charlotte	28278	1	0.0%
20	Mount Holly	28120	1	0.0%
21	Belmont	28012	1	0.0%
22	Charlotte	28269	1	0.0%
23	Charlotte	28214	1	0.0%
24	Mount Holly	28120	1	0.0%
25	Charlotte	28216	1	0.0%
Top 25 Totals			2,874	97.3%

Complaints This Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
28216	Charlotte	986	4
28278	Charlotte	771	7
29720	Lancaster	462	1
28079	Indian Trail	457	1
28012	Belmont	135	3
28117	Mooresville	76	1
28210	Charlotte	20	1
28105	Matthews	13	1
29715	Fort Mill	11	1
28037	Denver	6	1
28226	Charlotte	5	1
29708	Tega Cay	4	1
28120	Mount Holly	2	2
28208	Charlotte	2	1
28214	Charlotte	1	1
28217	Charlotte	1	1
28269	Charlotte	1	1
Totals		2,953	29

Complaint Map: December 2024

Distinct Households - 29 / Complaints - 2,953

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

