

Charlotte Airport Community Roundtable

October 11, 2023 Meeting

Handouts

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CLT Airport Community Roundtable

Meeting Agenda – October 11, 2023, 6p-8p

1) Open the Meeting (10-15 Mins.)

- a) Call Meeting to Order, Welcome, and Introductions – Natalie Rutzell, ACR Chair

***Airport Community Roundtable Mission Statement:** To provide the City of Charlotte Aviation Department (Airport) and the Federal Aviation Administration (FAA) with broad-based community input into airport-related noise impacts and to find, where possible, practical solutions and recommendations for the FAA to consider when determining aircraft operating procedures at Charlotte Douglas International Airport.*

- b) Describe Meeting Approach – Ed Gagnon, Facilitator

- i) Overall Meeting Logistics
 - ii) ACR Ground Rules

- c) Approve Minutes from July – Natalie Rutzell, ACR Chair

2) Receive Public Input, if applicable (Time TBD)

3) Update on Moving Forward – Monitor, Engage, and Improve (60-70 Mins.)

- a) **Engage/Improve: Part 150 Noise Compatibility Study Update** – Stuart Hair, Director of Commercial and Community Engagement, CLT (10-15 Mins.)

- b) **Engage/Improve: Updates from Project Teams** – Ed Gagnon, Facilitator (20-30 Mins.)

- c) **Monitor: CLT Updates and FAA Progress** (25-30 Mins.)

- i) CLT Updates on Existing Initiatives and Operations – Stuart Hair, Director of Commercial and Community Engagement, CLT (10 Mins.)
 - ii) ACR's Response to the FAA's Noise Policy Review – Natalie Rutzell, ACR Chair (5 Mins.)
 - iii) FAA Update on Implementation Process for Alternative Recommendation #3a – Pearlis Johnson, Deputy Regional Administrator (Southern Region), FAA (10-15 Mins.)

4) Address Additional Business (5 Mins.)

- a) Unfinished Business
 - Note **Written Updates** on Motions/Requests for Support
- b) New Business

5) Adjourn (2 Mins.)

- Next Meeting: **January 10, 6p**

Current ACR Roster

Charlotte City Districts

Phillip Gussman – Charlotte City District
Nakia Savage – Charlotte City District 3
Michael Faust – Charlotte City District 4
Bobbi Almond – Charlotte City District 5
Alan Sauber – Charlotte City District 7

County Municipalities

Sayle Brown – Cornelius
Matt Hamilton – Davidson
Preston Hagman – Huntersville
Kim Hardee – Matthews
Dusty Gilvin – Pineville

Vacancies

Charlotte At Large, Charlotte City District 2, Charlotte
City District 6, Mecklenburg County District 1,
Mecklenburg County District 3, Mint Hill

Mecklenburg County

Thelma Wright – Mecklenburg County, At Large
Natalie Rutzell – Mecklenburg County District 2
Sherry Washington – Mecklenburg County District 4
Megan Walton – Mecklenburg County District 5
Mark Loflin – Mecklenburg County District 6

Counties

Sam Stowe – Gaston County
Walter Ballard – Lincoln County
Diane Dasher – York County
Jacob Pollack – York County

Other ACR Stakeholders

CLT Staff:

Haley Gentry – Aviation Director

Stuart Hair – Director, Commercial and Community Engagement

Kevin Hennessey – Real Estate and Noise Manager

Matt Reese – Noise Abatement Coordinator

FAA:

Pearlis Johnson – Southern Region Deputy Administrator

Andreese Davis – Manager, Airspace and Procedures Team

Shane Jackson – Community Engagement Officer

American Airlines:

Tracy Montross – Regional Director of Gov't Affairs



CLT Airport Community Roundtable

Robert's Rules of Order - Primer

Quorum Definition for ACR

- ❖ 50% of Active Members are in attendance (12/20/17)
- ❖ Need Quorum to conduct official business (e.g., vote); can conduct presentations without a Quorum (7/12/17)

Voting Requirements for ACR

- ❖ Chair and Vice Chair can vote (7/12/17); substitutes cannot vote (reiterated 10/18/17)
- ❖ Votes on Motions going to the FAA require a 2/3 vote of **those in attendance, assuming a quorum is present**. For other votes, it's a simple majority (7/12/17).

Voting Procedures (General Flow)

- ❖ State/Document Motion
 - ❖ Request/Receive a Second
 - ❖ Discussion
 - ❖ Request All in Favor
 - ❖ Request All Opposed
- FYI - Have to go through same process if
amending the Motion*

Robert's Rules of Order (robertsrules.org)

1) Obtaining the Floor, Speaking

- a) Members must be recognized by the Chair (or facilitator) before speaking.
- b) Press button on mic before speaking (turns on red light); press button when done to reactivate your speaker.
- c) Remarks must be courteous in language, tone, delivery - avoid all discussion of personalities, never alluding to others negatively by name or to motives.

2) Make Your Motion

- a) Votes typically preferred if (A) Asking an action, (B) Instructing CLT to act, or (C) Making a collective statement.
- b) Always state a Motion *affirmatively*. Say, "I move that we ..." rather than, "I move that we do not ...".

3) Modify/Expand on the Motion

- a) Before the Motion is formally stated by the Chair (or facilitator), members may suggest modifications.
- b) Wait for someone to second your Motion or for the Chair to call for a second.
 - i) If there is no second to your Motion, it is lost.
- c) The Chair states your Motion.
- d) Debate/discussion occurs on the Motion.
 - i) Speak in favor of your Motion at this point in time, rather than at the time you present it.
 - ii) No member can speak twice to the same item until everyone wishing to speak has spoken to it once.

4) Adjust the Motion

- a) Amend: Inserting or striking out words or paragraphs, or substituting whole paragraphs or resolutions.
- b) Withdraw/Modify Motion: Mover can accept an amendment without obtaining the floor.

5) Putting the Question to the Membership

- a) After discussion or if no discussion, the Chair asks, "Are you ready to vote?"
- b) If there is no more discussion, a vote is taken.

6) Typical ACR Voting Methods

- a) By Voice -- The Chair asks those in favor to say in unison, "Yes", those opposed to say "No".
- b) By Roll Call -- Each member answers "Yes" or "No" as their name is called.

Addressing the ACR - Guidelines for Public Speakers

- Each Speaker has 3 minutes
 - ACR members may/may not respond at that time
 - Additional time, if needed, provided at the Chair's discretion
- After the Public Input time:
 - All other Public comment/questions only from ACR members
 - Please stay if you'd like to listen
 - Full recording of this meeting (minutes, agenda, presentations, etc.) will be on the CLT Noise website within 1 month)
 - Go to <https://www.cltairport.com/community/noise> and click **"Airport Community Roundtable"**

ACR Media Update – October 10, 2023

Update on Citizen Roundtable Actions to Address Aircraft Noise at Charlotte Douglas International Airport (CLT)

Responding to aircraft complaint levels, the FAA asked Charlotte Douglas International Airport (CLT) in 2017 to form an [Airport Community Roundtable](#) (ACR) comprised of 20-25 citizens, airport officials, local FAA representatives, and special aircraft noise consultants (HMMH).

The purpose of the ACR is to find practical recommendations for reducing unwanted aircraft noise for Charlotte and surrounding communities. With the considerable help of our consultants, the ACR evaluated multiple arrival and departure procedures and submitted a Slate of 6 promising recommendations to the FAA on July 9, 2020. The following is an update of progress over the past 12 months.

Status of ACR's 3 Arrival-related Recommendations

The FAA has not yet approved any of the three recommendations provided by the ACR which are designed to reduce the negative effects of noise from flights arriving into CLT.

The FAA stated that the ACR's recommendation for aircraft to maintain a 6,000 foot altitude until final approach course was not feasible due to potential loss of efficiencies, additional miles flown, and increased noise in certain communities.

Another ACR recommendation focused on optimizing descents into the airport to reduce thrust. This recommendation was rejected by the FAA, as designed. While the FAA did not provide any alternative options, they are open to evaluating any alternatives that the ACR may suggest.

The last arrival-related recommendation has been expanded by the FAA to increase altitudes on the downwind flight paths by 1,000 feet at seven (7) waypoints. The ACR had recommended increasing altitudes at only two (2) waypoints. There's been no timetable provided by the FAA for approval of the alternative recommendation or implementation of changes needed for it to take effect.

Status of ACR's 3 Departure-related Recommendations

The ACR also submitted three departure-oriented recommendations. These have not been evaluated by the FAA. Instead, the FAA preferred that these recommendations first be evaluated through the airport's Part 150 process. That process was initiated in mid-2022. In this early stage of the process, the stakeholders involved in the Part 150 process have not formally evaluated any recommendations.

Additional Initiatives – Part 150

In addition to follow-up activities related to the Slate that was submitted to the FAA by the ACR in July 2020, the ACR has been involved with other initiatives relating to noise reduction. For example, the Part 150 process just referenced is an effort that will take into account the new 4th parallel runway that is anticipated to be operational in 2028. The Part 150 is looking at the potential noise-related impacts of the runway, and the process does allow for other recommendations to be considered that may positively address noise-related quality of life issues, as well.

There are two ACR representatives on the Part 150 Technical Advisory Committee (TAC). This will allow the ACR to review potential effects of the new runway and recommendations provided as part of the Part 150 process. Those recommendations will include the ACR's three departure recommendations that are part of the Slate. In addition, the ACR will be working on recommendations for the consideration of the TAC which could be in addition to the departure recommendations already set to be evaluated.

Additional Initiatives – Departure Profiles

In late 2019, the ACR requested that all carriers utilize a departure procedure called NADP-2 in order to have the most positive impact on overall noise in the community. Based on a survey of carriers in the fall of 2022, there is near 100% adherence to the ACR's requested departure procedure.

About the ACR

The Airport Community Roundtable seeks to provide the City of Charlotte Aviation Department (Airport) and the Federal Aviation Administration (FAA) with broad-based community input into airport-related noise impacts and to find, where possible, practical solutions and recommendations for the FAA to consider when determining aircraft operating procedures at Charlotte Douglas International Airport. We are communicating all of our efforts and working to build community and government awareness in an effort to advance the Mission of the ACR.

The ACR submitted a Slate of Recommendations to the FAA in July 2020 which – as noted previously – are still in review. You can see the formal submittal letter here:

<https://bit.ly/CLTACR2020SLATE>

By working with the Airport and individual carriers, the ACR has also supported a number of non-FAA related noise limiting recommendations including restricting nighttime flights as well as encouraging noise reducing aircraft and equipment.

The ACR is currently meeting quarterly. Our next meeting is on **January 10, 2024** at 6pm at CLT Center, with a remote participation option. Contact CLT (NoiseOffice@cltairport.com) for additional meeting details and remote participation links.

For additional information, the current Chair of the ACR is Natalie Rutzell (nrutzell@gmail.com), and the Vice Chair and Community Engagement Team Lead is Phillip Gussman (phil@gussmanconsulting.com).

CEPT - Communication Piece (ACR as Change Agent) – June 9, 2023

Citizen-led CLT Airport Community Roundtable is the Change Agent for Airplane Noise Improvement

The Airport Community Roundtable (ACR) at Charlotte Douglas International Airport is a group of citizens working on an ongoing basis with CLT, the Federal Aviation Administration (FAA), American Airlines, and other airport stakeholders to address the effects of noise on the community.

There is Value in Submitting Complaints

When residents complain about airplane noise, it's beneficial to voice those concerns with the airport. CLT wants to know what areas of the community are being negatively affected by airplane noise, and the airport offers several methods for residents to submit complaints including completing a complaint form at <http://www.planenoise.com/cltairportnoise/>, or calling the Noise Hotline at 704-359-HEAR (4327).

The ACR is the Change Agent for Noise Improvement

While submitting a complaint is an important and beneficial action that residents can take to voice their concerns, to make improvements in a complex airspace surrounding one of the busiest airports in the world requires a coordinated effort of airport stakeholders. **The citizen-led Airport Community Roundtable is the Change Agent for Noise Improvement relating to Charlotte Douglas International Airport operations.** The ACR works with the stakeholders to identify, design, analyze, and submit recommendations to change procedures and practices in order to improve the noise situation in the community.

The ACR submitted a [Slate of recommendations](#) to the FAA in July 2020, one of which was recently approved by the FAA in a modified form, while 4 of the other 5 are still in consideration. The ACR has also received commitment and action from air carriers to utilize noise-preferred departure procedures, is participating in the CLT Part 150 land use compatibility process, and has 3 Project Teams focused

on engaging government officials and community members about noise issues, while still seeking improvement opportunities in local operations.

To engage with the ACR, further convey your airport noise concerns, and support the ACR's efforts to reduce the negative effects of noise in the community, you may:

- Contact the CLT Noise Office (noiseoffice@cltairport.com) and ask for the contact information of your local ACR citizen representative
- Register to speak at an upcoming quarterly ACR meeting at <https://charlottenc.seamlessdocs.com/f/KRTK3p>
- Contact the Chair of the ACR, Natalie Rutzell (nrutzell@gmail.com), or the ACR Vice Chair and Community Engagement Team Lead, Phillip Gussman (phil@gussmanconsulting.com).

For more information, go to the ACR's web page at:

<https://www.cltairport.com/community/noise/airport-community-roundtable/>



GOT AN AIRPORT NOISE PROBLEM?

YOU CAN COMPLAIN, AND IT DOES HELP LEAD TO CHANGE!

The airport collects and reports this complaint data regularly so the more communities with excess noise that report it the more likely solutions will be considered and applied. While we can't say there is an easy fix to this issue we (Your Airport Community Roundtable) are actively working to reduce the airport noise impacts around the Charlotte Airport. (Care to learn more?, <https://www.cltairport.com/community/noise/airport-community-roundtable/>)

How to File a Noise Complaint

To file a noise complaint, you must include your name, street address, city, state and zip code. Any noise complaints that do not include all of this information will not be recorded or responded to. When making a complaint, a specific date and time of the aircraft noise disturbance is very useful. You can submit a web complaint at

<http://www.planenoise.com/cltairportnoise/>



Collecting Data about Airport Noise is an important part of running one of the busiest airports in the world.

<http://www.planenoise.com/cltairportnoise/>

**YOU CAN CALL
IN A
COMPLAINT TO:
704-359-HEAR
(4327)**

CLT Airport Community Roundtable

Government Engagement Project Team (GEPT)

Charlotte City Council Engagement Approach

The goal of the ACR's approach is for Council Members to be prepared to ask the right questions and be informed of community interests when considering and voting on whether to approve CLT's Part 150 plan. The following are 4 key aspects of the ACR's Approach:

- 1) **Speak at Council Meetings:** ACR representatives will speak at Charlotte City Council meetings monthly, leading up to Council's review and vote on CLT's Part 150 Recommendations. An ACR Member or a citizen will be identified by the ACR to speak during the Public Forum portion of the meetings.
- 2) **GEPT Crafts Key Points:** The Government Engagement Project Team will craft draft points of emphasis for speaker to consider.
- 3) **Topics Evolve Over Time:** The initial meetings will include a focus on educating the Council on the ACR and its focus areas. The focus will then transition toward education on the Part 150; eventually, speakers will convey ACR/community preferences and opinions on Part 150 recommendations to be shared with the Council.
- 4) **Supplement with Between-meeting Activities:** As needed and appropriate, the ACR will engage Council members with documents and other between-meeting communications.

Draft Motion for October 11, 2023 ACR Meeting

To endorse and support the Government Engagement Project Team's approach for engaging Charlotte City Council (as discussed at the October 11, 2023 ACR Meeting) leading up to Council's review and vote on CLT's Part 150 Recommendations.

CLT Airport Community Roundtable

Government Engagement Project Team (GEPT)

Presentation Points for City Council – v2

1) Speaker/ACR Information

- a) My name is ABC, and I represent the citizen-led **Airport Community Roundtable**, also known as the **ACR**.
- b) The FAA asked that Charlotte Douglas International Airport form a roundtable of citizens, the **ACR**, to inform the FAA, CLT, American Airlines, and other stakeholders of **noise-related issues** in the community, and identify potential solutions to airport noise concerns, as well.
 - i) Possibly add: *We've had several elected leaders attend our meetings over the years, including Councilman Winston.*
- c) I live in City District X, and the ACR has 24 other member positions representing every City District, many other locations within Mecklenburg County, and areas in some adjacent counties, as well.
- d) Consideration: Weave in a personal story...

2) Airplane Noise

- a) As I mentioned, our focus is in reducing the airport-related noise levels in the community, and we understand that you all have an interest in the effects of noise on the community based on your engagement in recent discussions about the Data Center proposed for north Charlotte.
- b) CLT has over 1,500 flights a day, and that's over 500,000 flights per year. That's a tremendous amount of noise flying over hundreds of thousands of your constituents every day. As you know, CLT is already one of the busiest airports internationally, and the new 4th parallel runway will likely increase airport capacity and operations.
- c) We are not here today to complain about the noise – Citizens are doing that already; in fact, through June 30, CLT received over 35,000 noise complaints this year.

3) Goal for Today

- a) We know airplane noise is a complex issue, and safety is the top priority. So, we're here today to do 3 things:
 - i) **First**
 - (1) To let you know that the **Airport Community Roundtable exists** (and we have since 2017) – that the airport has a formal group of citizens engaged with the FAA, CLT, and the carriers to address noise concerns.
 - (2) There are many communities in the country that also have a bustling, vibrant airport, and they recognize that noise is an issue. So, there are several other roundtables like the ACR throughout the country representing community concerns.

ii) **Second**

- (1) We have sent recommendations for changes to carriers and the FAA over the last several years, and some recommendations have been adopted, some are being designed and implemented, and other solutions are still being considered.
- (2) **The ACR is one of the most respected citizen Roundtables in the country.**
- (3) ACR members include professional pilots, business professionals, graduates of the aviation academy, and all are engaged citizens. We are here to identify realistic solutions to address community concerns about noise and the impact on health and quality of life while still supporting economic growth.
- (4) We want the airport to function, but we want it to function in a community-friendly manner.

iii) **Third** – To let you know that **a representative of the ACR will be here every month to share more about the ACR, and also something called a Part 150 and how it relates to the new 4th Parallel Runway.**

- (1) Likely in 2024, CLT will bring the Part 150 to you for a vote
- (2) The Part 150 will include a series of recommendations the airport wants to make to the FAA, particularly with the use of the new 4th parallel runway.
- (3) We want you to understand what the citizens of this community want included (and don't want included) in the Part 150 – so that the noise impacts of the new runway are mitigated, and the quality of life is not negatively affected by the airport's recommendations.
- (4) **Our goal is that you'll be prepared to ask the right questions and be informed of community interests when you are voting on whether to approve the airport's plan.**

4) **Thank you.**

Ed Gagnon

From: Ed Gagnon <ed.gagnon@cssamerica.com>
Sent: Wednesday, September 27, 2023 10:18 AM
To: CLT-ACR@cssamerica.com
Cc: 'Hair, Stuart'; 'Hennessey, Kevin'; 'Montross, Tracy'
Subject: CLT ACR Member Newsletter - September 2023
Attachments: FAA May 2023 NPR Noise Webinar PPT.pdf; CLT ACR Dashboard Measures - July 2023 Complete.pdf

Hello ACR Members,

This is the September 2023 CLT ACR Member quarterly newsletter. If anyone has difficulty accessing the links or attachments, please e-mail me at ed.gagnon@cssamerica.com.

Noise Policy Review Update

SPECIAL NOTE: As a reminder, the deadline to submit your comments to the FAA's Noise Policy Review is **September 29**. To comment, please go to: <https://bit.ly/CLTACRFAAQ2-E>

The ACR Chair has already submitted the formal document on behalf of the full ACR. Please go to this link to review the final document: <https://bit.ly/CLTACRNPR2023>

Additional September Newsletter Items

Note that you can click the following links to go directly to the section of the e-mail, or you may decide to scroll fully through the document. Contents in this newsletter include:

- [Part 150 Updates](#)
- [Project Team Updates](#)
- [CLT Operational Measures](#)
- [FAA News Releases](#)
- [Updates on Requests/Motions](#)
- [Plans for Upcoming ACR Meeting](#)
- [Updated ACR Calendar](#)
- [Additional Items](#)

Part 150 Updates

- **Technical Advisory Committee (TAC)/Public Meeting Schedule:** The next TAC meeting is tentatively scheduled for November. The next Public Information Meeting is also tentatively scheduled for November.
- For more information on the Part 150, please visit: <https://bit.ly/CLTACR150>

Project Team Updates

- The **Community Engagement Project Team** (CEPT) met in August and September. Please note:
 - CEPT made final revisions to 3 communication pieces.
 - The team discussed approach to ask ACR members at the October ACR meeting to distribute pieces to their constituents.
- The **Government Engagement Project Team** (GEPT) met in August and September. Please note:
 - GEPT updated on efforts to send letters to Government Officials.

- The team discussed and refined the recommended approach from the CEPT on how to engage City Council about the ACR and Part 150. This will be discussed at the October ACR meeting.
 - The group has also developed and refined talking points for the initial presentation(s) to the Council.
- GEPT decided to ask Phil to provide a presentation on the new City Land Use Policy and development maps at the January ACR meeting.
- The **Local Operations/Improvement Project Team (LOIPT)** met in August and September. Please note:
 - The Team continued discussing possibly collaborating with regional airports.
 - LOIPT discussed updated adherence metrics and approaches.
 - Sayle noted plans of the Technical Working Group to schedule a meeting with Tower personnel to discuss locally-controlled procedures.
- The next scheduled Project Team meetings are:
 - Local Operations/Improvement Project Team
 - November 14, 630p
 - December 12, 630p
 - Community Engagement Project Team
 - November 2, 6p
 - December 7, 6p
 - Government Engagement Project Team
 - November 28, 7p
 - **December 26, 7p – Likely to be rescheduled/canceled**

CLT Operational Measures

Please see the attached PDF file for measures through **June 2023**.

FAA News Releases

- As a reminder, the deadline for individuals to submit their comments on the Noise Policy Review (NPR) was extended to **September 29**. Here are a couple key links to review:
 - Noise Policy Review Overview: <https://bit.ly/CLTACRFAAQ2-C>
 - How to Submit a Comment: <https://bit.ly/CLTACRFAAQ2-D>
 - Comment Form: <https://bit.ly/CLTACRFAAQ2-E>
 - **Attached is the FAA's overview of the NPR, with 11 core questions the FAA is interested in answering noted on Slides 12-25**
- The following are recent noise-related FAA news releases since the June newsletter:
 - FAA Noise Policy Review - Next Steps (80 second video): <https://bit.ly/FAANPRNEXTSTEPS2023>

Updates on Requests/Motions Made at Prior Meetings

- **Send FAA Presentation on the Noise Policy Review (NPR) to the ACR (CSS)**
 - The presentation was sent to members.
- **Provide Initial Edits/Additions to the ACR's Response to the FAA's Noise Policy Review (NPR) to the Chair/Vice Chair (ACR)**
 - ACR members provided edits, and the ACR formally submitted its comments to the FAA.
- **Analyze Recent Trends in Complaint/Complainant Statistics (CLT)**
 - CLT is still working on this request.

Reminders of Plans for Upcoming ACR Meeting

- Next ACR Meeting: **October 11, 6p** - CLT Center
- The next meeting could include any/all of the following Agenda Items:

- Updating on the Part 150/TAC
- Discussing FAA's Noise Policy Review (NPR) Submittal
- Receiving FAA Update on Implementation Process for Alternative Recommendation #3a
- As part of CLT report, Updating on Relevant Construction Projects
- Receiving Project Team Updates – *There will be more extensive discussion of Project Team activities at this meeting, particularly for the CEPT and GEPT*

Updated ACR Calendar of All Meetings/Public Activities

Click below to review the updated calendar:

<https://bit.ly/CLTACRCAL2023Q3>

Additional Items

At our September meeting, you'll get to meet our new member, Michael Faust, representing City District 4. Please welcome Michael to the group when you see him.

Charlotte Douglas International Airport									
CLT ACR Key Measures									
Through 9/30/23									
	YTD 2019	YTD 2020	YTD 2021	YTD 2022	YTD 2023	2023 Change from 2019	2023 Change from 2020	2023 Change from 2021	2023 Change from 2022
Overall Operations (Arrivals + Departures)									
Operations/Day	1,568	1,075	1,382	1,350	1,404	-10.5%	30.6%	1.6%	4.0%
% of Flights in North Flow	58.4%	52.3%	57.6%	51.1%	56.3%	-2.1%	4.0%	-1.3%	5.2%
Avg # of Cargo Flights/Day	N/A	14.7	15.4	17.1	12.6	N/A	-14.3%	-18.2%	-26.3%
Mix of Operations - Departures									
36C	32.5%	29.0%	33.0%	30.3%	34.4%	1.9%	5.4%	1.4%	4.1%
36R	25.9%	22.0%	24.0%	20.5%	21.4%	-4.5%	-0.6%	-2.6%	0.9%
18C	21.6%	25.0%	23.0%	28.7%	26.5%	4.9%	1.5%	3.5%	-2.2%
18L	20.0%	22.0%	19.0%	20.4%	17.2%	-2.8%	-4.8%	-1.8%	-3.2%
Other	0.1%	2.0%	1.0%	0.0%	0.5%	0.5%	-1.5%	-0.5%	0.5%
Mix of Operations - Arrivals									
36R	22.4%	21.0%	23.0%	21.1%	23.3%	0.9%	2.3%	0.3%	2.2%
36C	6.0%	7.0%	6.0%	4.8%	3.5%	-2.5%	-3.5%	-2.5%	-1.3%
36L	30.1%	25.0%	29.0%	25.4%	29.7%	-0.4%	4.7%	0.7%	4.3%
18R	20.9%	22.0%	21.0%	24.5%	23.3%	2.4%	1.3%	2.3%	-1.2%
18C	4.5%	6.0%	4.0%	4.6%	2.5%	-2.0%	-3.5%	-1.5%	-2.1%
18L	15.4%	18.0%	17.0%	19.5%	17.6%	2.2%	-0.4%	0.6%	-1.8%
Other	0.7%	1.0%	0.0%	0.3%	0.1%	-0.6%	-0.9%	0.1%	-0.1%
South Flow - Early Turn Violations									
Average Daily Flights	N/A	25	28	26	22	N/A	-12.0%	-21.4%	-15.4%
Complaint Statistics									
# Complaints	62,809	43,225	67,739	84,203	47,657	-24.1%	10.3%	-29.6%	-43.4%
# Complainants	297	187	212	146	190	-36.0%	1.6%	-10.4%	30.1%

Charlotte Douglas International Airport

Airport Community Roundtable

Analysis/Support Requests and Motions from the July 2023 Meeting

Requests for Action

Send FAA Presentation on the Noise Policy Review (NPR) to the ACR (CSS)

CSS will send the FAA's presentation on the Noise Policy Review to ACR members.

Provide Initial Edits/Additions to the ACR's Response to the FAA's Noise Policy Review (NPR) to the Chair/Vice Chair (ACR)

By July 19, ACR members are requested to provide any additional comments/recommendations on the Noise Policy Review. Members are asked to send these to the ACR Chair, Vice Chair, and Facilitator for refinement and inclusion in final versions submitted to the FAA.

Analyze Recent Trends in Complaint/Complainant Statistics (CLT)

The ACR asked CLT to review the trends in 2023 year-to-date v. 2022 complaints and complainants. On the Key Measures Report, the number of complaints are down 45% v. 2022, and the number of complainants have increased by 28% v. 2022. The ACR would like to understand why and in what locations have the complaint and complainant numbers changed. In addition, they'd appreciate insights into which locations have stopped complaining about airplane noise.

Motion: To Enable Chair/Vice Chair to Submit Noise Policy Review Comments and Recommendations on behalf of ACR

ACR Approved the Motion, Authorizing Chair/Vice Chair Action on behalf of the ACR

The ACR voted on the following Motion: *To authorize the Chair/Vice Chair to:*

- A) *Refine the ACR's Noise Policy Review Response Documents as noted on Pages 6-9 of the handout, with modifications described/documented during the July 12 ACR meeting.*
- B) *Submit these and any additional responses/recommendations on behalf of the ACR to the FAA.*

The ACR unanimously passed this Motion using a vote by acclamation. The ACR Chair/Vice Chair will work with CSS, CLT, and HMMH to finalize the documents reflecting the ACR's comments on the Noise Policy Review.

Motion: To Pass a Resolution Recognizing Dan Gardon

ACR Passed a Resolution in Recognition of Dan Gardon's Work on behalf of the ACR

The ACR unanimously voted to approve the following statement: *The Charlotte Airport Community Roundtable would like to recognize and thank Dan J. Gardon, formerly the Noise Abatement Coordinator for CHARLOTTE DOUGLAS INTERNATIONAL AIRPORT, for the capable support he has provided us since our inception. Dan was always ready to help educate, navigate and listen to our concerns as we navigated the past years always with a friendly smile and often with more compassion than we expected. We wish you the best in your future endeavors!*

Motion: To Accept the Community Engagement Project Team's Communication Pieces

ACR Formalized the Support of the Use of Community Engagement Collateral

The ACR unanimously voted to accept the three documents provided by the Community Engagement Project Team, thereby formalizing the ACR's support for the use and distribution of these items:

- ❖ *Got an Airport Noise Problem?* Flyer
- ❖ Change Agent Piece
- ❖ Media Update.

CLT Airport Community Roundtable

Updates on Requests/Motions – 10/11/23 ACR Meeting

FAA-Related Items

Understanding of Internal FAA Review Process relating to CAATT/EPAYE Raising Altitude Motion

John Carraher, Office of the ASO Regional Administrator - Senior Advisor, FAA on March 9, 2020

We can arrange to have someone at the April or May ACR meetings to discuss the process for the CAATT/EPAYE Raising the Altitude motion with the understanding that the ACR would like to better understand the process while they finalize the rest of the slate.

Request of FAA for Tower Orders (FOIA)

Stuart Hair, C.M., Director of Commercial & Community Engagement, CLT on October 10, 2023

No updates at this time.

Airlines-related Updates

Update on NADP-2 Recommendation

Stuart Hair, C.M., Director of Commercial & Community Engagement, CLT on October 10, 2023

Updates on carrier survey being provided at October 12 ACR meeting.

Voluntary Restraint Program (Scheduling of Flights at Night)

Stuart Hair, C.M., Director of Commercial & Community Engagement, CLT on October 10, 2023

No updates at this time.