



Monthly Complaint Report

CHARLOTTE DOUGLAS INTL NOISE DEPARTMENT

FEB 2024

Monthly Totals & Trends

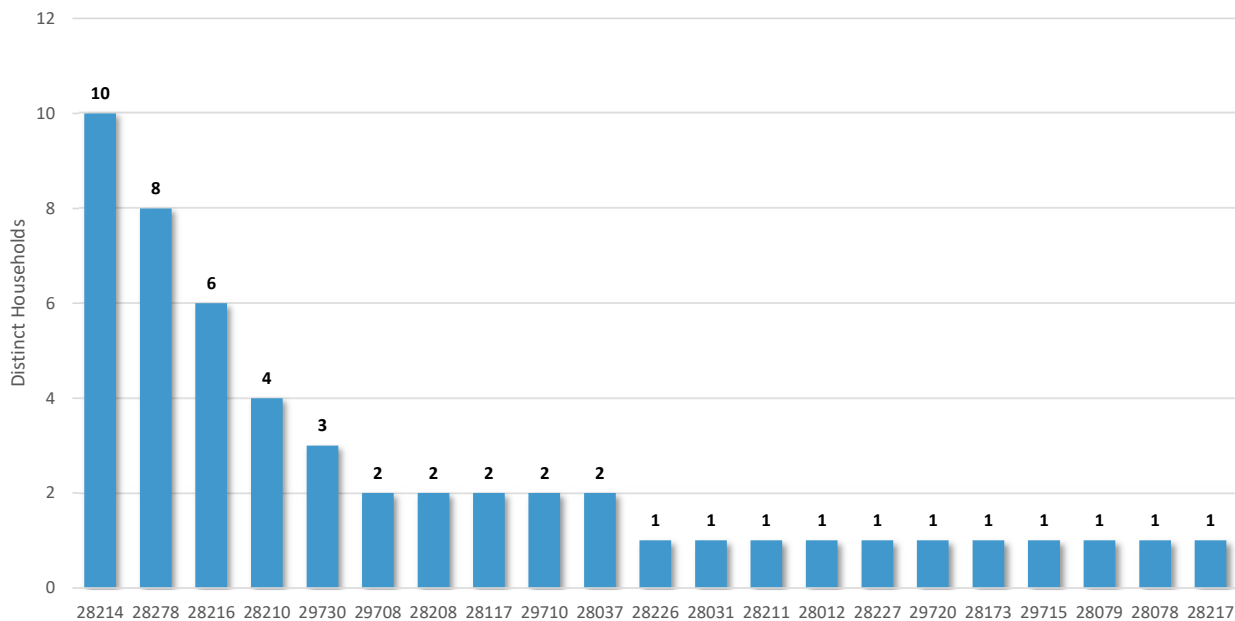
52

Households

1,229

Complaints

Distinct Households, Ranking by Zip Code

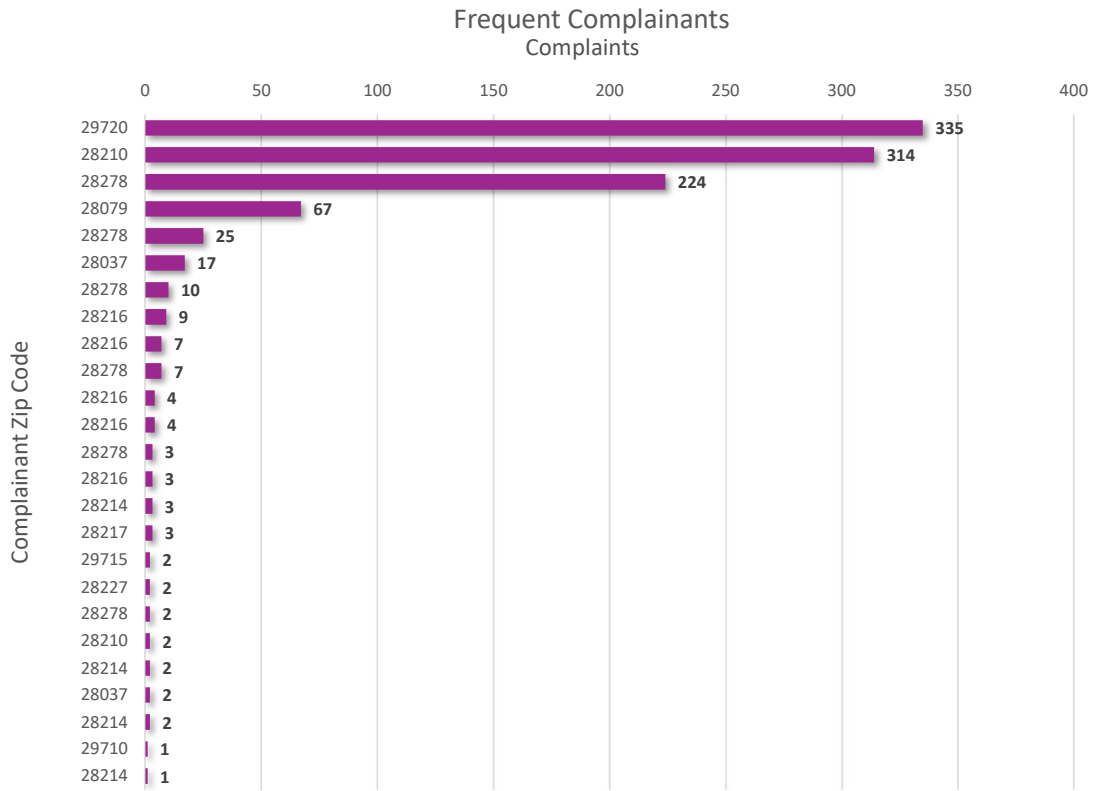


Charlotte Douglas International Airport's FEB 2024 aircraft noise complaints from area residents totaled 1,229 and were generated by 52 distinct households. This represents a -33.5% change in complaints and a 67.7% change in households from the previous month.

The top-25 reporting households generated 1,051 complaints or 85.5% of the monthly total.

Complaints were geographically concentrated in zip codes: 29720 (335), 28210 (318), 28278 (273) and 28117 (153). See Page 3 for a complete list of complaints and the associated number of reporting households.

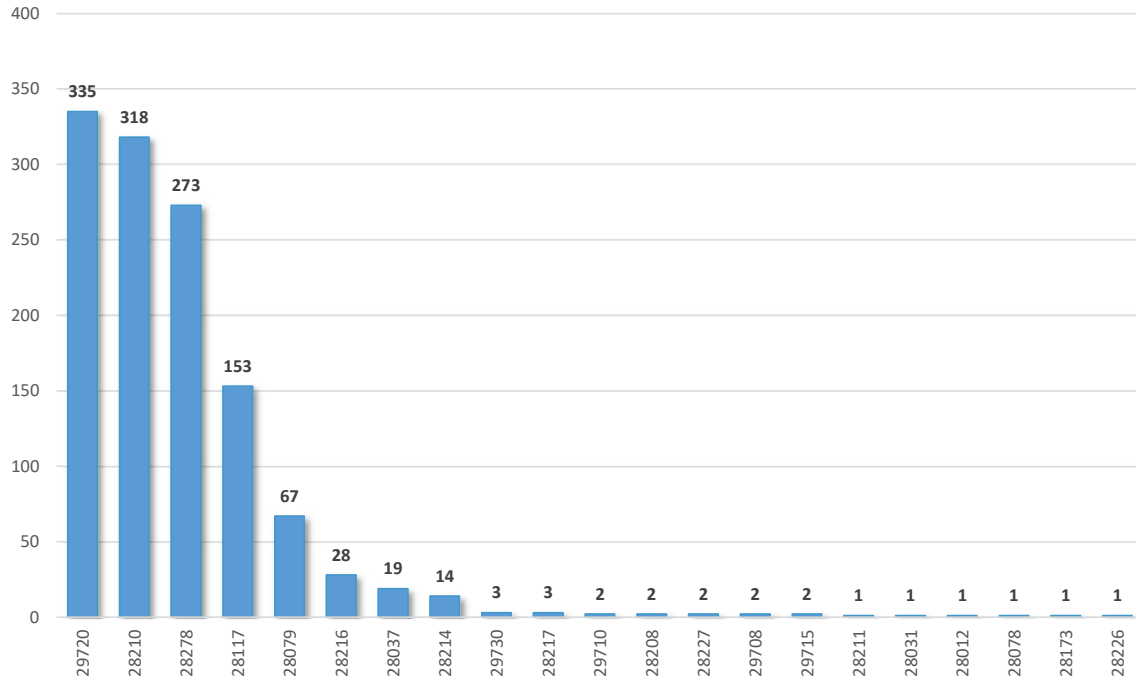
Complainant Ranking (Top-25)



	RESIDENT FROM	ZIP CODE	COMPLAINTS	PERCENT OF MONTH
1	Lancaster	29720	335	27.3%
2	Charlotte	28210	314	25.5%
3	Charlotte	28278	224	18.2%
4	Indian Trail	28079	67	5.5%
5	Charlotte	28278	25	2.0%
6	Denver	28037	17	1.4%
7	Charlotte	28278	10	0.8%
8	Charlotte	28216	9	0.7%
9	Charlotte	28216	7	0.6%
10	Charlotte	28278	7	0.6%
11	Charlotte	28216	4	0.3%
12	Charlotte	28216	4	0.3%
13	Charlotte	28278	3	0.2%
14	Charlotte	28216	3	0.2%
15	Charlotte	28214	3	0.2%
16	Charlotte	28217	3	0.2%
17	Fort Mill	29715	2	0.2%
18	Mint Hill	28227	2	0.2%
19	Charlotte	28278	2	0.2%
20	Charlotte	28210	2	0.2%
21	Charlotte	28214	2	0.2%
22	Denver	28037	2	0.2%
23	Charlotte	28214	2	0.2%
24	Clover	29710	1	0.1%
25	Charlotte	28214	1	0.1%
Top 25 Totals			1,051	85.5%

Complaints this Month

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS
29720	Lancaster	335	1
28210	Charlotte	318	4
28278	Charlotte	273	8
28117	Mooresville	153	2
28079	Indian Trail	67	1
28216	Charlotte	28	6
28037	Denver	19	2
28214	Charlotte	14	10
29730	Rock Hill	3	3
28217	Charlotte	3	1
29710	Clover	2	2
28208	Charlotte	2	1
28227	Mint Hill	2	1
29715	Fort Mill	2	2
28078	Huntersville	2	2
28012	Belmont	1	1
28031	Cornelius	1	1
29708	Fort Mill	1	1
28211	Charlotte	1	1
28173	Marvin	1	1
28226	Charlotte	1	1
Totals		1,229	52

Complaint Map: FEB 2024

Distinct Households - 52 / Complaints - 1,229

NOTES: [1] Noise complaints submitted from households without valid address information are not depicted on the map. [2] Household map marker size based on number of complaints submitted.

