



Complaint Report

CHARLOTTE DOUGLAS INTL NOISE DEPARTMENT JAN-JUN 2019

Totals & Trends

227

Distinct households
filed aircraft noise
complaints over the
six months

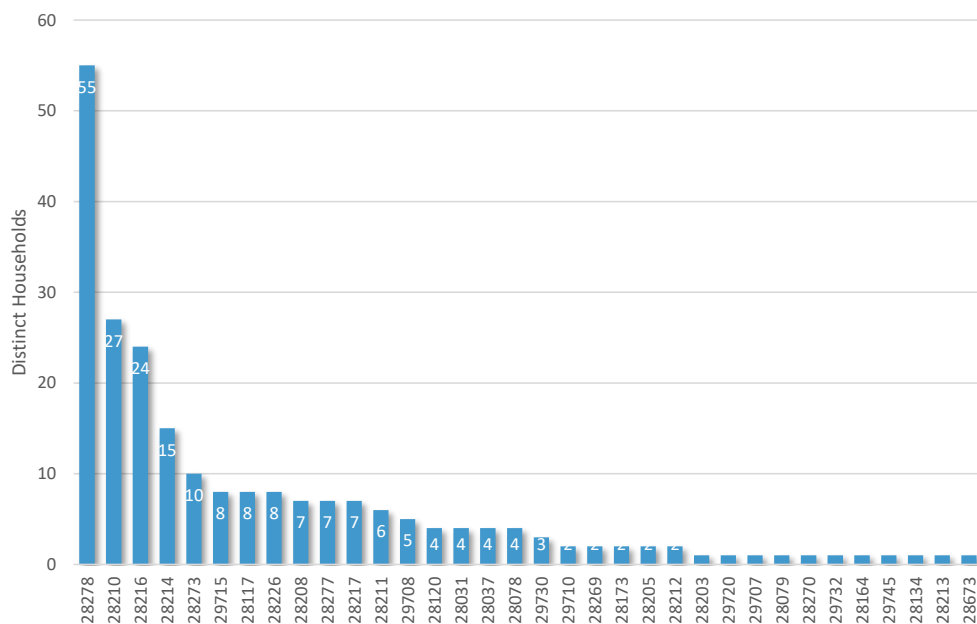
36,370

Noise complaints
received from
those
households

36,370

Total noise
complaints
received year
to date

Distinct Households, Ranking by Zip Code

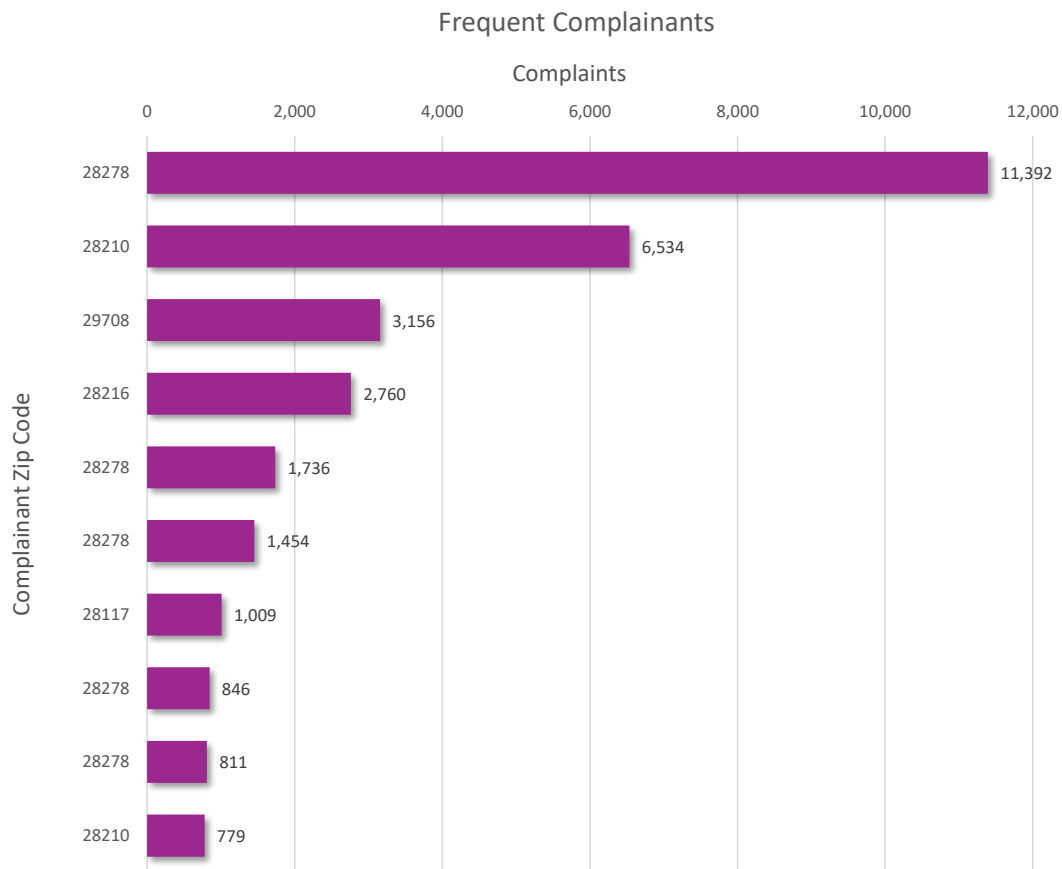


Charlotte Douglas International Airport's JAN-JUN 2019 aircraft noise complaints from area residents totaled 36,370 and were generated by 227 distinct households (159.7 complaints per household).

The top-10 reporting households generated 30,477 complaints or 83.8% of the six month total.

Complaints were geographically concentrated in zip codes: 28278 (18,268), 28210 (8,442), 28216 (4,303) and 28117 (1,024). See Page 3 for a complete list of complaints and the associated number of reporting households.

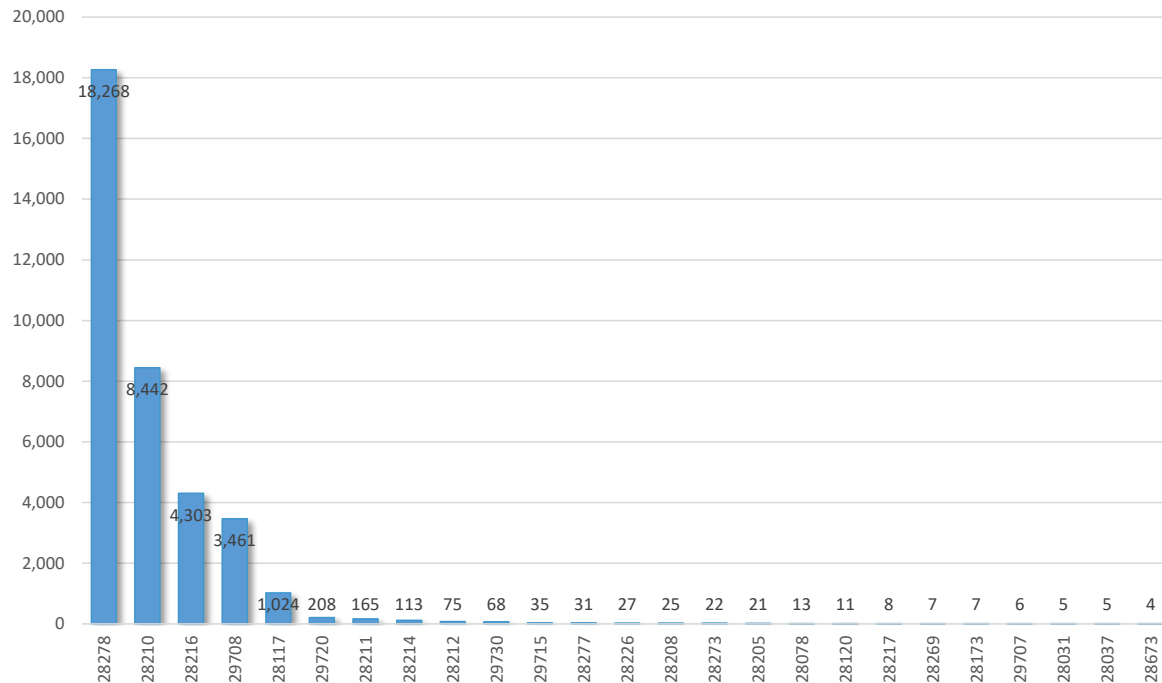
Complainant Ranking (Top-10)



RESIDENT FROM		ZIP CODE	COMPLAINTS THIS PERIOD	PERCENT OF PERIOD
1	Charlotte	28278	11,392	31.3%
2	Charlotte	28210	6,534	18.0%
3	Fort Mill	29708	3,156	8.7%
4	Charlotte	28216	2,760	7.6%
5	Charlotte	28278	1,736	4.8%
6	Charlotte	28278	1,454	4.0%
7	Mooresville	28117	1,009	2.8%
8	Charlotte	28278	846	2.3%
9	Charlotte	28278	811	2.2%
10	Charlotte	28210	779	2.1%
Top-10 Totals			30,477	83.8%

Complaints this Period

Area Ranking by Zip Code (All)



ZIP CODE	CITY	COMPLAINTS	HOUSEHOLDS	COMPLAINTS/ HOUSEHOLD
28278	Charlotte	18,268	55	332.1
28210	Charlotte	8,442	27	312.7
28216	Charlotte	4,303	24	179.3
28117	Mooresville	1,024	8	128.0
28211	Charlotte	165	6	27.5
28214	Charlotte	113	15	7.5
28212	Charlotte	75	2	37.5
28277	Charlotte	31	7	4.4
28226	Charlotte	27	8	3.4
28208	Charlotte	25	7	3.6
28273	Charlotte	22	10	2.2
28205	Charlotte	21	2	10.5
28078	Huntersville	13	4	3.3
28120	Mount Holly	11	4	2.8
28217	Charlotte	8	7	1.1
28269	Charlotte	7	2	3.5
28173	Waxhaw	7	2	3.5
28037	Denver	5	4	1.3
28031	Cornelius	5	4	1.3
28164	Stanley	3	1	3.0
28270	Charlotte	2	1	2.0
28203	Charlotte	1	1	1.0
28134	Pineville	1	1	1.0
28213	Charlotte	1	1	1.0
28079	Indian Trail	1	1	1.0
Totals		32,581	204	159.7

Complaint Map: JANUARY - JUNE 2019

Distinct Households - 227 / Complaints - 36,370

NOTES: Noise complaints from households submitted without valid address information are not depicted on the map.

