

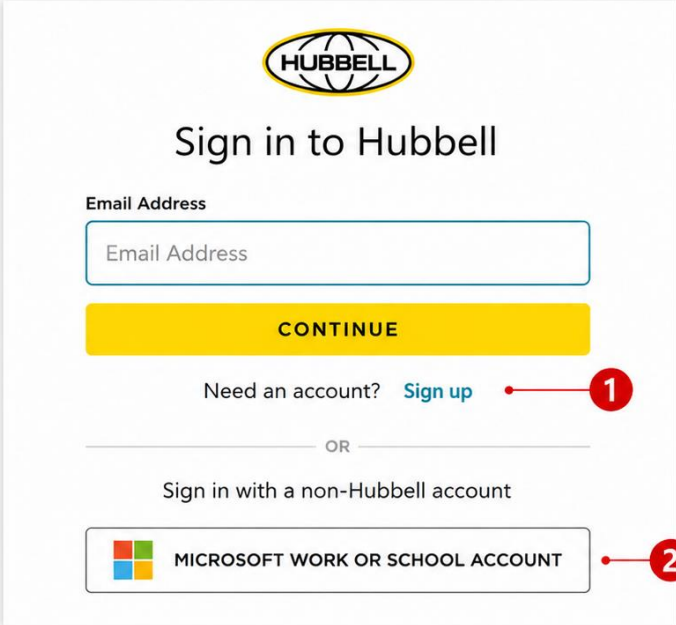
HUBBELL CONNECT REGISTRATION GUIDE



If you do not already have a Hubbell Connect account, you can create one in just a few minutes.

Go to: <https://connect.hubbell.com>

You have two registration options:



The image shows the Hubbell Connect login page. At the top is the Hubbell logo. Below it is the heading "Sign in to Hubbell". There is a text input field labeled "Email Address" with a placeholder "Email Address". Below the field is a yellow button labeled "CONTINUE". Underneath the button is the text "Need an account? Sign up" with a red circle containing the number "1" and a line pointing to the "Sign up" link. Below this is a horizontal line with the word "OR" in the center. Underneath the line is the text "Sign in with a non-Hubbell account". Below this is a button with the Microsoft logo and the text "MICROSOFT WORK OR SCHOOL ACCOUNT". A red circle containing the number "2" has a line pointing to this button.

1 Sign Up

Select [Sign up](#) to create a new Hubbell Connect account using your email address.

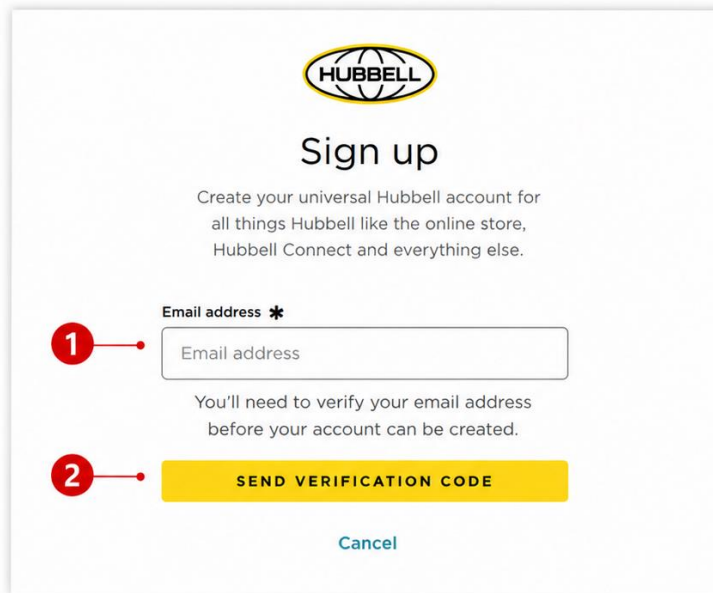
2 Microsoft Work or School Account

If your organization uses Microsoft 365, you may sign in using your Microsoft Work or School Account.

Create Your Account

If you select **Sign Up**:

1. Enter your email address.
2. Click **Send Verification Code**.

A screenshot of the Hubbell 'Sign up' form. At the top is the Hubbell logo, followed by the heading 'Sign up'. Below this is a subheading: 'Create your universal Hubbell account for all things Hubbell like the online store, Hubbell Connect and everything else.' The form contains an 'Email address *' label above a text input field. A red circle with the number '1' points to the input field. Below the input field is the text: 'You'll need to verify your email address before your account can be created.' Below this text is a yellow button labeled 'SEND VERIFICATION CODE'. A red circle with the number '2' points to this button. At the bottom of the form is a blue 'Cancel' link.

- 1 Enter Email Address**
Enter the email address you want to use for your Hubbell Connect account.
- 2 Send Verification Code**
Click **Send Verification Code**. A verification code will be sent to your email.

Note: If you don't see the email, check your junk or spam folder.

3. Retrieve the verification code from your email.
4. Enter the code when prompted.
5. Complete your profile.
6. Accept the Terms and Conditions.
7. Click **Continue**.

Sign In

After your account has been created, sign in to Hubbell Connect.

If your account has not yet been assigned any customer accounts, you'll see a message indicating that no customer accounts are currently assigned.

Click **Request access to some accounts**.

The screenshot shows the Hubbell Connect dashboard. A red banner at the top contains the message: "Your account has no customers assigned. Request access to some accounts" (labeled 1). Below the banner, a message states: "Your account has no customers assigned. [Request access to some accounts](#)" (labeled 2). The dashboard features a sidebar with navigation links: Invoice Search, Open Orders, Order Entry, Order Search, Part Cross Reference, Price and Availability, Price Files, Quote Search, RMA Entry, RMA Requests, Feedback, Support, Terms of Use, Privacy Policy, and Hubbell Website. The main content area displays ten tiles for various functions: Invoice Search, Open Orders, Order Entry, Order Search, Part Cross Reference, Price and Availability, Price Files, Quote Search, RMA Entry, and RMA Requests. Each tile includes a "Get Started!" link.

1 No Customer Accounts Message
This banner indicates that your profile does not have any customer accounts assigned.

2 Request Access Link
Click **Request access to some accounts** to begin the customer account request process.

Complete Your Customer Account Request

Review the information already populated from your profile.

Complete any required fields, including:

- User Type
- Company Name
- Phone Number (if needed)

Click **Next**.

Select Your Customer Accounts

For each account:

1. Search for the Sold-To account.
2. Select the Hubbell brands you need.
3. Click **Add Account**.
4. Repeat for any additional Sold-To accounts.

⚠ Your account has no customers assigned.
Request access to some accounts

← Home

Request Customer Accounts

Which accounts do you need access to?

1

BACK

SUBMIT

2

i Don't know your account number? Some helpful tips:

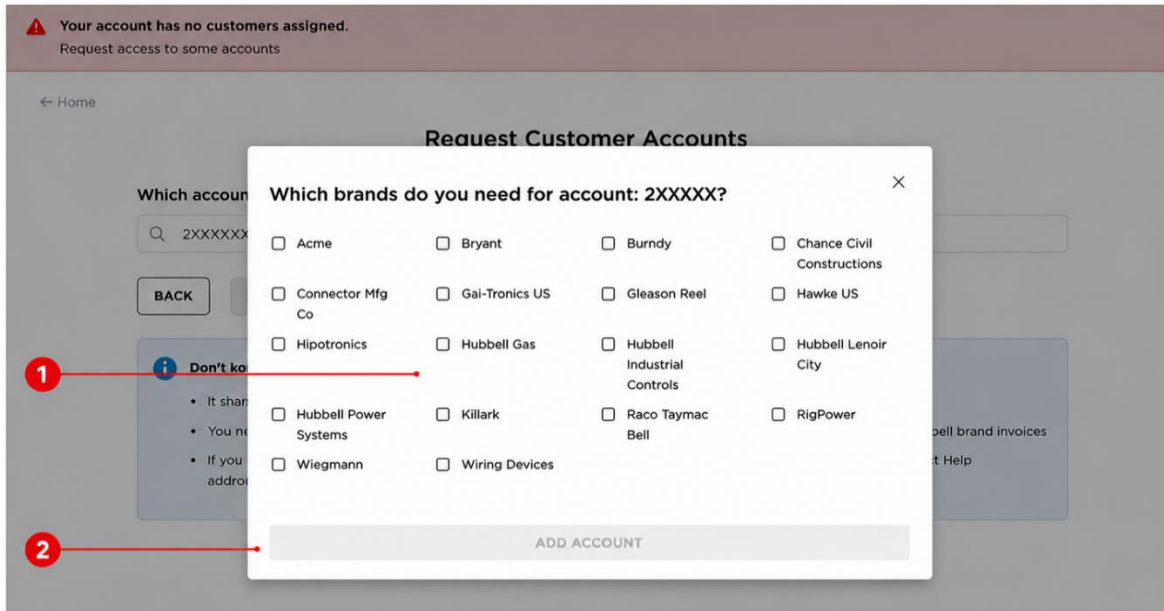
- It should begin with a 2, 3, or 4 and be formatted like so: 2XXXXX, 3XXXXX, or 4XXXXX
- You should be able to find your account number in the upper right-hand corner of most Hubbell brand invoices
- If you're still having trouble, please email hubbellconnectsupport@hubbell.com with the subject line "Sold To Account Help". Please include name and address in email.

1 Search for Sold-To Account

Enter the six-digit Sold-To account number.

2 Helpful Tips

If you don't know your Sold-To account number, use the tips provided or contact Hubbell Connect Support.



- 1 Select Brands**
 Select one or more Hubbell brands that you need access to for this customer account.
- 2 Add Account**
 Click **Add Account** to add the selected brands to your request.

When all requested accounts have been added, click **Submit**.

What Happens Next?

Your request will be reviewed by the Hubbell Connect support team.

Most access requests are processed within **24-48 business hours**.

Once approved, you'll receive access to the requested customer accounts the next time you sign in.

If additional information is required, the support team will contact you using the email address associated with your Hubbell Connect account.

If you have questions or need assistance with registration or account access, contact:

hubbellconnectsupport@hubbell.com