



Bon Jour Unplugged Safety Notice

We have received reports of a small number of malfunctions involving the first version of the Bon Jour Unplugged rechargeable lamp, **sold from October 2016 through 2019***. In particular, extended recharging may result in the rechargeable battery overheating, with a further possible risk of the lamp's body to melt. In some (extremely rare) cases, combustion and smoke emissions have also resulted from contact with the surrounding material.

Despite the low number of instances reported, Flos is conducting a recall out of an abundance of caution. Therefore, we are providing a new replacement power supply kit at no cost to the customer, containing a next-generation rechargeable battery and complete with simple [instructions](#) and [video](#).

If you have purchased a Bon Jour Unplugged lamp in the period stated, please contact your retailer for your new set. **As a precautionary measure, please do not use the lamp until it has been upgraded with the new power supply kit.**

**These products can be identified in two ways. One option is to remove the top part of the lamp. If the underside has UL on it, no action is required. Alternatively, look at the number on the charger socket. If the third digit is 6, 7 or 8, action is required. If the third digit is 9, action must be taken only if the first two digits are between 01 and 18.*

If you have any other questions, please email info.usa@flos.com