



Romeo Moon S2 and Romeo Louis II S2 Safety Notice

We have received a number of reports regarding the Romeo Moon S2 and Romeo Louis II S2 model lamps, specifically in respect of products **manufactured between 1996 and 2006**. We have found how the improper use of some cleaning products on the articles could weaken the lighting suspension system, leading over time in some very rare cases, to its failure.

Although there have only been a very limited number of reports, safety has always been a priority for FLOS. For customers who purchased these models between 1996 and the end of 2006, FLOS has made a simple and easy-to-install safety booster kit available which is designed to prevent any form of deterioration in the product. We would therefore ask customers to contact their nearest authorized FLOS retailer to receive the necessary information and a free safety booster kit, the [assembly instructions](#) for which can be downloaded.

U.S. Consumer Product Safety Commission – Fast Track Recall

Recall Date: November 30th, 2017

Recall Number: 18 – 11/7

Flos Recalls Pendant Light Fixtures Due to Impact Injury Hazard Recall Summary

Name of Product: Pendant light fixtures

Hazard: The glass diffuser can detach and fall, posing an impact injury hazard.

Remedy: Repair

Consumers should avoid walking under the fixtures until they are repaired. Consumers should contact the firm or any Flos retailer for a free repair kit that can be installed by consumers.

Recall Details

Units: about 4,000

Description

Flos spa
*Sole shareholder. Company under
management and coordination of
Design Holding spa*

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CAP. 1.875.000 Euro
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REG. AEE ITO8020000000861
P.Iva/C.F./Reg. Impr. BS 00290820174



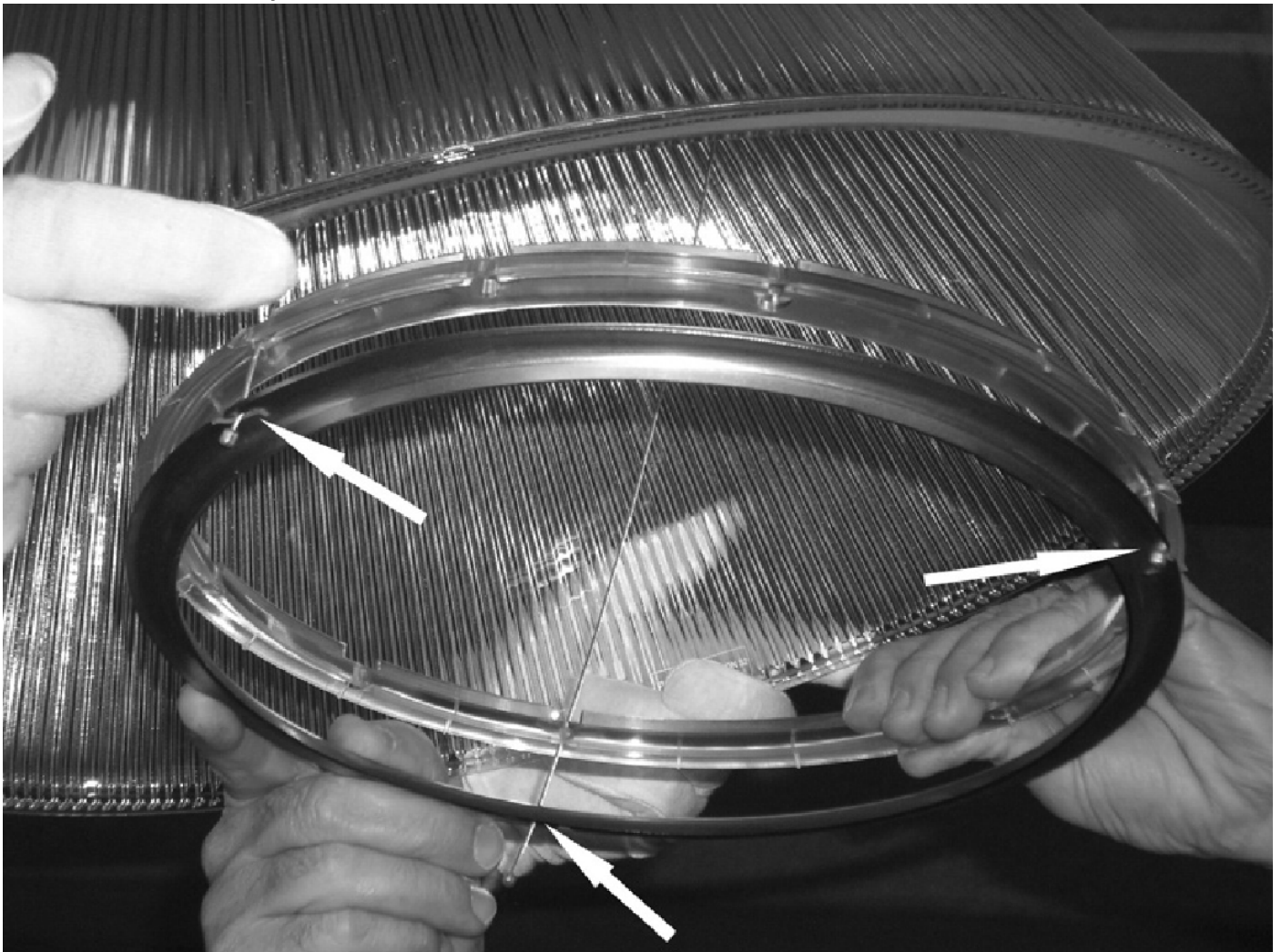
This recall involves the Flos Romeo Moon model S2 and Romeo Louis II model S2 pendant lamps. The model number is printed on a label on the shade. The lamps have an internal glass diffuser covered by a flared glass or crystal shade that suspends from the ceiling by steel wires. Consumers can tell if their lamp is part of the recall by examining the underside of the ring holding the glass diffuser. If this piece is plastic only, it is part of the recall.

Incidents/Injuries: None reported

Sold At Design Within Reach, Lumens, Ylighting, and other lighting stores and online at Flos.com from January 1996 through December 2006 for between \$800 and \$1,900.

Importer: Flos Inc.

Manufactured in: Italy



Underside of the ring holding the glass diffuser. If this piece is plastic only, it is part of the recall.

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FLOS

This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at [800-638-2772](tel:800-638-2772) or teletypewriter at [301-595-7054](tel:301-595-7054) for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about the recall: [800-638-2772](tel:800-638-2772) (TTY [301-595-7054](tel:301-595-7054)) from 8 am to 5:30 pm EST; Messages can be left anytime. Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: [301-504-7908](tel:301-504-7908) or [301-504-7800](tel:301-504-7800) for Spanish.